



**TWO  
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WISCONSIN

**PUBLIC WORKS**  
Engineering Division  
1717 E. Park Street  
P.O. BOX 87  
Two Rivers, WI 54241-0087



## Memorandum

*Department of Public Works*

Date: May 1, 2024 Up-dated May 2, 2024.

To: Public Works Committee  
City Council  
Greg Buckley, City Manager

From: Matthew R Heckenlaible, PE  
Public Works Director / City Engineer

Re: FASTER Software Migration Recommendation

DPW utilizes a software program called FASTER Win which is a comprehensive fleet asset management program. FASTER provides:

- Asset Management
- Reporting, Business Intelligence & Fleet Analytics
- Parts Inventory and Processing
- Vehicle Maintenance & Customer Service Portal(s)
  - Maintenance & Labor
  - Customer Service
- Fuel Management
- Accounting & Billing
- Maintenance & Labor

FASTER changed it's operating platform a decade ago from a Windows based platform that is licensed through the number of users to being a web based platform based upon the number of primary assets the user has. Presently, DPW has three (3) FASTER Win licenses (DPW Superintendent, DPW Administrative Assistance and all three mechanics share a license. In FASTER Web, there would be unlimited number of users the only restriction is computers or tablets access to the internet.

FASTER has not sold a Windows based package since 2011 and in 2025 will completely stop servicing and supporting the FASTER Win platform. Therefore, in order for DPW to continue with the FASTER software program that they are accustomed to, we will need to migrate all of our data from Windows to the Web based platform.



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The migration process takes around 4 months to complete from the time they receive our authorization (Purchase Order) to begin, to setting up our ‘environment’, migrating the data, quality control / assurance, training along with an acceptance test to finally going live with all of our original data.

**FASTER QUOTATION – Cost Breakdown**

Category	One-Time Fees	Annual Fees
LICENSE	\$18,900.00	-
SUPPORT & MAINTENANCE	-	\$15,724.80
SETUP / Hosting	\$2,160.00	-
Add-on Modules / WEB	\$11,124.00	-
Professional Service – Data Conversion	\$21,600.00	-
Professional Service – Training	\$17,226.00	-
Subtotal	\$71,010.00	-
Discount	(23,814.00)	-
Total	<b>\$47,196.00</b>	<b>\$15,724.80</b>
Grand Total (2024)		<b>\$62,920.80</b>

Within the Public Works Capital Equipment Fund (457) there are surplus dollars available to move forward with this transition in 2024 rather than budgeting for it in 2025. The 457 fund balance accounts for the total cost of the two (2) dump trucks that were ordered in March 2023, along with the upcoming bid (award) for a new street sweeper.

My recommendation is to move forward with the transition of our current FASTER Win fleet management software to the FASTER Web platform at a quoted cost of \$62,920.80.

May 2, 2024 Up-date:

At the May 1, 2024, Public Works Committee, Scott Stechmesser made a motion to support the recommendation to move forward with the FASTER transition and utilize Public Works Capital Equipment funds and seconded by Doug Brandt. Motion carried with Bill LeClair casting a no vote .



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