

# WATERTOWN FIRE DEPARTMENT

Monthly Report / July 2026

Compassion, Dedication,  
Integrity, Accountability,  
Trust



Greetings!

July was a busy month for the Watertown Fire Department, both in the community and behind the scenes. Our crews participated in the 4th of July Parade, Lights N Sirens, a Girl Scout station tour, Culvers Share Night, a pop-up splash pad, and other community events. We truly enjoy these opportunities to connect with the people we serve outside of an emergency. Building those relationships, answering questions, and giving our community a chance to know their Fire Department is an important part of what we do.

At the same time, the day-to-day work of moving the department forward continued. July included preparation for the 2027 budget, EMS protocol revisions, scheduling and operational improvements, apparatus and equipment work, and continued staff development. Our Fire Prevention Bureau also reached an important milestone with state approval to conduct certain fire alarm and suppression plan reviews locally while continuing progress on our annual inspection program. All of this occurred while our crews responded to 296 calls for service, the busiest month of 2026 so far.

July was a great example of the many ways our department serves Watertown: responding when we are needed, preparing for what is ahead, and staying connected to our community.



*Chief Tanya Reynen*



# Operational Statistics

## Incident Count Statistics

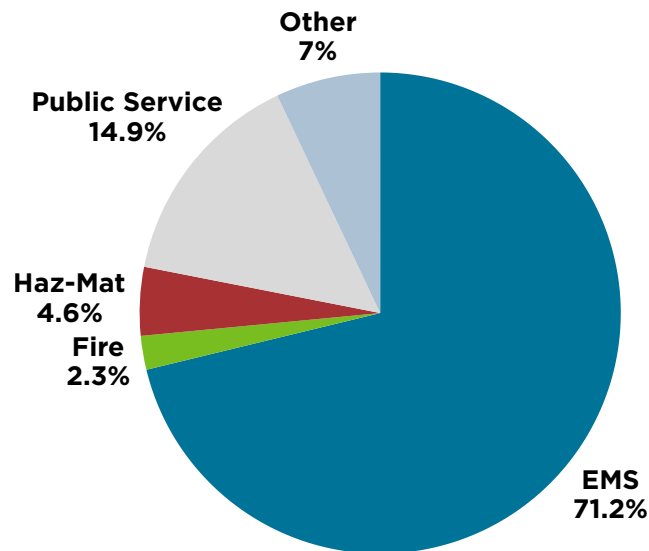
### July 2026 Calls: 296

| EMS | Fire | Haz-Mat | Public Service | Other |
|-----|------|---------|----------------|-------|
| 220 | 9    | 15      | 30             | 22    |

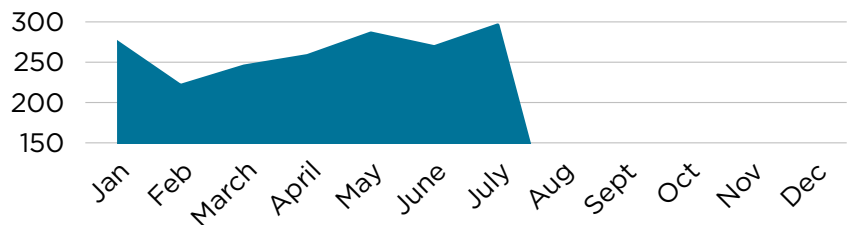
### July Incidents by Year

| 2023 | 2024 | 2025 | 2026 |
|------|------|------|------|
| 293  | 242  | 288  | 296  |

