



Life Check Systems, LLC  
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Brentwood TN 37027-9998  
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## SERVICE AGREEMENT

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Walton County Sheriff's Office  
Sheriff Keith Brooks  
770-267-6557

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June 30, 2025

Expires in 90 days

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This Quote is for Walton County, Georgia ("County"). These terms plus the integrated login terms govern use of Life Check Systems, LLC ("LCS") goods and services:

Facility: Walton County Jail  
425 S Madison Ave  
Monroe GA 30655

Bed Capacity: 850

1. Startup Cost. Startup Costs are covered by a separate 6/30/2025 Installation Agreement.
2. Monthly Service Fee. The County will pay \$1500 per month to LCS for the Agreement Term and LCS shall provide continuous system maintenance, software updates, tech support, cellular service, unlimited data storage, online training, and general support. County may pay annually.
3. Additional Equipment. The County may buy more equipment anytime. All prices subject to change. To use Inmate Track, the County must purchase ID cards or wristband inserts from LCS. Not reusable.
4. Term & Automatic Renewal. The Agreement Term is 3 years from the date the County executes this Quote, which will automatically renew for an identical term, unless the County or LCS cancels in writing before the end of the original term.
5. Free Integration with JMS. Integration with JMS system is required to use Inmate Track. LCS does not charge any fee to integrate. However, the County must pay any fee charged by its JMS provider.
6. Data Retention. LCS shall maintain the County's data online for double the Agreement Term. For example, if the term is 3 years, LCS will maintain data for 6 years, to be deleted on a rolling basis.
7. Taxes & Shipping. The County will pay LCS's shipping costs for all equipment shipments.
8. Warranty. LCS warranties all new mobile devices for one-year for any defects other than physical damage. LCS disclaims all other warranties, express or implied.
9. Training. Online training is free and unlimited.
10. \*\* 60-Day Trial Period \*\*. If the County cancels in writing within the first 60 days, LCS must refund the Startup Cost above, as long as the County used LCS for 30 days, provided sufficient Wi-Fi, and returned the equipment undamaged.



11. Wi-Fi Required. The County shall provide a reliable Wi-Fi network as the primary internet connection for LCS devices and ensure sufficient coverage everywhere LCS is used. LCS does not provide Wi-Fi. LCS will not work without Wi-Fi.
12. Backup Cellular Connection. As a backup internet connection only, LCS shall provide a service connection to Verizon's mobile network for every device. County shall identify areas with weak Verizon coverage and install boosters if desired. LCS does not install boosters.
13. Offline Operation & Alerts. LCS cannot provide accurate alerts without an internet connection. The Special Watch function does not work without a connection. The Security Inspection and Standard Rounds functions will temporarily continue to operate with no connection by locally storing data and uploading it when a connection is restored. With no connection though, there will be false and unreliable alerts and neither devices nor the website will update until a connection is restored.
14. Online Tech Support. LCS will provide technical support free of charge online and 24/7 service.
15. No Responsibility to Monitor. LCS has no responsibility to monitor inmates or students or review the County's data and will not act due to alerts or late checks. The County retains all responsibility and assumes all liability for facility safety and legal compliance, and the County shall fully indemnify LCS for any claims, damages, judgements, and costs (including LCS's reasonable attorneys' fees) arising in any way from the County's use of LCS technology.

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Life Check Systems, LLC  
Brandt McMillan, CEO  
6/30/2025 1:00 PM

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Walton County Georgia

[Signature]

Print Name:

Date: