



# Tualatin Library Advisory Committee Annual Report

March 24, 2025

# Tualatin Library Advisory Committee

Back row: Dana Paulino (chair), Ashley Payne (vice chair), DeAnn Welker, Paul Turnbach

Front row: Thea Wood, Rachel Elliot, Nestor Sanchez, Jerianne Thompson (staff liaison)

Former members: Dawnell Meyer, Marcus Young, Satvika Vadapu



# *Actions & Accomplishments*



- Engaged on updates about Washington County Cooperative Library Services' public library evaluation project
- Reviewed library service policies best practices
- Provided recommendations on the Makerspace Use Policy, Meeting Room Policy, and Confidentiality of Library Records Policy
- Heard reports from the Teen Library Committee, the Friends of Tualatin Library, and the Tualatin Library Foundation



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# Strategic Accomplishments

- Staff developed “We Care About” statements to guide staff in service delivery
- Record program attendance  
FY23-24: 22,800  
FY23-24: 24,000 estm
- Started assessment of Library’s volunteer program to evaluate current needs
- 98% of survey respondents rated Tualatin Library’s customer service as excellent/good, with an average rating of 4.6 out of 5 stars (2024 Library User Survey)
- 91% agreed or strongly agreed that the Tualatin Library is a welcoming place. (2024 Library User Survey)



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# *Actions & Accomplishments*



- New mascot!
- Marketing plan implementation continued, assessment conducted
- Staff reports & committee discussion
  - Library programs, services, operations
  - Library user survey
  - Summer Reading
  - Library budget
  - Intellectual freedom, book challenges regionally
  - Tualatin Community Survey
  - Library utilization trends



# 2025 Action Plan



- TLAC will remain actively involved in providing resident feedback as the Library updates its strategic plan.
- As appropriate, TLAC will engage in WCCLS's services, funding, and governance evaluation project, to represent the perspective of Tualatin community members.
- TLAC will continue to be actively involved and educated in the operations and roles of the Library and continue review of operational policies.
- TLAC will continue supporting implementation of the Library's marketing plan to promote Library programs and services, providing input on effectiveness and methods used.
- TLAC will advance the Council vision, supporting social equity and inclusion within Library programs and services, providing opportunity to thrive for all community members.



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# Recommendations



Tualatin Library is integral to successfully realizing several aspects of the City Council's 2030 Vision. TLAC requests City Council commit to protecting the Tualatin Library's open hours – and the current level of Library materials, programs, and services.

We want the Library to continue to serve as an inclusive gathering place and to provide resources that contribute to a connected, informed, and civically engaged community.

TLAC seeks to partner with City Council to find solutions to adequately fund Tualatin Library, and we request Council consider alternative funding sources.

