

Department of Housing Services



Supportive Housing Services (SHS) Year 3 Annual Report

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Stories of Hope



Russell moved into long-term housing this year.

“Washington County has been very successful... It worked for me, and it’s working.”

Last year, we shared Russell’s story as he transitioned from an encampment to staying at a bridge shelter. ***Today, Russell lives in his own apartment thanks to SHS!***



Year 3 Annual Report Highlights

FY 2023-24



100%
SHS Budget
Spent

exceeding the
85% goal.



1,200+
People

moved into housing
through SHS-funded
programs.



10,400+
People

served through SHS-
funded services.

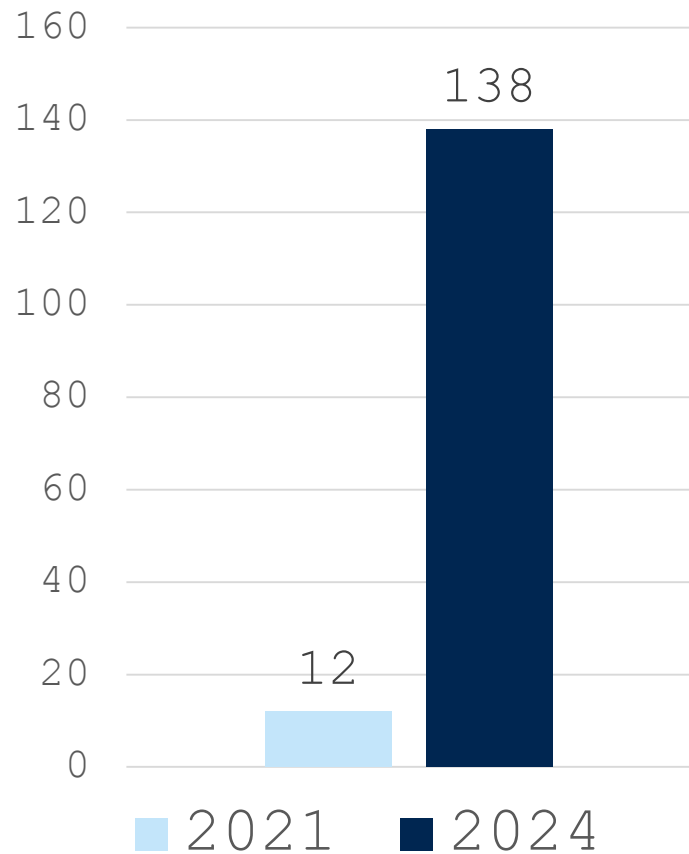


4,400+
People

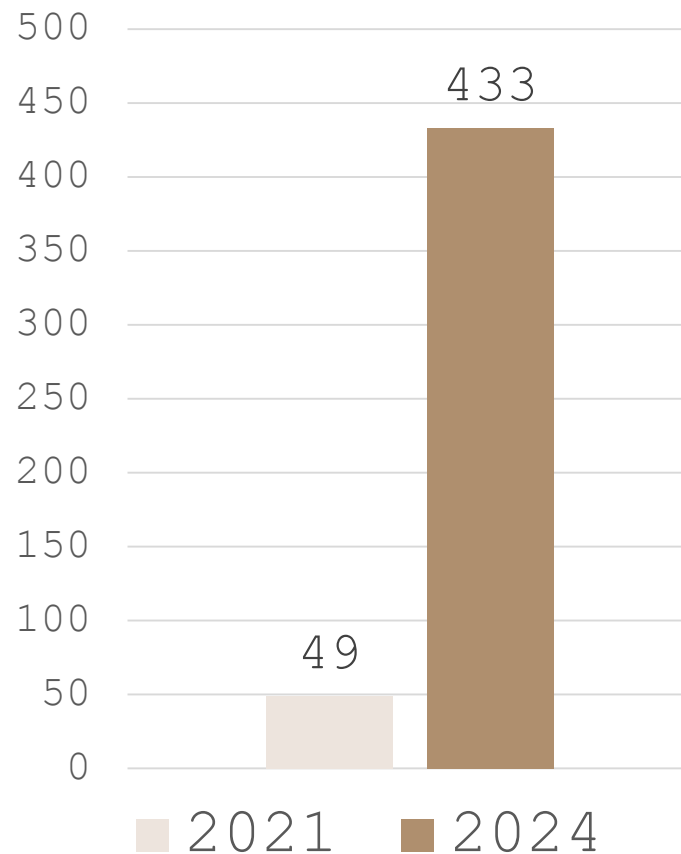
remained housed with
eviction prevention
and rent assistance
programs.

