



Washington County

Supportive Housing Services

Annual Rep

For: Tualatin City Council

January 23, 2023

Department of Housing Services

washingtoncountyor.gov



SHS Annual Report



First year in review: Building a system of care:

- New housing, shelter, and coordinated access programs
- A new network of community-based providers
- New standardized and equitable contracting



Program participant Donna moved into housing in May with the help of Easter Seals case managers!



SHS Service Network



Community-Based Partners:

- 20 service provider organizations
- 4 culturally specific
- Cross-program coordination
- Universal program standards and training

	Shelter Provider	HCMS Program	Housing Liaison	RRH Program	Outreach Provider
1.		X	X	X	
2.	X	X		X	
3.		X		X	
4.	X	X		X	
5.		X		X	
6.		X		X	
7.		X		X	
8.		X	X	X	
9.	X	X		X	
10.		X		X	
11.	X	X			X
12.		X		X	
13.		X		X	X
14.		X		X	
15.	X	X		X	X
16.		X		X	X
17.		X		X	
18.		X	X	X	X
19.		X	X	X	X
20.		X		X	X



SHS Annual Report



“One of our winter shelter participants was an expecting single mother struggling with her mental health.

Through case conferencing with health partners, we were able to connect her with appropriate pre-natal care, collaborate to provide ongoing mental health support, and connect her with post-natal care during her time in shelter.

I am proud to say that she is now stably housed and doing well.”



-Yesenia, Family Promise of Greater Washington County



SHS Housing Programs



Year 1 goals achieved:

- Launched: Housing Case Management Services (HCMS) with Regional Long Term Rent Assistance (RLRA, “Arla”)
- 305 formerly homeless households placed in permanent and supportive housing

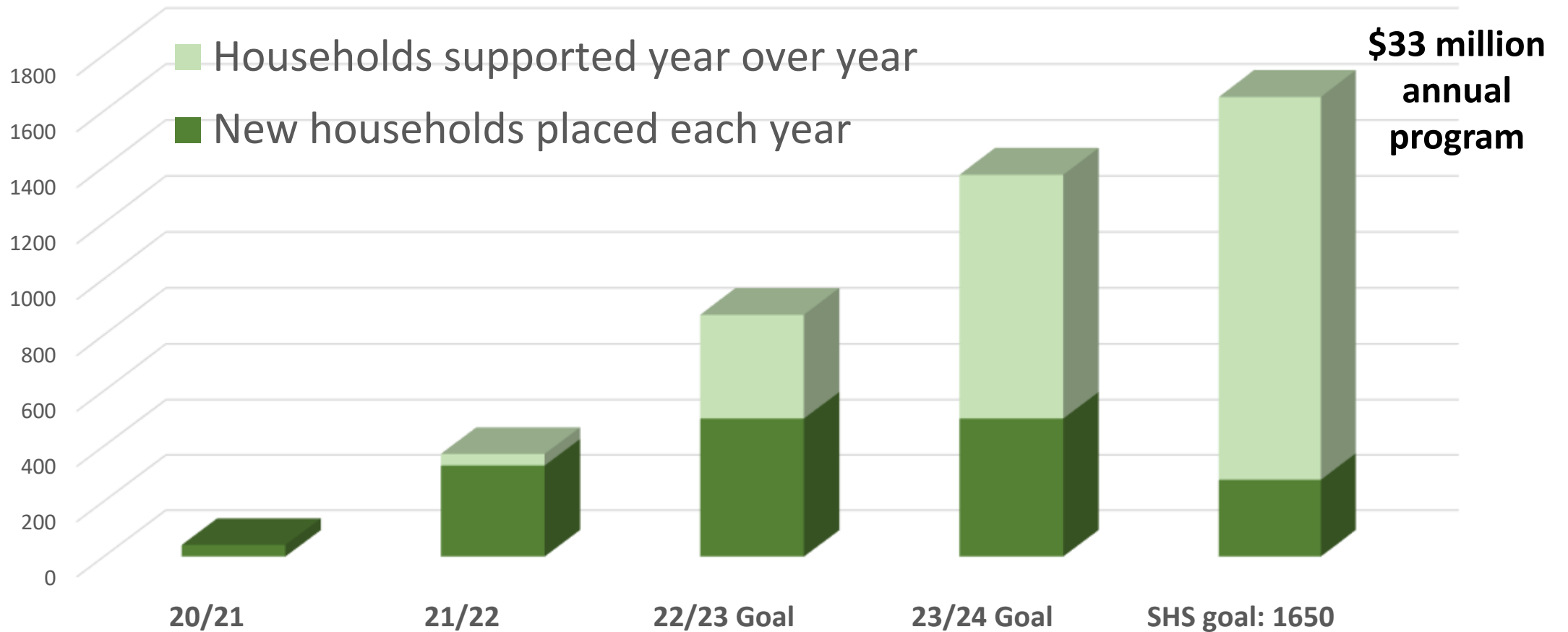
600 households, 1000 people placed as of January 2023



