

The National Community Survey™

Tualatin, OR Supplemental Online Survey Results 2020



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The NCS $\ensuremath{^{\rm M}}$ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About the Open Participation Online Survey

As part of its participation in The National Community Survey[™] (The NCS[™]), the City of Tualatin conducted a mailed survey of 3,500 residents. Surveys were mailed to randomly selected households in May 2020 and data were collected through June 2020 (see the report, *The National Community Survey: Community Livability Report, Tualatin, OR, 2020*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during June 2020 and 572 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and 2017 American Community Survey estimates for adults in the City of Tualatin.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	45%	9%	29%
Own home	55%	91%	71%
Detached unit*	53%	87%	68%
Attached unit*	47%	13%	32%
Race and Ethnicity			
White	89%	90%	85%
Not white	11%	10%	15%
Not Hispanic	87%	97%	91%
Hispanic	13%	3%	9%
Sex and Age			
Female	52%	57%	55%
Male	48%	43%	45%
18-34 years of age	29%	8%	18%
35-54 years of age	40%	43%	43%
55+ years of age	31%	49%	39%
Females 18-34	15%	5%	11%
Females 35-54	21%	26%	25%
Females 55+	16%	27%	19%
Males 18-34	14%	3%	9%
Males 35-54	19%	17%	18%
Males 55+	14%	22%	18%
Area			
East Tualatin	26%	20%	23%
Northwest Tualatin	28%	22%	26%
Southwest Tualatin	46%	57%	51%

Table 1: Tualatin,	OP 2020	Woighting Table
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* U.S. Census Bureau, ACS 2017 5-year estimates

Complete Survey Responses to Online Open Participation Survey

The following pages contain a complete set of responses to each question on the survey. For questions that included a "don't know" response option, two tables for that question are provided: the first that excludes the "don't know" responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Please rate each of the following aspects of quality of life in Tualatin.	Exc	cellent	G	iood		Fair	P	oor	Total	
Tualatin as a place to live	37%	N=210	57%	N=323	6%	N=36	0%	N=0	100%	N=568
Your neighborhood as a place to live	47%	N=249	41%	N=217	8%	N=43	3%	N=16	100%	N=525
Tualatin as a place to raise children	40%	N=191	49%	N=233	8%	N=40	2%	N=11	100%	N=475
Tualatin as a place to work	23%	N=79	53%	N=179	21%	N=71	2%	N=8	100%	N=336
Tualatin as a place to visit	11%	N=53	40%	N=195	38%	N=186	11%	N=53	100%	N=488
Tualatin as a place to retire	20%	N=84	43%	N=181	26%	N=110	11%	N=47	100%	N=422
The overall quality of life in Tualatin	25%	N=131	63%	N=329	10%	N=53	1%	N=7	100%	N=519
Sense of community	16%	N=84	49%	N=248	31%	N=158	4%	N=20	100%	N=510

Table 2: Question 1 without "don't know" responses

Table 3: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in Tualatin.	Excellent		Good		Fair		Poor		Don'	't know	Total	
Tualatin as a place to live	37%	N=210	57%	N=323	6%	N=36	0%	N=0	0%	N=0	100%	N=568
Your neighborhood as a place to live	47%	N=249	41%	N=217	8%	N=43	3%	N=16	0%	N=0	100%	N=525
Tualatin as a place to raise children	36%	N=191	45%	N=233	8%	N=40	2%	N=11	9%	N=49	100%	N=524
Tualatin as a place to work	15%	N=79	34%	N=179	14%	N=71	1%	N=8	35%	N=184	100%	N=520
Tualatin as a place to visit	10%	N=53	37%	N=195	36%	N=186	10%	N=53	7%	N=36	100%	N=524
Tualatin as a place to retire	16%	N=84	35%	N=181	21%	N=110	9%	N=47	19%	N=101	100%	N=523

Please rate each of the following aspects of quality of life in Tualatin.	Excellent		Good		Fair		Poor		Don't know		Тс	otal
The overall quality of life in Tualatin	25%	N=131	63%	N=329	10%	N=53	1%	N=7	0%	N=0	100%	N=519
Sense of community	16%	N=84	47%	N=248	30%	N=158	4%	N=20	3%	N=14	100%	N=524

Table 4: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Exc	ellent	lent Good			air	P	oor	Total	
Overall economic health of Tualatin	8%	N=38	70%	N=325	20%	N=93	2%	N=10	100%	N=467
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	9%	N=44	42%	N=209	37%	N=183	12%	N=60	100%	N=495
verall design or layout of Tualatin's residential and commercial areas (e.g., omes, buildings, streets, parks, etc.)		N=41	51%	N=252	33%	N=164	7%	N=36	100%	N=494
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	24%	N=118	67%	N=324	8%	N=37	1%	N=7	100%	N=485
Overall feeling of safety in Tualatin	26%	N=134	61%	N=306	11%	N=57	2%	N=9	100%	N=505
Overall quality of natural environment in Tualatin	31%	N=156	59%	N=299	9%	N=47	1%	N=3	100%	N=505
Overall quality of parks and recreation opportunities	32%	N=158	53%	N=263	14%	N=70	1%	N=6	100%	N=497
Overall health and wellness opportunities in Tualatin	19%	N=93	60%	N=289	16%	N=77	4%	N=21	100%	N=480
Overall opportunities for education, culture, and the arts	9%	N=42	49%	N=236	34%	N=161	8%	N=39	100%	N=479
Residents' connection and engagement with their community	10%	N=47	47%	N=221	35%	N=164	8%	N=39	100%	N=472

Table 5: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Exc	Excellent		Excellent		ood	od I		Poor		Don't know		Тс	otal
Overall economic health of Tualatin	7%	N=38	61%	N=325	17%	N=93	2%	N=10	13%	N=70	100%	N=537		
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	9%	N=44	41%	N=209	36%	N=183	12%	N=60	2%	N=12	100%	N=507		
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	8%	N=41	51%	N=252	33%	N=164	7%	N=36	0%	N=2	100%	N=496		
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	23%	N=118	64%	N=324	7%	N=37	1%	N=7	4%	N=22	100%	N=508		

