

COVID-19:

Tualatin's Response



City of Tualatin



City Council
Meeting

-

May 26, 2020

Agenda

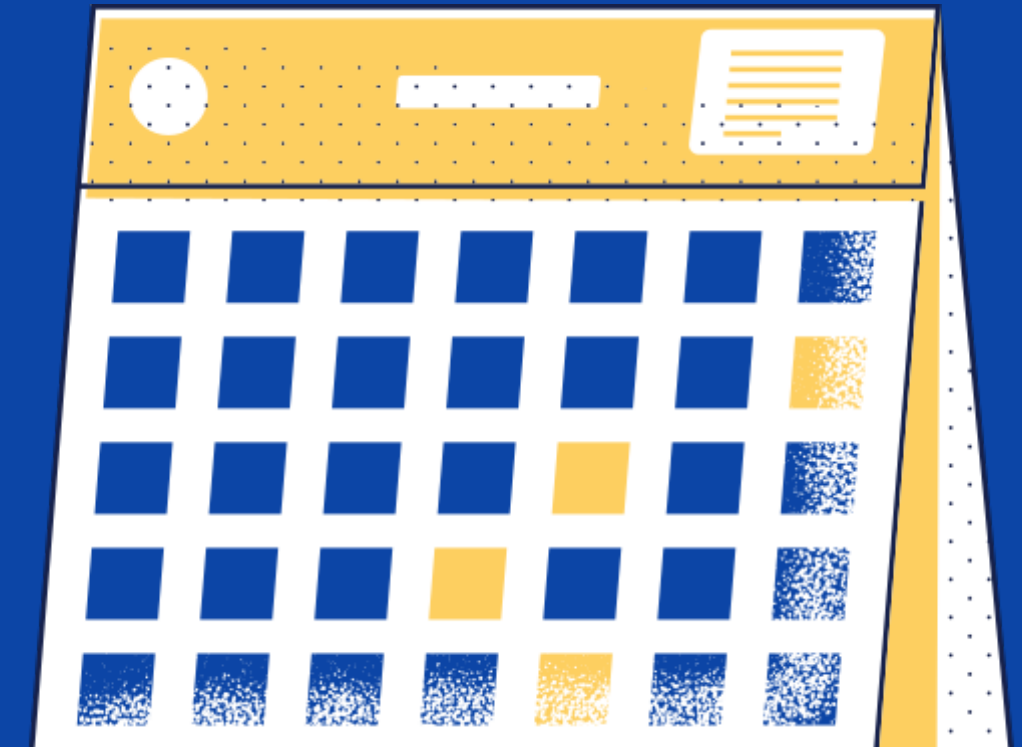
1. In the Beginning ...
2. How We've Adjusted
3. Plan for the Future
4. Program & Service -
Specific Spotlights

"I skate to where the puck is going to be, not where it has been."

- Wayne Gretzky



COVID-19 IN THE BEGINNING...



Mar 2

Initial conversation about Continuity of Operations Plans (COOP).

Mar 18

Closed city facilities to the public.

Mar 9

Executive Team started meeting daily.

