

City of Tualatin

2024 Annual Report



Republic Services of Clackamas and Washington Counties



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Residential Material Hauled

January through December 2024

Material	Destination	Q1	Q2	Q3	Q4	2024
Commingle Recycling	Willamette Resources Inc.	259.2	248.2	244.0	268.1	1,019.5
Glass	Willamette Resources Inc.	41.1	42.2	40.5	46.3	170.2
Garbage	Willamette Resources Inc.	1,103.2	1,184.7	1,170.2	1,216.8	4,674.9
Yard Debris, with Food Waste	Willamette Resources Inc.	480.4	977.9	637.8	1,023.2	3,119.3
Totals:		1,883.9	2,453.0	2,092.5	2,554.4	8,983.8

Page Note: All material is reported out in tons.

Residential Container Placement Reminder



Proper placement improves operational efficiencies and decreases service hazards.



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Commercial Material Hauled

January through December 2024

Material	Destination	Q1	Q2	Q3	Q4	2024
Cardboard	Willamette Resources Inc.	744.9	705.0	677.4	763.3	2,890.6
Commingle	Willamette Resources Inc.	46.9	55.2	55.9	50.7	208.7
Glass	Willamette Resources Inc.	27.9	28.8	29.6	28.9	115.2
Garbage	Pride Disposal	-	-	3.3	-	3.3
	Willamette Resources Inc.	2,318.9	2,308.4	2,301.9	2,367.6	9,296.8
Food Waste	Willamette Resources Inc.	54.0	49.0	47.2	57.0	207.3
Totals:		3,192.7	3,146.4	3,115.4	3,267.5	12,722.0

Page Note: All material is reported out in tons.



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Drop Box & Compactor Material Hauled

January through December 2024

Material	Destination	Q1	Q2	Q3	Q4	2024
Cardboard	Willamette Resources Inc.	230.0	168.0	141.0	161.0	700.0
Commingle	Willamette Resources Inc.	12.0	16.0	11.0	15.0	54.0
Concrete	S&H Logging	69.0	178.0	161.0	148.0	556.0
	Brian Clopton	15.0	8.0	-	16.0	39.0
Dirt and Stone	S&H Logging	-	8.0	24.0	-	32.0
Dry Waste	Willamette Resources Inc.	3,222.0	3,312.0	3,324.0	3,256.0	13,114.0
Glass	Glass to Glass	40.0	37.0	30.0	23.0	130.0
	Potters Glass	98.0	131.0	118.0	81.0	428.0
	Willamette Resources Inc.	121.0	139.0	143.0	95.0	498.0
Metal	Willamette Resources Inc.	13.0	13.0	3.0	1.0	30.0
Garbage	Coffin Butte	74.0	74.0	106.0	104.0	358.0
	Hillsboro Rose City	8.0	-	4.0	-	12.0
	Marion County Burner	1.0	11.0	8.0	11.0	31.0
	Metro South	19.0	18.0	19.0	18.0	74.0
	Willamette Resources Inc.	1,156.00	1,105.00	1,073.00	1,097.00	4,431.00
Plastics	NW Polymers Plastic	118.0	143.0	142.0	142.0	545.0
Organics	Willamette Resources Inc.	14.0	37.0	45.0	48.0	144.0
Sod	S&H Logging	-	-	-	6.0	6.0
Special Waste	Hillsboro Rose City	11.0	490.0	369.0	94.0	964.0
Wood	S&H Logging	1.0	-	-	6.0	7.0
	Willamette Resources Inc.	81.0	51.0	23.0	30.0	185.0
Yard Debris	S&H Logging	18.0	23.0	23.0	11.0	75.0
Totals:		5,321.0	5,962.0	5,767.0	5,363.0	22,413.0

Page Note: All material is reported out in tons.



Material Destinations

Name	Location	Total Tons
Brian Clopton Excavating	Sherwood, OR 97140	39.0
Coffin Butte	Corvallis, Oregon 97330	358.0
Glass to Glass	Portland, OR 97217	130.0
Hillsboro (Rose City)	Hillsboro, OR 97123	976.0
Marion County Burner	Salem, Oregon 97305	31.0
Metro South	Oregon City, OR 97045	74.0
NW Polymer	Mollala, Oregon 97038	545.0
Potter's Industries	Canby, OR 97013	428.0
Pride Disposal	Sherwood, Oregon 97140	3.3
S&H Recycling	Tualatin, Oregon 97062	676.0
Willamette Resources Inc. (WRI)	Wilsonville, Oregon 97070	40,858.8
	Total:	44,119.2

Page Note: All material is reported out in tons.



