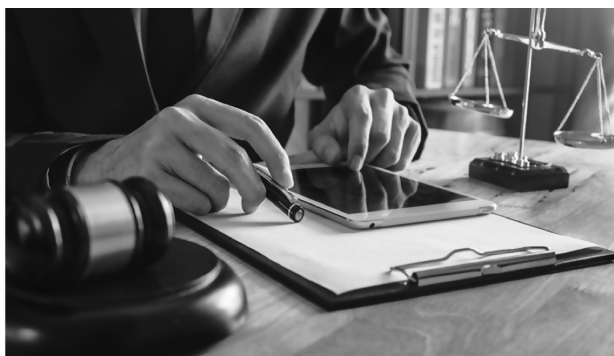
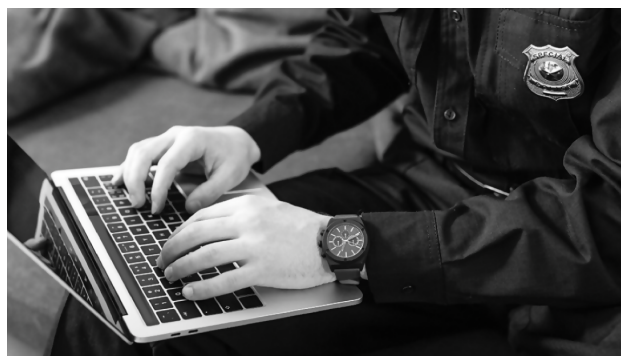




Empowering people who serve the public®



CLOUDGAVEL AGREEMENT FOR ELECTRONIC WARRANTS CLOUD-BASED SERVICES

Waller County, Texas

May 20, 2026

**Submitted by:
Amiee Dismukes
Account Executive**

**Tyler Technologies, Inc.
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Investment Summary for Waller County, Texas

We are providing an unlimited use license for Waller County, Texas ("Client"). This includes all law enforcement users all required Court users for our CloudGavel electronic warrants solution.

This Agreement is effective as of the date of last signature below ("Effective Date"). This Agreement will have an initial one-year SaaS term commencing on the first day of the first month following the Effective Date, with one-year automatic renewals at an increase of 5% per year. The Client will be invoiced for SaaS fees annually in advance commencing on the first day of the first month following the Effective Date. Implementation services are invoiced in full upon the Effective Date.

The annual SaaS fee includes the following:

- Deployment of the CloudGavel Solution to all users within Waller County that require access to the system.
- Deployment of all state master templates and workflows.
- All system-wide product enhancements
 - These consist of all enhancements available to all clients. Any features specific to only the Client, meaning that they are not used by any other agency, will fall under the custom feature fee schedule.
- Technical support as listed in the link below.
- If you should not appropriate or otherwise make available funds sufficient to utilize the SaaS Services, you may unilaterally terminate this Agreement upon thirty (30) days written notice to us. You will not be entitled to a refund or offset of previously paid, but unused SaaS Fees.

Annual Price for the Initial Term:

Warrant Approval Module Annual SaaS Fee: \$ 10,500.00

One-Time Implementation Services Fee: \$ 7,875.00

Annual Cost Escalator: 5%

* This allows for up to 1,100 warrants during the annual term. If the usage exceeds the estimated amount by more than 5%, Tyler reserves the right to renegotiate the annual SaaS fee upon renewal of the Agreement.

This Agreement is subject to the SaaS Services Terms available at:

<https://www.tylertech.com/Portals/0/Terms/Courts-Public-Safety/Courts-and-Public-Safety-SaaS-Agreement.pdf>.

By signing this Agreement, Client acknowledges that it has read, understands, and agrees to such terms.

Waller County, Texas

Tyler Technologies, Inc.

By: _____

By: _____

Name: _____

Name: _____

Title: _____

Title: _____

Date: _____

Date: _____



STATEMENT OF WORK (SOW)

OVERVIEW

Tyler will provide the client with a comprehensive electronic warrant solution. This solution aims to streamline the entire warrant process, from initiation by law enforcement officers to approval by Judicial Officers. The system will be fully customizable, allowing for the creation and modification of warrant templates and workflows to meet the specific needs of the Court or the Agencies submitting or approving warrants. It will be accessible from any location via a web-based platform and mobile applications for Android, iOS, and iPadOS, ensuring that users can perform their duties efficiently, regardless of their location. The solution will autosave progress in the event of lost connectivity, so not all work is lost.

CloudGavel complies with all security and Criminal Justice Information Services (CJIS) requirements to ensure the highest standards of security and data protection. Additionally, the system will include a robust scheduling feature to manage on-call judicial officers and support tiered scheduling for Judicial Officers as well as customizable notification settings and preferences. The system will also handle warrants during business hours as well as afterhours "on call" warrants outside of business hours. This Statement of Work outlines the project objectives, system requirements, functional and technical specifications, and the implementation plan to guide all parties through the project.

