/Sparklight®

Business Service Agreement

ghenry@xpernet.com

Business	gnt			Date: 6/2	27/2025, 1:38 PM	
Sparklight Business Account Rep:		Jeffrey Henley		Sparklight System Address:		
Phone Number:		4694083685		210 E Earll Drive		
Fax Number:					Phoenix, AZ 85012	
Cus	tomer Information		Authorized Customer Representative			
Company Name:	Waller County Ma	intenance Full Name:			Greg Henry	
Street Address:	425 BUS 290 E		Billing Teleph	ne: (7	13) 816-4353	
City/State/Zip:	Hempstead, TX, 77445		Fax:			
Billing Address:	836 Austin St I	RM 221	Contact Numb	r: 9	9798267702	

Term (in months)		Installation Charges (may include construction)	Total (taxes and fees not included)	
	36	\$0.00	\$279.88	

Email:

Hempstead, TX 77445

126978766

Service

City/State/Zip:

Sparklight Account#

Service Description	Quantity	Monthly Fee
Business Internet 500	1	\$204.00
1 Static IP	1	\$19.95
Business Wi-Fi/Router	1	\$9.95
Internet Service Protection	1	\$29.99

Equipment

Description		Unit Price	Total Fee
Modem Lease	1	\$15.99	\$15.99
Internet Service Protection Equipment	1	\$0.00	\$0.00

Special Conditions

Customer acknowledges that Cable One, Inc. d/b/a Sparklight Business ("Sparklight") will incur significant construction costs processing this service order. Customer agrees to reimburse Sparklight for all of its construction costs if Customer terminates service before the end of the contract term. If Customer cancels the contract before the construction has been completed and service initiated, Customer will reimburse Sparklight for its construction costs, that are estimated at \$3,587.55, incurred up to the date of cancellation.

THE SERVICE CHARGES AND FEES TOTAL \$279.88 PER MONTH FOR THE DURATION OF THE INITIAL TERM AND MAY BE REVISED AFTERWARD. THOUGH VIDEO SERVICE FEES MAY BE INCREASED, HSD AND PHONE SERVICE FEES WILL NOT BE INCREASED DURING THE TERM. SEPARATELY, THE EQUIPMENT FEES MAY BE REVISED. ALL SERVICE CHARGES ARE SUBJECT TO ADDITIONAL APPLICABLE LOCAL, STATE AND FEDERAL TAXES, FEES OR SURCHARGES AS REQUIRED OR PERMITED BY LAW.

By signing below, Customer represents and warrants to Sparklight that Customer has the authority to execute, deliver, and agrees to be bound by and comply with the terms of this Business Services Agreement and the General Terms and Conditions available at https://business.sparklight.com/legal/general-terms, which are incorporated herein by this reference (the "General Terms"). THE GENERAL TERMS INCLUDE AN ARBITRATION SECTION, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE BUSINESS SERVICES AGREEMENT THROUGH ARBITRATION, AND BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP CERTAIN RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY. Sparklight may accept this Business Services Agreement by (a) countersigning below; or (b) commencing to deliver the Service(s) specified in this Business Services Agreement.

Name (Print)

Date