



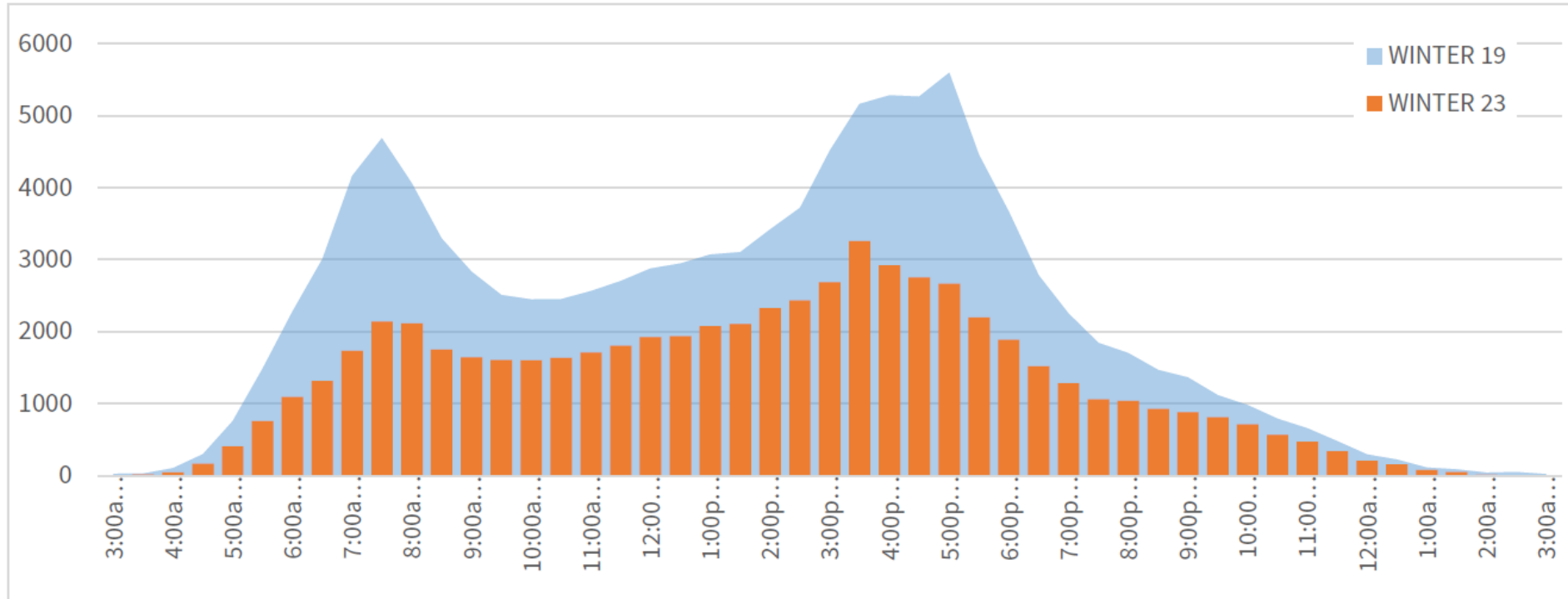
May 15, 2024 – Tualatin Planning Commission  
**Forward Together Overview**



- TriMet's post-pandemic service concept to guide restoration and growth.
- Network changes that respond to:
  - Changes in **ridership patterns**.
  - Changes in **goals and expectations**.

# What is Forward Together?

# Changes in Ridership Patterns

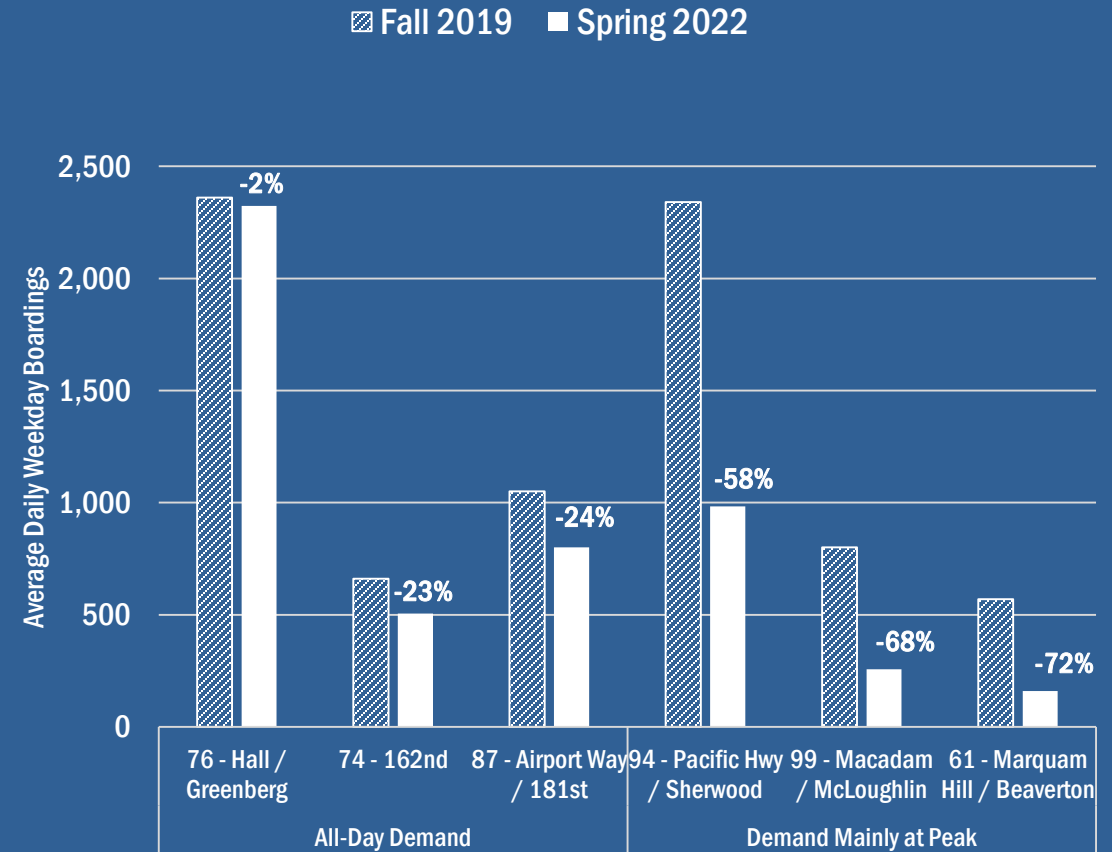


^^ where the 6:00am column denotes the half hour between 6:00 and 6:29:59am, etc.

