

(Library)

To: Library Board of Trustees-Finance

From: Peg Checkai-Library Director

Date: 12/30/2025

Subject: Libby Advantage Program

Background

With the loss of Hoopla, we continue to struggle to meet demands on the Libby App. Wait times for materials is top of the list for patron complaints. Overdrive Advantage offers individual libraries the opportunity to see how many local patrons are on hold for a digital item and purchase this item specifically for their patrons, which reduces hold times for our patrons and throughout the state. Specifics would need to be worked out if the decision is to move forward.

Budget Goal

Provide best practices for serving the community, patrons and library team members

Financial Impact

NA to 2026 budget if funds from LGIP are used.

Recommendation

I would recommend exploring this option for improved digital access for Watertown patrons.