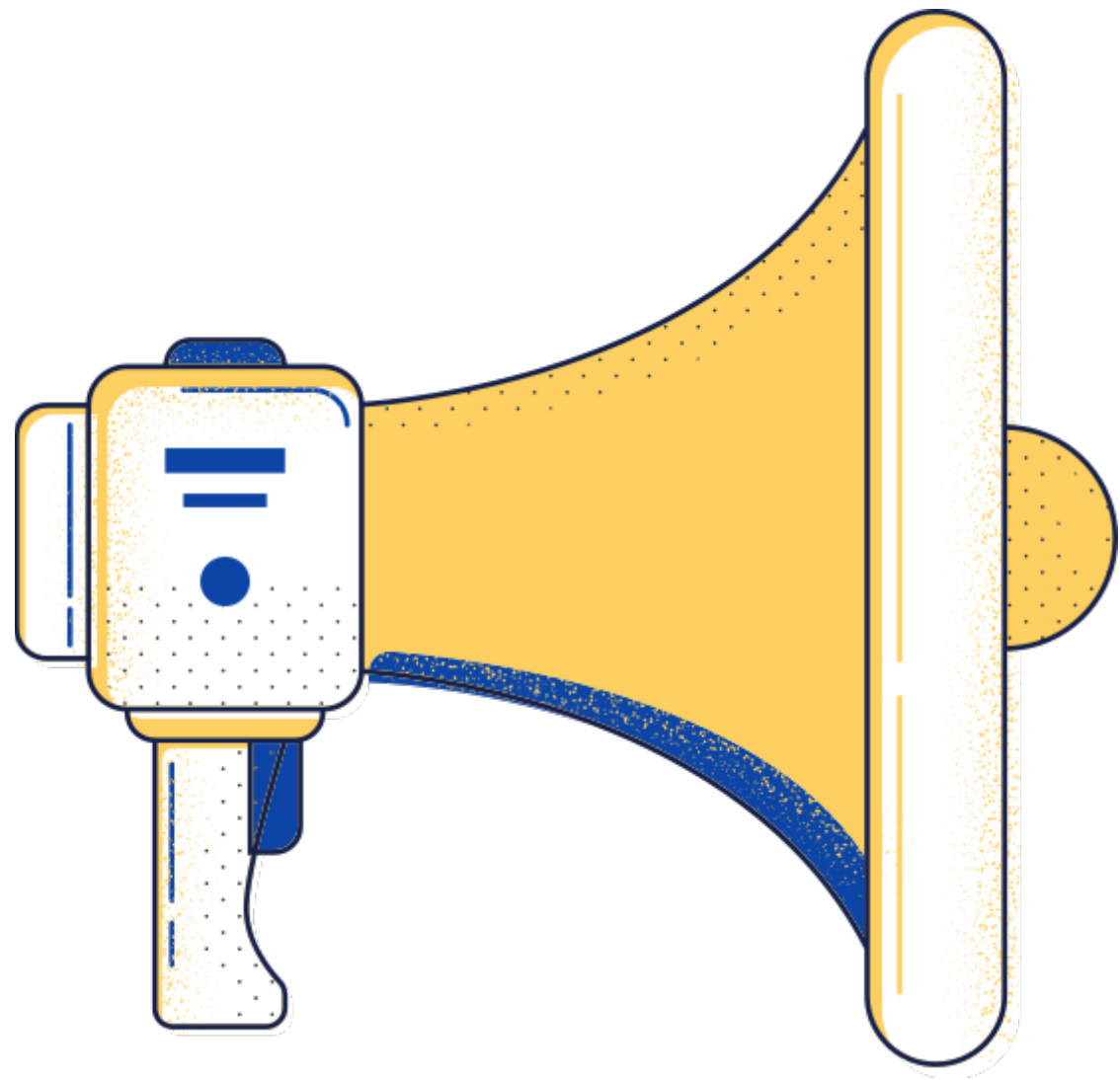
Mar 23

Declared an emergency at first virtual city council meeting.

Mar 13

Rolled out temporary policies and cancelled all non-essential gatherings (meetings, events, and programs).

O u r GUIDING PRINCIPLES:



- (1) Keep the public and our employees safe;
- (2) Follow state and county guidelines; and
- (3) Keep providing services.



HOW WE'VE ADJUSTED

Approximately 40 – 45 % of employees are working onsite including Police, Maintenance, Operations, Facilities, Fleet, Building Permits & Inspections, Accounts Payable, Payroll, and Court.

Over 150 pieces of technology were deployed to allow staff to work from home. Equipment includes laptops, iPads, Chrome Books, Desktop computers, and more!