## Incident Percentages Year to Date

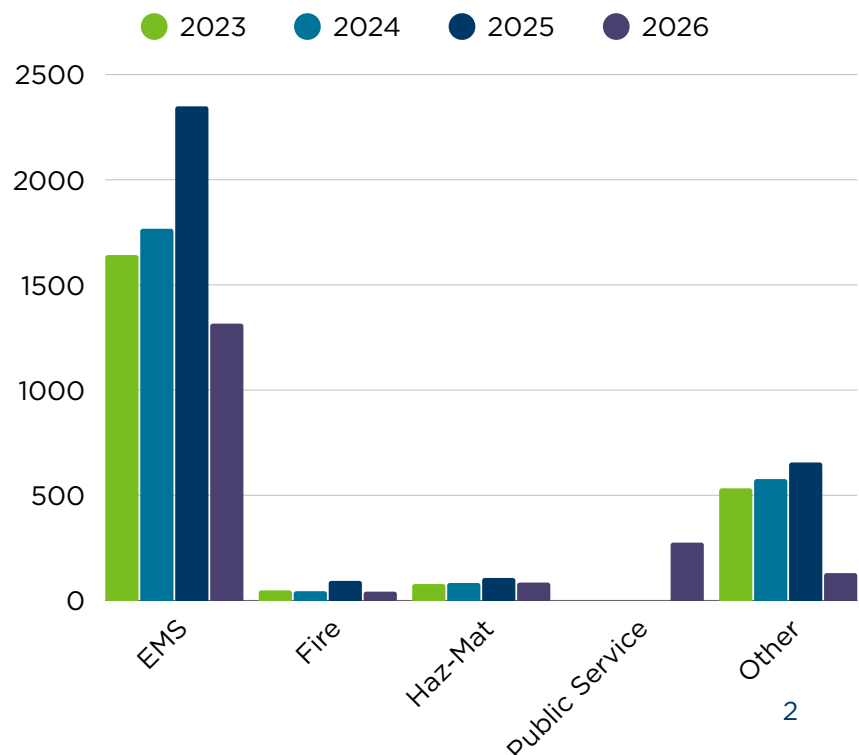


## Incident count by Month



**2026  
Year-to-Date  
Incident Count:  
1848**

## Year-to-Date Incidents by year and type

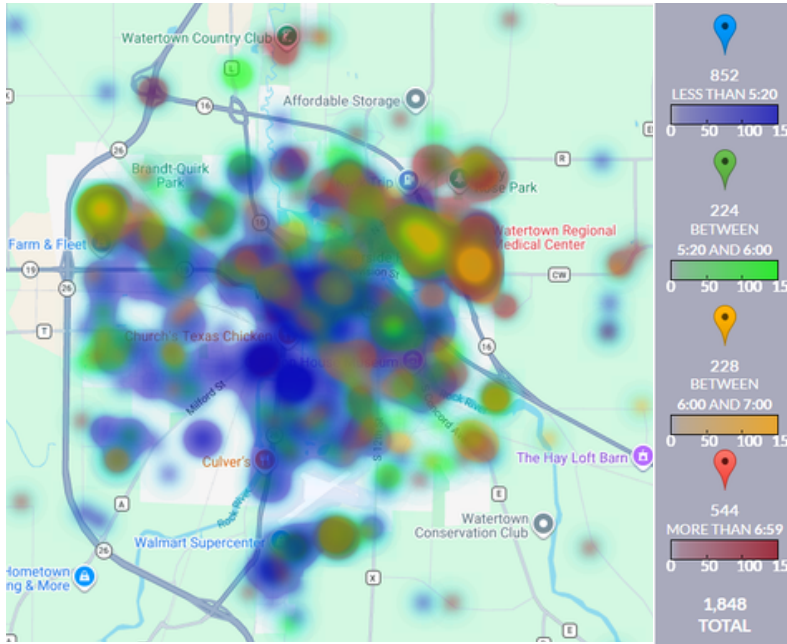


**Public Service**  
The category Public Service is for incidents such as Lift Assist, CO and Smoke Detector alarm malfunctions

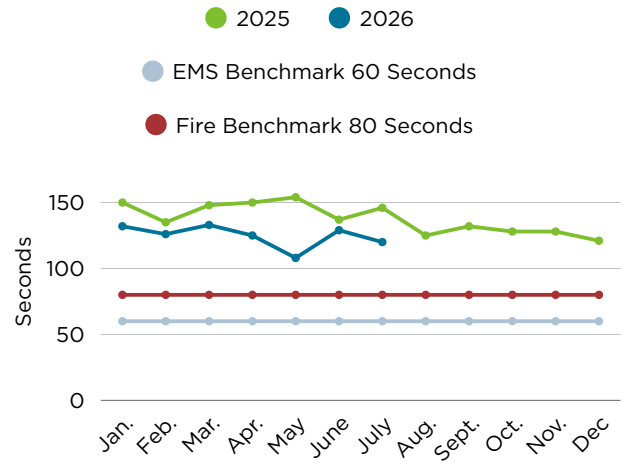
**Other**  
Consists of Standby, Canceled calls, smoke in area, no patient found, controlled burn etc.