Program participant Manny moved into housing with the help of Project Homeless Connect case managers and an RLRA voucher!



Supportive Housing Capacity





SHS Housing Programs



Year 2 expansion:

- Rapid Rehousing (RRH)
- Landlord Liaison program
- Aloha Inn opens February 2023, more PSH opportunities

Goal: House and support 900 more households



Dora moved into her apartment in November 2021 with the help of Greater Good Northwest



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“Without this program, I don’t know where we’d be right now.

It’s great to wake up in your own house and know it’s just you, and you don’t have to worry about anyone else. To know that you’re okay and you’re going to be okay.

I feel like every addict needs to know there is another way out, and there’s a way they can live and be happy, clean and sober.”



Kahneeta Atkin moved into permanent, affordable housing with her family over the summer



SHS Shelter Programs



Year 1 goal achieved:

100 new year-round shelter beds

- Bridge shelter Hillsboro (60)
- Bridge shelter Forest Grove (20)
- Congregate shelter Tigard (20)



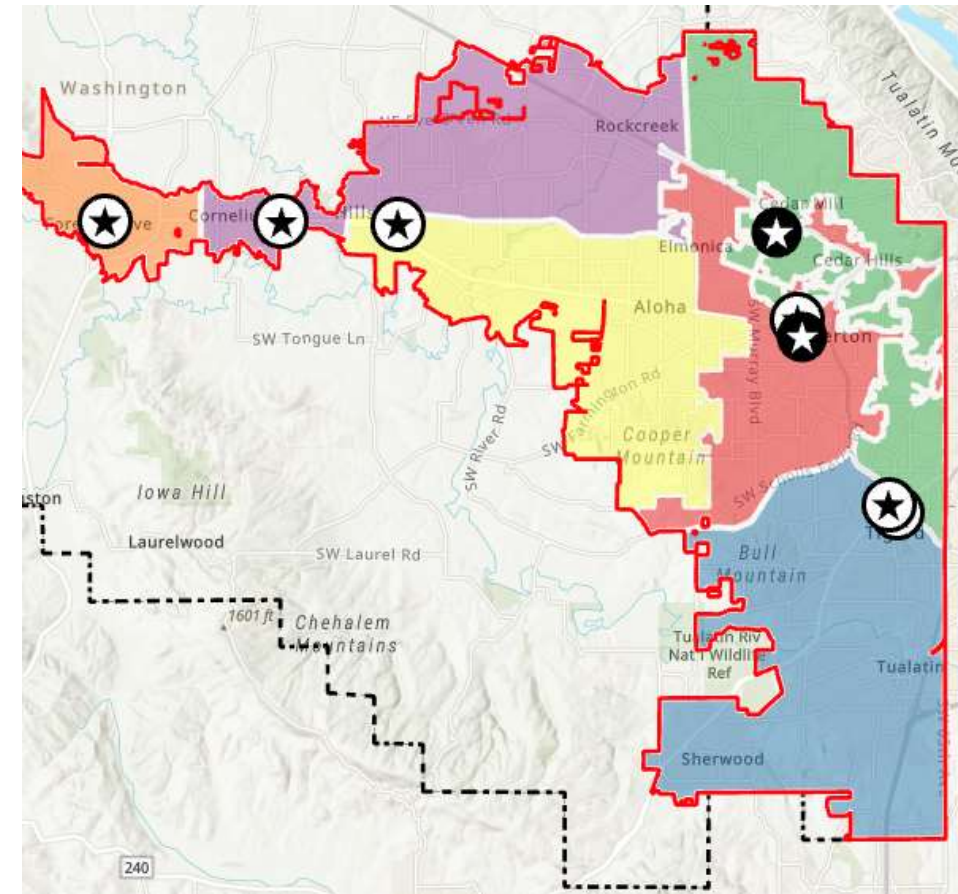
Jenny Aguirre, and Hillsboro Bridge Shelter tour for housing leaders