Tualatin High School Graduation Caravan



Prescription Delivery



Medical Teams International Donation

POLICE DEPARTMENT

Services expanded to include prescription deliveries, while fingerprinting services, hiring park rangers, and the GREAT Summer Camp was cancelled.



Policy Analyst Garet Prior Working from Home

COMMUNITY DEVELOPMENT

Planning. Work on all current and long-range planning continued including work on Basalt Creek and Tualatin 2040.

Building. Transitioned to contactless permitting and inspections.

Economic Development. Implemented Economic Resiliency Fund.

Intergovernmental Relations. Continued work using video conferencing technology.

PUBLIC WORKS

Engineering. Continued work using video conferencing technology including designing capital projects and meeting with applicants.

Water. Continued inspections, hydrant flushing and ASR maintenance.

Sewer/Storm/Streets. Continued pavement work, storm drain cleaning, and LED street light conversion.

Tualatin Moving Forward. Full steam ahead!



Utility Technician Quinn Wolf



HUMAN RESOURCES

Developed policies and procedures to support staff and adjusted the bargaining strategy.



LEGAL

Continued work using video conferencing technology.

CITY OF TUALATIN

Standing together, one giant pumpkin apart



HOME OF THE WEST COAST
GIANT PUMPKIN REGATTA

TUALATIN RESIDENTS



You can watch the City Council meeting in
the comfort & safety of your home

ADMINISTRATION

Transitioned to working remotely while still filling public records requests, and supporting the Diversity Task Force and CIO Presidents. Ramped up citywide communications.

CANCELLATION NOTICE

COVID-19
Coronavirus
Update

- ¡Viva Tualatin!
- Tualatin Crawfish Festival
- Summer Reading on the Commons
- Concerts on the Commons
- Movies on the Commons
- Teen Adventure Camp
- Seekers Camp



You asked
We listened

COVID-19

FAQ

Follow the link for our answers
tualatinoregon.gov/covid



CITY OF TUALATIN



#WeAreTualatin

MANTENTE AMABLE MANTENTE SEGURO MANTENTE CONECTADO



FOOD & SUPPORT

Tualatin School House Pantry, Meals on
Wheels, and Tualatin-Tigard School District.

There is no shame in reaching out if you are in
need, we are in this together. Donate, serve, and
sign up for email updates on their websites.

For more resources, go to tualatin.gov/covid

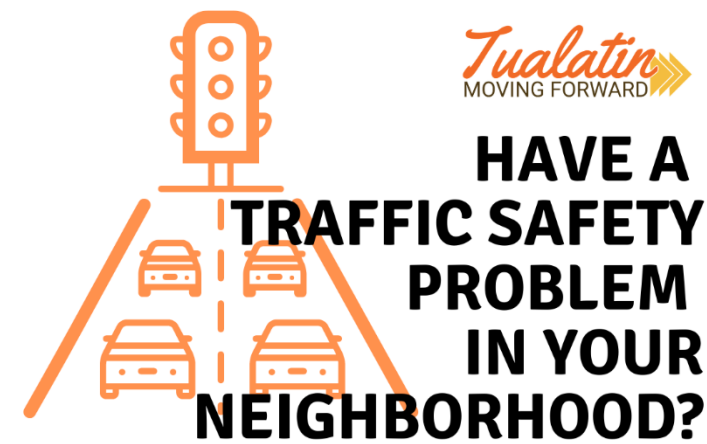
#WeAreTualatin



COVID-19 RESOURCE GUIDE



COVID-19 GUÍA DE RECURSOS



Tualatin
MOVING FORWARD

SUBMIT YOUR PROJECT
SUGGESTIONS BY JUNE 30

[WWW.TUALATINMOVINGFORWARD.COM](https://www.tualatinmovingforward.com)



PUBLIC SERVICE
RECOGNITION WEEK



Construction on City Services Building



Donations from Essential Needs Hub



Warehouse Inventory Coordinator Jenn Bach & Operations Maintenance Technician Cam Eby

INFORMATION & MAINTENANCE SERVICES

Working with Washington County's EOC and continuing to provide a high-level of support for our technology, fleet, and facilities. Construction on the Tualatin City Services building has begun.