# Operational Statistics

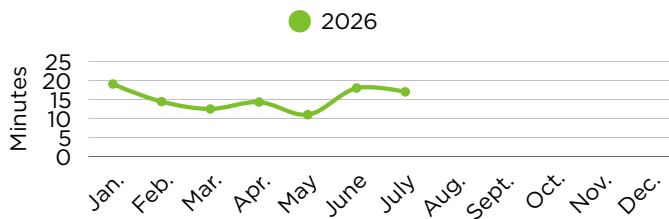
## Year-to-Date Response Time Heat Map



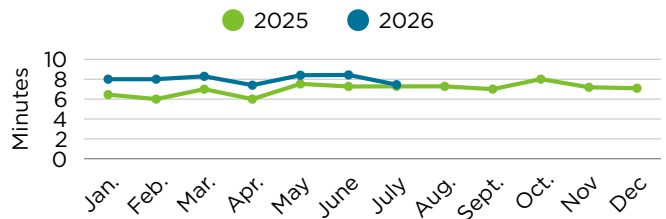
## 90th Percentile ALL ZONE TURNOUT TIME (Alarm>EnRoute)



## 90th Percentile TOWNSHIPS RESPONSE TIME (Alarm>First Unit Arrival)



## 90th Percentile CITY ZONE RESPONSE TIME (Alarm>First Unit Arrival)



## Simultaneous Calls by Month- Year to Year

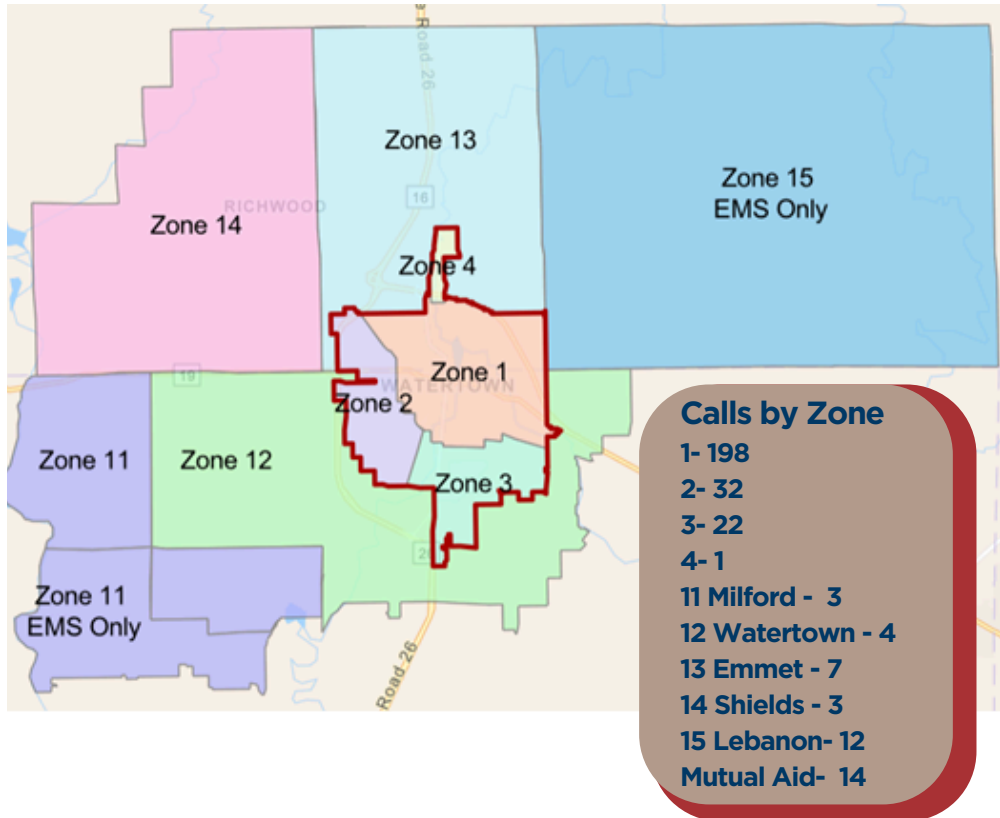
This means that the crew is out on more than one call at the same time.

