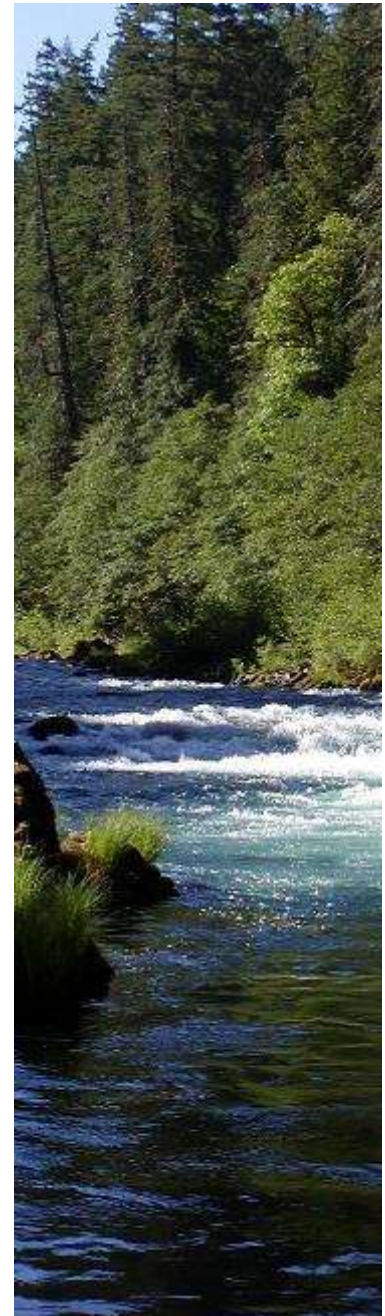


# Regional Water Providers Consortium

Year in Review: Fiscal Year 2019 – 2020 Highlights

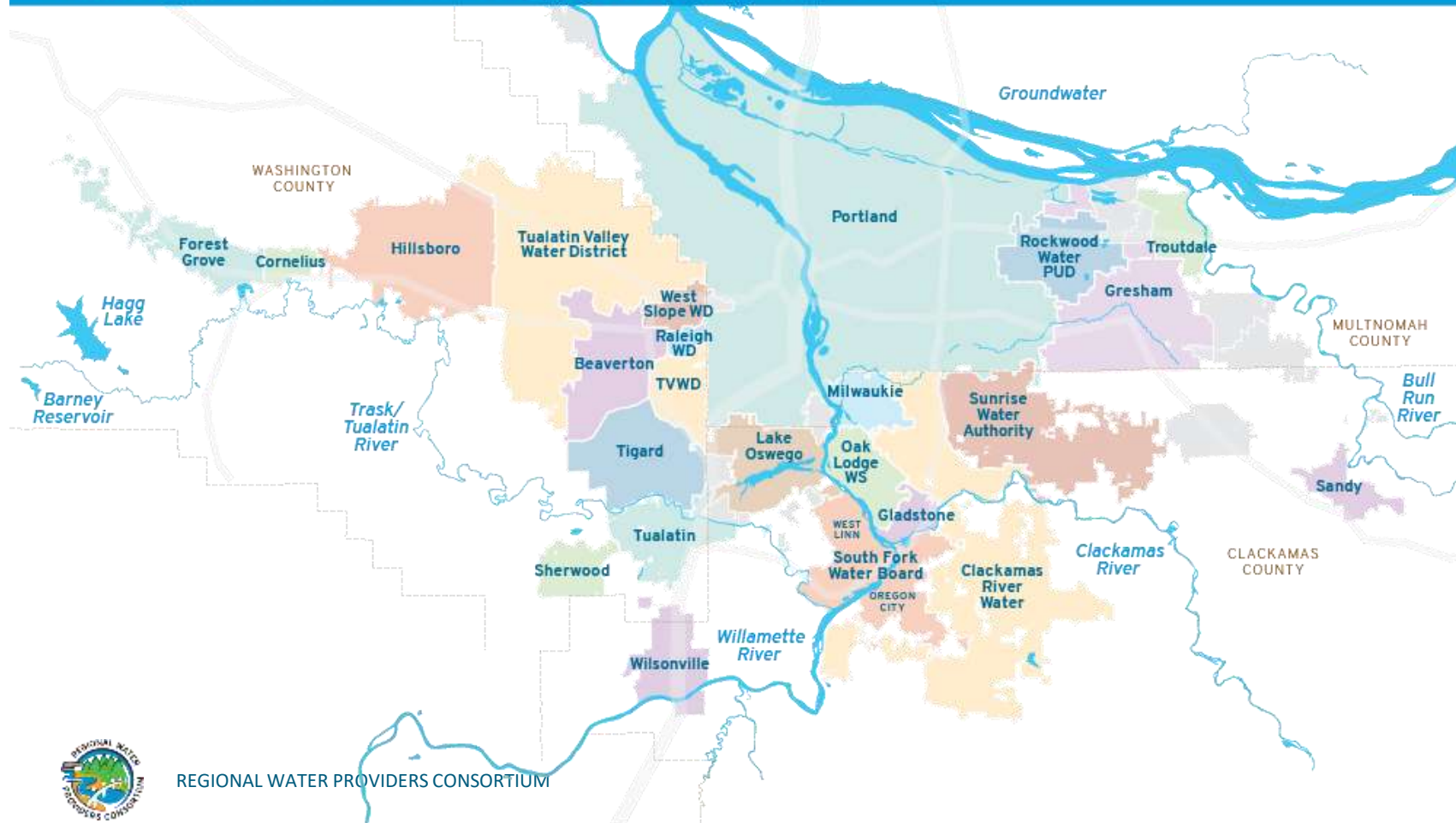


REGIONAL WATER PROVIDERS CONSORTIUM



# Who We Are

## Consortium Members and Regional Water Sources



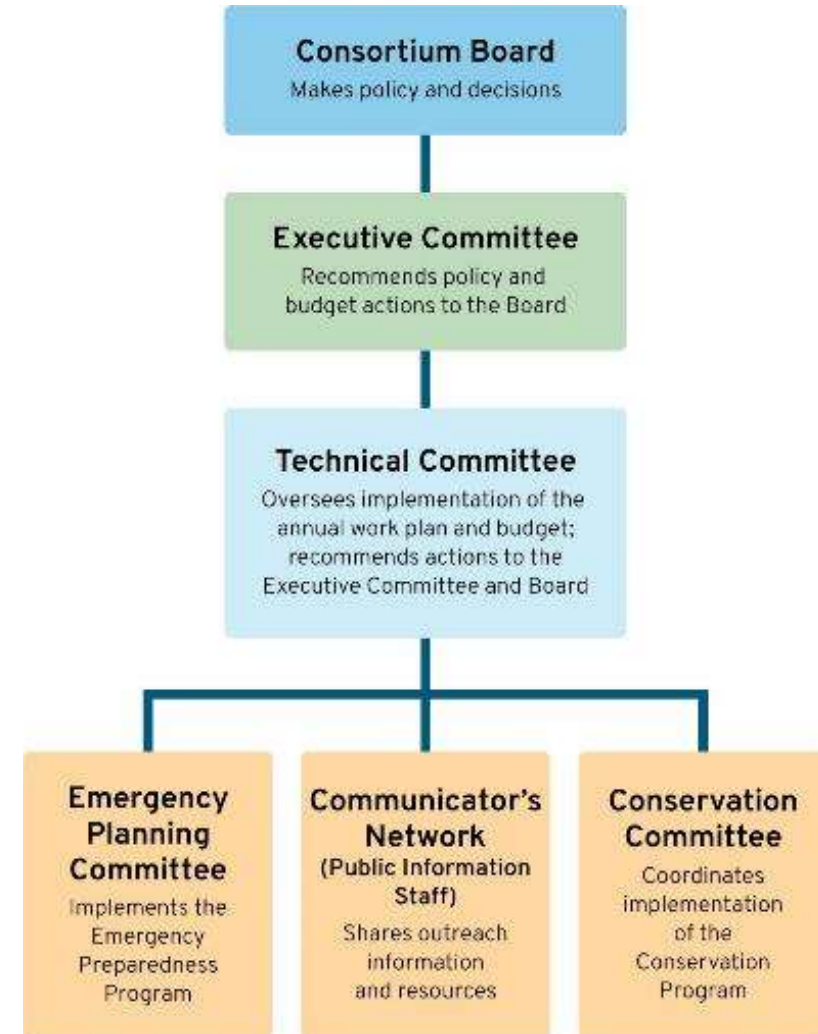
Beaverton, City of  
Clackamas River Water  
Cornelius, City of  
Forest Grove, City of  
Gladstone, City of  
Gresham, City of  
Hillsboro, City of  
Lake Oswego, City of  
Milwaukie, City of  
Newberg, City of  
Oak Lodge Water District  
Portland, City of  
Raleigh Water District  
Rockwood Water PUD  
Sandy, City of  
Sherwood, City of  
South Fork Water Board  
Sunrise Water Authority  
Tigard, City of  
Troutdale, City of  
Tualatin, City of  
Tualatin Valley Water District  
West Slope Water District  
Wilsonville, City of

