

WATERTOWN FIRE DEPARTMENT

Monthly Report / **February 2026**

Compassion, Dedication,
Integrity, Accountability,
Trust



Greetings!

While February had 50 fewer calls than January, the incidents we did run had the potential to be much more significant. We saw several situations this month where timing and conditions were in our favor. Those are the calls that reinforce how quickly things can change and how important it is that our system is ready at any given moment.

One example was a structure fire that came in while both our engine and ambulance were already committed to other calls. We worked through it, and the system performed as expected, but we were operating with very little margin. Another incident occurred while we had members at the station for a certification class. Because of that, we were able to respond with a full complement of personnel to a structure fire caused by electrical issues after a tree came down in the wind. Given the conditions that day, a few more minutes or a smaller crew could have led to a very different outcome. These are good outcomes, but they also reflect how dependent we can be on timing and circumstances lining up, rather than consistent staffing depth.

That shows up in the data as well; beyond total call numbers, we continue to look at multiple additional parameters to understand how our system is functioning under real conditions. That information is guiding our focus, particularly as we continue aligning our operations with NFPA guidance and ISO considerations tied to staffing and response performance.

We are also making steady progress in how we get to calls. Improvements with the Phoenix G2 alerting system and consistent use of mobile data computers are helping crews get clearer information faster and turn out more efficiently. Those gains may seem small, but they do have a large impact when measured in seconds.

On the prevention side, the fire marshal's office continues to move forward with inspections and education. We are working directly with business owners to address hazards and bring properties into compliance. Not every conversation is easy, but it is necessary. We've seen what happens when small issues are left unaddressed, and we've also seen the effort it takes for a business to recover after a fire. The goal is to keep those businesses operating safely, and to support a strong, resilient community.

Chief Tanya Reynen



Operational Statistics

Incident Count Statistics

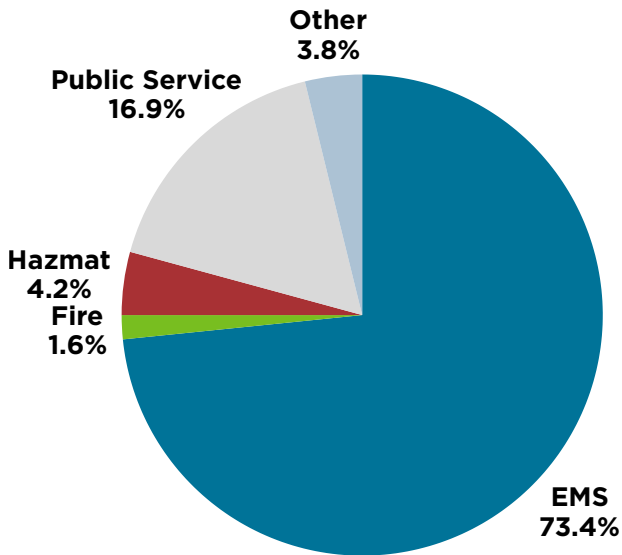
February 2026 Calls: 221

| EMS | Fire | Haz-Mat | Public Service | Other |
|-----|------|---------|----------------|-------|
| 168 | 3 | 12 | 31 | 7 |

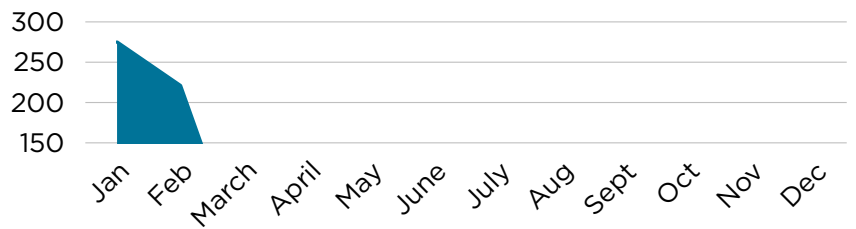
February Incidents by Year

| 2023 | 2024 | 2025 | 2026 |
|------|------|------|------|
| 238 | 216 | 226 | 221 |