|          | 2024 |     | 2025 |     | 2026 |     |
|----------|------|-----|------|-----|------|-----|
| January  | 52   | 19% | 79   | 28% | 51   | 25% |
| February | 39   | 18% | 63   | 28% | 26   | 16% |
| March    | 52   | 22% | 93   | 32% | 44   | 23% |
| April    | 31   | 14% | 74   | 28% | 49   | 19% |
| May      | 47   | 20% | 103  | 34% | 65   | 23% |
| June     | 68   | 27% | 78   | 27% | 68   | 25% |

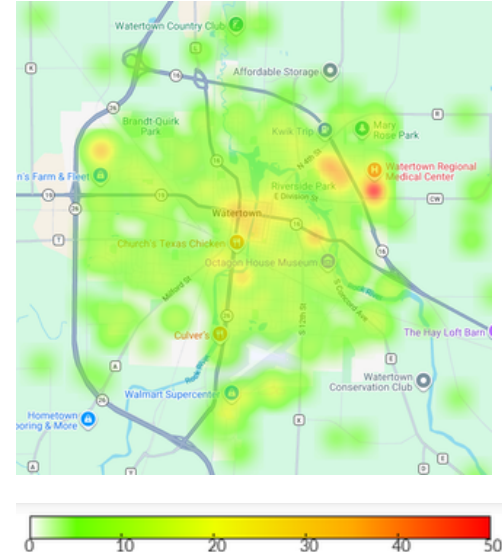
|           | 2024 |     | 2025 |     | 2026 |     |
|-----------|------|-----|------|-----|------|-----|
| July      | 57   | 24% | 87   | 30% | 69   | 23% |
| August    | 50   | 22% | 60   | 24% |      |     |
| September | 66   | 25% | 89   | 33% |      |     |
| October   | 57   | 22% | 70   | 25% |      |     |
| November  | 64   | 28% | 57   | 24% |      |     |
| December  | 58   | 28% | 80   | 29% |      |     |

