

Move Your Building Forward with a Service Agreement!

Unlock the full potential of your Delta Controls Building Automation System with United Systems. Our dedicated team is here to provide comprehensive services that enhance the performance and efficiency of your building automation system.

What We Offer:

Tailored Solutions:

Benefit from personalized graphic changes, programming upgrades, troubleshooting, and training that cater to your specific needs. Our team ensures that every service hour is optimized to enhance your experience.

Flexible Service Hours:

Kickstart your journey with an initial 10 service hours to be used on graphic changes, programming changes, troubleshooting, and/or training. Need more? Purchase additional 10-hour increments at a discounted rate. Enjoy the flexibility to scale your services based on your requirements.

All-Inclusive Package:

Every agreement includes Delta Software license and upgrades, providing you with a complete and seamless solution for your building automation needs.

Why Choose United Systems:

- **Expertise:** Our team comprises experienced professionals with a deep understanding of Delta Controls enteliWeb and enteliVault.
- **Proven Track Record:** United Systems has a history of successful implementations and satisfied clients in the building automation industry.
- **Customer-Centric Approach:** We prioritize your unique requirements and tailor our services to ensure maximum satisfaction.
- **Transparent Communication:** United Systems' support site allows you to have a direct line of contact to communicate efficiently with the United Systems team.



How to Get Started:

1. **Contact Us:** Email United Systems at sales@usacontrols.us to discuss your specific needs and receive a customized service plan.
2. **Choose Your Hours:** Decide on the number of service hours that best fit your requirements.
3. **Experience the Difference:** Let United Systems' experts move your building forward with top-notch services and support.

Don't miss out on the opportunity to optimize and streamline your building automation system. Contact United Systems Associates, LLC today and take the first step toward a more efficient and responsive building!

Controls System Service Agreement

This agreement is made and entered into on this Sunday, April 28, 2024, between **United Systems Associates, LLC** hereinafter "**Service Provider**") and Watertown Public Library hereinafter "**Client**").

NOW, THEREFORE, for and in consideration of the mutual covenants contained herein and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Service Provider and Client do hereby contract, covenant, and agree as follows:

1. Service Provider hereby agrees to provide to Client the following services:
 - a. Yearly software renewal and update for Delta Controls software installed by Service Provider on site.
 - b. 10 service hours to be utilized for graphic fixes, programming changes, troubleshooting, and/or training.
 - c. One included site visit per year for sensor and controller testing.
 - d. Additional service hours may be purchased in 10-hour blocks at a discounted rate of \$125 per hour from Service Provider's standard rate of \$145 per hour.
2. Client agrees to pay Service Provider \$3,250 for the above listed services upon the signing of this agreement.
3. Such payment will occur within thirty (30) days ("net 30 payment") of receipt of Service Provider's Yearly invoice for completion of said services by Service Provider.
4. This Agreement shall commence on May 1, 2024 and continue until April 30, 2025 or renewal end date, unless terminated earlier by either party with written notice.
5. Both parties agree to keep confidential any proprietary or confidential information obtained during the provision of services under this Agreement.
6. This Agreement shall be governed by and construed in accordance with the laws of the State of Wisconsin.

Service Provider

Name: _____

Signature: _____

Date: _____

Client

Name: _____

Signature: _____

Date: _____

Date: 4/39/2024

- Project:** Watertown Public Library enteliWeb Server Issues
- Scope:** Upgrade the enteliWeb Server and troubleshoot connection issues.
- Proposal:** United Systems Associates, LLC. proposes to provide service for the above project.

Pricing: The following scope of work and services detailed below will be provided for the net sum of:

Software:	\$950.00
Labor:	\$580.00
Total NTE:	\$ 1,530.00

Scope of Work:

- Update the existing enteliWEB software to the latest version (4.26) and ensure compatibility with the current operating system and browser.
- Troubleshoot any connection issues between the enteliWEB server and the controllers on site, such as firewall, network, or proxy settings.
- Test the functionality and performance of the enteliWEB software and verify that it can access and display the data from the connected devices and controllers.

Approval

This Estimate has been accepted on _____ by _____

Signature: _____