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Exc	Excellent		ood	Fair		Poor		Don'	t know	Total		
Overall feeling of safety in Tualatin	26%	N=134	61%	N=306	11%	N=57	2%	N=9	0%	N=0	100%	N=505	
Overall quality of natural environment in Tualatin	31%	N=156	59%	N=299	9%	N=47	1%	N=3	0%	N=0	100%	N=505	
Overall quality of parks and recreation opportunities	32%	N=158	52%	N=263	14%	N=70	1%	N=6	1%	N=4	100%	N=501	
Overall health and wellness opportunities in Tualatin	18%	N=93	57%	N=289	15%	N=77	4%	N=21	5%	N=28	100%	N=508	
Overall opportunities for education, culture, and the arts	8%	N=42	47%	N=236	32%	N=161	8%	N=39	5%	N=27	100%	N=506	
Residents' connection and engagement with their community	9%	N=47	44%	N=221	32%	N=164	8%	N=39	7%	N=34	100%	N=506	

Table 6: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Ver	Very likely		Somewhat likely		at unlikely	Very	unlikely	Total	
Recommend living in Tualatin to someone who asks	45%	N=238	44%	N=233	7%	N=35	4%	N=21	100%	N=527
Remain in Tualatin for the next five years	55%	N=267	28%	N=135	11%	N=53	7%	N=34	100%	N=488

Table 7: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following.	Ver	y likely		Somewhat likely		ewhat ikely		/ery likely		on't now	Total		
Recommend living in Tualatin to someone who asks	45%	N=238	44%	N=233	7%	N=35	4%	N=21	1%	N=4	100%	N=531	
Remain in Tualatin for the next five years	53%	N=267	27%	N=135	11%	N=53	7%	N=34	2%	N=10	100%	N=499	

Table 8: Question 4 without "don't know" responses

Please rate how safe or unsafe you feel:	Ver	y safe	Somewhat safe			r safe nor safe		Somewhat unsafe		Very unsafe		otal
In your neighborhood during the day	75%	N=374	20%	N=100	3%	N=16	2%	N=9	0%	N=0	100%	N=500
In Tualatin's downtown/commercial area during the day	70%	N=340	23%	N=114	5%	N=23	2%	N=10	0%	N=0	100%	N=487
From property crime	31%	N=154	47%	N=235	11%	N=56	9%	N=45	2%	N=8	100%	N=498
From violent crime	59%	N=291	32%	N=160	6%	N=28	2%	N=12	1%	N=5	100%	N=496
From fire, flood, or other natural disaster	50%	N=244	36%	N=175	11%	N=56	3%	N=14	0%	N=2	100%	N=491

Please rate how safe or unsafe you feel:	Ver	y safe		iewhat afe		· safe nor safe	Somewhat unsafe				Don't know		Тс	otal
In your neighborhood during the day	75%	N=374	20%	N=100	3%	N=16	2%	N=9	0%	N=0	0%	N=0	100%	N=500
In Tualatin's downtown/commercial area during the day	68%	N=340	23%	N=114	5%	N=23	2%	N=10	0%	N=0	3%	N=13	100%	N=500
From property crime	31%	N=154	47%	N=235	11%	N=56	9%	N=45	2%	N=8	0%	N=2	100%	N=500
From violent crime	58%	N=291	32%	N=160	6%	N=28	2%	N=12	1%	N=5	0%	N=2	100%	N=498
From fire, flood, or other natural disaster	49%	N=244	35%	N=175	11%	N=56	3%	N=14	0%	N=2	1%	N=5	100%	N=496

Table 9: Question 4 with "don't know" responses

Table 10: Question 5 without "don't know" responses

Please rate the job you feel the Tualatin community does at each of the following.	Exce	Excellent		Good		Fair		oor	Тс	otal
Making all residents feel welcome	17%	N=82	57%	N=273	22%	N=106	4%	N=21	100%	N=482
Attracting people from diverse backgrounds	10%	N=45	33%	N=143	42%	N=181	15%	N=67	100%	N=436
Valuing/respecting residents from diverse backgrounds	13%	N=56	48%	N=209	33%	N=141	6%	N=28	100%	N=435
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	9%	N=33	46%	N=166	36%	N=130	9%	N=34	100%	N=364

Table 11: Question 5 with "don't know" responses

Please rate the job you feel the Tualatin community does at each of the following.	Exc	ellent	G	iood	F	air	P	oor	Don'	t know	Тс	otal
Making all residents feel welcome	16%	N=82	53%	N=273	21%	N=106	4%	N=21	6%	N=33	100%	N=515
Attracting people from diverse backgrounds	9%	N=45	29%	N=143	37%	N=181	14%	N=67	11%	N=55	100%	N=490
Valuing/respecting residents from diverse backgrounds	11%	N=56	43%	N=209	29%	N=141	6%	N=28	11%	N=53	100%	N=487
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	7%	N=33	34%	N=166	27%	N=130	7%	N=34	25%	N=124	100%	N=488

Table 12: Question 6 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a	_								-	
whole.	EXC	ellent	G	ood	1	air	P	oor	IC	otal
Overall quality of business and service establishments in Tualatin	11%	N=51	62%	N=300	25%	N=122	2%	N=11	100%	N=485
Variety of business and service establishments in Tualatin	10%	N=47	42%	N=204	38%	N=187	10%	N=49	100%	N=487