- Lines retained ridership serve:
  - Centers of in-person work
  - Low-income communities
- Lines lost more ridership more serve:
  - Work centers where hybrid and remote work have become the norm
  - Higher-income communities

# Changes in Ridership Patterns

- Lines retained ridership serve:
  - Centers of in-person work
  - Low-income communities
- Lines lost more ridership more serve:
  - Work centers where hybrid and remote work have become the norm
  - Higher-income communities



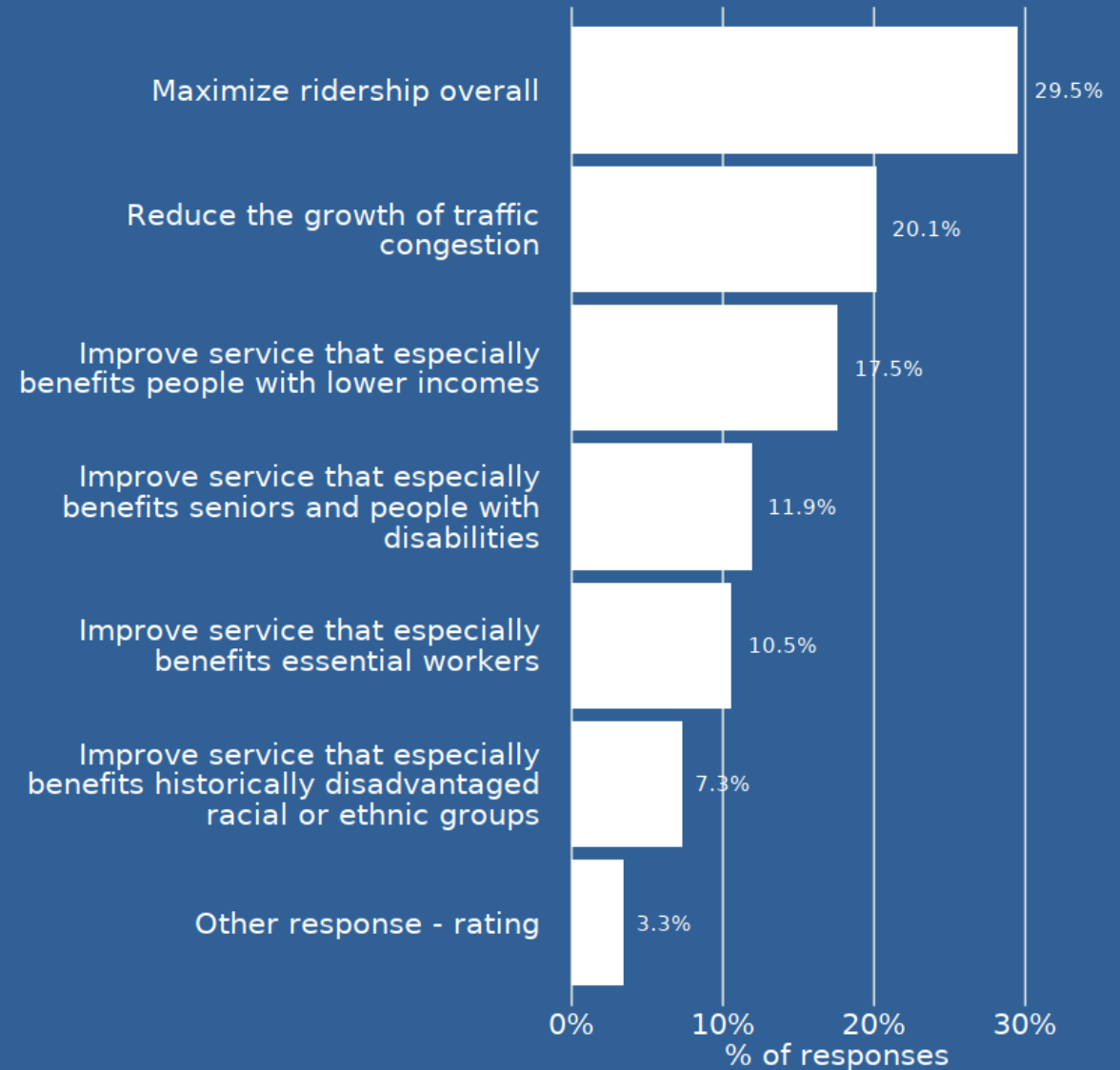
***Want to learn more about how TriMet's network and ridership has changed since 2020?***

Read the Transit Existing Conditions report, available at [trimet.org/forward/](https://trimet.org/forward/).

# Changes in Goals

- In spring 2022, TriMet engaged in a public outreach effort intended to guide its service recovery planning.
- This survey focused on asking about what TriMet's priorities should be as it restores service. Over 5,500 people responded.
- The three most popular responses:
  - Restore ridership.
  - Reduce congestion.
  - Improve services for lower-income people.

