CITY OF WATERTOWN

POSITION DESCRIPTION

This job description has been prepared to assist in the evaluation of various classes of responsibilities, skills, and working conditions. It indicates the kinds of tasks and levels of work difficulty generally required of positions given this job. The principle duties and responsibilities enumerated are all essential functions except for supplemental duties and responsibilities. Supplemental duties are described beginning with the word "May." This job description is not intended to limit or modify the right of any supervisor to assign, direct and control the work of employees. Nothing contained herein is intended or shall be construed to create or constitute a contract of employment between any employee or group of employees and the City. The City retains and reserves any and all rights to change, modify, amend, add to, or delete from any section of this description as it deems, in its judgment, to be proper.

Revised: August 3, 2022

Title: Bentzin Family Town Square Programming Event Coordinator Department: Parks, Recreation,

& Forestry FLSA Status: Exempt

General Summary:

This is a managerial and administrative position responsible for overseeing all aspects of event programming at the Bentzin Family Town Square ("The Venue") and programming through the recreation department. This position works closely with the Director of Park and Recreation and the City's economic development staff to develop programming that aligns with the economic development goals of the City.

Reporting Relationships:

Under administrative direction of the Director of Park and Recreation Department and the Bentzin Family Town Square Programming Committee, this position exercises considerable initiative and judgement in managing programming in the recreation department as well as operations of "The Venue". This position is responsible for overseeing and managing contracted personnel and vendors, including, but not limited to, contracted maintenance technicians.

Specific Accountabilities:

- 1. Develop and maintain annual, and ongoing, programming schedule for The Venue and recreation department.
- 2. Actively solicit vendors, performers, exhibitors, etc. to generate engagement downtown.
- 3. Respond to requests for Venue rental and integrate rentals into programming schedule.
- 4. Perform all activities in accordance with the requirements of public government and Department policy.
- 5. Prepare event and programming plans, budgets, timelines, resource requirements and equipment lists. Ensure deadlines, budgetary guidelines and quality standards are met.
- 6. As necessary, direct and coordinate onsite activities of vendors, volunteers and contractors to ensure successful execution of programs and events.
- 7. Procure and oversee all the necessary contracts or City services to maintain a safe and clean environment at The Venue, including, but not limited to, sanitation, landscape maintenance, policing and security.
- 8. Identify and secure event, and annual, sponsors through national, regional or local sponsorship agreements. Oversee event sponsorship acknowledgements and disseminate informational reports for all sponsors as requested.
- 9. Actively seek and apply for grant funding. Administer grant awards and ensure compliance with all reporting requirements.
- 10. Work closely with event organizations and vendors to facilitate event registration.
- 11. Work with the City's Media Department staff to:
 - a. Execute marketing strategies that drive attendance and engagement,
 - b. Generate multimedia content

- 12. Coordinate administrative materials, acquire equipment and supplies, including audiovisual, security and catering needs for events.
- 13. Draft Requests for Proposals (RFPs) and estimates. Negotiate agreements with contractors, organizations and vendors to ensure the lowest cost and highest quality of services.
- 14. Manage contracts and service agreements.
- 15. Conduct event risk assessments and collaborate with City Police Department and City Attorney to reduce/eliminate potential risks through acquiring additional event security and/or creating event waivers.
- 16. Analyze event performance and prepare reports for distribution to sponsors, board members, participants and other stakeholders as needed.
- 17. Build relationships and partnerships within the community with: businesses, sponsors/donors, nonprofit organizations/foundations, community organizations, etc.
- 18. Manage listing of events across various public and private event calendars.
- 19. Promote and represent the City in a professional manner.
- 20. Support the Director of Park and Recreation with other duties as assigned.

Required Knowledge, Skills and Abilities:

- Bachelor's degree from an accredited college or university with major course work in Marketing, Public Relations, Communications, Business, Hospitality Management, or a related field (equivalent combination of education and experience considered).
- Solid understanding of marketing and/or public relations.
- Customer service experience required.
- Strong verbal, written communication and organizational skills. Prior experience with boards of directors and/or city government is preferred.
- Excellent computer skills (Outlook, Word and Excel).
- Proven ability to meet deadlines and successfully manage multiple projects simultaneously.
- Must be able to work independently, possess strong work ethic and be detail-oriented.
- Possess strategic planning and problem solving skills.
- Works well in a fast-paced environment.
- Must be able to stand for long periods of time (4-5 hours) and lift up to 20 pounds.
- Ability to work in indoor and outdoor environments and withstand temperature changes and varying noise levels.
- Ability to develop and maintain effective working relationships with the general public, elected and appointed officials, other City departments, School District and other community organizations

Exceptional Qualifications:

- Three (3) years work experience with activities including project management, event planning, public relations, business administration, marketing, communications, volunteer or non-profit administration, or any equivalent experience.
- Experience in membership-driven organizations, with an emphasis on development, marketing management or equivalent experience.
- Understanding of business operations, community relations and finance.
- Supervisory experience preferred.
- Experience managing onsite staff.
- Proven success in overseeing the execution of community-wide events, marketing to diverse audiences, and/or securing sponsors to raise funds for event execution.