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		nt Good		od Fair		P	oor	Тс	otal
Vibrancy of downtown/commercial area	8%	N=39	29%	N=139	40%	N=188	23%	N=109	100%	N=475
Employment opportunities	6%	N=17	45%	N=139	36%	N=111	14%	N=44	100%	N=311
Shopping opportunities	11%	N=54	51%	N=247	31%	N=151	7%	N=34	100%	N=486
Cost of living in Tualatin	3%	N=16	35%	N=167	45%	N=217	17%	N=83	100%	N=483
Overall image or reputation of Tualatin	18%	N=87	64%	N=302	16%	N=73	2%	N=9	100%	N=471

Table 13: Question 6 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Exce	ellent	Good		Fair		Poor		Don't know		Тс	otal
Overall quality of business and service establishments in Tualatin	10%	N=51	61%	N=300	25%	N=122	2%	N=11	1%	N=4	100%	N=488
Variety of business and service establishments in Tualatin	10%	N=47	42%	N=204	38%	N=187	10%	N=49	0%	N=1	100%	N=488
Vibrancy of downtown/commercial area	8%	N=39	29%	N=139	39%	N=188	22%	N=109	2%	N=12	100%	N=487
Employment opportunities	4%	N=17	28%	N=139	23%	N=111	9%	N=44	36%	N=177	100%	N=488
Shopping opportunities	11%	N=54	51%	N=247	31%	N=151	7%	N=34	0%	N=1	100%	N=488
Cost of living in Tualatin	3%	N=16	34%	N=167	44%	N=217	17%	N=83	1%	N=6	100%	N=488
Overall image or reputation of Tualatin	18%	N=87	62%	N=302	15%	N=73	2%	N=9	3%	N=16	100%	N=487

Table 14: Question 7 without "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Excellent		cellent Good		Fair		P	oor	Total	
Traffic flow on major streets	1%	N=5	21%	N=103	41%	N=200	36%	N=177	100%	N=485
Ease of public parking	13%	N=57	49%	N=223	33%	N=151	5%	N=21	100%	N=452
Ease of travel by car in Tualatin	8%	N=36	46%	N=210	33%	N=153	13%	N=59	100%	N=458
Ease of travel by public transportation in Tualatin	5%	N=16	22%	N=64	43%	N=127	30%	N=89	100%	N=296
Ease of travel by bicycle in Tualatin	12%	N=42	42%	N=145	33%	N=111	13%	N=43	100%	N=342
Ease of walking in Tualatin	19%	N=83	49%	N=218	26%	N=115	6%	N=28	100%	N=444
Well-planned residential growth	7%	N=25	38%	N=141	41%	N=151	13%	N=49	100%	N=367

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Exc	ellent	G	iood		air	P	oor	т	otal
Well-planned commercial growth	6%	N=19	42%	N=139	35%	N=115	17%	N=58	100%	N=332
Well-designed neighborhoods	12%	N=51	56%	N=244	26%	N=112	7%	N=29	100%	N=436
Preservation of the historical or cultural character of the community	12%	N=47	51%	N=192	33%	N=124	4%	N=17	100%	N=380
Public places where people want to spend time	12%	N=54	45%	N=202	35%	N=157	8%	N=37	100%	N=449
Variety of housing options	6%	N=26	44%	N=184	33%	N=136	17%	N=72	100%	N=418
Availability of affordable quality housing	4%	N=15	24%	N=86	35%	N=126	36%	N=130	100%	N=357
Overall quality of new development in Tualatin	6%	N=22	40%	N=144	42%	N=150	12%	N=45	100%	N=360
Overall appearance of Tualatin	17%	N=78	64%	N=290	17%	N=79	2%	N=9	100%	N=456
Cleanliness of Tualatin	29%	N=132	61%	N=278	10%	N=43	0%	N=1	100%	N=455
Water resources (beaches, lakes, ponds, riverways, etc.)	18%	N=78	49%	N=214	27%	N=119	6%	N=28	100%	N=439
Air quality	25%	N=110	66%	N=294	9%	N=38	1%	N=4	100%	N=446
Availability of paths and walking trails	27%	N=119	55%	N=244	17%	N=74	2%	N=9	100%	N=446
Fitness opportunities (including exercise classes and paths or trails, etc.)	21%	N=88	53%	N=221	23%	N=96	3%	N=12	100%	N=417
Recreational opportunities	11%	N=50	53%	N=234	30%	N=133	6%	N=27	100%	N=444
Availability of affordable quality food	13%	N=57	55%	N=245	26%	N=116	6%	N=28	100%	N=447
Availability of affordable quality health care	17%	N=68	61%	N=240	18%	N=71	4%	N=17	100%	N=395
Availability of preventive health services	18%	N=68	62%	N=237	17%	N=64	4%	N=14	100%	N=383
Availability of affordable quality mental health care	8%	N=19	38%	N=85	26%	N=59	27%	N=61	100%	N=223
Opportunities to attend cultural/arts/music activities	8%	N=36	47%	N=203	33%	N=142	12%	N=52	100%	N=433
Community support for the arts	15%	N=60	47%	N=187	28%	N=111	11%	N=43	100%	N=400
Availability of affordable quality childcare/preschool	7%	N=13	45%	N=87	34%	N=66	15%	N=30	100%	N=196
K-12 education	25%	N=89	50%	N=176	16%	N=57	8%	N=29	100%	N=350
Adult educational opportunities	6%	N=18	40%	N=116	32%	N=92	22%	N=64	100%	N=289
Sense of civic/community pride	9%	N=39	50%	N=209	34%	N=143	6%	N=26	100%	N=417
Neighborliness of residents in Tualatin	17%	N=76	54%	N=238	23%	N=100	6%	N=26	100%	N=441

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Exc	ellent	G	ood	Fair		P	oor	Total	
Opportunities to participate in social events and activities	12%	N=50	50%	N=212	29%	N=123	9%	N=39	100%	N=424
Opportunities to attend special events and festivals	16%	N=69	51%	N=226	24%	N=107	9%	N=40	100%	N=442
Opportunities to volunteer	19%	N=78	53%	N=216	21%	N=85	7%	N=29	100%	N=408
Opportunities to participate in community matters	15%	N=63	53%	N=220	26%	N=107	6%	N=27	100%	N=417
Openness and acceptance of the community toward people of diverse backgrounds	14%	N=49	47%	N=163	29%	N=101	10%	N=36	100%	N=349