Forward Together Survey  
Top Service Restoration Priority



# ***What is guiding these changes?***

## ***Access to Opportunity***

**Here is a person.**



JARRETT  
WALKER  
+ ASSOCIATES

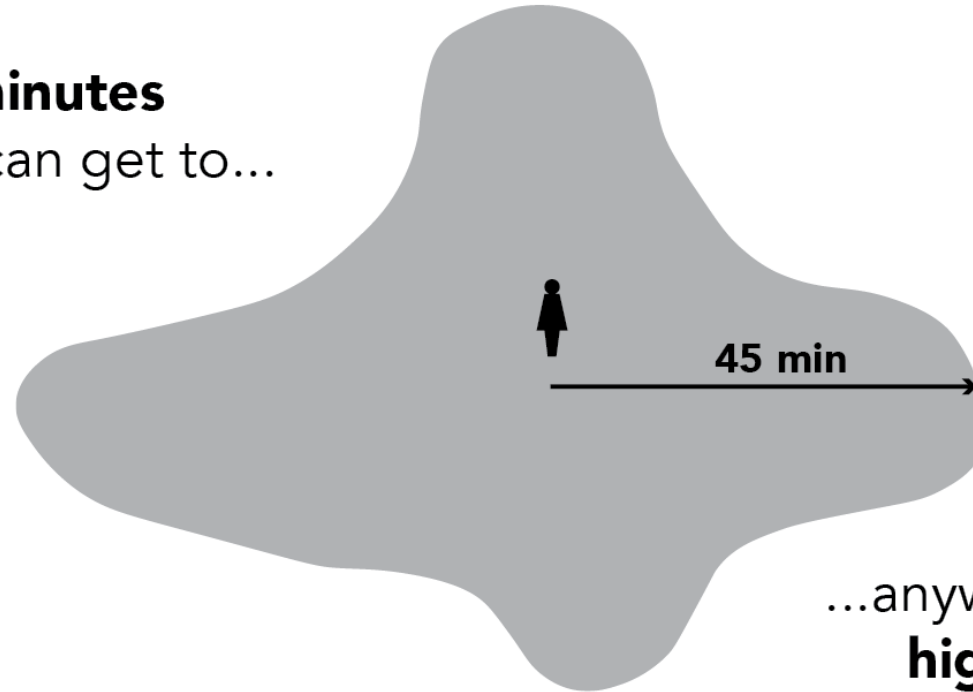
# Access to Opportunity

She is in a **city full of possible destinations.**



# Access to Opportunity

In **45 minutes**  
she can get to...