Statement of Income

For Year Ending December 31, 2024

Line Items	2024
Revenue	\$ 13,472,292
Franchise Fees	\$ 275,523
Cost of Operations	\$ 9,507,306
Gross Profit	\$ 3,689,462
 Sales, General and Administrative	 \$ 813,665
Operating Income	\$ 2,875,797
<i>Op Income as a % of Revenue</i>	<i>21.3%</i>
 Income Taxes	 \$ 793,720
Net Income	\$ 2,082,077
<i>Net Income as a % of Revenue</i>	<i>15.5%</i>

Page note: 2024 financials are not final until Washington County completes their annual audit (*Direct Cost Report or DCR*). Financials will be updated during our next rate review.



Schedule of Expenses

For Year Ending December 31, 2024

Line items	2024
<i>Pass Through Expenses</i>	
Franchise Fees	\$ 275,523
Franchise Fees	\$ 275,523
<i>Cost of Operations</i>	
Disposal & Recycle	\$ 5,441,038
Labor	\$ 2,472,903
Truck & Equipment Expense	\$ 1,428,997
Other Direct Expense	\$ 164,369
Cost of Operations	\$ 9,507,306
<i>Sales, General and Administrative</i>	
Management & Administrative Expense	\$ 667,892
Other Overhead Expenses	\$ 145,773
Sales, General, and Administrative	\$ 813,665

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Customer Counts

Residential

20-Gallon Can	511
35-Gallon Cart	3,089
65-Gallon Cart	2,450
95-Gallon Cart	1
On-Call	32



Multifamily

35-Gallon Cart	15
65-Gallon Cart	5
95-Gallon Cart	3
Front Load	43



Commercial

35-Gallon Cart	12
65-Gallon Cart	27
95-Gallon Cart	90
Front Load	557



Industrial Hauls

10-Yard Drop Boxes	188
20-Yard Drop Boxes	2,733
30-Yard Drop Boxes	3,574
40-Yard Drop Boxes	2,078

CHART NOTE: 95gallon Residential customers are 'grandfathered' in with there service level, but that service level is no longer offered in the City of Tualatin.



Tualatin Customer Service

"Wanted to call and say thank you for our driver's assistance! When my wife fell on December 6th, her leg was broken; your driver saw and got out to help me carry her to the car." -Rod

"I am impressed and never disappointed for a pickup!" -Sharon

"The driver got out of his truck and gave my grandson a coloring book. Wanted to call and say thank you for the smile he brought to my grandson!" -Genesis

"Recycling driver got out to pick up paper the wind had blown around! Very pleased with the work ethic" -Diane

"Driver was perfect and friendly! He was the nicest person I have delt with in a long time" -Tom

Customer Service Summary



26 customer complaints in 2024; all were resolved within 24hours



6 customer compliments (five listed above)



Employee Training Workshops

Advanced Safety and Driver Training



Recycling Depot

Tualatin Residents can drop-off the following materials, without charge, at our Ridder Road Recycling Depot.

-  Cardboard
-  Electronic Waste (e-Waste)
-  Glass Bottles
-  Metal
-  Metal Cans
-  Paper
-  Plastic Jugs
-  Plastic Tubs



REPUBLIC[®]
SERVICES

Sustainability in Action



Located just off Interstate 5 at 10295 SW Ridder Road, Wilsonville, Oregon.



Printed on Recycled Paper

Birthday Celebrations



Toys for Tots 2024

Local Toy Drive Partnership



Recycling Simplified

Republic Services collaborated with professional educators to develop a free Pre-K through High School academic resource for educators. This project turned into *Recycling Simplified* (<https://recyclingsimplified.com/for-educators>). Available resources include lesson prep for teachers, grade level presentations and lesson plans, children's stories, activity worksheets, student certificates, and take home materials for parents. Visual examples below and on pages 18-20. All of this is provided to all Tualatin Schools **free** of charge.

Accessible Value



Engaging activities for learning at home



Developed by teachers, vetted by parents



Empowers entire family to make a difference by recycling



Flexible and easy – complete any time, in any order



Easily access on any device



Printer optional





Carefully aligned to grade-level curriculum standards



Provided to you 100% free of charge



Written and vetted by real teachers



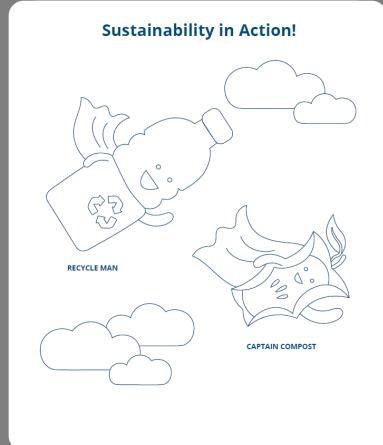
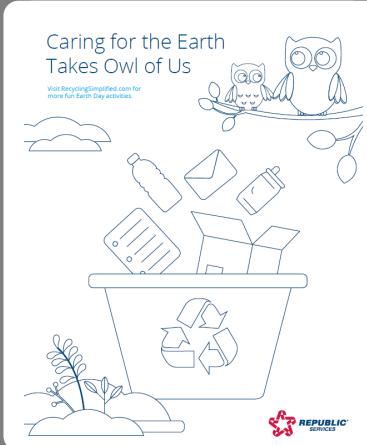
Lessons designed to fit within a typical class period



Lessons can be used individually or as a unit



Easy for teachers to implement, engaging for students



Recycling Simplified



Visit RepublicServices.com/EarthDay to learn more.