Table 15: Question 7 with "don't know" responses

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Exc	ellent	G	ood		air	F	oor	Don	't know	Тс	otal
Traffic flow on major streets	1%	N=5	21%	N=103	41%	N=200	36%	N=177	0%	N=0	100%	N=485
Ease of public parking	12%	N=57	49%	N=223	33%	N=151	5%	N=21	2%	N=7	100%	N=460
Ease of travel by car in Tualatin	8%	N=36	46%	N=210	33%	N=153	13%	N=59	0%	N=1	100%	N=459
Ease of travel by public transportation in Tualatin	3%	N=16	14%	N=64	28%	N=127	19%	N=89	36%	N=164	100%	N=460
Ease of travel by bicycle in Tualatin	9%	N=42	32%	N=145	25%	N=111	10%	N=43	25%	N=113	100%	N=454
Ease of walking in Tualatin	18%	N=83	48%	N=218	25%	N=115	6%	N=28	2%	N=11	100%	N=454
Well-planned residential growth	5%	N=25	31%	N=141	33%	N=151	11%	N=49	20%	N=92	100%	N=459
Well-planned commercial growth	4%	N=19	30%	N=139	25%	N=115	13%	N=58	28%	N=127	100%	N=459
Well-designed neighborhoods	11%	N=51	53%	N=244	25%	N=112	6%	N=29	5%	N=22	100%	N=457
Preservation of the historical or cultural character of the community	10%	N=47	42%	N=192	27%	N=124	4%	N=17	17%	N=78	100%	N=457
Public places where people want to spend time	12%	N=54	44%	N=202	34%	N=157	8%	N=37	2%	N=8	100%	N=457
Variety of housing options	6%	N=26	40%	N=184	30%	N=136	16%	N=72	8%	N=39	100%	N=457
Availability of affordable quality housing	3%	N=15	19%	N=86	28%	N=126	28%	N=130	22%	N=100	100%	N=457
Overall quality of new development in Tualatin	5%	N=22	32%	N=144	33%	N=150	10%	N=45	21%	N=96	100%	N=456
Overall appearance of Tualatin	17%	N=78	64%	N=290	17%	N=79	2%	N=9	0%	N=0	100%	N=456
Cleanliness of Tualatin	29%	N=132	61%	N=278	9%	N=43	0%	N=1	0%	N=1	100%	N=455

Please rate each of the following characteristics as they relate to Tualatin as a whole.	Exc	ellent	G	ood		Fair	Р	oor	Don	't know	Тс	otal
Water resources (beaches, lakes, ponds, riverways, etc.)	17%	N=78	47%	N=214	26%	N=119	6%	N=28	3%	N=16	100%	N=455
Air quality	24%	N=110	64%	N=294	8%	N=38	1%	N=4	2%	N=10	100%	N=456
Availability of paths and walking trails	26%	N=119	54%	N=244	16%	N=74	2%	N=9	2%	N=9	100%	N=454
Fitness opportunities (including exercise classes and paths or trails, etc.)	20%	N=88	49%	N=221	21%	N=96	3%	N=12	7%	N=30	100%	N=448
Recreational opportunities	11%	N=50	52%	N=234	29%	N=133	6%	N=27	2%	N=7	100%	N=451
Availability of affordable quality food	13%	N=57	54%	N=245	26%	N=116	6%	N=28	2%	N=7	100%	N=454
Availability of affordable quality health care	15%	N=68	53%	N=240	16%	N=71	4%	N=17	13%	N=58	100%	N=453
Availability of preventive health services	15%	N=68	52%	N=237	14%	N=64	3%	N=14	15%	N=69	100%	N=452
Availability of affordable quality mental health care	4%	N=19	19%	N=85	13%	N=59	13%	N=61	51%	N=230	100%	N=454
Opportunities to attend cultural/arts/music activities	8%	N=36	45%	N=203	31%	N=142	11%	N=52	5%	N=21	100%	N=454
Community support for the arts	13%	N=60	41%	N=187	24%	N=111	9%	N=43	12%	N=53	100%	N=454
Availability of affordable quality childcare/preschool	3%	N=13	19%	N=87	15%	N=66	7%	N=30	57%	N=256	100%	N=452
K-12 education	19%	N=89	39%	N=176	12%	N=57	6%	N=29	23%	N=105	100%	N=455
Adult educational opportunities	4%	N=18	25%	N=116	20%	N=92	14%	N=64	36%	N=166	100%	N=455
Sense of civic/community pride	9%	N=39	47%	N=209	32%	N=143	6%	N=26	7%	N=31	100%	N=448
Neighborliness of residents in Tualatin	17%	N=76	52%	N=238	22%	N=100	6%	N=26	3%	N=14	100%	N=455
Opportunities to participate in social events and activities	11%	N=50	46%	N=212	27%	N=123	9%	N=39	7%	N=32	100%	N=456
Opportunities to attend special events and festivals	15%	N=69	50%	N=226	24%	N=107	9%	N=40	3%	N=12	100%	N=454
Opportunities to volunteer	17%	N=78	48%	N=216	19%	N=85	6%	N=29	10%	N=47	100%	N=455
Opportunities to participate in community matters	14%	N=63	48%	N=220	24%	N=107	6%	N=27	8%	N=39	100%	N=455
Openness and acceptance of the community toward people of diverse backgrounds	11%	N=49	36%	N=163	23%	N=101	8%	N=36	22%	N=99	100%	N=448