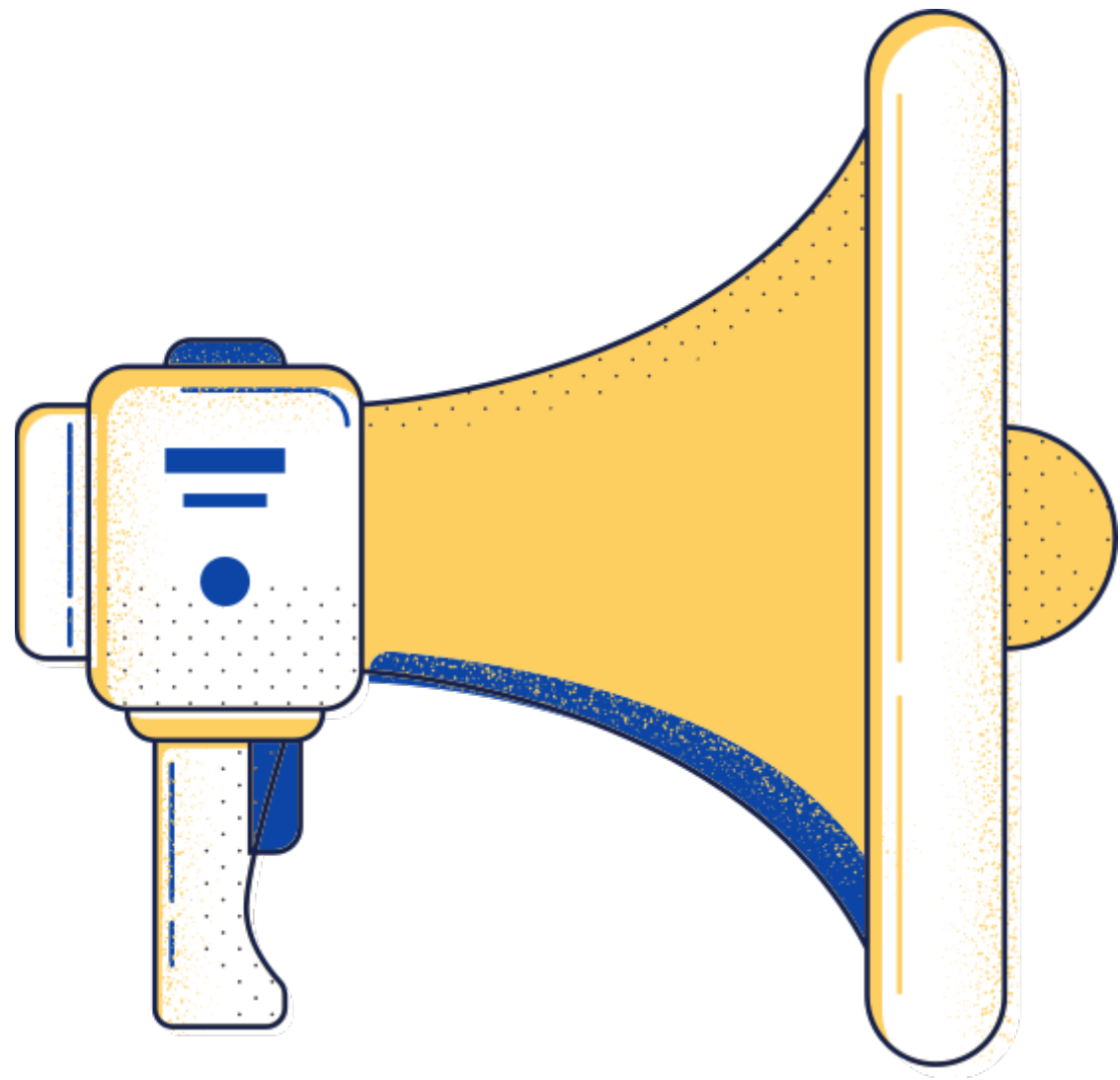
FINANCE

Continued preparing the budget, accounts payable, utility billing, and processing payroll.



