



Washington County

Supportive Housing Services

Fall 2021 Implementation Update
Tualatin City Council

December 13, 2021

Department of Housing Services

co.washington.or.us



SHS Measure Background



- Approved by voters on May 19, 2020 with 58% support
- Built and championed by a broad regional coalition of business and community leaders. Estimated to generate more than \$200 million per year
- Scaled to achieve functional zero chronic homelessness regionally
- Largest per capita investment to address homelessness in the nation



SHS: Building a System of Care



Patrick's Story

- ❖ Shelter
- ❖ Case manager
- ❖ Rent assistance subsidy
- ❖ Home



Patrick with Good Neighbor Center case managers



SHS: Programs Launched



Bridge Shelter Programs

- Housing focused shelter program
- 102 new year-round shelter beds
 - Hillsboro- *former Econo Lodge* (60)
 - Aloha Inn (22)
 - Forest Grove Inn (20)



Bridge Shelter at Aloha Inn



SHS: Programs Launched



Housing Case Management Program

- 17 partnering service providers
- 2-3 case managers per organization
- 20-30 participants per case manager
- 800 participant slots, 500 housing placement goal for Year 1

Regional Long-term Rent Assistance



Urban League, Bienestar, Greater Good Northwest meet with SHS team



SHS: Systems and Equity Investments



Culturally specific capacity building

- \$50,000 annually, over three years

Training programs for service providers

- Behavioral health, culturally and trauma informed care, housing navigation

Inclusive procurement

- 38 qualified organizations through RFPQ

Community Connect modernization

- 20-minute, trauma-informed assessment



Good Neighbor staff and participants



Outcomes Report / System Baseline



Five primary regional outcome metrics:

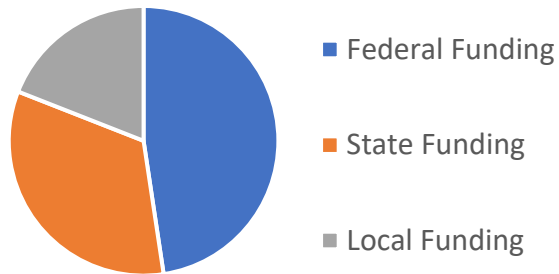
- Program inflow and outflow
 - *843 households assessed, 278 assisted, 393 exited without help, 172 continue to wait*
- System capacity
 - *885 households need permanent supportive housing, only 394 placements*
- Housing placements
 - *Six placed into permanent supportive housing*
- Length of homelessness
 - *1 year for people who get housing, almost 2 years for people still unhoused*
- Returns to homelessness
 - *95% of participants do not return to homeless system*