JARRETT  
WALKER  
+ ASSOCIATES

...anywhere in the  
**highlighted area.**



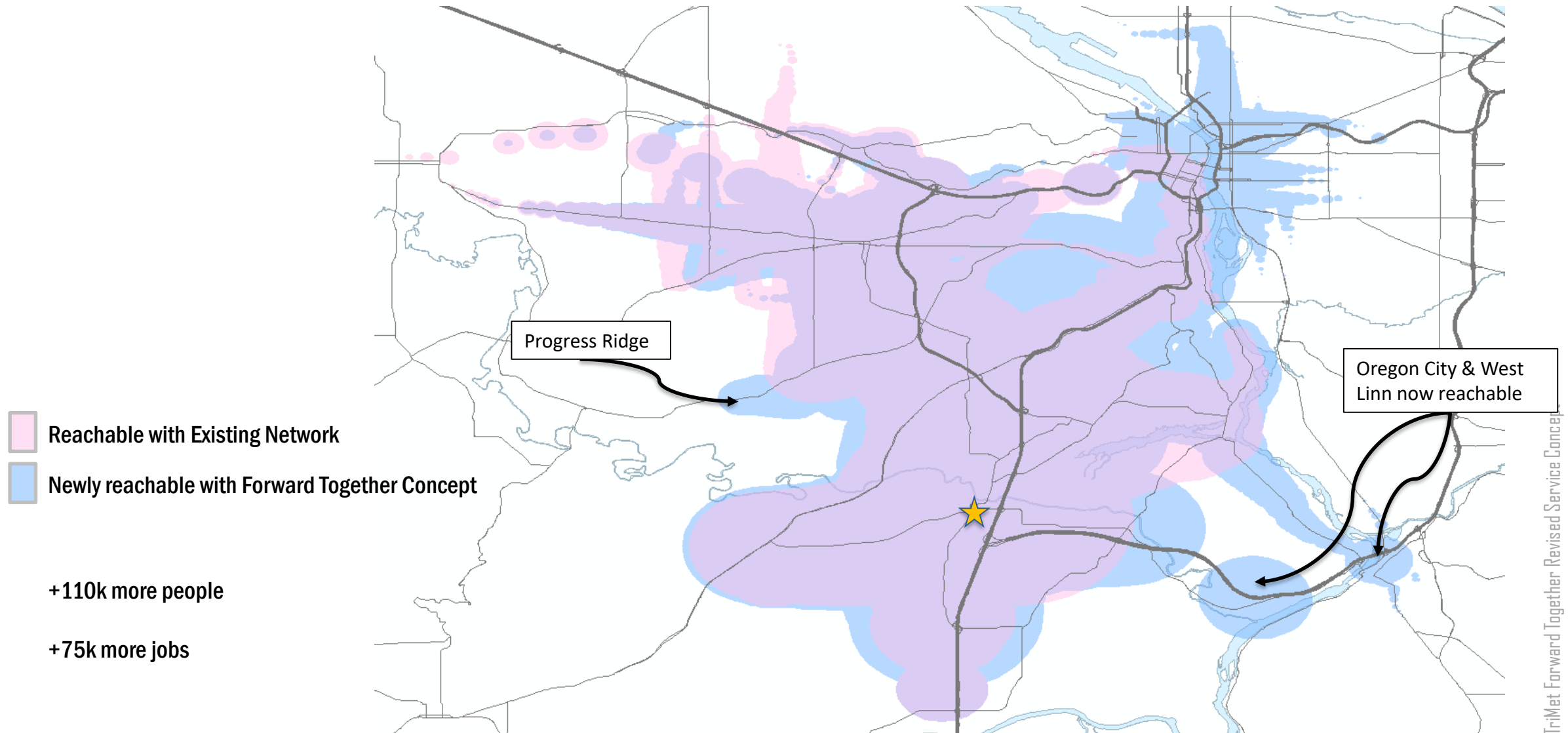
# Access to Opportunity

Her **access to destinations** is the **number of destinations in that area.**



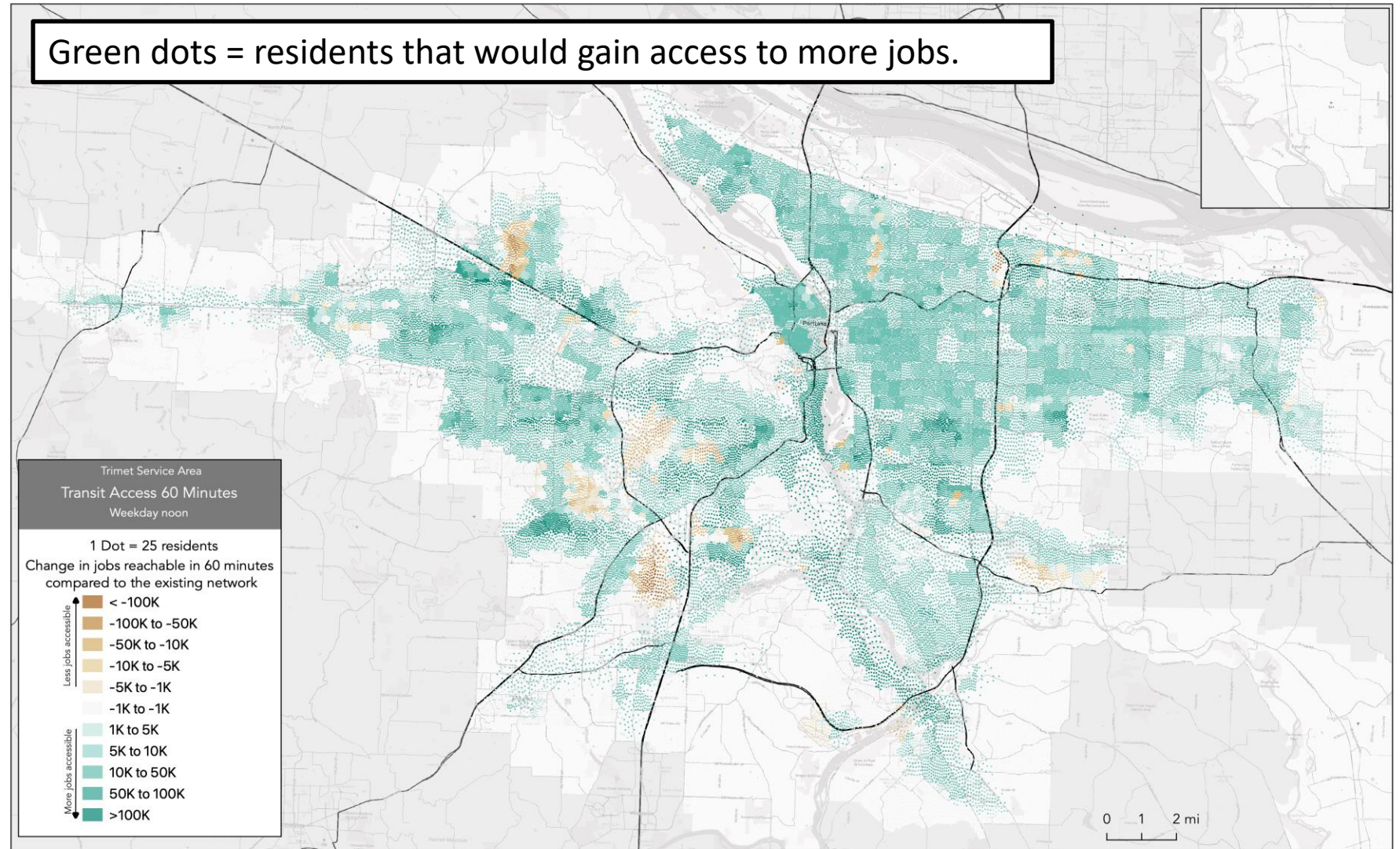
You can count **the jobs or schools or shopping** in that area to **estimate her access.**

# Where could I travel in 60 minutes from Tualatin WES Station?



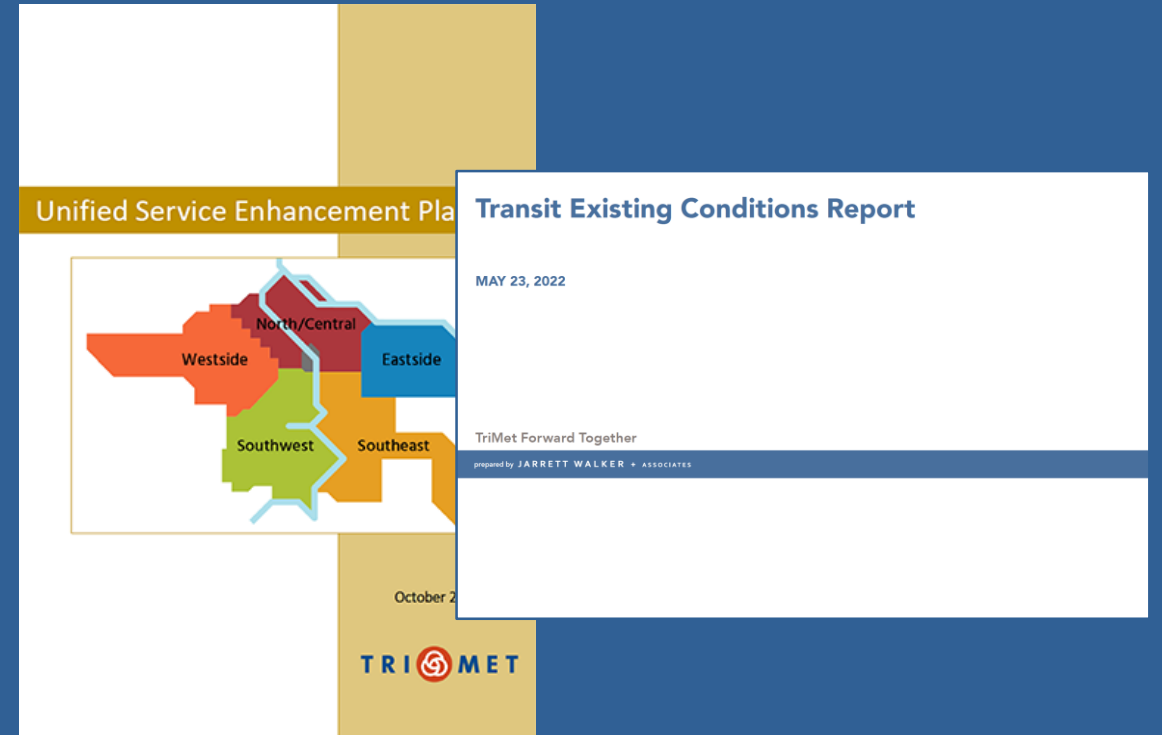
# Region-wide Transit Access Analysis

- The median number of jobs reachable by service area residents in **45 minutes** would increase by over **45%**.
- Over **80%** of service area residents would see some improvement in access to jobs.
- Improvement in access to key destinations (food, education, healthcare).



