



GULF COAST REGIONAL 9-1-1 EMERGENCY COMMUNICATIONS DISTRICT

PO Box 22777 • 3555 Timmons Ln. • Houston, Texas 77227-2777 • 7131627-3200

Request to Add a Call Taking Position

PSAP requesting a Call Taking Position:

Number of workstation positions today: 3

Number of call-taking workstation positions requested: 1

Call Volume

Daily average of 9-1-1 and administrative calls per position for previous 18 months:

61 per position

Peak call volume telephone call times or patterns:

1pm - 5pm

Demographics

Population of the area served by the proposed PSAP: 105,254

Percentage of total county population: 100 %

Percentage population growth previous two (2) years: 7.5 %

List additional factors for consideration for adding a 9-1-1 Call Taking Position at your PSAP.

Attach additional sheet(s) if necessary.

Adding a 4th position

By signing this form jurisdiction certifies that it meets all of the criteria for adding an additional call taking position as required by the GCRECD PSAP Management Policy.

Authorized Signature

Date

Return completed form to Kim Ward, Program Manager at Kim.Ward@gulfcoast911.org. If you have additional questions, contact Kim Ward at 713.993.2459.