

Jean Underwood
Beaverton Towing
503-644-3533

July 14, 2025

Don Hudson
Assistant City Manager
18880 SW Martinazzi Ave.
Tualatin, OR 97062-7092

To Whom It May Concern,

My name is Jean Underwood, and I represent Beaverton Towing. We have proudly served businesses in the City of Tualatin for over 20 years. During that time, we have consistently provided professional and reliable towing services, and we value the strong working relationship we've developed with the community.

Back in 2013, the City of Tualatin implemented regulated towing and storage rates. These rates have remained unchanged for over a decade, despite the significant increases in operational costs—including labor, insurance, fuel, equipment, and compliance requirements. We are now operating in a substantially different economic environment, and I am writing to formally request a review and adjustment of the current rate structure.

We have reviewed other local government towing programs, such as the Washington County Tow Contract, and have proposed rate adjustments that align with current regional standards and industry realities.

Suggested Updated Rates:

- **After-Hours Release Fee:** Increase to \$55 (from current \$25)
- **Hookup Fee (includes hookup, dollies, driveline or axle pull, 30 minutes on-scene time, dispatch, and photos):**
 - a. \$250 for vehicles under 10,000 lbs GVW (previously \$175)
 - b. \$395 for vehicles 10,000 to under 20,000 lbs GVW (previously \$200)
 - c. \$495 for vehicles over 20,000 lbs GVW (previously \$250)
- **Mileage Fee:** \$8.00 per towed mile, up to 10 miles (previously \$4.50)
- **Release at Scene Fee:** No more than the applicable Hookup Fee
- **Storage Fees (per 24-hour period):**
 - a. \$50 per day for vehicles up to 20 feet (previously \$25)
 - b. \$70 per day for vehicles over 20 feet (previously \$35)

These proposed rates are consistent with regional standards and better reflect the current economic realities of the towing industry. We respectfully ask that the City consider revisiting and revising the existing rate schedule to ensure the continued viability of quality towing services in Tualatin.

Thank you for your time and attention to this matter. I am available at your convenience to discuss this further or to provide any supporting documentation you may need.

Sincerely,

Jean Underwood

Beaverton Towing