# About the Consortium

**Mission:** To provide leadership in the planning, management, stewardship, and resiliency of drinking water in the Portland metropolitan region.

## Strategic Focus Areas:

- Meeting Water Needs
- Emergency Preparedness and Resiliency
- Strengthening Regional Partnerships



# About the Consortium, Continued

## Benefits:

- Speak with a unified voice on water issues
- Learn from each other through an established network of peers
- Represent collective interests of members and their customers
- Save money and reduce risk by pooling resources and working together around common goals

Funding: Membership dues

Annual Budget: \$1 million



# Focus Area: Meeting Water Needs

Make best use of water resources by implementing:

- Multimedia campaigns focused on conservation, source water protection, and value of water
- School assemblies and co-sponsorship of the Children's Clean Water Festival (virtual this year)
- Workshops and events
- Meet state requirements for Water Management and Conservation Plans



# Focus Area: Meeting Water Needs, Continued

Provide programs and resources to help members:

- Increase accessibility of messaging and resources to diverse audiences
- Print and digital resources focused on meeting diverse needs of public
- Prepare population estimates and forecasts for supply planning
- Learn about climate change and impacts to water systems



# Focus Area: Emergency Preparedness and Resiliency

- Coordinate training, exercises, and drills
- Create and support mutual aid and data sharing agreements
- Develop resources, studies, and tools to support water provider preparedness
  - For example, helped members meet regulatory requirements for risk and resiliency and emergency response planning under America's Water Infrastructure Act through training and resource sharing



# Focus Area: Emergency Preparedness and Resiliency, Continued

- Apply for grants to support our work, buy equipment, and conduct studies
- Promote public preparedness with multimedia campaigns and other programming



A graphic of a blue water storage container with a white handle and a tap. The number '14' is prominently displayed in white on the front. To the right of the number, the text 'gallons per person' is written in white, followed by an equals sign. Below the number, the text 'WATER FOR 2 WEEKS' is written in white. A small blue water drop is shown falling from the tap.

BEFORE THERE'S AN EMERGENCY

# Get ready. Get water.

GET PREPARED AT [regionalH2O.org](http://regionalH2O.org)



The logo for the Regional Water Providers Consortium, featuring a circular emblem with a globe, water droplets, and the text 'REGIONAL WATER PROVIDERS CONSORTIUM' around the perimeter.





# Helping Others


- All members of the Consortium are members of ORWARN: the Oregon Water/Wastewater Agency Response Network
- Developed Shared Worker Agreement
- Members deployed water distribution equipment to Salem during their water quality event in 2018



# Focus Area: Strengthening Regional Partnerships

- Expand awareness of Consortium and its value
- Build strong community relationships
- Be trusted source for drinking water related information
- Facilitate network of peers
- Legislative advocacy

## Drinking Water Advisory Tool

 **Who is my water provider?**

This lookup tool only works for customers whose water providers are members of the [Regional Water Providers Consortium](#).

