

<b>Fire Department Monthly Report</b> <b>April 2023</b>
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			Monthly			Year to Date 2023			Year to Date 2022		
Total Incident Responses			180			681			662		
EMS Response			Total EMS Incidents			579			621		
Treated and Transported			120			416			429		
No Transport			30			142			171		
Interfacility Transports			39			166			156		
Intercepts			4			13			12		
Public Assist			6			17			0		
EMS Revenue		Date of Service Report		Monthly		Year to Date 2023			Year to Date 2022		
EMS Operations Billing Information		SDC and TRIP Revenue		\$3,541.53		\$14,304.11			\$31,925.20		
		Charges		\$150,125.20		\$707,386.42			\$749,525.07		
		Payments		\$50,463.17		\$265,258.67			\$263,870.79		
		Adjustments		\$98,883.11		\$419,050.18			\$417,078.94		
Change + or - in Accounts Receivable				\$10,198.55		\$99,780.05			\$68,575.34		
Monthly Collection Percentage				33.61%		37.50%			35.21%		
Fire Incidents		Total Fire Incidents		14		38			43		
		Structural		0		3			5		
		Fire Other		2		7			4		
		Unauthorized		2		2			1		
		Hazardous Condition		3		10			14		
		False / Cancelled		4		9			11		
		Service Calls		3		11			7		
Overlapping calls				33		104			88		
Occup/ Inspect		Total Inspections		41		139			163		
		General		41		139			163		
		Special/Other/Consults		0		0			0		
				Violations		26			71		
				Corrections		5			23		
Training		Total Hours		551		1704			1591		
		Fire Training		431		1465			971		
		EMS Training		180		720			440		
		Community Based Outreach		60		240			180		
See attached training summary											
Public Education			Monthly			Year to Date 2023			Year to Year 2022		
Totals / Events	Staff Hours	Participants									
CPR Classes	Staff Hours	Participants	13	27	42	35	69	91	15	11	41
Station Tours	Staff Hours	Participants	1	2	5	4	10	53	0	0	0
Presentations	Staff Hours	Participants	0	0	0	2	4	8	0	25	0
Maintenance				Monthly		Year to Date 2023			Year to Year 2022		
		Total Hours		247.25		1070.95			1047.75		
		Building Care, Cleaning, Maintenance		100		307			324.9		
		Grounds Care		2		119			38.75		
		Vehicle Checks		115.25		568			615.25		
		Vehicle Cleaning		15		72			22.25		
		Vehicle Maintenance		15		63			46.6		
Current Events											
Preparations for summer activities and special events (Incident Action Plans)											
New EMS Protocols Completed (2023)											
TRFD Physicals and METS Tests											
Critical Care Paramedic Training (All Shifts)											
Driver Operator (Kumbalek)											

## **Monthly EMS Training Report April 2023**

*I would like to encourage all City of Two Rivers City Council members to contact me to set up a time that I can give you a personal view of TRFD operations and training. (920)-901-3810*

*I also encourage all council members to contact me to do a ride-a-long at the TRFD*

*Follow The City of Two Rivers Fire Department on Facebook to see pictures/videos of Training, Operational Events and Community Outreach.*

### **Notable Events in April 2023**

- EMS Protocols, Policies, and Education Continues (CDC, DHS, National/Local and Best Practice)
- Prepare for Summer Events (EMS)
- New Paramedic/Critical Care Protocols Completed (2023)
- All Staff Physicals/METS Tests
- Alec Staudinger POP Paramedic recruit training
- FT/POC professional development and training (Refresher/Skills)
- All TRFD Paramedics continue with the 2021-2022 Paramedic/CCP Training Refresher (Focus on Critical Care Education)
- Daily collaboration with relevant community partners (IFT)
- Daily communication with Medical Director (Operations/IFT related)
- Daily QI/QA shift EMS Education