Table 16: Question 8

Please indicate whether or not you have done each of the following in the last 12 months.		No	,	<i>Y</i> es	Тс	otal
Contacted the City of Tualatin (in-person, phone, email or web) for help or information	50%	N=233	50%	N=234	100%	N=467
Contacted Tualatin elected officials (in-person, phone, email or web) to express your opinion	83%	N=385	17%	N=81	100%	N=466
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, Community Involvement Organizations (CIOs), etc.)	75%	N=346	25%	N=115	100%	N=461
Watched (online or on television) a local public meeting	78%	N=359	22%	N=99	100%	N=457
Volunteered your time to some group/activity in Tualatin	61%	N=283	39%	N=178	100%	N=461
Campaigned or advocated for a local issue, cause or candidate	81%	N=373	19%	N=89	100%	N=461
Voted in your most recent local election	12%	N=55	88%	N=412	100%	N=467
Used bus, rail, subway, or other public transportation instead of driving	70%	N=324	30%	N=139	100%	N=462
Carpooled with other adults or children instead of driving alone	53%	N=247	47%	N=219	100%	N=467
Walked or biked instead of driving	27%	N=128	73%	N=339	100%	N=467

Table 17: Question 9 without "don't know" responses

Please rate the quality of each of the following services in Tualatin.	Exc	ellent	G	iood		air	P	oor	Тс	otal
Public information services	13%	N=52	60%	N=236	24%	N=92	3%	N=12	100%	N=391
Economic development	8%	N=27	51%	N=167	35%	N=115	5%	N=17	100%	N=325
Traffic enforcement	9%	N=32	60%	N=224	27%	N=100	5%	N=17	100%	N=373
Traffic signal timing	4%	N=18	34%	N=147	38%	N=162	24%	N=102	100%	N=429
Street repair	13%	N=56	51%	N=217	31%	N=130	5%	N=19	100%	N=422
Street cleaning	38%	N=162	51%	N=213	10%	N=44	1%	N=3	100%	N=422
Street lighting	20%	N=86	58%	N=248	19%	N=80	4%	N=15	100%	N=429
Snow removal	14%	N=46	51%	N=163	24%	N=75	11%	N=35	100%	N=319
Sidewalk maintenance	13%	N=55	54%	N=227	26%	N=107	7%	N=30	100%	N=419
Bus or transit services	8%	N=22	42%	N=114	33%	N=90	17%	N=47	100%	N=273
Land use, planning, and zoning	6%	N=18	41%	N=124	38%	N=116	15%	N=46	100%	N=304
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=16	44%	N=125	33%	N=94	18%	N=51	100%	N=287

Please rate the quality of each of the following services in Tualatin.	Exc	ellent	G	ood	1	air	Р	oor	То	otal
Affordable high-speed internet access	13%	N=51	48%	N=185	28%	N=106	11%	N=43	100%	N=385
Garbage collection	37%	N=158	53%	N=223	7%	N=30	3%	N=13	100%	N=424
Drinking water	46%	N=197	45%	N=194	7%	N=31	1%	N=6	100%	N=427
Sewer services	40%	N=162	52%	N=209	6%	N=24	2%	N=8	100%	N=403
Storm water management (storm drainage, dams, levees, etc.)	33%	N=128	56%	N=217	9%	N=34	2%	N=9	100%	N=388
Power (electric and/or gas) utility	37%	N=153	56%	N=233	8%	N=32	0%	N=0	100%	N=418
Utility billing	29%	N=119	59%	N=241	11%	N=45	1%	N=3	100%	N=408
Police/Sheriff services	33%	N=130	51%	N=198	14%	N=55	2%	N=7	100%	N=389
Crime prevention	20%	N=73	55%	N=198	22%	N=78	3%	N=12	100%	N=361
Animal control	22%	N=57	56%	N=144	15%	N=40	7%	N=18	100%	N=258
Ambulance or emergency medical services	34%	N=110	58%	N=186	8%	N=25	0%	N=1	100%	N=322
Fire services	44%	N=147	48%	N=163	7%	N=25	0%	N=2	100%	N=337
Fire prevention and education	23%	N=64	53%	N=149	16%	N=44	8%	N=21	100%	N=279
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	23%	N=75	46%	N=150	21%	N=67	10%	N=33	100%	N=325
Preservation of natural areas (open space, farmlands, and greenbelts)	23%	N=92	52%	N=209	18%	N=71	8%	N=30	100%	N=402
Tualatin open space	19%	N=74	58%	N=224	18%	N=69	5%	N=21	100%	N=388
Recycling	28%	N=117	54%	N=222	11%	N=44	6%	N=27	100%	N=409
Yard waste pick-up	37%	N=132	49%	N=174	11%	N=40	3%	N=11	100%	N=357
City parks	36%	N=154	53%	N=228	9%	N=37	2%	N=10	100%	N=428
Recreation programs or classes	17%	N=58	49%	N=172	26%	N=91	8%	N=29	100%	N=350
Recreation centers or facilities	13%	N=48	46%	N=163	28%	N=99	13%	N=44	100%	N=355
Health services	18%	N=60	61%	N=200	18%	N=60	3%	N=9	100%	N=329
Public library services	50%	N=211	45%	N=187	4%	N=15	2%	N=6	100%	N=419
Overall customer service by Tualatin employees (police, receptionists, planners, etc.)	33%	N=125	57%	N=218	8%	N=30	3%	N=11	100%	N=384