- ✓ Find out which water provider serves your address
- ✓ Check here for boil water and other emergency notices



# Year in Review



2019 Equipment Drill



Spanish Language Outreach

Your water is safe to drink.



Learn More

Your Water is Safe to Drink Messaging



Updated Website



[www.Regionalh2o.org/es](http://www.Regionalh2o.org/es)



Working Virtually

# Emergency Water Equipment Drill

## September 26, 2019

### 104 Participants from 25 Agencies

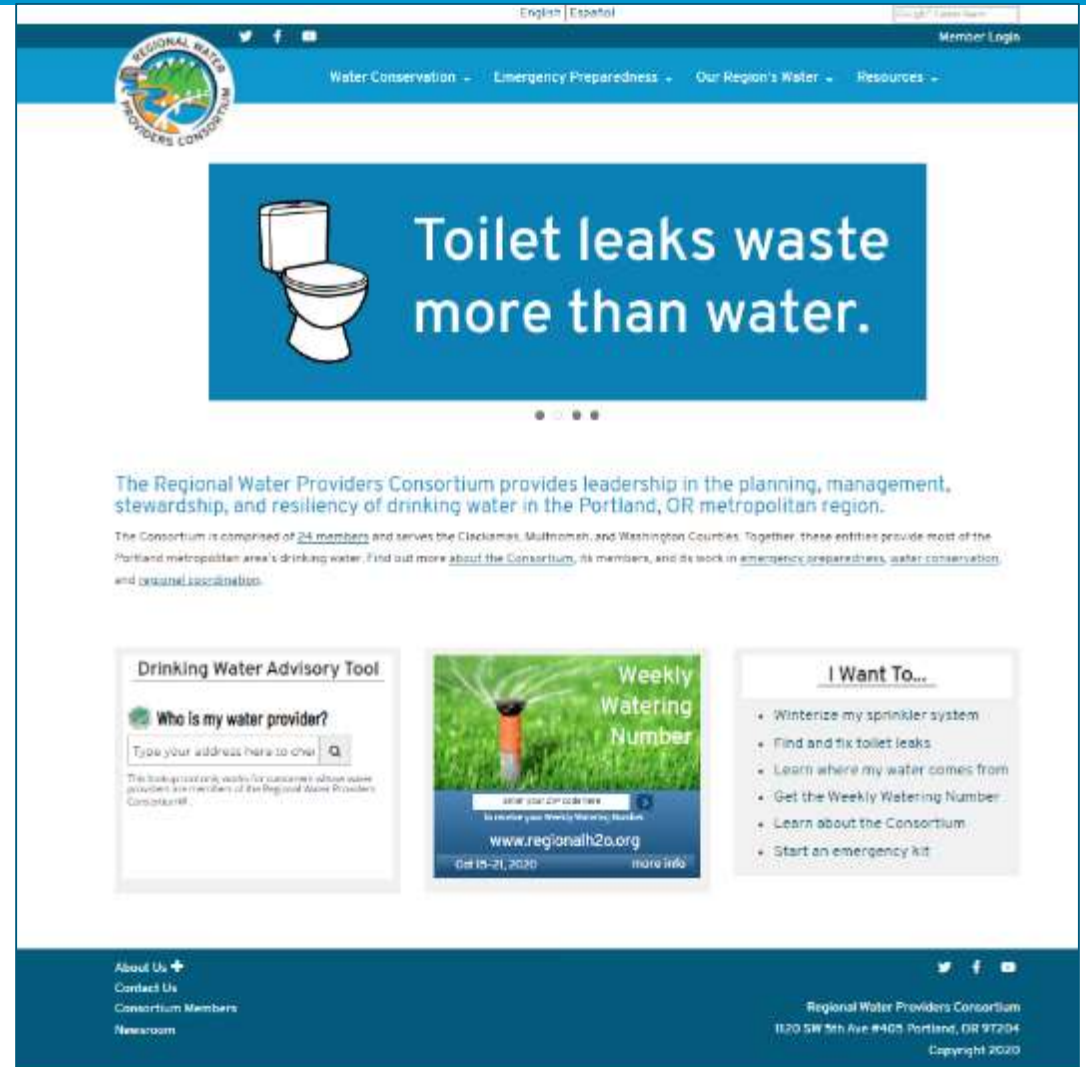
#### Drill Objectives:

