

# City of Tualatin

## 2023 Annual Report



Republic Services of Clackamas and Washington Counties



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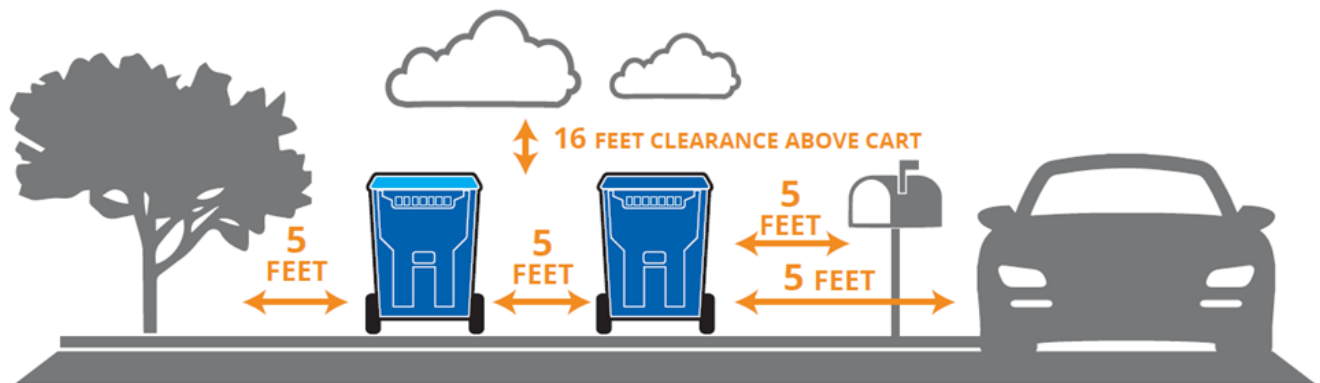
# Residential Material Hauled

January through December 2023

Material	Destination	Q1	Q2	Q3	Q4	2023
Commingle	Willamette Resources Inc.	326.5	326.7	314.3	346.5	1,314.0
Glass	Willamette Resources Inc.	65.5	61.1	59.4	64.5	250.5
Garbage	Willamette Resources Inc.	1,062.6	1,131.3	1,111.6	1,111.3	4,416.8
Organics	Willamette Resources Inc.	454.9	892.7	551.2	926.0	2,824.7
Totals:		1,909.5	2,411.8	2,036.5	2,448.3	8,806.1

Page Note: All material is reported out in tons.

## Residential Container Placement Reminder



Proper placement improves operational efficiencies and decreases service hazards.

# Commercial Material Hauled

January through December 2023

Material	Destination	Q1	Q2	Q3	Q4	2023
Cardboard	Willamette Resources Inc.	760.3	726.8	659.0	743.7	2,889.7
Commingle	Willamette Resources Inc.	51.1	47.0	42.5	46.7	187.30
Glass	Willamette Resources Inc.	32.1	31.5	30.4	29.4	123.4
Garbage	Willamette Resources Inc.	2,514.2	2,508.6	2,421.2	2,616.0	10,060.0
Totals:		3,357.6	3,313.9	3,153.0	3,435.8	13,260.4

Page Note: All material is reported out in tons.



# Drop Box & Compactor Material Hauled

January through December 2023

Material	Destination	Q1	Q2	Q3	Q4	2023
Cardboard	Willamette Resources Inc.	198.1	174.4	173.9	262.1	808.5
Commingle	Willamette Resources Inc.	12.3	13.6	9.9	11.7	47.4
Concrete	S&H Logging	136.0	105.0	137.5	92.5	471.0
	Brian Clopton	22.5	60.0	22.5	22.5	127.5
Dirt and Stone	S&H Logging	11.3	33.0	22.5	7.5	74.3
Dry Waste	Pride Disposal	-	0.7	-	-	0.7
	Willamette Resources Inc.	2,956.1	3,323.2	3,197.3	3,193.2	12,669.7
Glass	Glass to Glass	25.2	41.2	34.1	27.0	127.5
	Potters Glass	22.4	125.7	129.0	63.7	340.8
	Willamette Resources Inc.	218.0	111.2	131.1	135.1	595.4
Metal	Willamette Resources Inc.	8.7	22.2	22.5	2.1	55.5
Garbage	Coffin Butte	76.8	103.9	65.3	70.8	316.9
	Hillsboro	12.5	21.4	18.5	25.3	77.8
	Marion County Burner	11.5	8.8	9.5	10.9	40.6
	Metro South	27.8	27.6	21.7	1.9	79.0
	Willamette Resources Inc.	1,096.7	1,058.1	958.5	998.8	4,112.0
Plastics	NW Polymers Plastics	94.6	100.8	114.1	118.5	428.0
Organics	Willamette Resources Inc.	42.9	35.6	17.4	-	95.9
Wood	S&H Logging	-	5.0	-	-	5.0
	Willamette Resources Inc.	154.7	165.9	171.2	106.4	598.2
Yard Debris	S&H Logging	12.3	5.0	25.8	30.0	73.0
	Willamette Resources Inc.	-	-	0.3	-	0.3
Totals:		5,140.1	5,542.3	5,282.5	5,180.1	21,145.0

Page Note: All material is reported out in tons.