Incident Percentages Year to Date

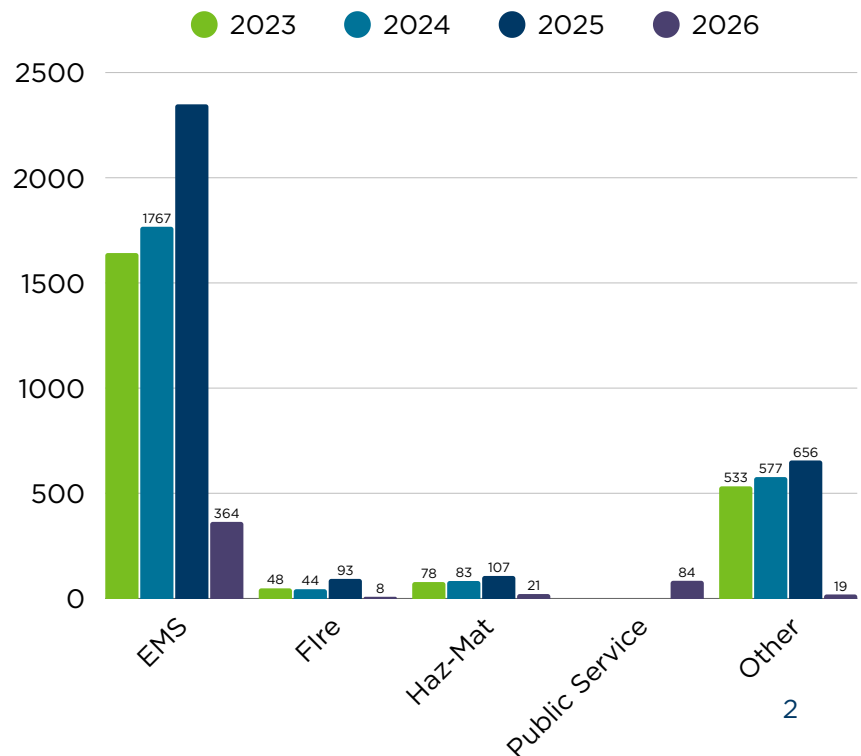


Incident count by Month



2026
Year-to-Date
Incident Count:
496

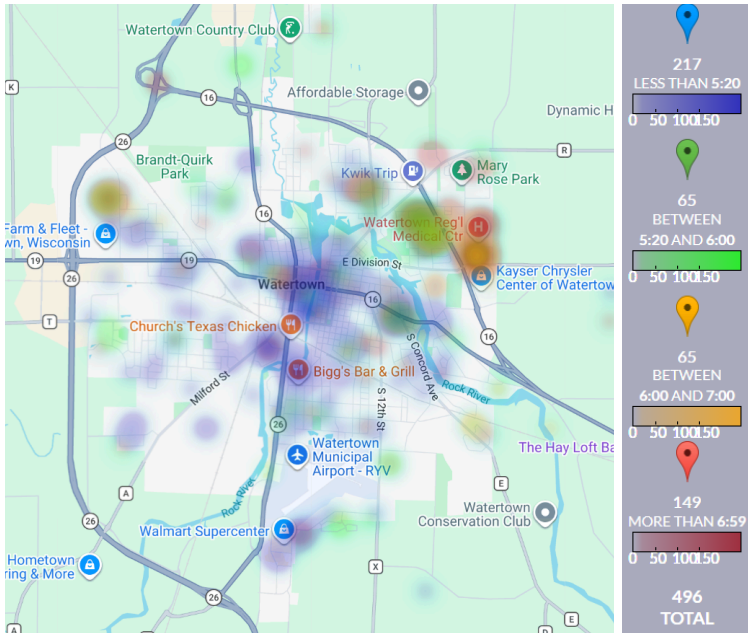
Year-to-Date Incidents by year and type



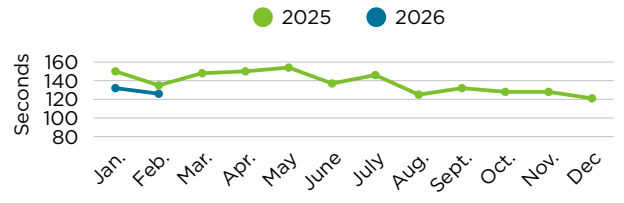
Public Service
 The category Public Service is for incidents such as Lift Assist, CO and Smoke Detector alarm malfunctions

Other
 Consists of Standby, Canceled calls, smoke in area, no patient found, controlled burn etc.

