



E-Scooter Pilot Review

August 28, 2023

Overview

- Pilot Overview
 - Community Engagement
 - Ridership
 - Complaints
 - City use
 - Potential Changes
- Conversation & next steps



Community Engagement

Kickoff Event and Tualatin
Community Park

Lime offers free helmets,
reduced rates

Social media campaigns
around safety and proper use

Ridership

Cumulative Trips

Lifetime ▾

Trips

14,065

Riders

2,876

Total Distance

15,906.7 mi

CO2 Saved

14,021.5 lbs

Median Distance/Trip

0.9 mi

Median Time/Trip

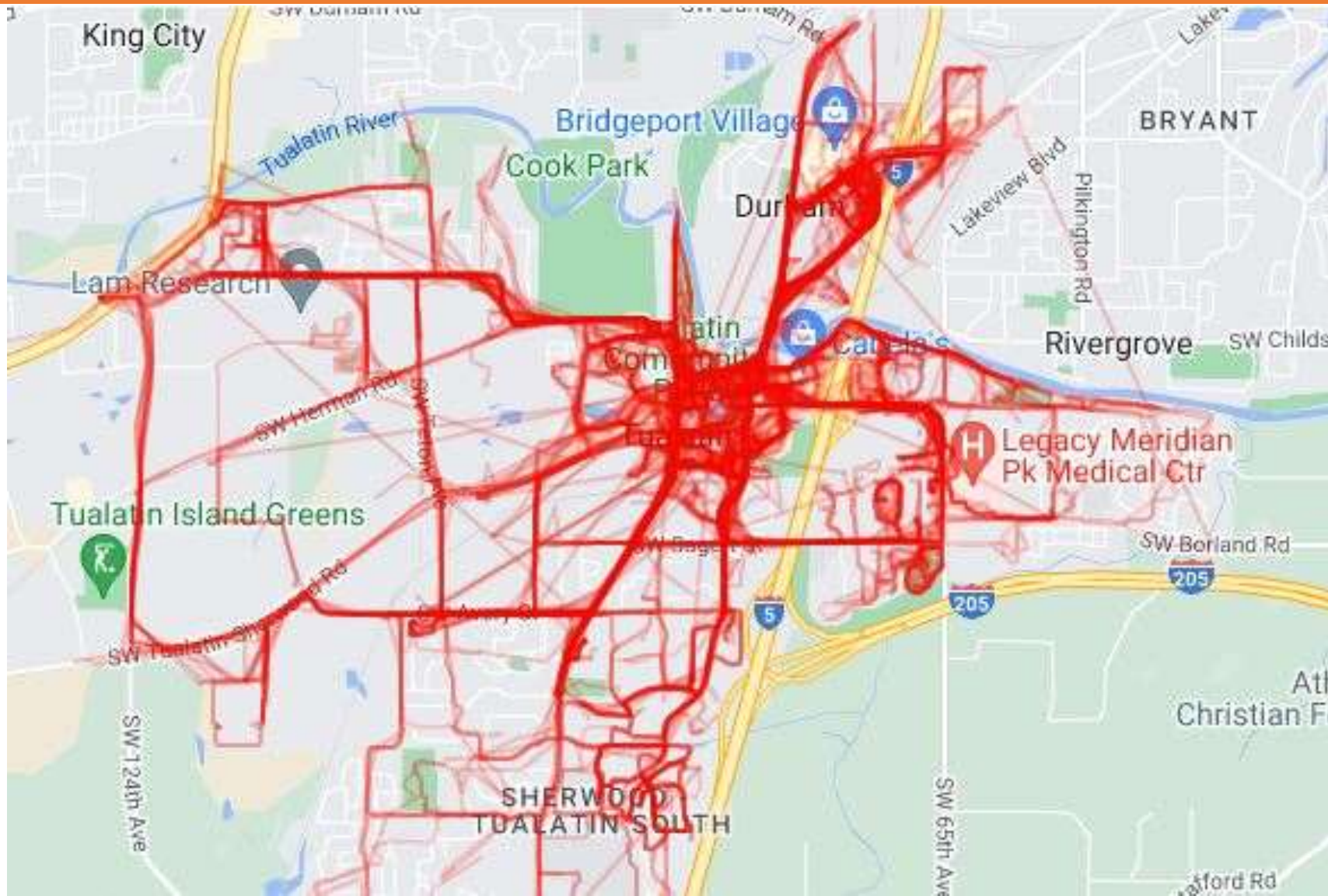
9 min

Trips Trends

Monthly ▾



Ridership



Complaints

- Minimal complaints received, many resolved quickly by Lime
- Unsafe behavior
 - Riding without helmet
 - Unsafe riding (blowing stop signs, riding on sidewalks, not predictable)
 - Underage riders
- E-Scooter parking issues
 - Blocking sidewalk/ ADA ramps
 - Parked near residential homes



City Use

Staff has access to travel between City facilities

Park Rangers using e-scooters for park patrols

Supports Citys climate action and transportation goals



Potential Changes

- If continued operation is allowed;
 - Reduced fleet size/ seasonal operations
 - 5-10 cent increase per ride to cover operating expenses

Potential Next Steps

- Extend agreement with Lime and staff draft permanent e-scooter regulations for Council consideration
- Request modifications to e-scooter operations
- No longer allow e-scooters



A man wearing a black jacket and a black cap is sitting in a green armchair on a paved street. He is holding a green balloon attached to a black stick. In the background, a black car is parked on the left, and there are trees and a building in the distance. The scene is outdoors during the day.

Discussion

Note: This did not occur in Tualatin.