Table 18: Question 9 with "don't know" responses

Please rate the quality of each of the following services in Tualatin.	Exc	ellent	G	ood	6	air	P	oor	Don	't know	Тс	otal
Public information services	12%	N=52	53%	N=236	21%	N=92	3%	N=12	12%	N=54	100%	N=444
Economic development	6%	N=27	38%	N=167	27%	N=115	4%	N=17	25%	N=108	100%	N=433
Traffic enforcement	7%	N=32	52%	N=224	23%	N=100	4%	N=17	13%	N=58	100%	N=431
Traffic signal timing	4%	N=18	34%	N=147	37%	N=162	24%	N=102	1%	N=3	100%	N=432
Street repair	13%	N=56	51%	N=217	30%	N=130	5%	N=19	2%	N=7	100%	N=430
Street cleaning	38%	N=162	49%	N=213	10%	N=44	1%	N=3	2%	N=10	100%	N=432
Street lighting	20%	N=86	58%	N=248	19%	N=80	4%	N=15	0%	N=1	100%	N=431
Snow removal	11%	N=46	38%	N=163	18%	N=75	8%	N=35	26%	N=110	100%	N=428
Sidewalk maintenance	13%	N=55	52%	N=227	25%	N=107	7%	N=30	3%	N=13	100%	N=432
Bus or transit services	5%	N=22	26%	N=114	21%	N=90	11%	N=47	37%	N=159	100%	N=432
Land use, planning, and zoning	4%	N=18	29%	N=124	27%	N=116	11%	N=46	29%	N=127	100%	N=430
Code enforcement (weeds, abandoned buildings, etc.)	4%	N=16	29%	N=125	22%	N=94	12%	N=51	34%	N=145	100%	N=432
Affordable high-speed internet access	12%	N=51	43%	N=185	25%	N=106	10%	N=43	11%	N=48	100%	N=432
Garbage collection	36%	N=158	52%	N=223	7%	N=30	3%	N=13	2%	N=9	100%	N=432
Drinking water	45%	N=197	45%	N=194	7%	N=31	1%	N=6	1%	N=5	100%	N=432
Sewer services	38%	N=162	49%	N=209	5%	N=24	2%	N=8	7%	N=28	100%	N=431
Storm water management (storm drainage, dams, levees, etc.)	30%	N=128	50%	N=217	8%	N=34	2%	N=9	10%	N=42	100%	N=430
Power (electric and/or gas) utility	36%	N=153	54%	N=233	7%	N=32	0%	N=0	3%	N=13	100%	N=431
Utility billing	27%	N=119	56%	N=241	10%	N=45	1%	N=3	6%	N=25	100%	N=432
Police/Sheriff services	30%	N=130	46%	N=198	13%	N=55	2%	N=7	10%	N=42	100%	N=431
Crime prevention	17%	N=73	46%	N=198	18%	N=78	3%	N=12	16%	N=68	100%	N=430
Animal control	13%	N=57	34%	N=144	9%	N=40	4%	N=18	40%	N=172	100%	N=430
Ambulance or emergency medical services	26%	N=110	43%	N=186	6%	N=25	0%	N=1	25%	N=110	100%	N=431
Fire services	34%	N=147	38%	N=163	6%	N=25	0%	N=2	22%	N=94	100%	N=430
Fire prevention and education	15%	N=64	35%	N=149	10%	N=44	5%	N=21	35%	N=152	100%	N=431

Please rate the quality of each of the following services in Tualatin.	Exc	ellent	G	ood	F	air	F	oor	Don	't know	Т	otal
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	17%	N=75	35%	N=150	15%	N=67	8%	N=33	25%	N=106	100%	N=430
Preservation of natural areas (open space, farmlands, and greenbelts)	21%	N=92	48%	N=209	16%	N=71	7%	N=30	7%	N=30	100%	N=432
Tualatin open space	18%	N=74	53%	N=224	16%	N=69	5%	N=21	8%	N=34	100%	N=423
Recycling	27%	N=117	51%	N=222	10%	N=44	6%	N=27	5%	N=21	100%	N=430
Yard waste pick-up	31%	N=132	40%	N=174	9%	N=40	3%	N=11	17%	N=75	100%	N=432
City parks	36%	N=154	53%	N=228	8%	N=37	2%	N=10	1%	N=3	100%	N=431
Recreation programs or classes	13%	N=58	40%	N=172	21%	N=91	7%	N=29	19%	N=81	100%	N=431
Recreation centers or facilities	11%	N=48	38%	N=163	23%	N=99	10%	N=44	18%	N=76	100%	N=430
Health services	14%	N=60	47%	N=200	14%	N=60	2%	N=9	23%	N=101	100%	N=430
Public library services	49%	N=211	43%	N=187	3%	N=15	1%	N=6	3%	N=14	100%	N=432
Overall customer service by Tualatin employees (police, receptionists, planners, etc.)	29%	N=125	51%	N=218	7%	N=30	3%	N=11	11%	N=47	100%	N=431

Table 19: Question 10 without "don't know" responses

Please rate the following categories of Tualatin government performance.	Exc	ellent	G	iood		air	P	oor	Тс	otal
The value of services for the taxes paid to Tualatin	10%	N=39	59%	N=233	23%	N=89	8%	N=32	100%	N=393
The overall direction that Tualatin is taking	10%	N=37	52%	N=195	30%	N=111	8%	N=29	100%	N=373
The job Tualatin government does at welcoming resident involvement	17%	N=59	46%	N=164	26%	N=94	12%	N=41	100%	N=358
Overall confidence in Tualatin government	13%	N=52	51%	N=195	28%	N=108	8%	N=30	100%	N=385
Generally acting in the best interest of the community	15%	N=55	57%	N=214	20%	N=75	8%	N=32	100%	N=376
Being honest	18%	N=59	54%	N=174	22%	N=70	6%	N=21	100%	N=324
Being open and transparent to the public	14%	N=49	49%	N=168	26%	N=88	10%	N=35	100%	N=340
Informing residents about issues facing the community	15%	N=52	47%	N=168	27%	N=97	11%	N=41	100%	N=358
Treating all residents fairly	19%	N=56	51%	N=149	20%	N=59	10%	N=28	100%	N=293
Treating residents with respect	21%	N=68	62%	N=204	15%	N=49	3%	N=8	100%	N=329

