

WATERTOWN FIRE DEPARTMENT

Monthly Report | **May 2025**



Duty, Pride, Service



Greetings!

On May 14, after over a month of packing, planning, and preparation, your fire department officially moved operations into the new station. Of course, this move came with some operational intensity. On the early morning of our scheduled move, the department responded to a significant commercial structure fire. Less than 24 hours after moving in, we were immediately tested with a detached garage fire. That same week, the three shifts each handled over 12 calls, including one day with 19 calls—well above our normal volume. Despite the high call demand, our team rose to the occasion with professionalism, flexibility, and determination to ensure the transition happened safely and effectively.

I want to recognize the incredible teamwork and extra effort shown by our staff—those on shift and those who came in on additional hours, some without much sleep—who made sure we were operational the moment we walked through the doors. Their coordination with each other and with the moving company, which supported logistics over multiple days,, made this large-scale move possible; all while remaining in service. Even with an active fire response schedule, crews ensured equipment, supplies, and technology were moved, placed, and ready. It was truly a full team effort that demonstrated how dedicated our members are to the safety of this city and to each other.

We are all deeply grateful for the space we now have—space that improves our ability to work, rest, and serve the community more effectively. Crews are already taking full advantage of the decontamination showers after fires, completing drills in the training tower, and preparing the building for the Open House. You can feel the energy and pride throughout the station. While we continue to organize and fine-tune our systems through this month and beyond, this move has been a milestone moment for your fire department—and one that sets us up for long-term success. Thank you for your continued support!