- Exercise regional water treatment and distribution equipment
- Identify gaps, issues, and opportunities to learn from each other
- Mentor and train new staff
- Practice interoperable communication by using radios to communicate with each other
- Use the Incident Command System (ICS) to plan and implement exercise objectives



# Makeover of Regionalh2o.org

- Better site navigation
- ADA compliant
- More information in Spanish
- Built in scalability for multiple screen sizes
- More user-friendly
- Updated member page



The screenshot displays the website's interface. At the top, there is a navigation bar with the logo on the left, social media icons, and a language selector (English | Español). The main menu includes links for Water Conservation, Emergency Preparedness, Our Region's Water, and Resources. A prominent blue banner features a toilet icon and the text "Toilet leaks waste more than water." Below this, a paragraph describes the Consortium's role in providing leadership in water planning and management in the Portland, OR metropolitan area. The page is divided into three utility widgets: "Drinking Water Advisory Tool" with a search box for water providers, "Weekly Watering Number" with a date and link, and "I Want To..." with a list of actions like winterizing sprinklers and finding leaks. The footer contains contact information, a newsroom link, and copyright details for 2020.



# Increased Spanish Language Outreach

## Conservation and Emergency Preparedness Messaging in Español

- Television ads and interviews
- Three e-newsletters
- Radio ads
- Social media ads and web content
- Reviewed by staff and community partners for cultural competency



# COVID-19 Response

- “Your Water is Safe to Drink” messaging campaign delivered via web, social media ads, and radio ads in multiple safe harbor languages (also used during wildfires)
- Moved all meetings to virtual format
- Served as forum for regional information and resource sharing

Your water is safe to drink.



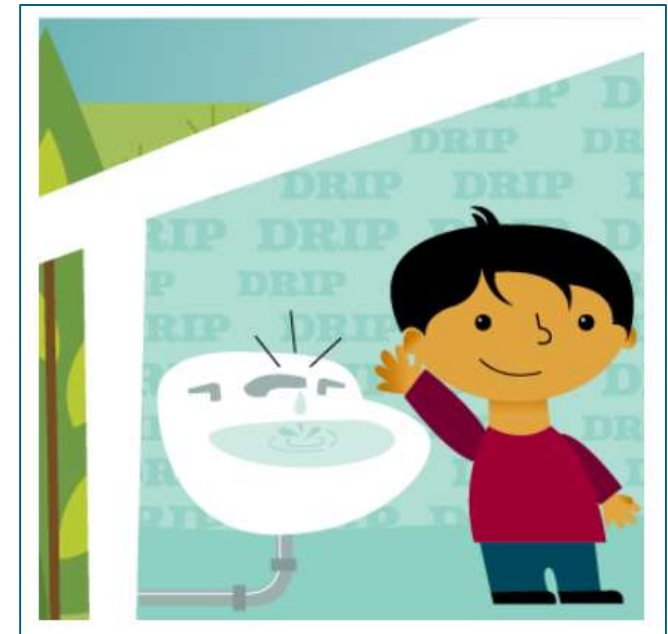
Learn More



# What we are working on

- Water by the Numbers for Web/Social
- Messaging Tool Kits for Members
- Emergency Drinking Water Framework
- Virtual Children's Clean Water Festival
- Summer outreach campaign

42,357  fire hydrants





# Consortium Staff



(from left to right)

Patty Burk - Management Analyst  
Bonny Cushman - Outreach Coordinator  
Rebecca Geisen - Managing Director  
Riley Berger - Program Specialist





# regional H<sub>2</sub>O.org



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