**TRFD POP Paramedics Rebecca and Jacklyn**

**EMS: 180 hrs (3-4h/day average)**

The TRFD EMS training program encompasses paramedic, critical care paramedic, and tactical paramedic training. EMS training or tasks connected to EMS training. The TRFD paramedics strive to offer empathic, competent and professional care that exceeds the expectations of those we serve. There are countless hours of EMS training each day at the TRFD. This training is formal and informal. TRFD paramedics have three formats of formal education: Target Solutions on-line assignments, Formal Lecture, and Practical Exercises. Dr. Painter, the TRFD Medical Director provides oversight to all TRFD EMS training, as well as QI/QA. The TRFD is committed to offer “best practice” care now and in the future.

**Training hours above are conservative.**

- ***POC EMS/Paramedic Training***
- **Paramedic/Critical Care Paramedic Refresher (In-Person)**
- **Protocol (COVID Update)**
- **EMS Remediation based on QI/QA**
- **EMS Competencies/Evaluations/Education**
- **Medical Director collaborative QI/QA (Painter/Nelson)**
- **Pod/Web Casts (EMS1/EMS World/Various Others)**
- **Company level EMS training**
- **Paramedic QI/QA (all reports) Shift Officers/Medical Director**
- **IFT QI/QA**
- **TEMS training (Kautzer, Burke, Schroeder)**
- **Shift Officers IFT/Staff Update Meetings**
- **EMS Related Meetings/Training**

**Community Based Paramedic Outreach: 60 hours (2h/day average)**

This is a very important program that requires continuous training updates with the TRFD staff. This program is rapidly developing throughout the United States. State legislation has recently been passed to allow ambulance providers to bill for preventive care. There is daily communication between TRFD employees as providers of preventative medicine and other community resources. Being proactive in community outreach mitigates many unnecessary ambulance responses and decreases operating cost to the city. More importantly community paramedicine objectively improves the quality of life and decreases mortality rates of those who have health related disparities in our community. This program operates 24/7 365. It is very difficult to give a accurate number to this training. The above hours noted are very conservative.

Important to note is, the hospital equipment program at TRFD is a Community Outreach program (the time from that program is averaged in with the above number).

- **Community Outreach visits/calls/visits**
- **Collaboration with Community Partners**
- **Unnecessary 911 call mitigation**
- **Public health meetings**
- **Health Department Meeting updates**
- **Operational collaboration with various agencies**
- **Phone calls/visits to citizen's at risk**
- **Collaboration with Public Health, Hospice and other area agencies**
- **Community Education**

**Meals on Wheels**

## Be Well

For more detailed information feel free to contact me.

-Respectfully Submitted

*A/C David Murack*

**David R. Murack**

**Assistant Chief**

**Emergency Operations/Community Outreach**

City of Two Rivers Fire Department

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***"Let no public safety service member's ghost ever come back and say their training failed them."***

Web Page: <http://www.two-rivers.org/fire/fire-department.php>

# Monthly Fire Operations Report for April 2023

## News

### Training

- The training theme for March was American Heart Association CPR and Blood born pathogen refresher.
- Driver Operator – Apparatus inspection, vehicle component identification, and aerial cone drill were the topics covered in March. Louis Kumbalek completed his aerial course and passed his written test. He will be tested on his practical skills in April. Once he has passed that component, he will be a state certified aerial operator. A review and test of his skills on the department pumper and aerial will conclude his evaluation process before he is promoted to the status of department driver operator.

### Fire Operations

Fire Operations training:      431 hours

Fire Inspections:              26 Inspections, 5 Violations, 3 Corrections, 32 hours

<u>Public Education:</u>	7 CPR classes	22 staff hours	36 students
	6 CPR test outs	5 staff hour	6 students
	1 Station Tours	2 staff hour	5 students

Fire Admin Work:              SOG updates   Engine Spec

Fire Operations training number reflects total training hours per member, not hours per training segment. For example: If there was a 2-hour training segment and there were 4 members that participated, the recorded time for the training would be 8 hours not 2 hours.