Chief Tanya Reynen



Operational Statistics

May 2025 Calls: 300

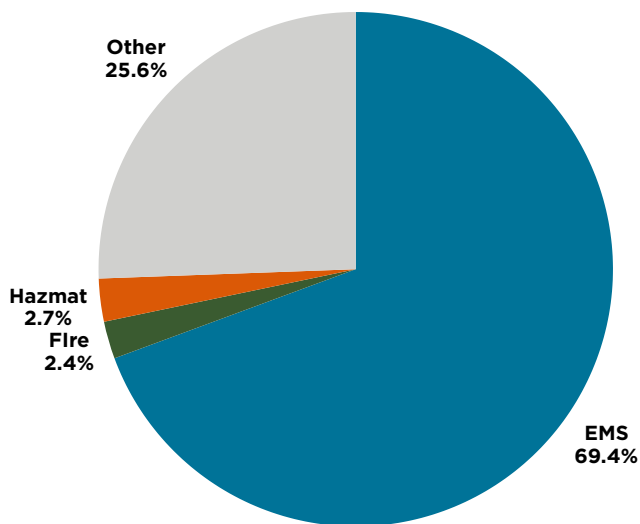
2025 Year to Date Calls: 1355

EMS	Fire	Haz-Mat	Other
209	7	8	76

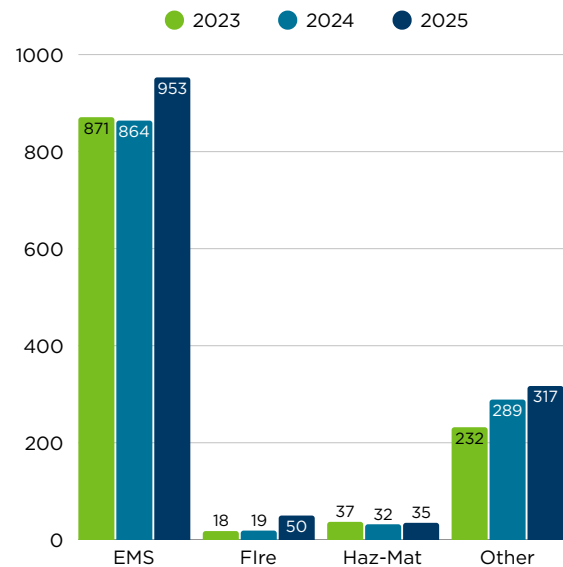
May Incidents by Year

2023	2024	2025
256	231	300

May Incident Percentages



Year-to-Date Incidents by type



90th % Response Times

**90th Percentile TURN OUT TIME
(Alarm>EnRoute)**

2:34

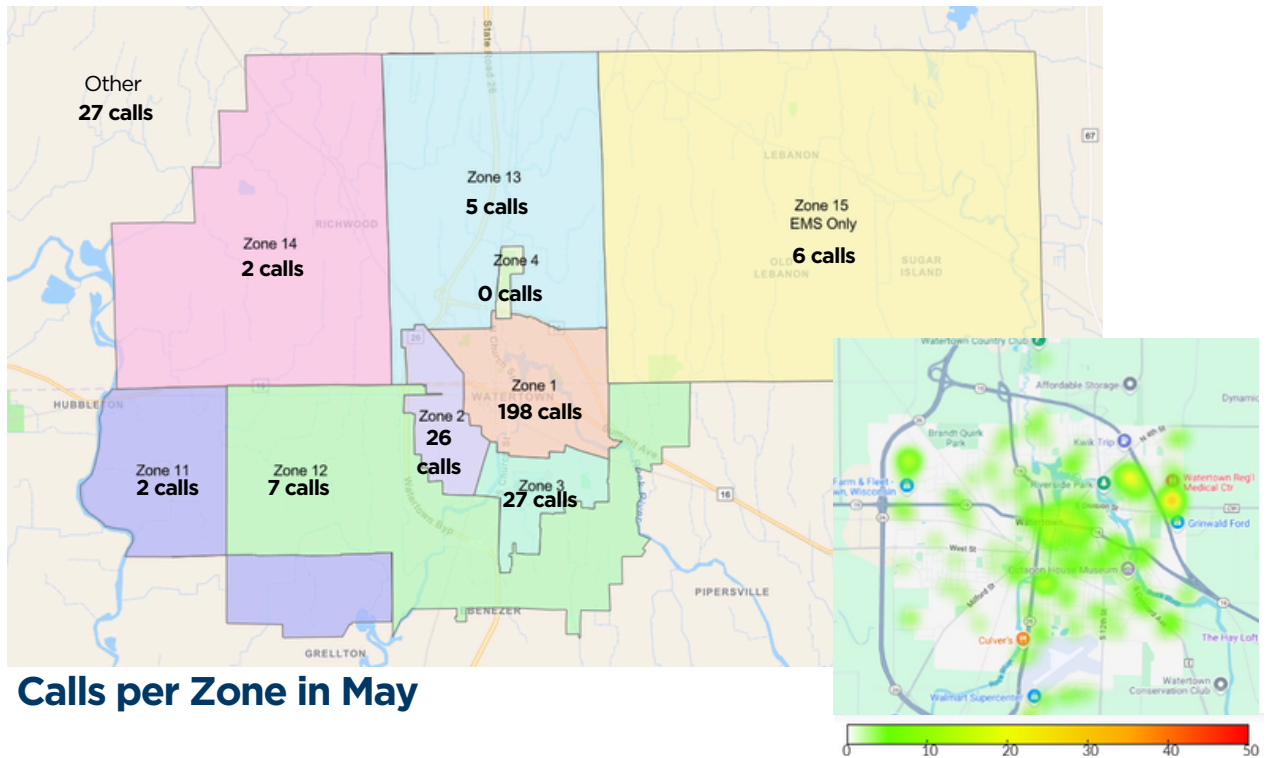
NFPA 1710 Benchmarks Turnout time
EMS: 60sec. Fire: 1:20

**90th Percentile TRAVEL TIME
(Alarm>First Unit Arrival)**

7:57

NFPA 1710 Benchmarks Travel time
6:00

Operational Statistics



Simultaneous Calls for the Past Three Years

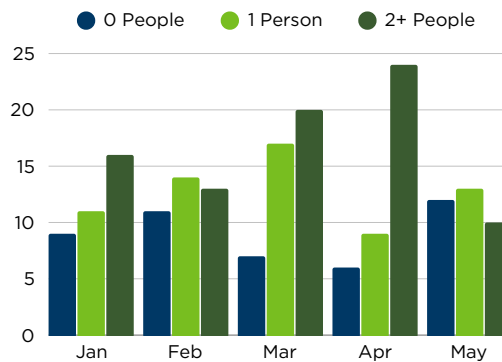
This means that the crew is out on more than one call at the same time.