Table 20: Question 10 with "don't know" responses

Please rate the following categories of Tualatin government performance.	Exc	ellent	G	ood		Fair	P	oor	Don'	t know	Т	otal
The value of services for the taxes paid to Tualatin	9%	N=39	56%	N=233	21%	N=89	8%	N=32	6%	N=24	100%	N=417
The overall direction that Tualatin is taking	9%	N=37	49%	N=195	28%	N=111	7%	N=29	7%	N=29	100%	N=403
The job Tualatin government does at welcoming resident involvement	15%	N=59	40%	N=164	23%	N=94	10%	N=41	12%	N=50	100%	N=408
Overall confidence in Tualatin government	13%	N=52	48%	N=195	27%	N=108	7%	N=30	6%	N=23	100%	N=408
Generally acting in the best interest of the community	13%	N=55	52%	N=214	18%	N=75	8%	N=32	8%	N=32	100%	N=408
Being honest	15%	N=59	43%	N=174	17%	N=70	5%	N=21	20%	N=83	100%	N=407
Being open and transparent to the public	12%	N=49	41%	N=168	22%	N=88	9%	N=35	17%	N=68	100%	N=408
Informing residents about issues facing the community	13%	N=52	41%	N=168	24%	N=97	10%	N=41	12%	N=50	100%	N=408
Treating all residents fairly	14%	N=56	36%	N=149	14%	N=59	7%	N=28	28%	N=116	100%	N=408
Treating residents with respect	17%	N=68	50%	N=204	12%	N=49	2%	N=8	19%	N=79	100%	N=408

Table 21: Question 11 without "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Exc	ellent	G	iood	F	air	Р	oor	Тс	otal
The City of Tualatin	21%	N=81	58%	N=218	20%	N=76	1%	N=3	100%	N=378
The Federal Government	5%	N=17	21%	N=77	42%	N=153	32%	N=114	100%	N=361

Table 22: Question 11 with "don't know" responses

Overall, how would you rate the quality of the services provided by each of the following?	Exc	ellent	G	iood	F	air	Р	oor		on't now	Tc	otal
The City of Tualatin	20%	N=81	54%	N=218	19%	N=76	1%	N=3	7%	N=29	100%	N=407
The Federal Government	4%	N=17	19%	N=77	38%	N=153	29%	N=114	9%	N=37	100%	N=398

Table 23: Question 12

Please rate how important, if at all, you think it is for the Tualatin community to focus on each of the following in the coming two years.	Ess	ential		/ery ortant		newhat Iortant	-	t at all oortant	Тс	otal
Overall economic health of Tualatin	43%	N=172	47%	N=189	8%	N=31	2%	N=7	100%	N=398
Overall quality of the transportation system (auto, bicycle, foot, bus) in Tualatin	46%	N=185	40%	N=161	13%	N=51	1%	N=3	100%	N=400
Overall design or layout of Tualatin's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	34%	N=136	47%	N=187	19%	N=74	1%	N=3	100%	N=400
Overall quality of the utility infrastructure in Tualatin (water, sewer, storm water, electric/gas)	37%	N=147	44%	N=176	19%	N=74	1%	N=3	100%	N=399
Overall feeling of safety in Tualatin	51%	N=201	39%	N=157	9%	N=36	1%	N=4	100%	N=399
Overall quality of natural environment in Tualatin	34%	N=138	47%	N=187	17%	N=69	2%	N=7	100%	N=401
Overall quality of parks and recreation opportunities	33%	N=134	45%	N=181	20%	N=78	2%	N=7	100%	N=400
Overall health and wellness opportunities in Tualatin	23%	N=91	45%	N=180	30%	N=120	2%	N=10	100%	N=400
Overall opportunities for education, culture and the arts	27%	N=108	43%	N=170	29%	N=114	2%	N=7	100%	N=399
Residents' connection and engagement with their community	20%	N=81	52%	N=207	26%	N=105	2%	N=6	100%	N=399

Table 24: Question 13 without "don't know" responses

Many parks amenities are reaching the end of their safe and reliable life (e.g., Brown's Ferry Community Center building and the playground at Jurgens Park). Without additional funding for renovation or replacement, the City may soon need to close, reduce, or remove park amenities. Knowing this, how much would you support or oppose each of the following actions the City might take?		ongly		newhat pport		newhat opose		ongly	To	otal
Develop a proposal for a property tax levy or bond for maintaining our parks amenities and then place the question on the ballot for voters to decide	40%	N=156	36%	N=140	9%	N=36	15%	N=58	100%	N=390
Add a fee to each utility bill, with the amount to be determined and approved by City Council, to pay for maintaining our parks amenities	22%	N=86	33%	N=130	21%	N=81	24%	N=95	100%	N=392
Do not ask property owners or utility rate payers to pay more even if it means reducing or removing amenities	14%	N=50	18%	N=67	33%	N=122	35%	N=127	100%	N=366

Table 25: Question 13 with "don't know" responses

Many parks amenities are reaching the end of their safe and reliable life (e.g., Brown's Ferry Community Center building and the playground at Jurgens Park). Without additional funding for renovation or replacement, the City may soon need to close, reduce, or remove park amenities. Knowing this, how much would you support or oppose each of the following actions the City might take?		ongly oport		newhat pport		newhat ppose		ongly pose		on't now	To	otal
Develop a proposal for a property tax levy or bond for maintaining our parks amenities and then place the question on the ballot for voters to decide	39%	N=156	35%	N=140	9%	N=36	14%	N=58	3%	N=11	100%	N=400
Add a fee to each utility bill, with the amount to be determined and approved by City Council, to pay for maintaining our parks amenities	22%	N=86	33%	N=130	20%	N=81	24%	N=95	1%	N=4	100%	N=396
Do not ask property owners or utility rate payers to pay more even if it means reducing or removing amenities	13%	N=50	17%	N=67	31%	N=122	32%	N=127	8%	N=30	100%	N=396