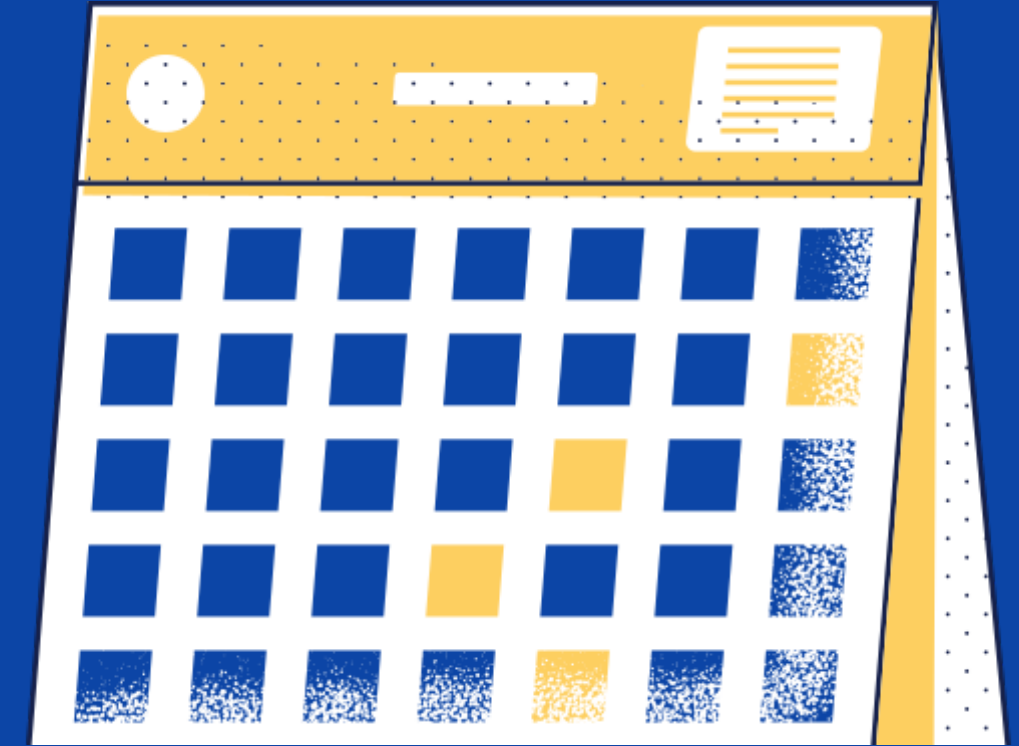
Office Assistant Corina Rice

O u r GUIDING PRINCIPLES:



- (1) Keep the public and our employees safe;
- (2) Follow state and county guidelines;
- (3) Keep providing services; and
- (4) Reevaluate and adjust.

PLAN FOR THE FUTURE



Current through Phase 1

- Limited public access to city facilities
- Limited employees in the workplace
- Framework for continuing services during the COVID-19 pandemic developed that includes information on testing, sanitation, etc.
- Most programs and events will remain virtual
- Conduct meetings virtually as much as possible
- Use of meeting rooms and other common spaces (breakroom, etc.) limited to the maximum occupancy number posted on the room
- Interoffice mail will resume
- No non-essential work-related travel

PROGRAM & SERVICE- SPECIFIC SPOTLIGHTS

1. Municipal Court
2. Volunteer Services
3. Parks & Recreation
4. Library



MUNICIPAL COURT



Maintained staff presence onsite to process citations and will resume in-person arraignments in Phase I with physical distancing and safety protocols in place.