	2023		2024		2025	
January	39	17%	52	19%	79	28%
February	48	20%	39	18%	63	28%
March	39	18%	52	22%	93	32%
April	37	17%	31	14%	74	28%
May	45	18%	47	20%	103	34%
June	46	17%	68	27%		
July	63	22%	57	24%		
August	50	19%	50	22%		
September	47	18%	66	25%		
October	47	19%	57	22%		
November	51	21%	64	28%		
December	74	27%	58	28%		

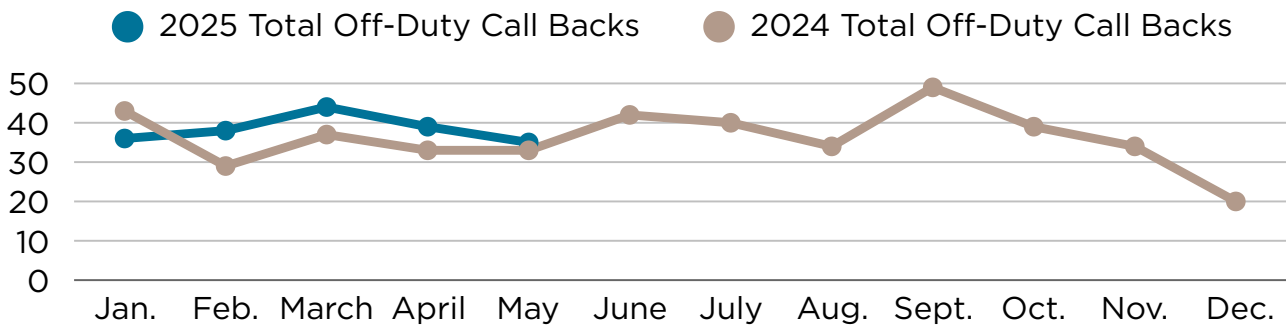
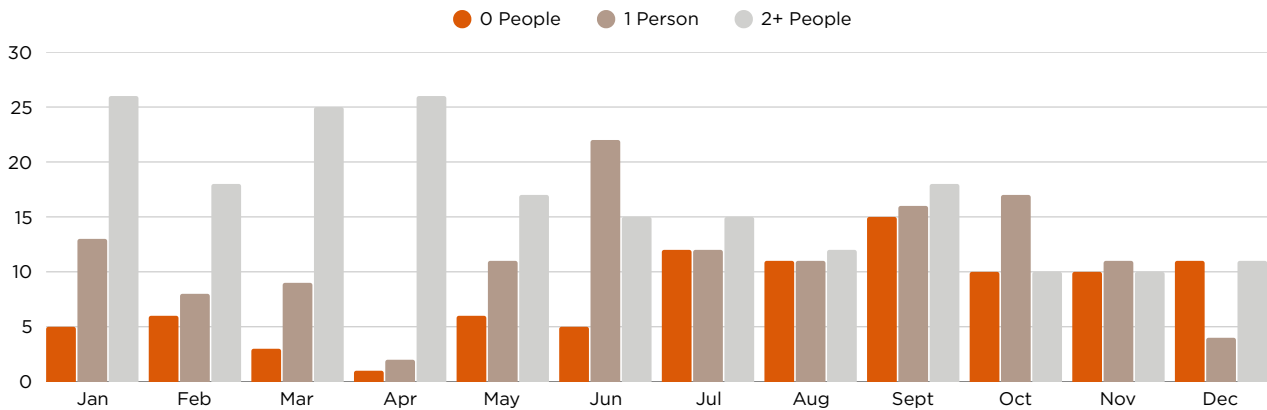
May Off-Duty Callback Occurrences