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About Republic Services

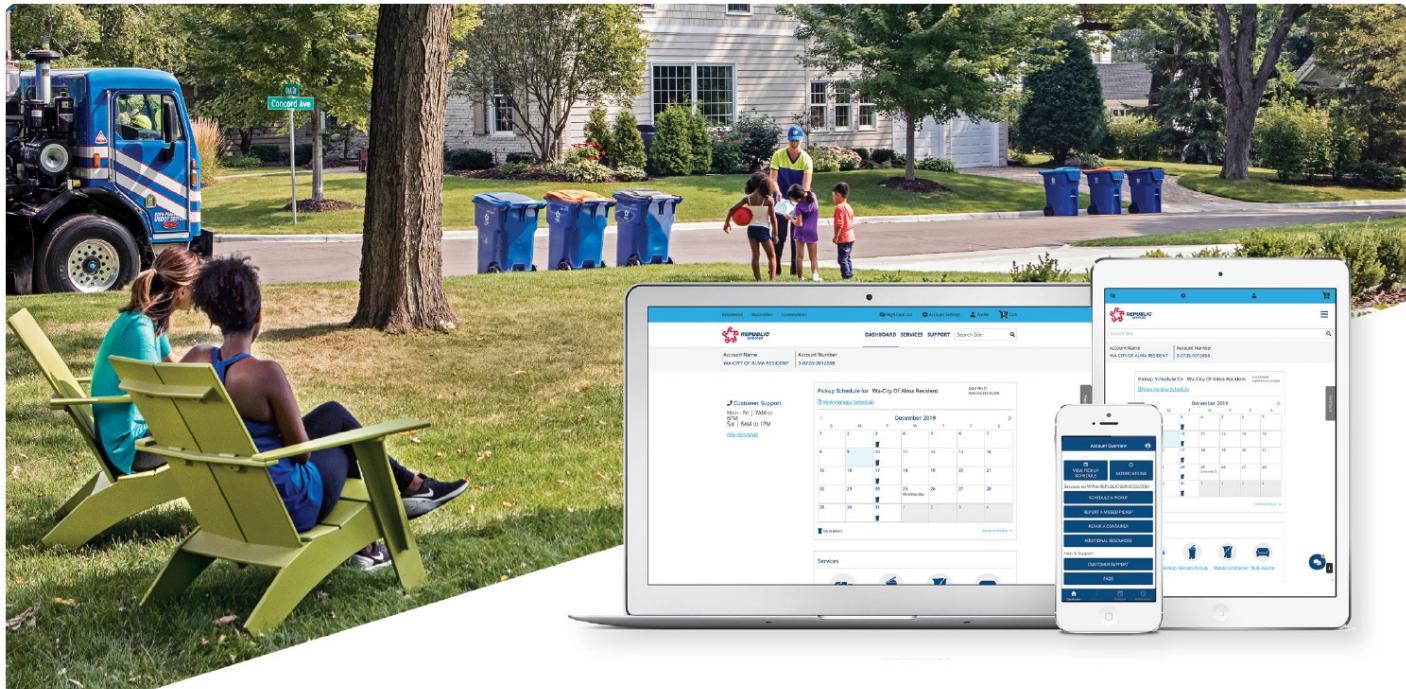
Republic Services, Inc. is a leader in environmental services. Our commitments to advance circularity and decarbonize operations are helping us deliver on our vision to partner with customers to create a more sustainable world.



Fiscal year 2023 data unless otherwise stated. | ¹As of Q2 2024 | ²than industry average over last 10 years based on OSHA recordable rates



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New! Manage your service from anywhere.

Now it's easier than ever to quickly request services and access resources you need in minutes.

The Republic Services® app is a convenient way to:

- Manage your personal info and communication preferences.
- Get exclusive access to LiveChat agents for questions and help.
- Set reminders to never forget trash day again.
- Gain access to resources including recycling tips.
- Get updates on holidays schedules, tree removal, etc.

Download the app or visit RepublicServices.com/Account to create your online account.



Sustainability in Action



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Travis Comfort, Municipal Contract Administrator

10295 SW Ridder Road
Wilsonville, Oregon 97070



Sustainability in Action