# What's in the service concept?

- More than **30%** more service.
- An expanded Frequent Network.
- More local services running every 30 minutes.
- Expanded weekend service.
- New lines serving areas that are far from transit today.
- Reduced service to some low-demand, mostly higher-income areas.



## Where did these ideas come from?

Many of the ideas come from the TriMet's Service Enhancement Plans (2011-2016).

The Forward Together "Transit Existing Conditions Report" added more recent data and insights.

Municipal staffs participated in workshops to develop the concept.



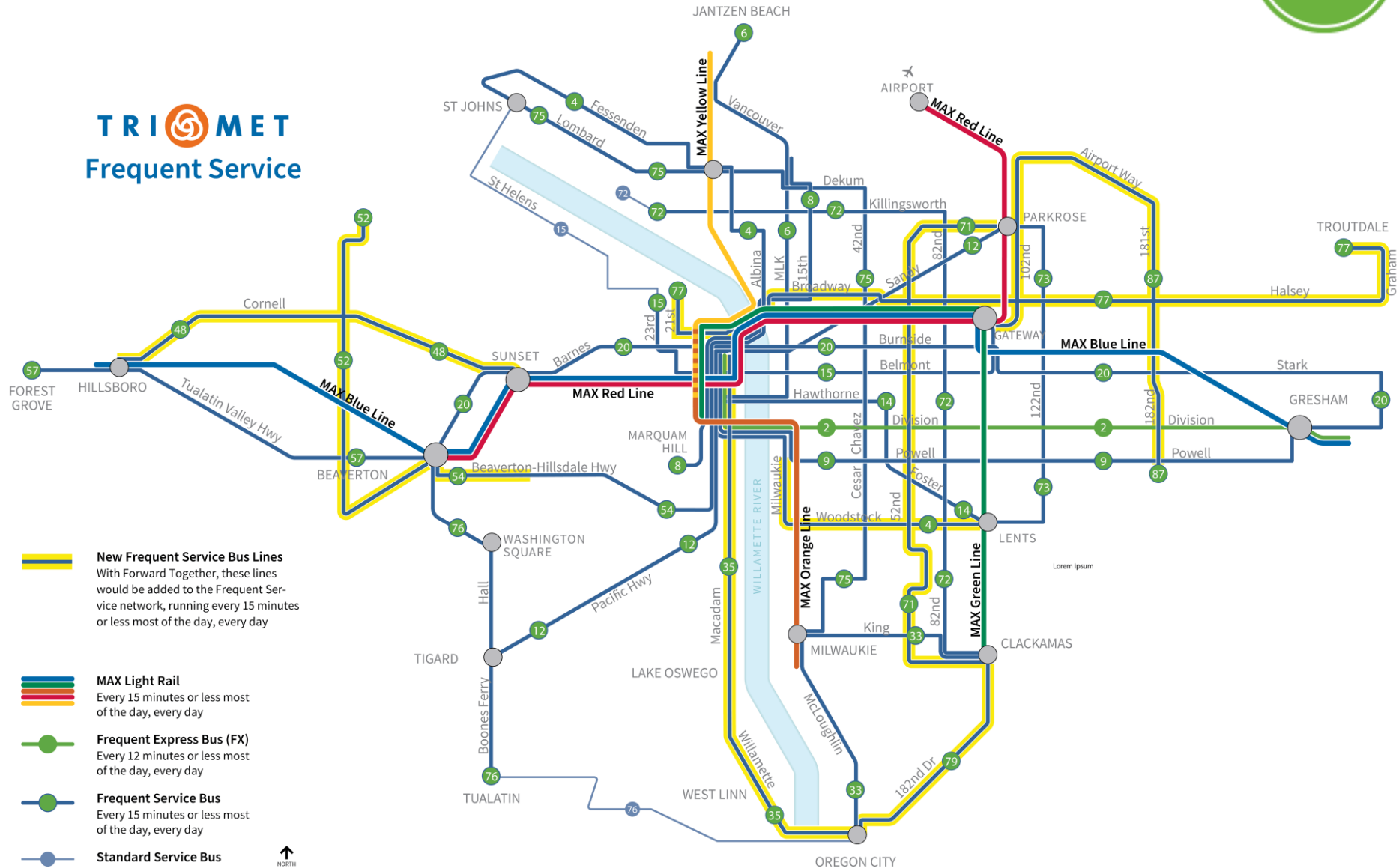
# An expanded Frequent Network



50% more residents and jobs within ¼-mile walk of Frequent Service.

New Frequent Service corridors:

- Woodstock (Line 4)
- Macadam (35)
- Cornell Rd (48)
- 185<sup>th</sup> Ave (52)
- 52<sup>nd</sup> / 60<sup>th</sup> (71)
- Broadway / Halsey (77)
- 82<sup>nd</sup> Dr (79)
- Airport Way / 181<sup>st</sup> (87)



## Specific Tualatin Service Concepts

- Line 94 – *Completed Fall 2023!*
  - Upgraded to run every 20 minutes between Sherwood and Tigard on Hwy 99.
  - Express trips to Downtown Portland discontinued. Service is available on Line 12.
- Line 76
  - North of Bridgeport, move to 72<sup>nd</sup> Ave to serve Tigard Triangle.
  - Extend to Oregon City via Borland Road/I-205. – *Planned for Fall 2024!*
- Line 12
  - Extended from Tigard to Tualatin via Hall and Durham.
- Line 96
  - Adds midday service south of Mowhawk Park & Ride.
  - Adds weekend service.
  - Provides new connections to Lake Grove and PCC Sylvania.
- Line 97
  - Extends to Bridgeport Village and Lake Oswego.
  - Adds weekend service.