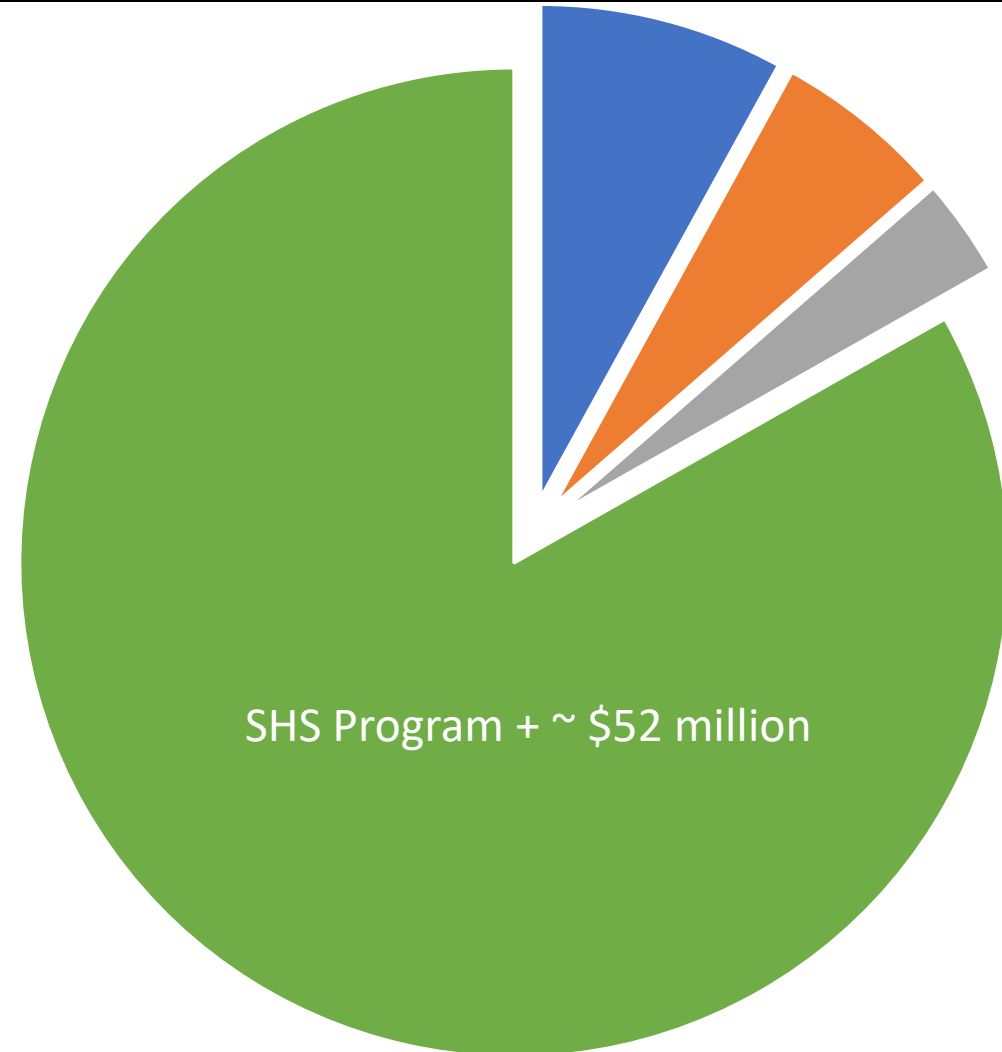
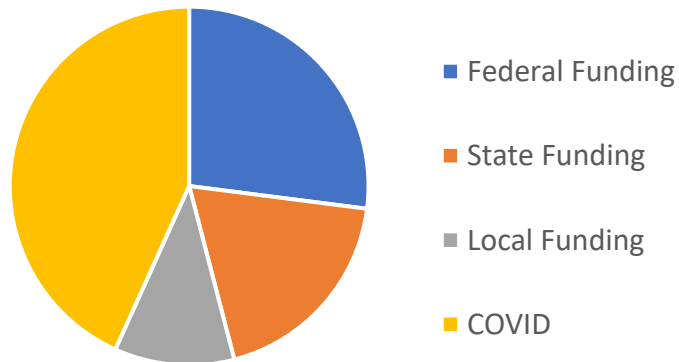
Homeless and Housing Services Funding



Baseline: \$10.5 million



COVID Response + \$8 million





SHS: System Expansion



Permanent Supportive Housing (PSH) funding opportunities announced:

- Aloha Inn PSH program
- PSH in affordable housing

Homeless Plan Advisory Committee (HPAC) expansion



Greater Good NW Staff



SHS: System Expansion



Winter Shelter Program

- 187 shelter beds and motel rooms
- Seasonal only: Nov 15 – March 15
- Life-saving shelter program

Tigard @ Just Compassion (20)

Beaverton @ Community Center (30)

Hillsboro @ Clover Leaf (50)

Motel stays for families and medically vulnerable (87)



Beaverton Community Center



SHS: Program Goals

Year 1:

500 Supportive Housing placements

500 additional households stabilized

100 new year-round shelter beds

Program goals:

1665 Supportive Housing placements

250 additional year-round shelter beds

All outcomes advance racial equity

