



ARPA UPDATE

AUGUST 8, 2022

TONIGHT'S AGENDA

- UPDATE ON AMERICAN RESCUE PLAN ACT FUNDS
- UTILITY BILL DISCUSSION
 - UTILITY BILL ASSISTANCE
 - LATE FEES AND WATER SHUT-OFFS

GUIDING PRINCIPLES

- ALIGN WITH COUNCIL VISION AND PRIORITIES
- ONE-TIME PROGRAMS AND PROJECTS
 - AVOID ESTABLISHING NEW PROGRAMS WITHOUT ON-GOING FUNDING
- LEVERAGE MULTIPLE FUNDING SOURCES
- BE INNOVATIVE, PROACTIVE, AND STRATEGIC
- SEEK PARTNERSHIPS AND COLLABORATIVE SOLUTIONS
- COORDINATE WITH LOCAL PARTNERS



INVESTMENT AREAS

- **INFRASTRUCTURE**
 - WATER INFRASTRUCTURE TO SUPPORT AFFORDABLE HOUSING
 - IMPROVEMENTS TO OUTDOOR SPACES
- **SUPPORT COMMUNITY BASED ORGANIZATIONS/NON-PROFITS**
- **ASSISTANCE TO HOUSEHOLDS**
 - FOOD, RENT OR UTILITY ASSISTANCE – GAPS IN STATE/LOCAL PROGRAM
- **SMALL BUSINESS/IMPACTED INDUSTRIES**
- **REVENUE REPLACEMENT**
- **COORDINATE WITH LOCAL PARTNERS**



INVESTMENT AREAS - INFRASTRUCTURE



- WATER INFRASTRUCTURE TO SUPPORT AFFORDABLE HOUSING
 - CITY TO CONTRIBUTE FUNDS TO CONSTRUCT EXTENSION OF WATER LINE NEEDED FOR AFFORDABLE HOUSING PROJECT
- IMPROVEMENTS TO OUTDOOR SPACES
 - STONERIDGE PARK RENOVATION
 - FILL GAP AFTER OTHER FUNDING SOURCES RECEIVED

INVESTMENT AREAS - OTHERS



- COORDINATE WITH LOCAL PARTNERS
 - ECONOMIC DEVELOPMENT PROPOSALS
 - COUNTYWIDE COMMUNITY ENGAGEMENT – EQUITY LENS
- PREMIUM PAY
- ASSISTANCE TO HOUSEHOLDS
 - UTILITY ASSISTANCE – GAPS IN STATE/LOCAL PROGRAMS

UTILITY BILLING ASSISTANCE

- **LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)**
 - ARPA FUNDS DIRECTLY ALLOCATED TO STATE
 - LOCALLY ALLOCATED TO COMMUNITY ACTION OF WASHINGTON COUNTY
- **WASHINGTON COUNTY PROGRAM**
 - CLEAN WATER SERVICES, IN PARTNERSHIP WITH WATER PROVIDERS
- **PROPOSALS TO FILL GAP IN STATE AND COUNTY PROGRAMS**



TUALATIN DELINQUENT ACCOUNTS

- SUSPENDED LATE FEES AND SHUT-OFFS FOR NON-PAYMENT IN APRIL 2020
- LOCAL UTILITY PROVIDERS HAVE RESUMED SHUT-OFFS
 - HILLSBORO – OCTOBER 2021
 - TVWD – JUNE 2021
 - TIGARD – APRIL 2021
 - SHERWOOD – FEBRUARY 2021
 - FOREST GROVE – LATE 2020
 - WILSONVILLE – AUGUST 2020
 - BEAVERTON AND CORNELIUS – STILL DEFERRING

DELINQUENT ACCOUNTS –WHAT HAVE WE DONE

- MONTHLY BILLS INCLUDE PAST DUE BALANCES
- DELINQUENT NOTICES SENT MONTHLY WITH FOLLOWING LANGUAGE:

DELINQUENT NOTICE

Our records indicate that payment for the balance owing has not been received. If you have recently made your payment, please disregard this notice.

The City of Tualatin understands the hardship residents and local businesses are facing right now as a result of the COVID-19 pandemic. In response to this, the City has temporarily suspended all nonpayment disconnections and late fees, until further notice. To bring your account current, we ask that you utilize one of the following payment methods:

Pay online at <https://tualatin.merchantransact.com/>.

A payment drop box is available 24-hours a day and is conveniently located as you drive through the City Offices/Library parking lot.

Mail check to City of Tualatin, 18880 SW Martinazzi Avenue, Tualatin, OR 97062.

If you have questions or would like to arrange a payment plan, please email billing@tualatin.gov or call 503.691.3056.

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DELINQUENT ACCOUNTS –WHAT’S NEXT?

- STAFF PRESENTED TO CITY COUNCIL IN OCTOBER 2021 PROPOSING TO RESTART SHUT-OFFS FOR NON-PAYMENT
 - COUNCIL WAS SUPPORTIVE, BUT WANTED ASSISTANCE PROGRAMS IN PLACE FIRST
 - COUNCIL ALSO WANTED OUTREACH EFFORTS PRIOR TO SHUT-OFFS
- PLANNED OUTREACH
 - INFORMATION ON WEBSITE
 - INFORMATION ON AND IN MONTHLY BILLS
 - GOAL OF COMMUNICATION WITH DELINQUENT CUSTOMERS
- PROPOSE BEGINNING SHUT-OFFS AT THE END OF SEPTEMBER