Number of People	0	1	2+	Total
Count	12	13	10	35

Off-Duty Callback Occurrences 2025

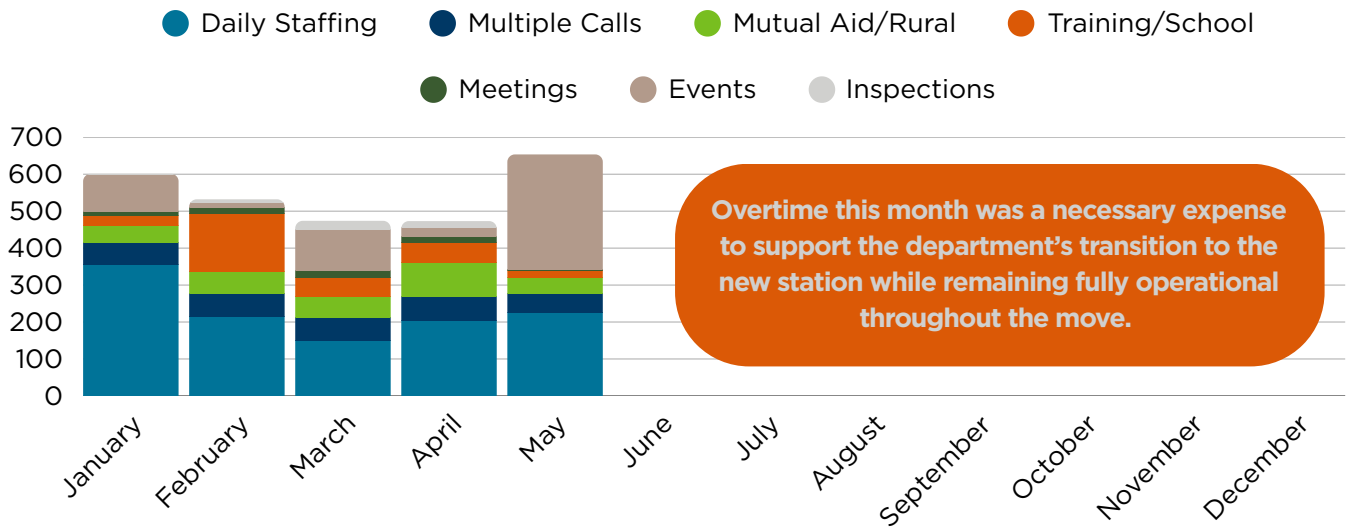


Off-Duty Callback Occurrences 2024

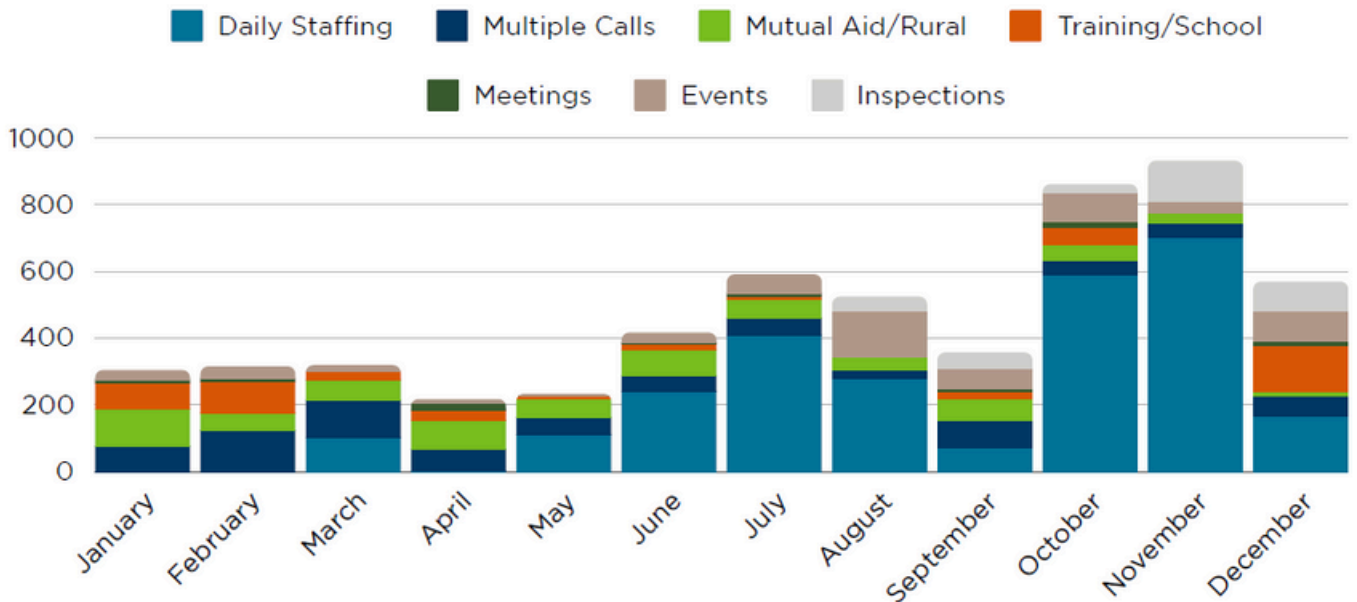


Operational Statistics

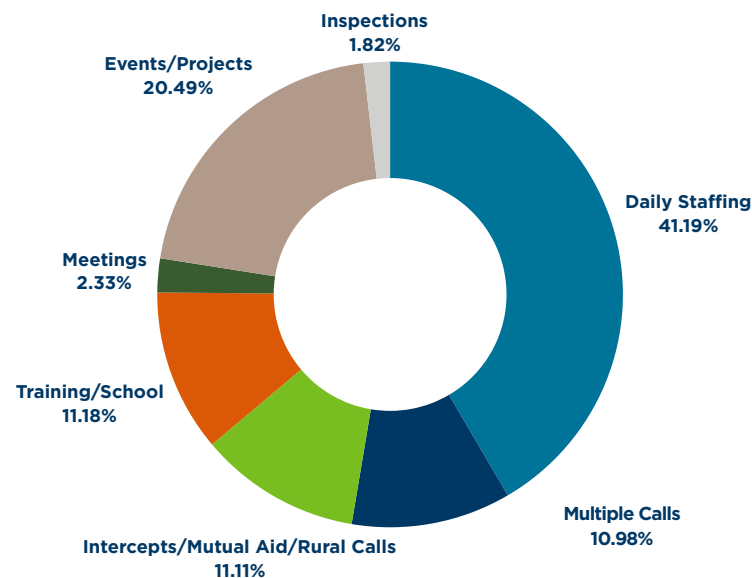
2025 Total Monthly Overtime Hours



2024 Total Monthly Overtime Hours



Year to Date Overtime Percentage



Incidents, Training & Public Relations

Training Highlights

Fast Board/FF Drags and Carries
New Station Training

The crew used training techniques to move the historic WFD bell to the new station, ensuring a piece of the department history is properly maintained.

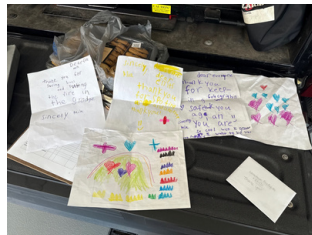


Fire Investigators Kyle Esmeier and John Duvernell completed a FEMA explosion investigation class in New Mexico



Citizen Thank yous...
we appreciate the kind words!

Watertown Firefighters and EMS Team,
We want to express our deepest gratitude to each of you for your swift, skilled, and selfless response. The recent fire in our garage could have been much worse but because of your bravery, calm under pressure, and professionalism, it was brought under control quickly and safely. Your presence brought a sense of safety that we'll never forget. Thank you for everything you do!
You are true heroes and we're forever grateful.
Miles + Tom + Tami



Incident Highlights

2 Structure Fires
4 Brush/Grass Fires
1 Heavy Equipment Fire

19 False Alarms
15 MVC
26 Lift Assists
4 Animal Rescues

Public Relation Highlights

Fire Drills
Student Ride-a-longs
Senior Fair

Thank you to WRMC for providing lunch and ice cream to the crews for EMS Week!



We moved into the new station! Thank you for all of your support to make this new station a reality.