Year-to-Date Response Time Heat Map

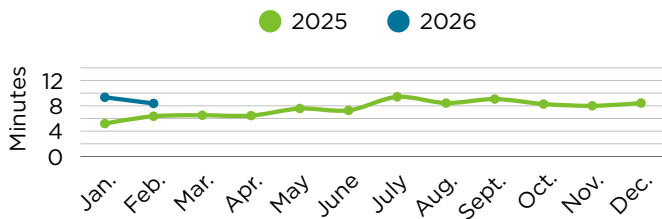


90th Percentile ALL ZONE TURN OUT TIME (Alarm>EnRoute)

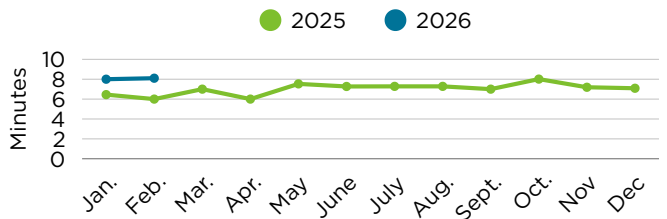


NFPA 1710 Benchmarks Turnout time
EMS: 60 sec. Fire: 80 sec.

90th Percentile ALL ZONE RESPONSE TIME (Alarm>First Unit Arrival)



90th Percentile CITY ZONE RESPONSE TIME (Alarm>First Unit Arrival)



Simultaneous Calls by Month- Year to Year

This means that the crew is out on more than one call at the same time.