# Summary

**+38% more  
resources.**

**+45% more  
jobs reachable  
by the median  
resident.**

**+50% more  
people and  
jobs near  
Frequent  
Service.**

**+50,000 more  
residents near  
service.**

**New routes  
serving new  
areas in all 3  
counties.**

**+100,000  
people near  
service running  
on the  
weekend.**

More at: [trimet.org/forward](https://trimet.org/forward)

# Progress

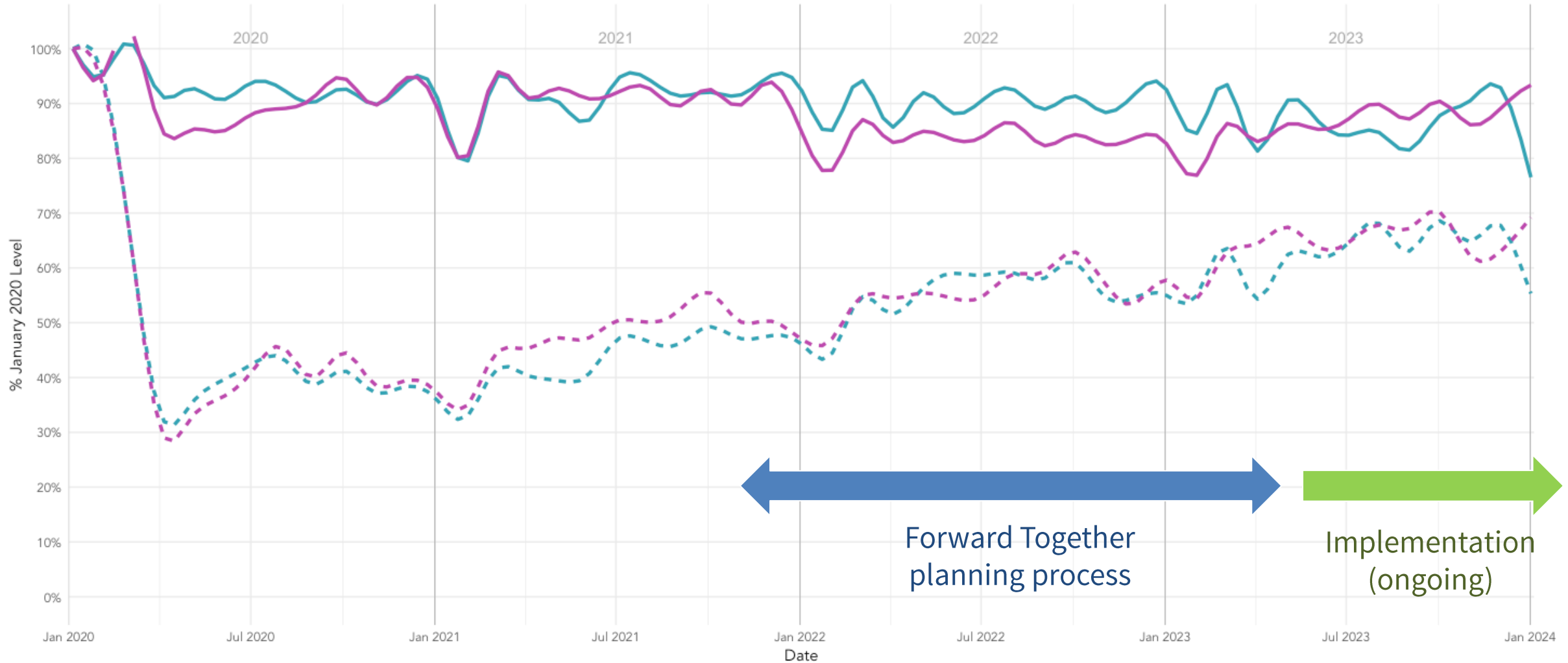
## Key highlights from initial changes in FY24:

- Ridership growth over the same week last year: 20.6%
- Weekend ridership growth to OHSU: >35%
- 3 new Frequent Service Lines where buses arrive every 15 minutes or better including Cornell Road on the Westside.
- 7% service growth since December '22 out of a projected >30% total growth.



# Service and Ridership Recovery

Mode: — MAX — Bus Measure: — Service Level - - Ridership



# Implementation

- Forward Together is being implemented through our annual service plan and budget process each year until completed.
  - includes 2 rounds of public outreach
  - Opportunities to revise and adapt to evolving needs
  - Operator hiring is biggest challenge.