Table 26: Question 14

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City of Tualatin government and its activities, events, and								
services.	Majo	r source	Mino	r source	Not a	source	То	otal
City website (www.tualatinoregon.gov)	69%	N=274	26%	N=103	5%	N=21	100%	N=397
Local media outlets (Tualatin Times, Tualatin Life, local television stations)	51%	N=203	42%	N=165	7%	N=29	100%	N=398
City e-newsletter Tualatin Today	44%	N=173	41%	N=162	16%	N=63	100%	N=398
Talking with City officials	15%	N=59	44%	N=174	41%	N=163	100%	N=396
City Council or other public meetings	20%	N=77	47%	N=188	33%	N=131	100%	N=396
City communications via social media (Facebook, Twitter, Nextdoor, etc.)	36%	N=144	42%	N=165	22%	N=87	100%	N=395
Word-of-mouth	20%	N=79	59%	N=233	21%	N=84	100%	N=396

Table 27: Question D1 without "don't know" responses

Thinking about a typical week, how many times do you:		al times a day	Once	e a day		v times a veek		ry few eeks		often or ever	Т	otal
Access the internet from your home using a computer, laptop or tablet computer	86%	N=344	4%	N=17	3%	N=14	3%	N=13	3%	N=13	100%	N=401
Access the internet from your cell phone	89%	N=350	3%	N=13	4%	N=17	1%	N=5	2%	N=9	100%	N=394
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	58%	N=231	16%	N=65	7%	N=30	4%	N=15	15%	N=59	100%	N=400
Use or check email	87%	N=346	11%	N=45	2%	N=8	0%	N=0	0%	N=0	100%	N=399
Share your opinions online	16%	N=61	6%	N=25	17%	N=66	14%	N=55	47%	N=185	100%	N=391
Shop online	11%	N=43	9%	N=35	36%	N=144	36%	N=142	9%	N=36	100%	N=400

Table 28: Question D1 with "don't know" responses

Thinking about a typical week, how many times do you:		al times a day	Once	e a day		r times a reek		ry few eeks		often or ever		on't Iow	Тс	otal
Access the internet from your home using a computer, laptop or tablet computer	85%	N=344	4%	N=17	3%	N=14	3%	N=13	3%	N=13	0%	N=2	100%	N=403
Access the internet from your cell phone	89%	N=350	3%	N=13	4%	N=17	1%	N=5	2%	N=9	0%	N=0	100%	N=394
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	58%	N=231	16%	N=65	7%	N=30	4%	N=15	15%	N=59	0%	N=1	100%	N=400
Use or check email	87%	N=346	11%	N=45	2%	N=8	0%	N=0	0%	N=0	0%	N=0	100%	N=399
Share your opinions online	15%	N=61	6%	N=25	16%	N=66	14%	N=55	46%	N=185	2%	N=7	100%	N=398
Shop online	11%	N=43	9%	N=35	36%	N=144	36%	N=142	9%	N=36	0%	N=0	100%	N=400

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Table 29: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	23%	N=94
Very good	45%	N=182
Good	25%	N=100
Fair	6%	N=24
Poor	0%	N=1
Total	100%	N=401

Table 30: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	4%	N=17
Somewhat positive	13%	N=52
Neutral	41%	N=160
Somewhat negative	32%	N=128
Very negative	9%	N=37
Total	100%	N=394

Table 31: Question D4

How many years have you lived in Tualatin?	Percent	Number
Less than 2 years	3%	N=12
2-5 years	22%	N=87
6-10 years	15%	N=62
11-20 years	31%	N=124
More than 20 years	29%	N=116
Total	100%	N=400

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Table 32: Question D5

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	66%	N=311
Building with two or more homes (duplex, townhome, apartment or condominium)	30%	N=140
Mobile home	2%	N=8
Other	2%	N=10
Total	100%	N=468

Table 33: Question D6

Do you rent or own your home?	Percent	Number
Rent	29%	N=136
Own	71%	N=331
Total	100%	N=467

Table 34: Question D7

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$500	5%	N=18
\$500 to \$999	11%	N=38
\$1,000 to \$1,499	25%	N=90
\$1,500 to \$1,999	30%	N=107
\$2,000 to \$2,499	14%	N=52
\$2,500 to \$2,999	9%	N=31
\$3,000 to \$3,499	4%	N=14
\$3,500 or more	2%	N=9
Total	100%	N=360

Table 35: Question D8

Do any children 17 or under live in your household?	Percent	Number
No	60%	N=215
Yes	40%	N=143
Total	100%	N=357

Table 36: Question D9

Are you or any other members of your household aged 65 or older?	Percent	Number
No	71%	N=281
Yes	29%	N=115
Total	100%	N=396

Table 37: Question D10

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	8%	N=32
\$25,000 to \$49,999	13%	N=49
\$50,000 to \$74,999	16%	N=61
\$75,000 to \$99,999	18%	N=66
\$100,000 to \$149,999	24%	N=90
\$150,000 or more	21%	N=79
Total	100%	N=377

Table 38: Question D11

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	91%	N=358
Yes, I consider myself to be Spanish, Hispanic or Latino	9%	N=33
Total	100%	N=391

Table 39: Question D12

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=8
Asian, Asian Indian or Pacific Islander	6%	N=23
Black or African American	0%	N=0
White	88%	N=336
Other	8%	N=32

Total may exceed 100% as respondents could select more than one option.

Table 40: Question D13

In which category is your age?	Percent	Number
18-24 years	6%	N=36
25-34 years	11%	N=65
35-44 years	24%	N=137
45-54 years	19%	N=110
55-64 years	18%	N=103
65-74 years	17%	N=98
75 years or older	4%	N=21
Total	100%	N=569

Table 41: Question D14

What is your gender?	Percent	Number
Female	55%	N=258
Male	45%	N=211
Identify in another way	0%	N=1
Total	100%	N=470