# Operational Statistics

## Calls per Zone This Month



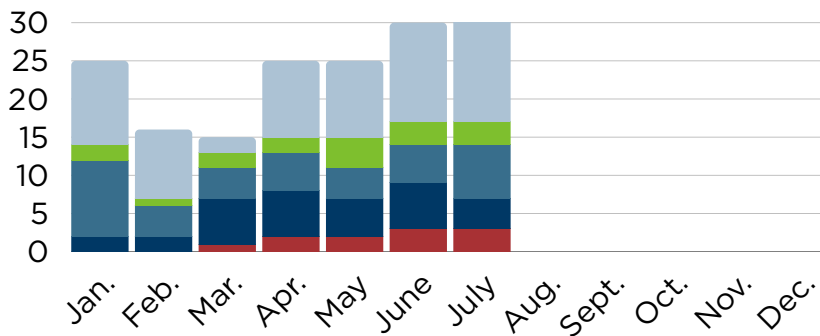
## Year-to-Date Call Volume Heat Map



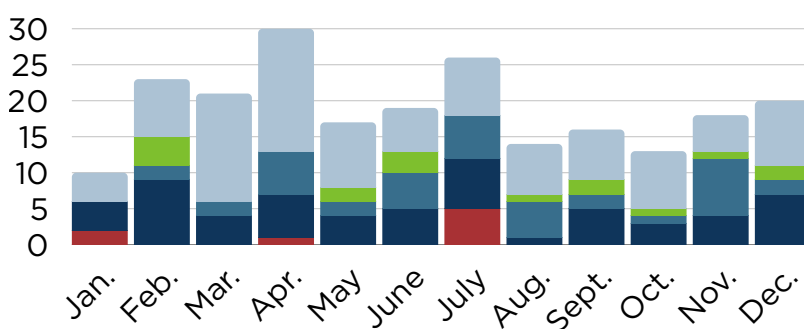
## Calls per Township

● Milford 11 ● Watertown 12 ● Emmet 13 ● Shields 14 ● Lebanon 15

**2026**



**2025**



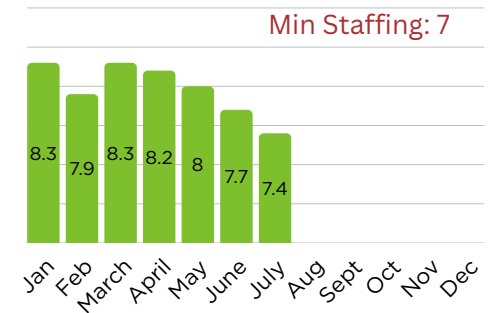
# Operational Statistics

## Department Staffing Overview

The department policy minimum staffing is 7 personnel per shift. That gets an engine, an ambulance, and a command vehicle out the door. At 7, everybody has a job and there is nobody left over. If a second call comes in, we have to pull someone off one of those units to cover it.

There are 9 personnel assigned to each shift so we can absorb vacation, sick time, and FMLA and still hit our minimum. When all 9 are working, we can put more apparatus in service. Most of our units, ambulances included, take at least two people to operate. At 9, we can run the ambulance, the tender, and the brush truck or boat, and we can get the ladder out, though not with a full crew.

