City Council Listening Session from February 29, 2025

Below are comments and questions from the citizens of Two Rivers during the Listening Session on February 19, 2025. The comments below have been rearranged to departments that will be responsible.

For Police Department:

 Citizen complaint of outdoor cameras pointing at their yard. – ONGOING - previously referred to Police Department.

Comment from council member present: personal information will be sent to Police Chief.

- Speeding on Mishicot Road between 45th and 41st. **OPEN** refer to Police Department
- Noise from cars on Mishicot Road between 45th and 41st. **OPEN** refer to Police Department
- Nuisance Properties (messy yards, poor curb appeal) Can anything else be done proactively to address –
 OPEN refer to Police Department
- Community Service Officer who and what do they do? How to reach them? **OPEN** Refer to Police Department, provide information to public on what a CSO does and operates
- Are there serious (police type) complaints about Airbnb's? OPEN refer to Police Department

Comment from council member present: Nothing serious just some nuisances that were verified with the Police Department.

For Public Works:

Owner of house on 14th and 310 mentioned Telephone pole on corner being hit by cars and they drive off. –
 OPEN – Refer to Police Department and Public Works/Utilities

Comment from council member present: It was looked at by Public Works, but no reports to Police Department or inspection of pole saw damage. Will need to look at this again. Encourged citizen to contact the Police Department next time.

- Does the speed limit on Mishicot Road between 45^{th} and 41^{st} need to be 35? **OPEN** refer to Public Works
 - *Past History from citizen*: used to be a 2 way stop at 45th/VV and Mishicot Road, so going from 55, to 45, to 35 made sense.
- Snow Removal around corners, can it be pushed down the street more? OPEN Refer to Public Works
- Further comment from Citizen right after snow removal is great.
- Can snow removal around businesses be done better. (Cozy B's and Cristina's as example) OPEN Refer to Public Works Department

• There have been comments that city street projects are on hold. – **OPEN** – refer to Public Works Department and City Manager's Office

Comment from council member present: There are some projects on hold to make sure money from the government is there. We do not want to start a project and then no federal money is present, and the city is stuck with the bill. Maybe we list the projects on hold someplace.

For Parks and Recreation Department:

• What is the plan for Beach Parking – **ONGOING** – Refer to Parks and Rec

Comment from council member present: It is something that the Advisory Rec Board is already looking at.

- In Central Park can there be more use of the skating rink, music around the rink more often, more events for kids **ONGOING** *Refer to Parks and Rec. Department*
- Citizens appreciate Dog Park and the things that were done. **CLOSED** *Thank you to Parks and Rec!*

For Finance Department

Tax Increase – why paying for public school and LTC. – OPEN – refer to Finance Department

Comment from council member present: explained how taxes for other entities are used. The city just collects the money for the County, Schools, and LTC, no control of what rates are set.

- Tax Increase how was it assessed **OPEN** refer to Finance Department
- How do budgets work and set up? Is it all in one giant pool of money and departments get what they want?
 OPEN Refer to Finance Department

Comment from council member present: It's a long process each fall, and departments only get a certain amount that they need to work towards.

Information about Utility Bills and what charges are for what – OPEN - Refer to Finance Department

For Utilities

How are lead lateral replacements paid for? – CLOSED

Comment from council member present: Explained City does what they can to get grants or low interest loans to help homeowners.

- Letter from Water Department CLOSED Explained what the letter was for.
- Do lead latter replacements really need to be done in 10 years. ONGOING answer provided, yes mandate by federal government. More information to citizens needed.

City Manager's Office

- Can there be a cleanup day, free pick up of "junk" OPEN Refer to City Manager's Office
- Can the city help with different services that may not be provided by the city. Can the city website list those services? (Metal pickup, appliance pickup, etc.) **OPEN** *Refer to City Manager's office*
- Is there money available from the city to help fix up properties OPEN Refer to City Manager's Office

City Manager's Office with other departments

- Has the city council found a replacement for City Manager **ONGOING** explained process to group, keep community informed as we move forward
- Why doesn't the council put onto a referendum the choice of mayor OPEN better explanation from council
- What is Main Street? Refer to City Manager's Office and Main Street
 - Comment from city council member at session: Information about Main Street published someplace?
- How can the city help small businesses? ONGOING Refer to City Manager's Office and Explore Two Rivers

Further Comment: Joe Matzen, who was present, will meet with two of the businesses.

 Why doesn't the city help promote all businesses, not just those on Main Street. – OPEN – Refer to City Manager's Office and Explore Two Rivers and Main Street