## Material Destinations

Name	Location	Total Tons
Brian Clopton Excavating	Sherwood, OR 97140	127.5
Coffin Butte	Corvallis, Oregon 97330	316.9
Glass to Glass	Portland, OR 97217	127.5
Hillsboro (Rose City)	Hillsboro, OR 97123	77.8
Marion County Burner	Salem, Oregon 97305	40.6
Metro South	Oregon City, OR 97045	79.0
NW Polymer	Mollala, Oregon 97038	428.0
Potter's Industries	Canby, OR 97013	340.8
Pride Disposal	Sherwood, Oregon 97140	0.7
S&H Recycling	Tualatin, Oregon 97062	623.3
Willamette Resources Inc. (WRI)	Wilsonville, Oregon 97070	41,049.4



# Statement of Income

For Year Ending December 31, 2023

Line Items	2023
Revenue	\$ 12,310,526
Franchise Fees	\$ 312,381
Cost of Operations	\$ 9,407,190
Gross Profit	\$ 2,590,956
Sales, General and Administrative	\$ 833,878
Operating Income	\$ 1,757,078
<i>Op Income as a % of Revenue</i>	<i>14.3%</i>
Income Taxes	\$ 494,090
Net Income	\$ 1,262,987
<i>Net Income as a % of Revenue</i>	<i>10.3%</i>

Page note: 2023 financials are not final until Washington County completes their annual audit (*Direct Cost Report or DCR*). Financials will be updated during our next rate review.



## Schedule of Expenses

For Year Ending December 31, 2023

Line items	2023
<i>Pass Through Expenses</i>	
Franchise Fees	\$ 312,381
<b>Franchise Fees</b>	<b>\$ 312,381</b>
<i>Cost of Operations</i>	
Disposal & Recycle	\$ 5,208,651
Labor	\$ 2,424,456
Truck & Equipment Expense	\$ 1,504,427
Other Direct Expense	\$ 269,656
<b>Cost of Operations</b>	<b>\$ 9,407,190</b>
<i>Sales, General and Administrative</i>	
Management & Administrative Expense	\$ 691,399
Other Overhead Expenses	\$ 142,479
<b>Sales, General, and Administrative</b>	<b>\$ 833,878</b>

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# Customer Counts

## Customer Counts

### Residential

20G Can	518
35G Cart	3,041
65G Cart	2,345



## Customer Counts

### Multifamily

35G Cart	15
65G Cart	4
95G Cart	3
Front Load Container Customers	43

## Customer Counts

### Commercial

35G Cart	15
65G Cart	28
95G Cart	93
Front Load Container Customers	579



## Drop Box Hauls

10 Yard	132
20 Yard	2,582
30 Yard	4,019
40 Yard	1,837



## Tualatin Customer Service

"Wanted to thank our driver and Republic Services for the speedy delivery and how helpful everyone was!" -Carolyn

"My service is always on schedule and my driver does a good job!" -David

"Eddie did a great job placing the drop-box and wanted to make sure everyone knew how much we appreciated it." -Jennifer

"Customer service was so nice and explained everything to well! Much appreciated!" -Claudia

"Our driver is awesome and wanted you all to know!" -Wendy

### Customer Service Summary



13 customer complaints in 2023; all were resolved within 24hours








9 customer compliments (five listed above)

# Safety First Check-ins with Drivers



# Recycling Depot

Tualatin Residents can drop-off the following materials, without charge, at our Ridder Road Recycling Depot.

-  Cardboard
-  Electronic Waste (e-Waste)
-  Glass Bottles
-  Metal
-  Metal Cans
-  Paper
-  Plastic Jugs
-  Plastic Tubs



**REPUBLIC<sup>®</sup>**  
**SERVICES**

Sustainability in Action



Located just off Interstate 5 at 10295 SW Ridder Road, Wilsonville, Oregon.

# Tualatin Bulky Waste Day



## Tualatin High School Career Day



## Youth Birthday Celebrations



# Stoneridge Cleanup Event



# Toys for Tots Bulky Waste Drive





# WRI Site Tours



# Recycling *Simplified*

Republic Services collaborated with professional educators to develop a free Pre-K through High School academic resource for educators. This project turned into *Recycling Simplified* (<https://recyclingsimplified.com/for-educators>). Available resources include lesson prep for teachers, grade level presentations and lesson plans, children’s stories, activity worksheets, student certificates, and take home materials for parents. Visual examples below and on pages 18-20. All of this is provided to all Tualatin Schools **free** of charge.

## Accessible Value



Engaging activities for learning at home



Developed by teachers, vetted by parents



Empowers entire family to make a difference by recycling



Flexible and easy - complete any time, in any order



Easily access on any device



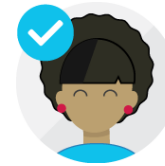
Printer optional



Carefully aligned to grade-level curriculum standards



Provided to you 100% free of charge



Written and vetted by real teachers



Lessons designed to fit within a typical class period



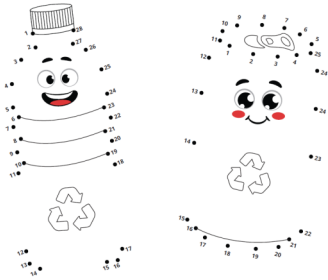
Lessons can be used individually or as a unit



Easy for teachers to implement, engaging for students

### Connect the dots to complete these recyclables!

Once you're finished, these can be tossed in the recycling bin. Make sure all recyclables are empty, clean and dry!