Average Daily Staffing Level



**Engine Crew**  
4

Firefighters required to safely staff and operate the engine on a response

**Ambulance Crew**  
2

Paramedics required to staff and provide care

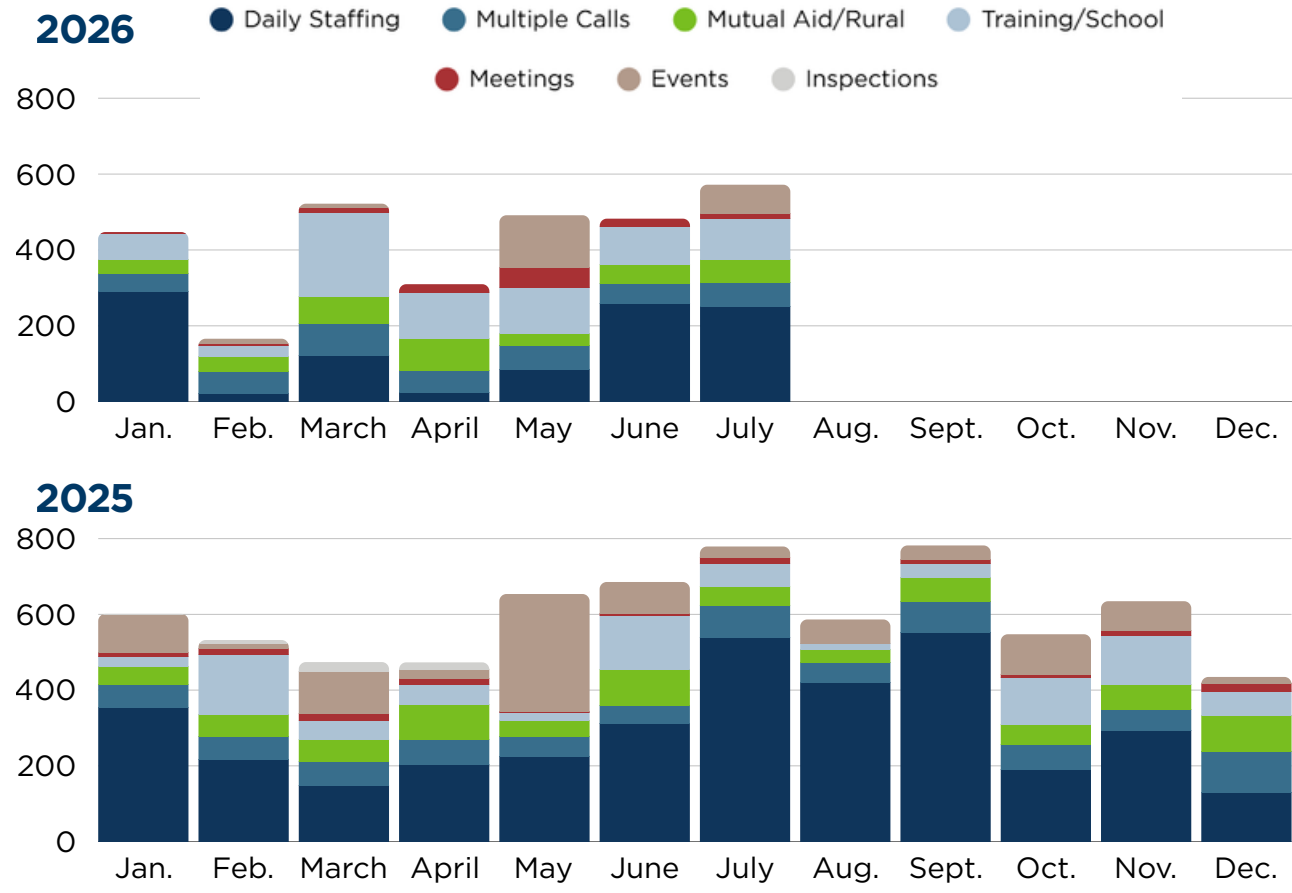
**Shift Commander**  
1

Battalion Chief responsible for incident command and shift oversight

**“Swing”**  
2

Covers Vacation & Sick leave; If none, staffs Ambulance, Tender, and Ladder

## Total Monthly Overtime Hours



# Fire Prevention

## Fire Prevention Updates

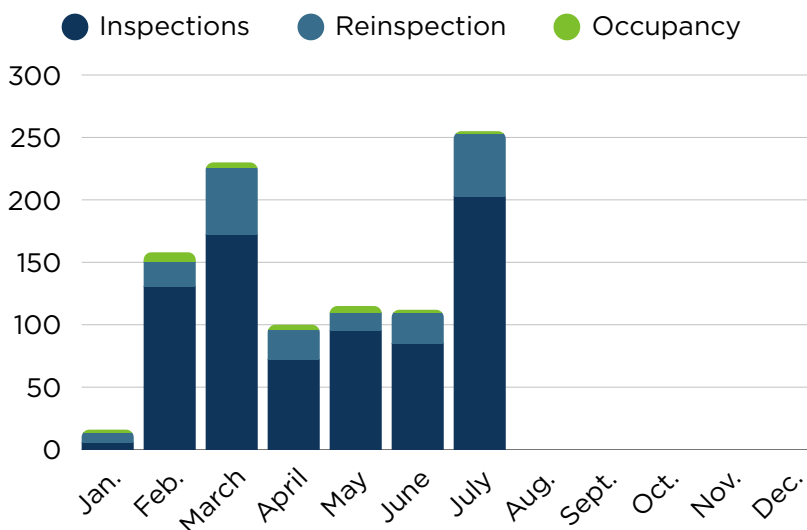
Fire protection plan reviews are an important part of the development and construction process, ensuring that proposed fire alarm and fire suppression systems meet applicable safety and code requirements before installation.

In July, the Watertown Fire Department received approval from the Wisconsin Department of Safety and Professional Services to perform certain fire suppression and fire alarm plan reviews locally for qualifying commercial projects within the City. Fire Marshal Don Dishno will serve as the department's primary certified plan reviewer.

Bringing this service to the local level is expected to provide more timely plan review and more direct communication between contractors, businesses, and the Fire Department. It also allows our Fire Marshal to work directly with applicants to address fire protection considerations specific to their project and our community.