SHS Access Programs

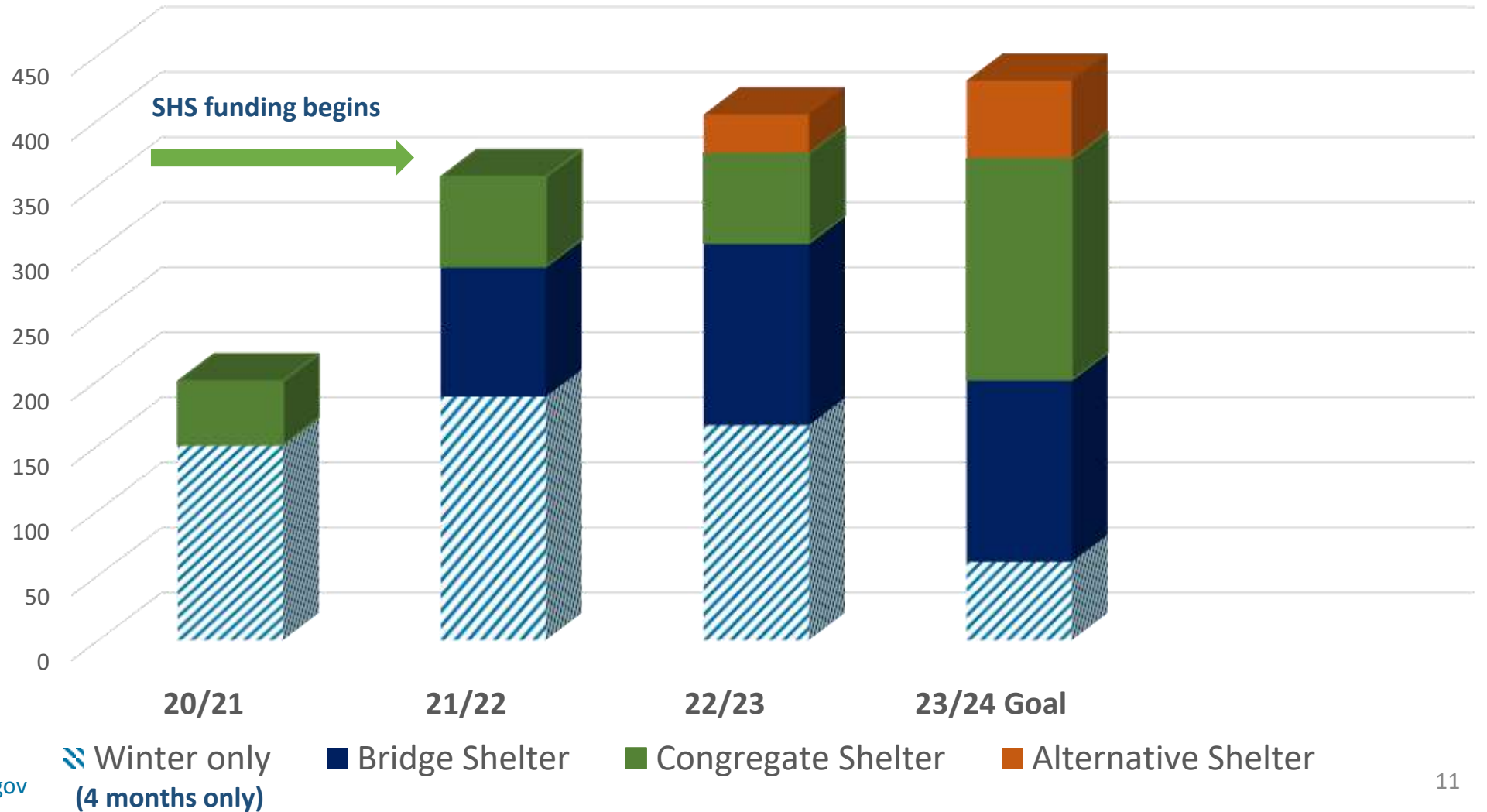
Year 2 expansion:

