

# APPLICATION

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The City of Tumwater's advisory boards, commissions and committees are listed below with a short paragraph describing the make-up of the group. Please complete the application below and show your group preference, listing your first choice as #1, second choice as #2, etc. Please attach a letter of interest and a resume with this application showing your current qualifications and interests.

Name: Brandon Staff

Address: [REDACTED]

Telephone: [REDACTED] (Home) [REDACTED] (Cell)

[REDACTED] (Work)

Date: 10/16/2023 Email: [REDACTED]

## BOARD, COMMITTEE OR COMMISSION

## PREFERENCE NUMBER:

Barnes Lake Management District Steering Committee  
Eleven members; Mayoral appointment; two-year terms; active

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Board of Parks and Recreation Commissioners:  
Seven members; Mayoral appointment with Council  
confirmation; three-year terms; active

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Civil Service Commission:  
Three members; Mayoral appointment; six-year terms; active

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Crime Stoppers:

One citizen representative; Mayoral appointment with Council confirmation; three-year terms; active

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Historic Preservation Commission:

Seven members; Mayoral appointment with Council confirmation; three-year terms; active

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Planning Commission:

Nine members; Mayoral appointment with Council confirmation; four-year terms; active

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Thurston Community Television:

One citizen representative; Mayoral appointment; three-year terms; active

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Tree Board:

Five to seven members; Mayoral appointment with Council confirmation; three-year terms; active

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10/16/2023

Mayor Sullivan,

We have been introduced before, although it has been some time. I am Brandon Staff, a descendant of George Bush, I reside on Tumwater hill and would like to be more involved in city matters. My ultimate goal is to one day be the City Administrator for this wonderful town. Currently, I am on the board of directors for Experience Olympia and Beyond, as I feel tourism is a key component of success for any region. I have a lengthy background in hospitality and tourism with a Masters in Business Administration. This history leads me to be well suited for the planning commission. I look at life through the lens of how to guide those who need it while making the right decisions for all stakeholders involved.

If chosen for a term on the Planning Commission, I will do my best to share any thoughts or insight I may have. I will also listen to those around me and learn as much as possible since this is a slight deviation to my background in private business. Tumwater is more than home to me, it is the place where my family put down roots so many years ago. We recently had our first child and plan to stay in Tumwater for a very long time. To me this is not a short sprint but a longer marathon meant to strengthen our city. I hope to hear from you soon.

Sincerely

Brandon Staff

# Brandon D. Staff

Cell

Southern Oregon University, Ashland, Oregon

Major: Business Administration; emphasis in Hospitality and Tourism Management

Certificate: Management of Human Resources

Webster University, Orlando, Florida

MBA: Master's in Business Administration

## PROFESSIONAL EXPERIENCES

### **Boeing Aerospace BCA, Everett, Washington**

**April 2023- Current**

#### **Product Development Supply Chain Strategist**

- Category integrator for interiors for the future airplane
- Integrate with engineering, category managers and upper management on plans for the future plane
- Guide offloads from Boeing's Fabrication division to the supply chain
- Use project management software to keep track of milestones
- Align with other integrators to ensure systems work with each other

### **Heritage Distilling Co., Tumwater, Washington**

**May 2021- April 2023**

#### **Director of Retail Sales**

- Collaborate with all Tasting Rooms on sales goals and quarterly competitions
- Work with Thurston County community to bring awareness to HDC
- Plan and coordinate events in and out of the Tasting Room
- Partner with others in corporate HDC to grow the business
- Talech champion and support for all Tasting Rooms
- Talking Cedar liaison for HDC related items
- Assist Programs with strategies and performance of our Memberships

### **Great Wolf Lodge, Grand Mound, Washington**

**February 2019- May 2021**

#### **Director of Guest Services**

- Implement and drive change while boosting guest scores
- Increasing employee satisfaction scores from 20% to 80% positive over one year
- Grew onsite revenue from \$830,000 to \$1.6 million in one year
- Lead a team of 27 individuals while being responsible for every guest
- Facilitated relationships between all other departments in the resort
- Taught classes on how to provide quality guest service

### **Walt Disney World, Lake Buena Vista, Florida**

**January 2018- February 2019**

#### **Resort Duty Manager, Saratoga Springs Resort and Spa**

- Ensures a seamless guest experience by proactively and reactively solving solutions
- Central hub of communication and decision making for resort
- Liaison for local law enforcement and fire/rescue department
- Actively walk the resort to interact with Cast and Leaders to assist where needed

### **Walt Disney World, Lake Buena Vista, Florida**

**January 2013 – January 2018**

#### **Guest Experience Manager, Disney's Wilderness Lodge**

- Mentor my cast and help them grow as individuals
- Defuse any guest situations and listen to any concerns
- Partner with other departments to assist Guests properly
- Manage room inventory and block guests to appropriate rooms
- Scheduling Manager: Schedules 1000+ room resort front office Cast Members

**Walt Disney World, Lake Buena Vista, Florida**

**August 2011- January 2013**

**Disney Guest Services, Swan and Dolphin and Boardwalk**

- Providing quality Guest service and information about tickets and Disney
- Engaging Guests to find out what best suits their ticketing needs
- Communicating with security and Guest Relations when issues arise with tickets
- Cooperating with other departments to ensure a smooth Guest arrival and departure
- Providing information about Disney and the Resort

**Volunteer/Community Service**

Connection Mentor for children and teens with disabilities, 5 years

Cast Member "Circle of Learning" developmental Leader, 2 Years

TOPS Soccer Volunteer coach for handicapped children, 2 years

Humane Society volunteer, 7 years

Habitat for Humanity store volunteer, 3 years

Medford City Police Explorer Post Program, 2 years