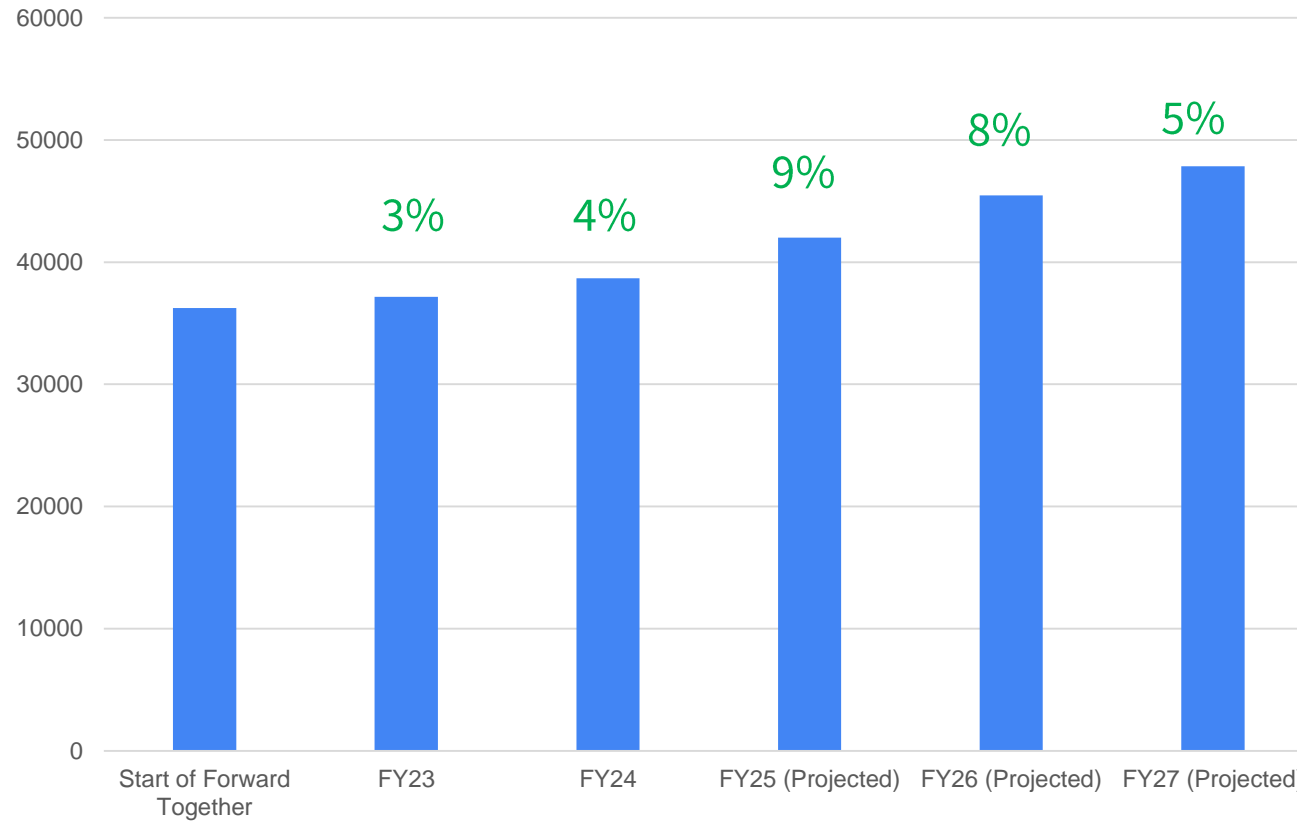
## Annual Service Plan Process

- Study & Revision
- Outreach
- Study & Revision
- Outreach
- Public Hearing
- Board Adoption
- Routes changed

# Implementation



Tracking >30% Weekly Vehicle Hour Growth



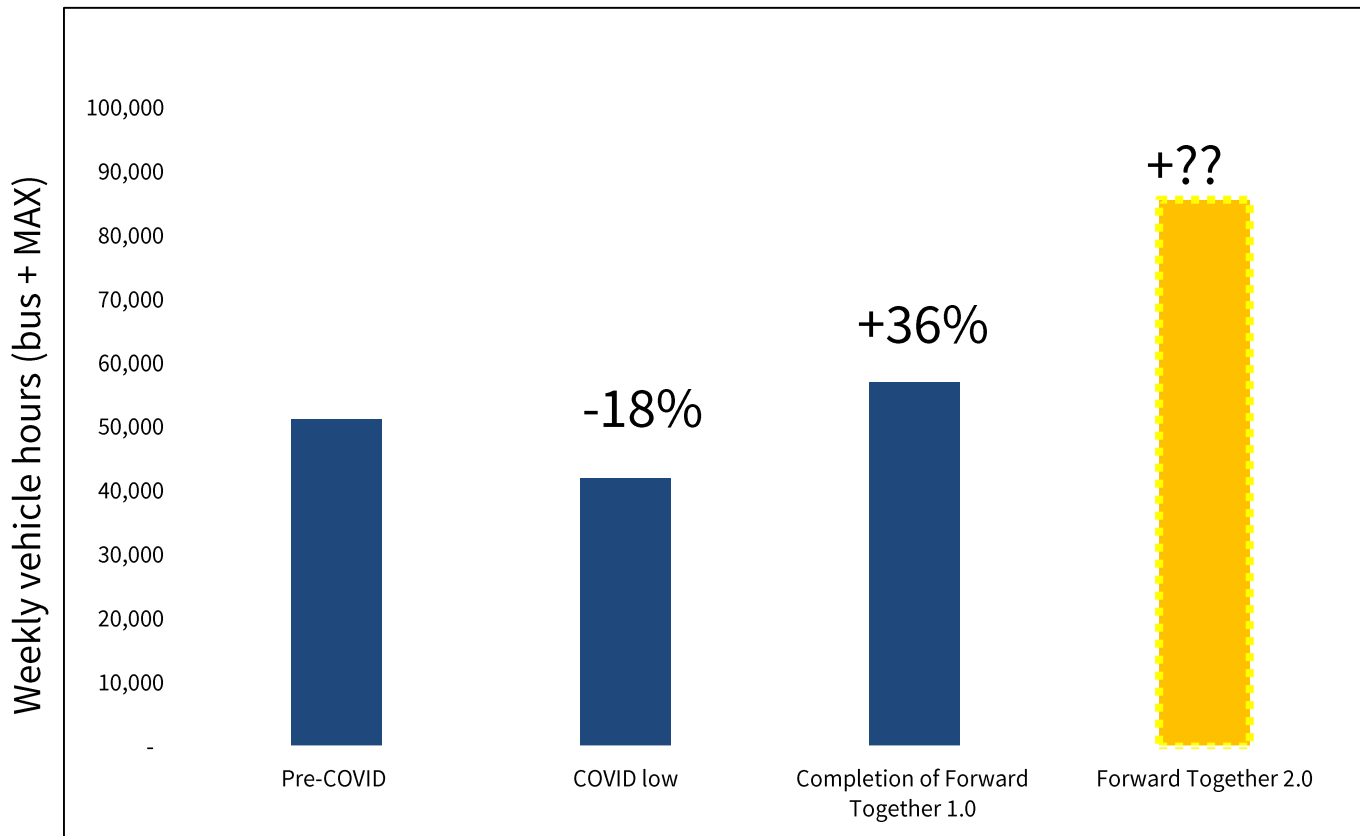
# Forward Together 2.0

- Provide aspirational vision for TriMet service growth
- Respond to community desires and support TriMet's Vision 2030
- Identify how to meet targets for ridership in the Regional Transportation Plan
- Catalog unmet needs from Forward Together 1.0

# Goals for Transit Ridership

Plan	Goal
Regional Transportation Plan (2023 update)	<ul style="list-style-type: none"><li>• <i>Triple</i> transit mode share by 2045, to 12.2% of all trips<ul style="list-style-type: none"><li>• Current modeling shows an increase from 4.1% to 5.4% by 2045, better but way short of the goal</li></ul></li></ul>
TriMet Vision 2030	<ul style="list-style-type: none"><li>• 120M Annual Boarding Rides by 2030<ul style="list-style-type: none"><li>• 57.4M in last fiscal year (FY23)</li></ul></li></ul>

