

Signature Card:

Cari and I have been talking about the signature card implementation for the past few days.

A few questions have popped up:

I'm assuming that the proposal to use signature cards is for future patrons? What about the hundreds of children(which includes Prep kids who already have cards)? If checkouts are completed at a self checkout, staff may never have an interaction. Going backwards could be problematic (Some folks only use a key chain card which does not provide space for a signature and others are using the feature on the app that allows patrons to download their card(Cards are then tossed by many).

For a short window of time, patrons applying for a card can access digital content but eventually need to come in for card for information verification. This is the "pop up" when someone starts the online application.

In compliance with the Children's Online Privacy Protection Act, you must be 13 or older in order to complete this registration.

OK

Cancel