SPRUCE-UP THE LIBRARY



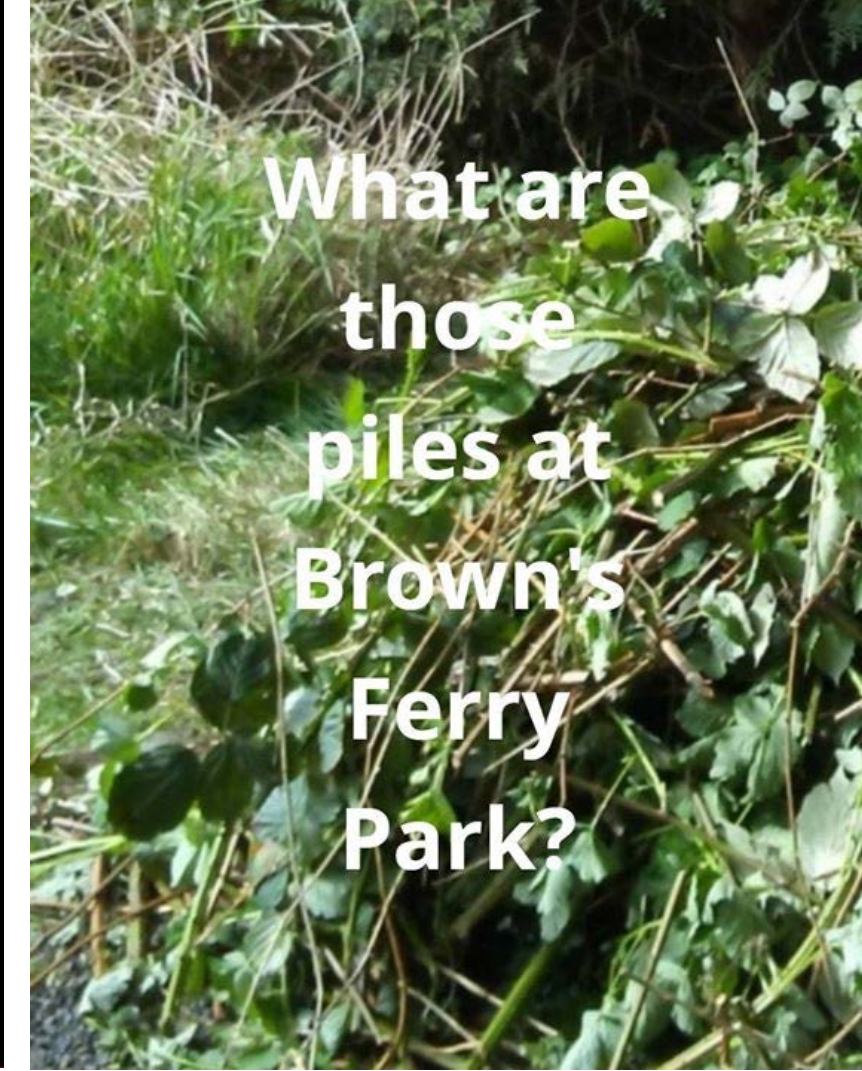
TUALATIN LIBRARY'S
MONTHLY VOLUNTEER EVENT
- PAJAMAS OPTIONAL

Thank you Allred family for Sprucing Up our Library

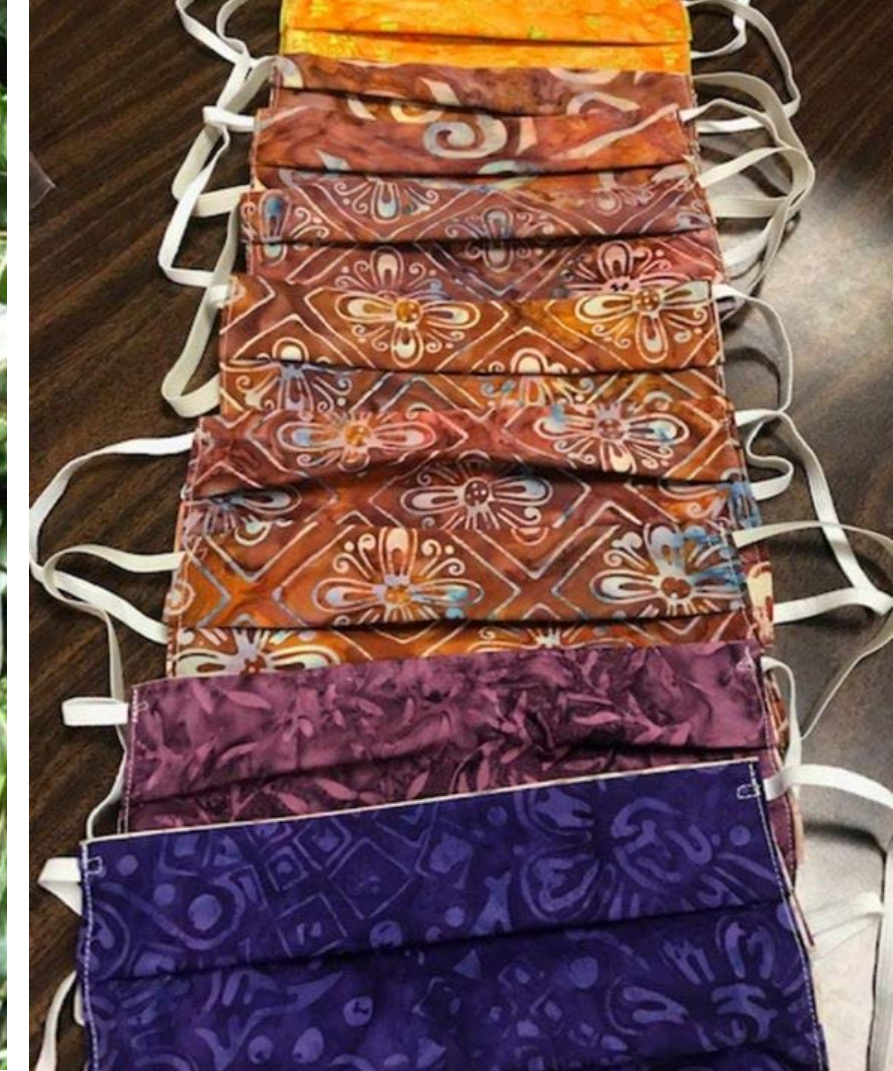
SUPERSTAR VOLUNTEER

LEONA ULBERG!

Thank you for being a cat-tastic
Library Volunteer!



What are
those
piles at
Brown's
Ferry
Park?



VOLUNTEER SERVICES

Modifying all volunteer programs to ensure physical distancing and other safety protocols.



Commons Splash Pad Features



Chalk Your Walk Social Post



Parks Maintenance Manager Tom Steiger






PARKS & RECREATION

Ramped up virtual programming including fitness classes, enrichment webinars, and activities you can do from home. Maintenance of parks also continued and park restrooms were closed.

RIVER ACCESS POINT RULES

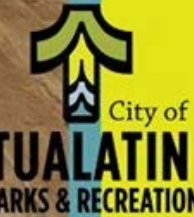


Stay safe

-  No Crowding on the ramp.
-  Follow distancing requirements & keep 6' from others.
-  Move along quickly.
-  No loitering, fishing or lounging on the dock.
-  No space, find another place.



WORKOUT WITH US & Stay Connected



SOCIAL ISOLATION: HEALTH IMPLICATIONS & POSSIBLE SOLUTIONS

FREE WEBINAR! May 20 at 11am

PARKS & RECREATION

Cancelled events, modified programs, increased maintenance, and continue with park planning.

LIBRARY

Created a framework to gradually restore Library services with WCCLS, will implement curbside pickup, make adjustments to summer reading, and continue with virtual programming.





City of Tualatin



Further Discussion