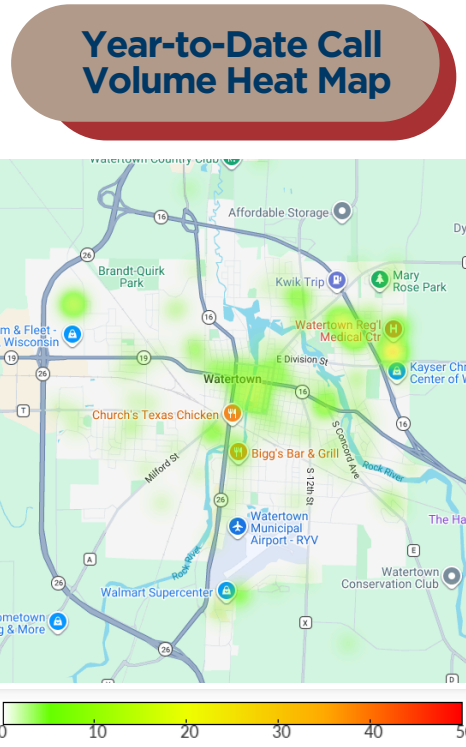
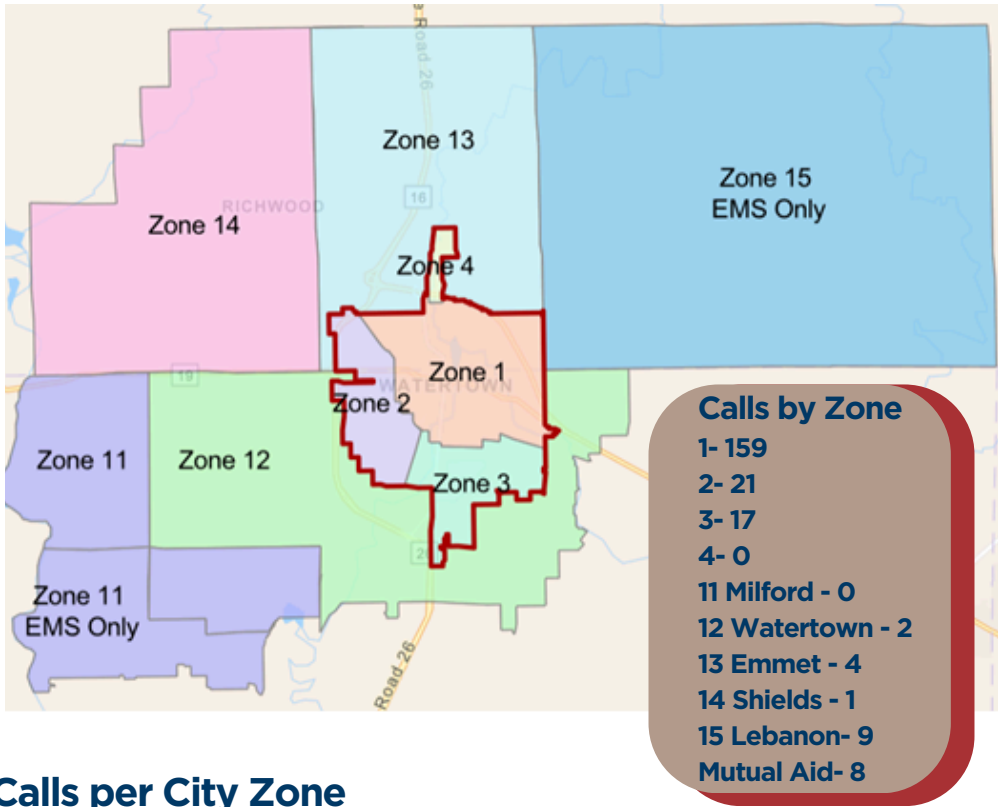
| | 2024 | | 2025 | | 2026 | |
|-----------------|------|-----|------|-----|------|-----|
| January | 52 | 19% | 79 | 28% | 51 | 25% |
| February | 39 | 18% | 63 | 28% | 26 | 16% |
| March | 52 | 22% | 93 | 32% | | |
| April | 31 | 14% | 74 | 28% | | |
| May | 47 | 20% | 103 | 34% | | |
| June | 68 | 27% | 78 | 27% | | |

| | 2024 | | 2025 | | 2026 | |
|------------------|------|-----|------|-----|------|--|
| July | 57 | 24% | 87 | 30% | | |
| August | 50 | 22% | 60 | 24% | | |
| September | 66 | 25% | 89 | 33% | | |
| October | 57 | 22% | 70 | 25% | | |
| November | 64 | 28% | 57 | 24% | | |
| December | 58 | 28% | 80 | 29% | | |