- 40 bridge shelter beds (Tigard)
- 30 village pods (Hillsboro)
- 150 winter shelter beds (dispersed)
- New Outreach Worker system
- \$10 million shelter capital fund





Shelter System Capacity

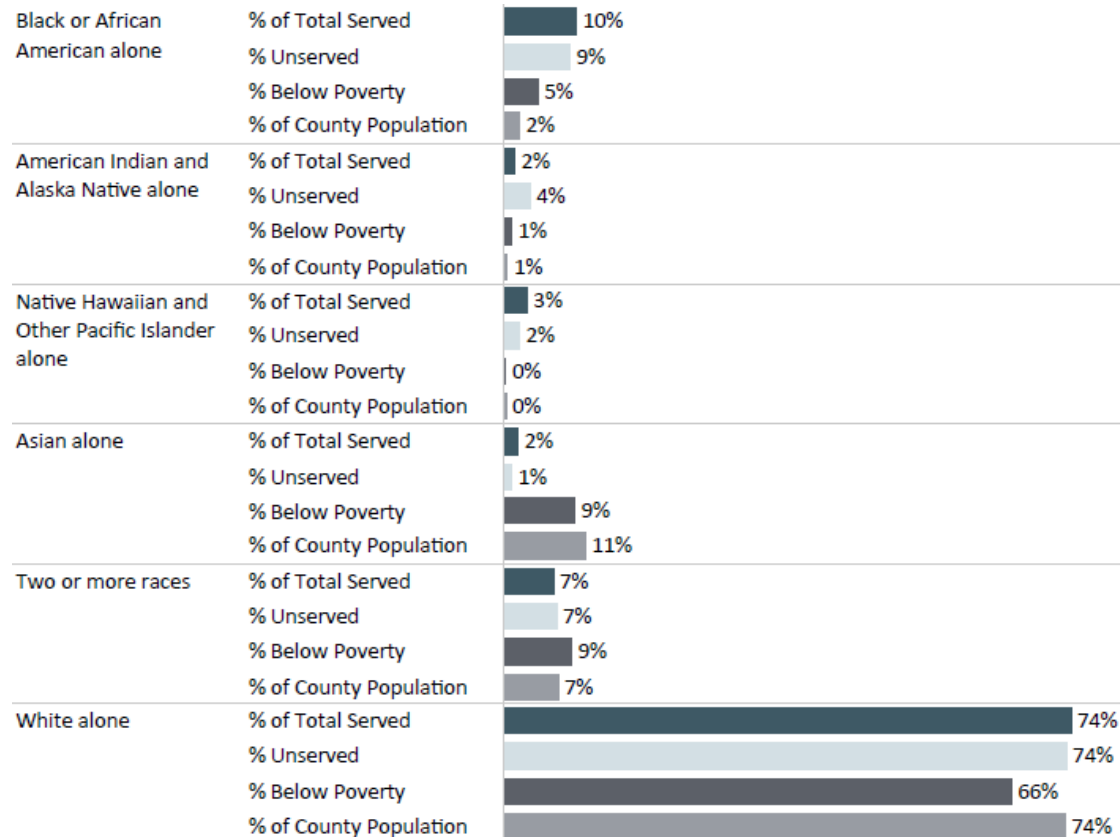




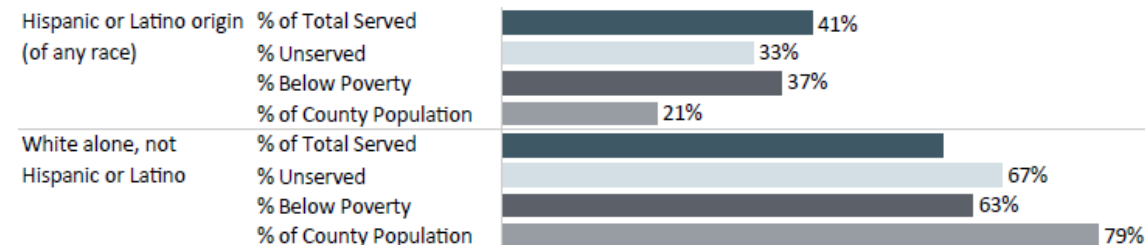
SHS Equity Analysis



Race :