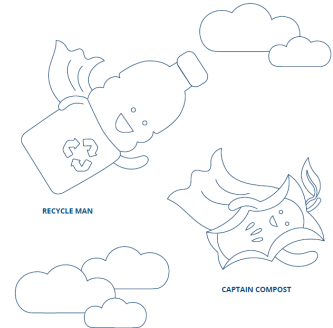


### Caring for the Earth Takes Owl of Us

Visit [RecyclingSimplified.com](https://www.RecyclingSimplified.com) for more fun Earth Day activities!



### Sustainability in Action!



Recycling *Simplified*

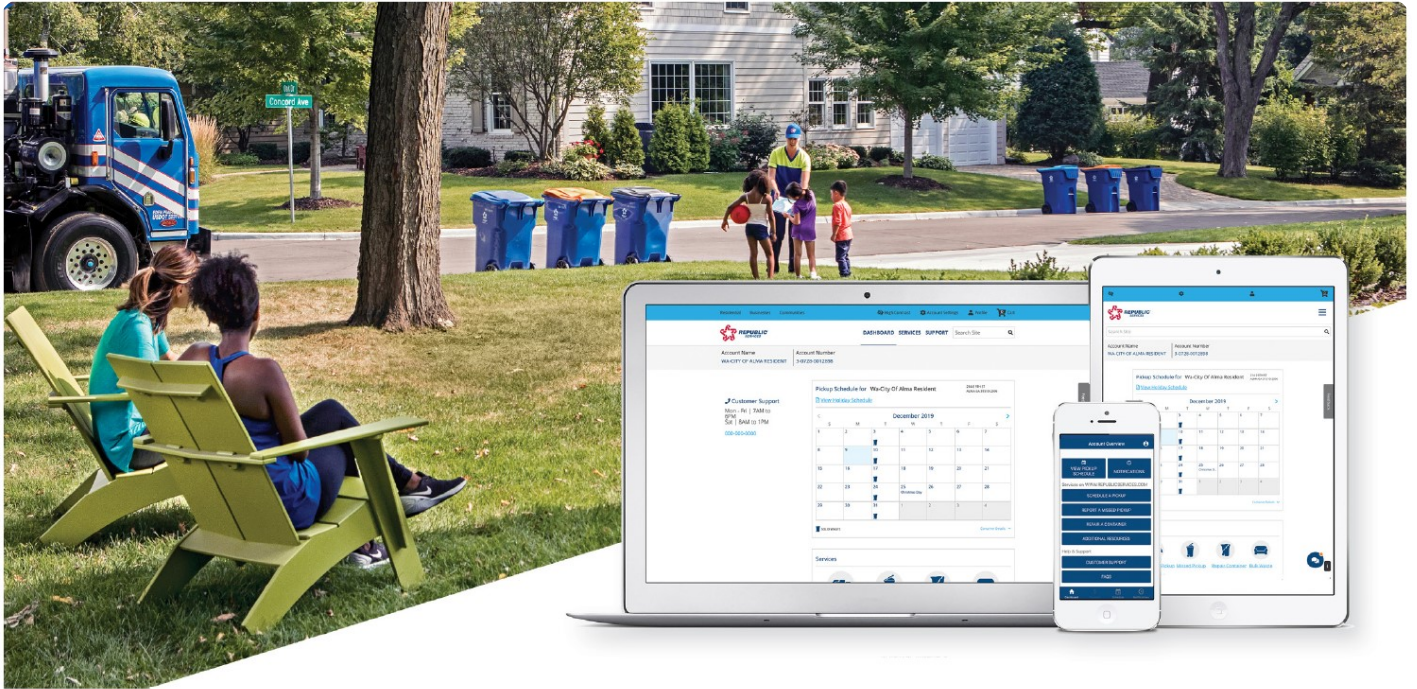


**REPUBLIC**  
SERVICES

Visit [RepublicServices.com/EarthDay](https://www.RepublicServices.com/EarthDay) to learn more.

# Celebrating Diversity





## New! Manage your service from anywhere.

Now it's easier than ever to quickly request services and access resources you need in minutes.

The Republic Services® app is a convenient way to:

- Manage your personal info and communication preferences.
- Get exclusive access to LiveChat agents for questions and help.
- Set reminders to never forget trash day again.
- Gain access to resources including recycling tips.
- Get updates on holidays schedules, tree removal, etc.

Download the app or visit [RepublicServices.com/Account](https://RepublicServices.com/Account) to create your online account.



Sustainability in Action



Republic Services of Clackamas and Washington Counties

**Annual Report assembled by**  
Travis Comfort, Municipal Administrator

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Wilsonville, Oregon 97070



**Sustainability in Action**