Simultaneous Call Average
 2023 - 21.9%
 2024 - 22.4%
 2025 - 28.5%

Operational Statistics

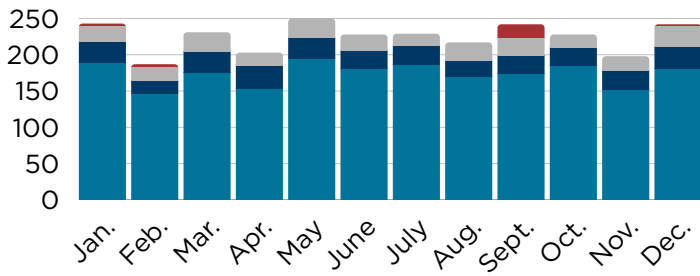
Calls per Zone in February



Calls per City Zone

● Zone 1 ● Zone 2 ● Zone 3 ● Zone 4

2025

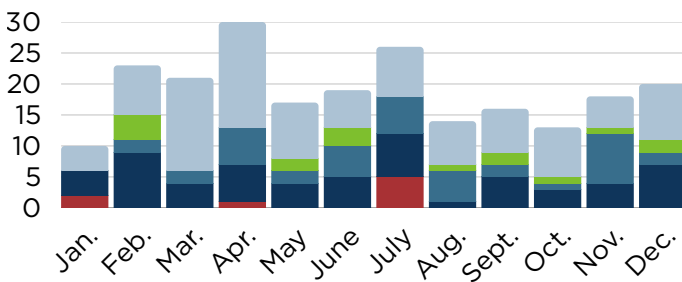


2026



Calls per Township Zone

2025



2026

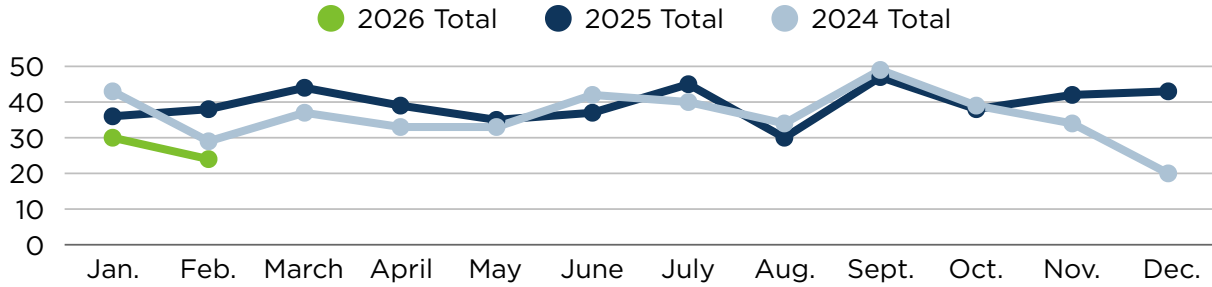


● Milford 11 ● Watertown 12 ● Emmet 13 ● Shields 14 ● Lebanon 15

Operational Statistics

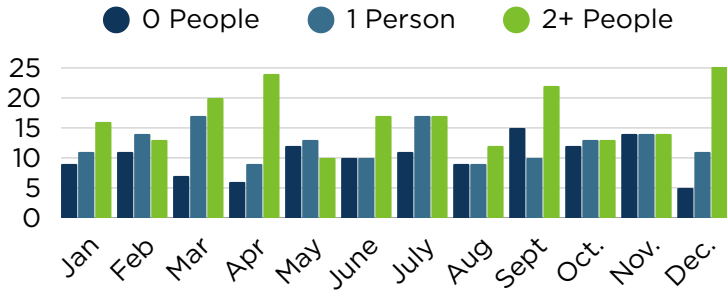
February Off-Duty Callback Occurrences

| Number of People | 0 | 1 | 2+ | Total |
|------------------|---|----|----|-------|
| Count | 4 | 10 | 10 | 24 |