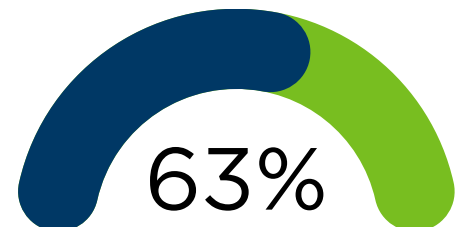
Over the coming months, staff will be updating City ordinances and redesigning the Fire Department's website to support the new process. The goal is a clear, streamlined system for contractors and businesses that provides responsive local support while maintaining the required state standards.

## Inspections Completed



## Inspection Progress

Total Known Inspectable Properties: 1,198



### Fire Marshal Calls for Service

1- Fireworks Standby

### Plans Reviewed Year to Date

13

### Fire & Safety Tip

As summer winds down, take a few minutes to test smoke and carbon monoxide alarms throughout your home. Replace batteries as needed and make sure everyone in your household knows two ways out in case of a fire.

# Incidents, Training & Public Relations

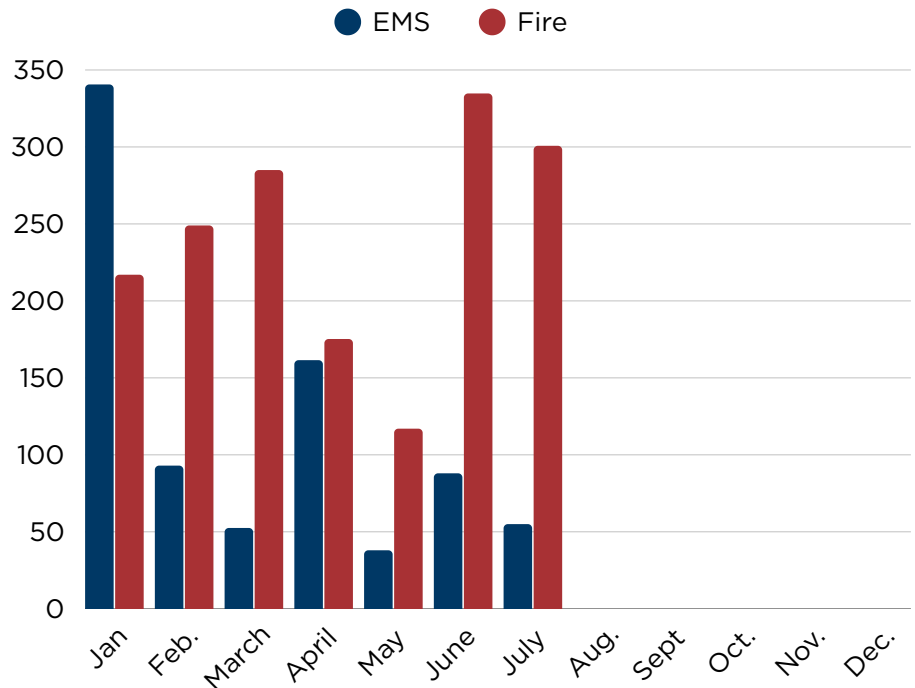
## Training Highlights

Hose Deployment  
CEVO 4 & 5: Train the Trainer  
Power Saw Techniques  
CP Trailer Equipment Review  
Weather-Related Emergencies  
Cardiovascular Emergencies  
EMS Skills Review

## Public Relations Highlights

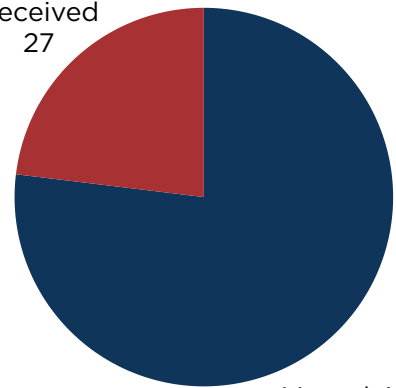
4<sup>th</sup> of July Parade  
Flag Fly from Ladder Truck  
Lights N Sirens  
Girl Scout Station Tour  
Hosted State Peer Support Training  
Culvers Share Night  
Pop-Up Splash Pad  
Chamber Ball Drop

## Training Hours



## Mutual Aid Given/Received Year to Date

Mutual Aid  
Received  
27



Mutual Aid Given  
90