# Potential Service Growth

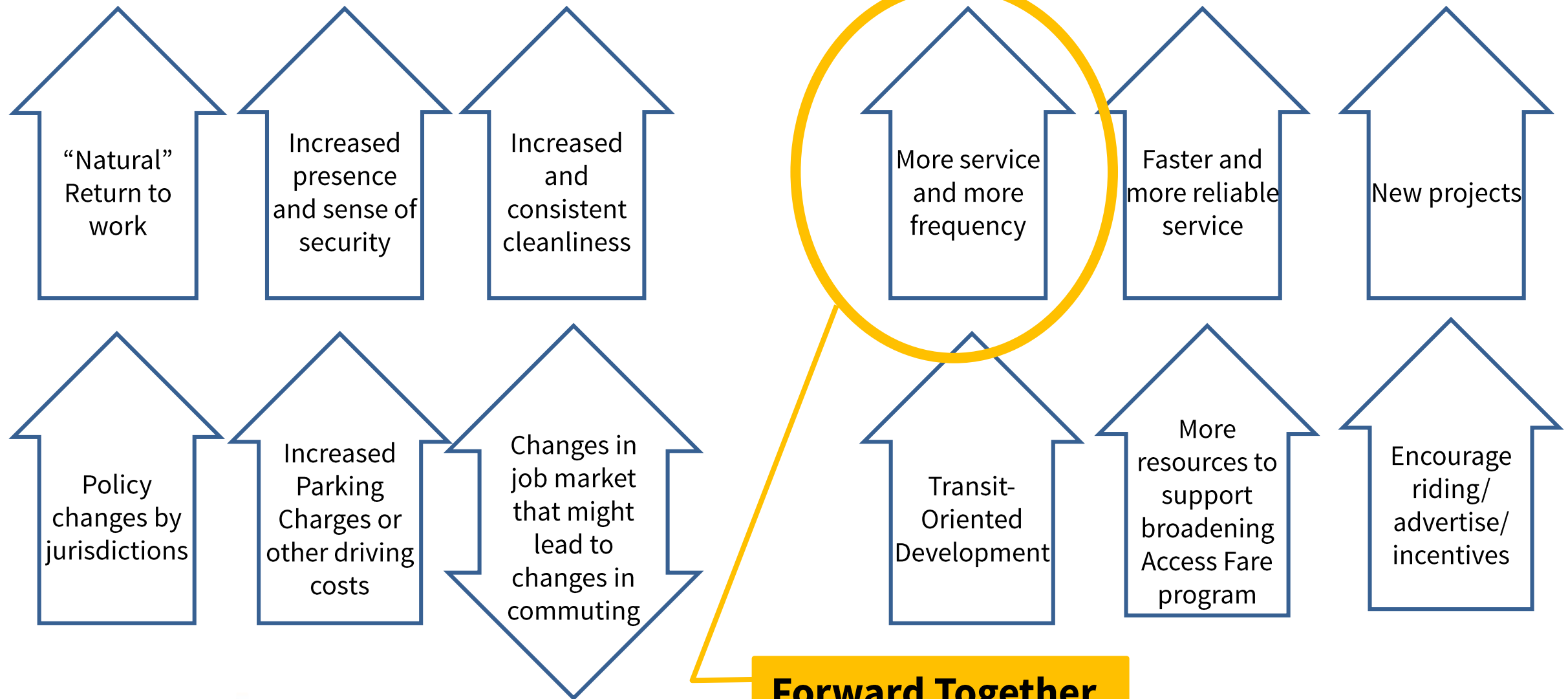


Forward Together 2.0 will help define a desired future service level that would include:

- ✓ New bus routes
- ✓ More frequent service on existing bus routes
- ✓ More frequent service on existing MAX lines

*Implementing Forward Together 2.0 **would** require new financial resources for TriMet.*

# Components of Ridership Return/Growth

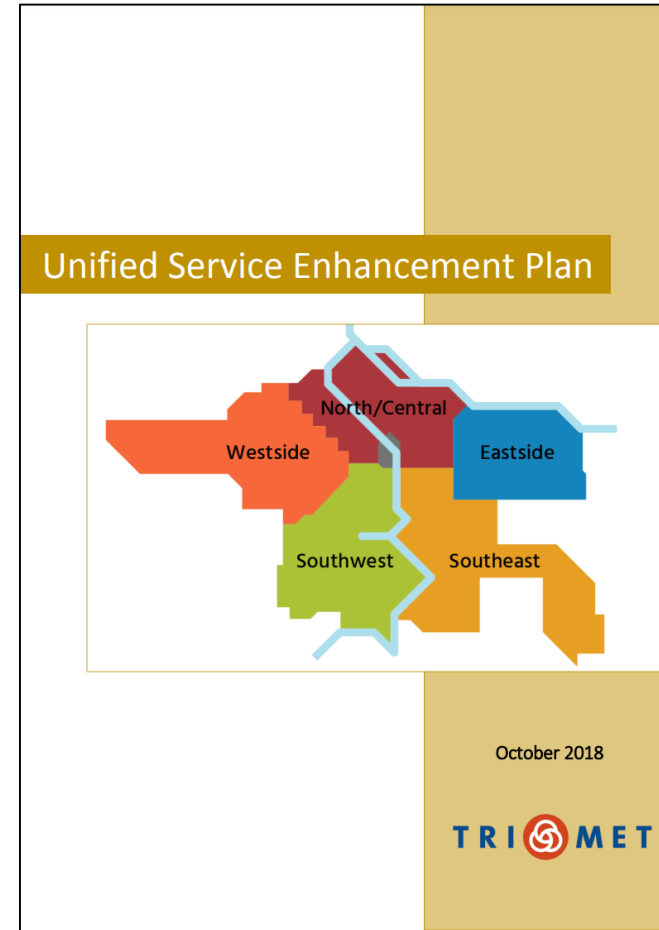


# Build on this



[Trimet.org/forward](https://trimet.org/forward)

# Replace this





# Next Steps

- **Forward Together 1.0**
  - Continue implementing through annual service plan cycle until complete. Current projection is FY27
- **Forward Together 2.0**
  - Modeling and analysis currently underway
  - Public engagement around draft future transit network in late Summer and Fall.
  - Finalize vision by the end of the calendar year.

# Thank you!

Grant O'Connell

[connelg@trimet.org](mailto:connelg@trimet.org)