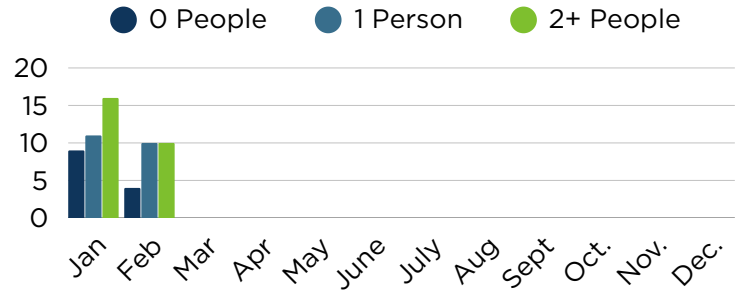


Off-Duty Callback Staff Trend

2025

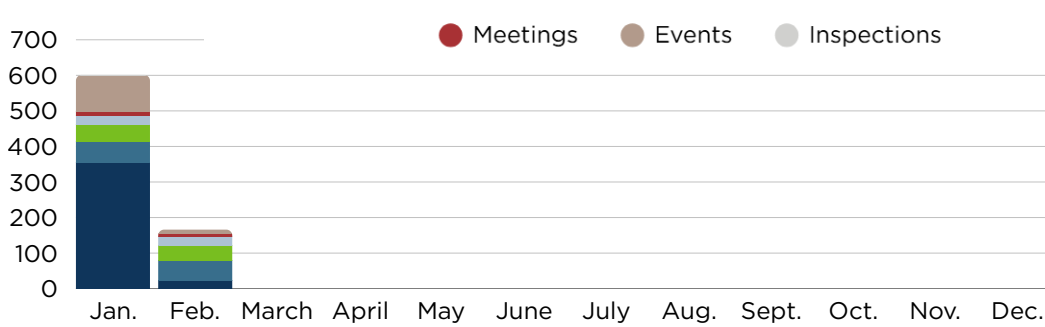


2026

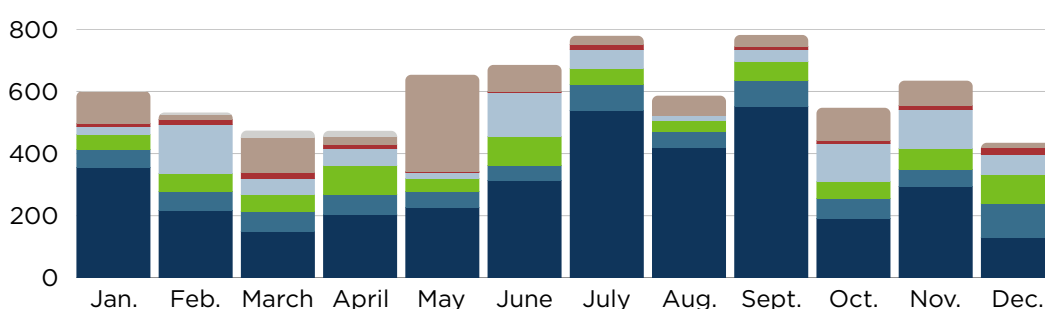


Total Monthly Overtime Hours

2026



2025



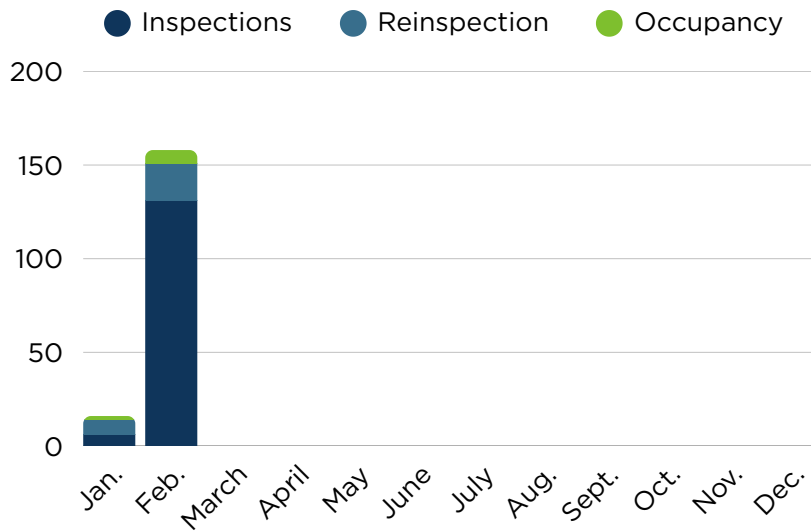
Overtime "Causes"
Daily Staffing- Sick, FMLA
Multiple Calls: Multiple calls, extended calls, or extended shift
Mutual Aid/Rural: Township incidents & mutual aid
Training/School: paramedic and required courses
Meetings: Staff meetings etc

Fire Prevention Updates

Each year approximately 85 businesses applying for or renewing a liquor license are inspected. These inspections are a routine part of helping ensure that establishments serving the public meet basic life-safety standards for their staff and patrons.