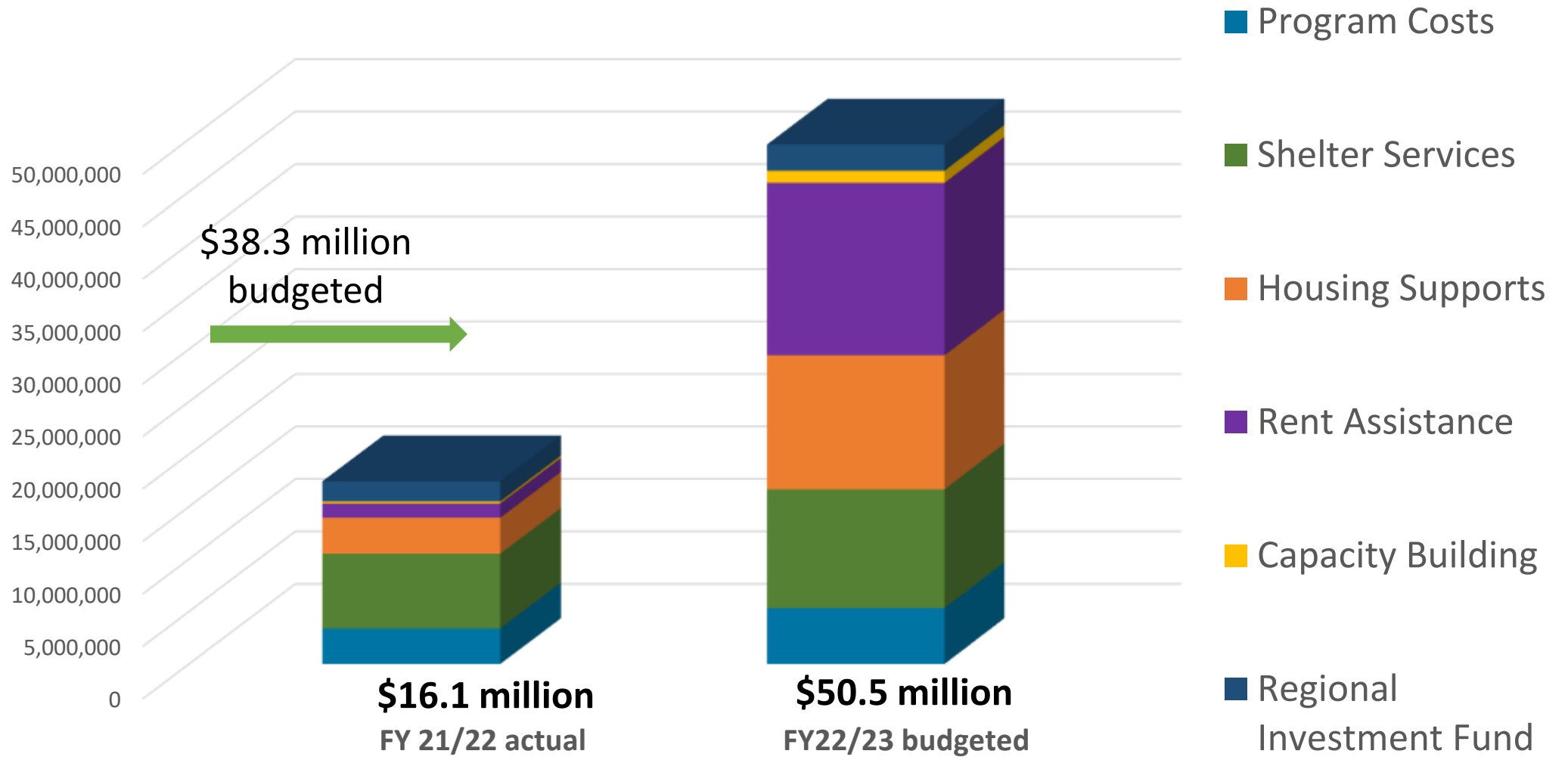


Ethnicity:





SHS Program Budget

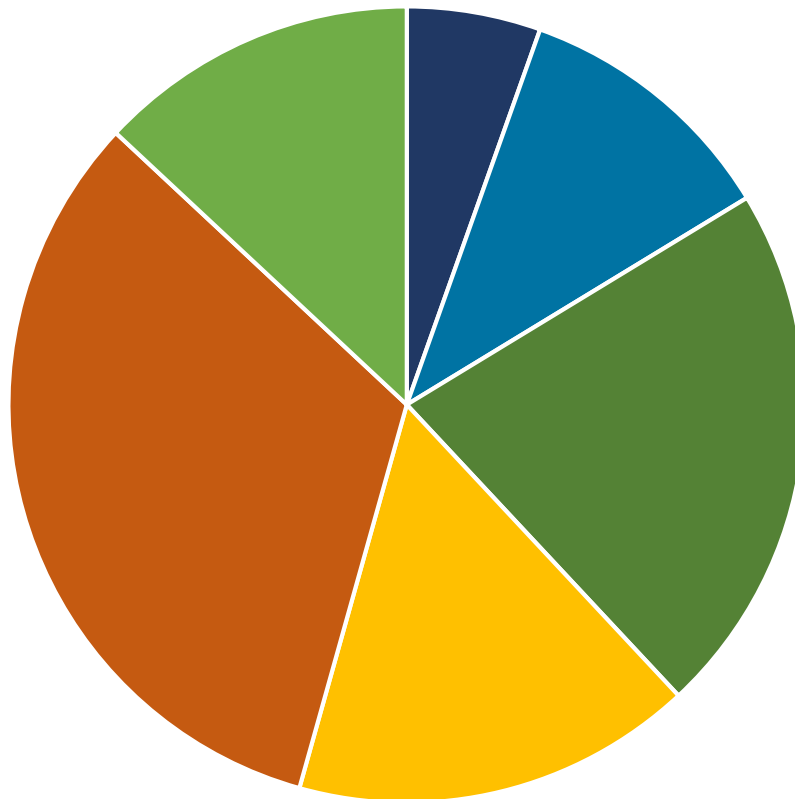




SHS One-time Investments



\$46 Million Planned for FY 22/23



- Stability Reserves: \$2.5M
- Program reserves: \$5 M
- Shelter Capital Fund: \$10 M
- Access Center Capital Fund: \$7.5 M
- PSH Acquisitions: \$15M
- Eviction Prevention: \$6 M



SHS Year Two Goals



Work Plan Goals: FY 22/23		Year 1 outcomes	Year 2 goals	Total
Outcomes	Supportive Housing Placements	305	500	805
	Rapid Rehousing Placements	-	400	400
Capacity	Community-based housing workers (Outreach, housing navigators, retention)	38	72	110
	Project-based PSH capacity	-	100	100
	Year-round shelter capacity	100	75	175



SHS Annual Report



“To anyone who needs it this program is where it's at! It has helped change my life; I now have a new life! I am able to take care of myself now, mentally and physically. It's changed my life.”

-Colbert “Best Smile” Willis moved into permanent, affordable housing in May