PROJECT OBJECTIVES

- Provide a robust warrant solution for the court and all county agencies to streamline the warrant process from initiation to approval.
- Enhance accessibility and usability through mobile applications.
- Facilitate efficient scheduling for judicial officers.
- Provide ease of use to all parties involved in the warrant process.
- Ensure the system is capable of handling warrant returns.
- Provide a central repository for warrants.
- Ensure compliance with all security requirements such as but not limited to CJIS.
- Ensure that the system is highly available, secure, and fault tolerant.

SYSTEM REQUIREMENTS

User Roles and Permissions

- **Law Enforcement:** Initiate and submit warrant requests.
- **Ensure** there is a means for interagency approvals if agencies require approval before submitting warrant requests to District Attorneys or Judicial Officers.
- **District Attorneys:** Review and approve warrant requests.



- **Judicial Officers:** Review, approve, and sign warrants electronically.
- **System Administrators:** Manage user roles, permissions, and system configurations.
- **Court Users:** Retrieve warrants, complete scheduling of judicial officers, monitor warrant returns.

Warrant Templating

- Access to all state master templates for all types of warrants (e.g., search, arrest).
- Access to all state master workflows to encompass all types of documents and warrants.
- Provide consistent formatting for ease of review.
- Allow autofill of data such as officer name, badge number, hero statement.

Accessibility

- Web-based platform accessible from any internet-connected device.
- Mobile applications for Android, iOS, and iPadOS to allow access and approvals on the go.

Compliance

- Ensure the solution meets all Criminal Justice Information Services (CJIS) requirements for security and data protection.

FUNCTIONAL REQUIREMENTS

Warrant Creation and Submission

- User-friendly interface for officers to create and submit warrant requests.
- Ensure that warrant progress is saved throughout the process so officers can save progress and return to complete the warrant at another time.
- Integration with existing law enforcement systems for data sharing and retrieval.
- Allow for quick and easy adjustments in the event a warrant is rejected due to error.
- Electronic Signature Capabilities for all required users.

Review and Approval Workflow

- Automated workflow for District Attorney and Judicial Officer reviews.
- Notifications and alerts for pending approvals and actions required.
- Electronic signature capabilities for judicial officers.



Scheduling and On-Call Management

- Robust scheduling system for courts to manage on-call judicial officers.
- Multiple avenues for notifying judicial officers of pending warrants.

Audit and Reporting

- Comprehensive audit trails for all actions taken within the system.
- Reporting tools to generate insights and compliance reports.

TECHNICAL REQUIREMENTS

System Architecture

- Cloud-based architecture to ensure scalability and reliability.
- High availability and disaster recovery capabilities.
- Fault Tolerance to ensure uptime of the system.
- SLAs and Support Tiers, Ticket levels and response times should be outlined.

Security

- End-to-end encryption for data in transit and at rest.
- Multi-factor authentication for all users.
- Regular security audits and compliance checks.
- Regular penetration testing with results provided to Courts for review at each cycle.
- Ensure compliance with DOJ, FBI, and other agencies for security requirements.
- Ensure compliance with CJIS and SOC II security protocols:
 - [CJIS Security Policy Resource Center — LE \(fbi.gov\)](#)

Integration

- APIs for integration with existing Record Management Systems (RMS) and Court Management Systems (CMS).
- Support for data import/export in standard formats.



TYLER'S PROPOSED IMPLEMENTATION PLAN

Tyler proposes this implementation plan as an example of the longest possible timeline considering the elements of what Tyler believes will make for a successful Go-Live experience.

Project Phases and Timeline

Phase 1: Requirements Gathering and System Design

- Kick-off meeting with stakeholders.
- Detailed requirements gathering sessions.
- Documentation of functional and technical requirements.
- Review and approval of design documents by stakeholders.

Phase 2: Development and Customization

- Initial implementation of core functionalities (warrant creation, submission, and approval workflows).
- Setup of development or test environment and tools.
- Development of customizable warrant templates.
- Implementation of security features to meet CJIS requirements.
- Development of scheduling and on-call management features.
- Initial internal testing and bug fixing.

Phase 3: Testing and Quality Assurance

- Comprehensive system testing (functional, integration, and security testing).
- User acceptance testing (UAT) with a select group of end-users.
- Bug fixing and performance optimization.
- Final approval from stakeholders.

Phase 4: Training and User Onboarding

- Development of training materials and user manuals.
- Conduct training sessions for all user roles (officers, district attorneys, judicial officers, and administrators).
- User onboarding and account setup.
- Final preparations for go-live.

Phase 5: Go-Live and Post-Implementation Support



- Official go-live of the electronic warrant solution.
- Monitoring and support to ensure smooth operation.
- Ongoing support and troubleshooting.
- Collection of user feedback for future improvements.