At this time, 13 businesses are working through a few remaining items identified during their inspection. Our team is coordinating with each of them and will be completing follow-up inspections in March so they can finalize their compliance and move forward with their liquor license. The goal of this process is to support local businesses while making sure the spaces where our community gathers remain safe.

Inspections Completed



Inspection Progress

Total Inspectable Properties: 1198



February Calls for Service

1- Compromised Structure
1- Outside Fire

Plans Reviewed Year to Date

4

Fire & Safety Tip

Check your Smoke Detector

As we head into spring, take a few minutes to check the smoke alarms in your home. Test each alarm, replace batteries if needed, and make sure alarms are installed in sleeping areas, outside bedrooms, and on every level of your home.

Working smoke alarms cut the risk of dying in a home fire in half and provide the early warning families need to get out safely.

Incidents, Training & Public Relations

Training Highlights

Phoenix G2 Alerting System
 EMS: 12 Lead & Cardiac
 Tender Driving Orientation
 SCBA Entanglement Drill
 SCBA Air Consumption
 Area Familiarization
 Engine Operations—Hose Line
 FAST Rescue Board
 Building Construction

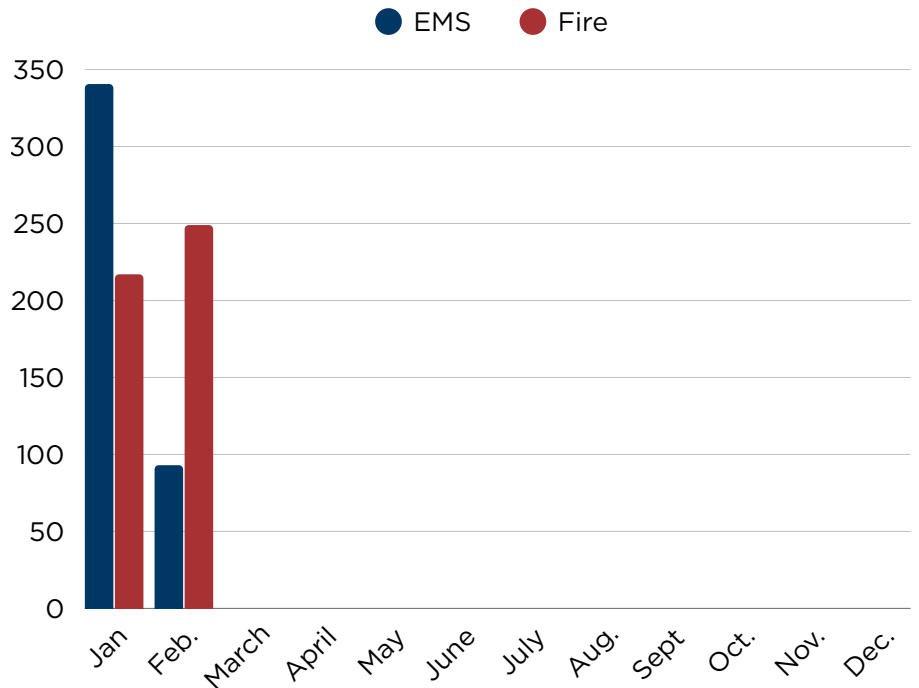
Incident Highlights

1 Mutual Aid Fire
 2 Standby Mutual Aid
 2 Outside Fires
 24 Lift Assists
 4 Motor Vehicle Accident

Public Relation Highlights

5 Paramedic Student Ride Along
 4 Health Occupation HS Student
 Ride along
 1 Fire Station Tour
 Spectrum News Interview-
 Jefferson County EMS

Training Hours



Mutual Aid Given/Received Year to Date