Building a System of Care

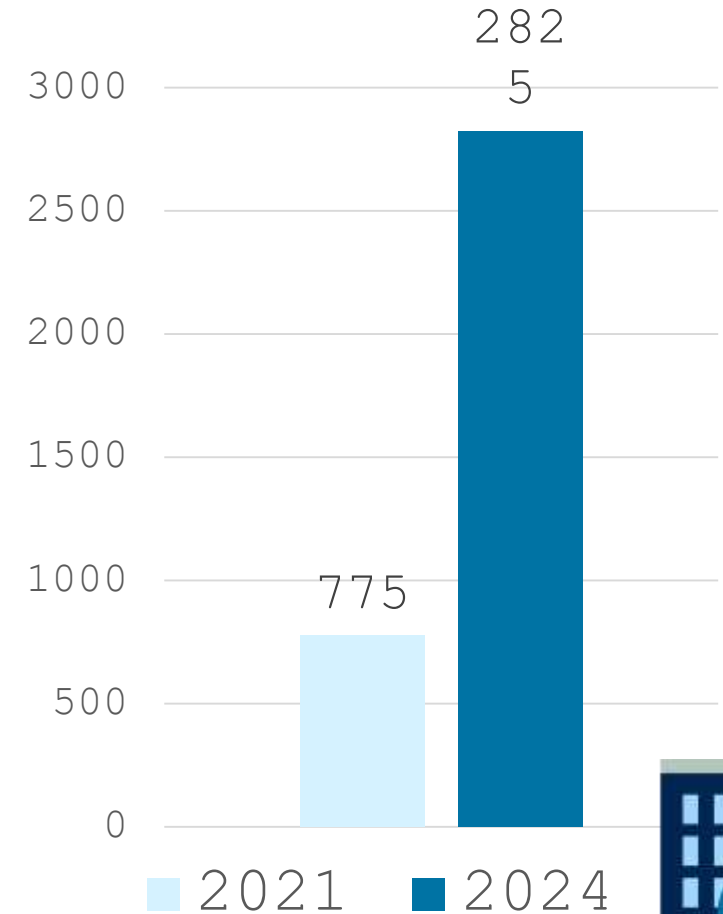
Case Managers/
Outreach Workers



Shelter Units



Housing Capacity



Goals and Outcomes



Work Plan Metric Goals Overview

	Outcomes	Year 3 Goal
Permanent Supportive Housing	399 households 679 people	500 households
Rapid Re-Housing	241 households 521 people	300 households
Move In Ready Fund	6 households 6 people	200 households
Eviction Preventions	1,569 households 4,451 people	500 households
Shelter created	90 units	60 units

Highlights

- Exceeded PSH goal previous year by 130 households
- Move In Ready launched later than anticipated
- Exceeded Eviction Prevention goal, note this program serves primarily Population B and is our most effective program at reaching underserved populations. (Eviction Prevention has been funded with dwindling carryover investments.)

Populations Served



Partnerships with culturally specific providers leading to increased reach for Latine households



Eviction prevention especially effective in reaching diverse populations



SHS funded interventions have more diverse outcomes than other Homeless Services programs



Improvements needed to better serve Asian and Native populations

Shelter and Outreach Overview



Shelter Program Outcomes



Safe Rest Village at Aloha UMC opened in February 2024

- 433 shelter beds (420 funded by SHS)
- 60 pod shelter units currently open

Next Up:

- Beaverton Year-round Shelter opening December
- Just Compassion Resource Center opening spring
- Exploring additional pod shelter site

Shelter System

Western Washington County (Forest Grove & Cornelius)

Casa Amparo, 20 rooms

Cornelius Safe Rest Pods on 4th Ave, 30 pods (Temporary)

Hillsboro

Safe Rest Pods on SW 17th Avenue, 30 pods (Temporary)/
FUTURE year-round Hillsboro shelter, 75 beds/pods

Safe Place Youth Shelter, 12 beds

Hillsboro Bridge Shelter, 50 rooms (Temporary)

Community Action Family Shelter, 5-9 rooms

Cloverleaf Shelter, 50 beds (Temporary)

Beaverton & Aloha

Safe Rest Village at Aloha United Methodist Church, 30 pods (Temporary)

Veterans Shelter, 58 beds

Beaverton Temporary Shelter, 40 beds (Temporary)

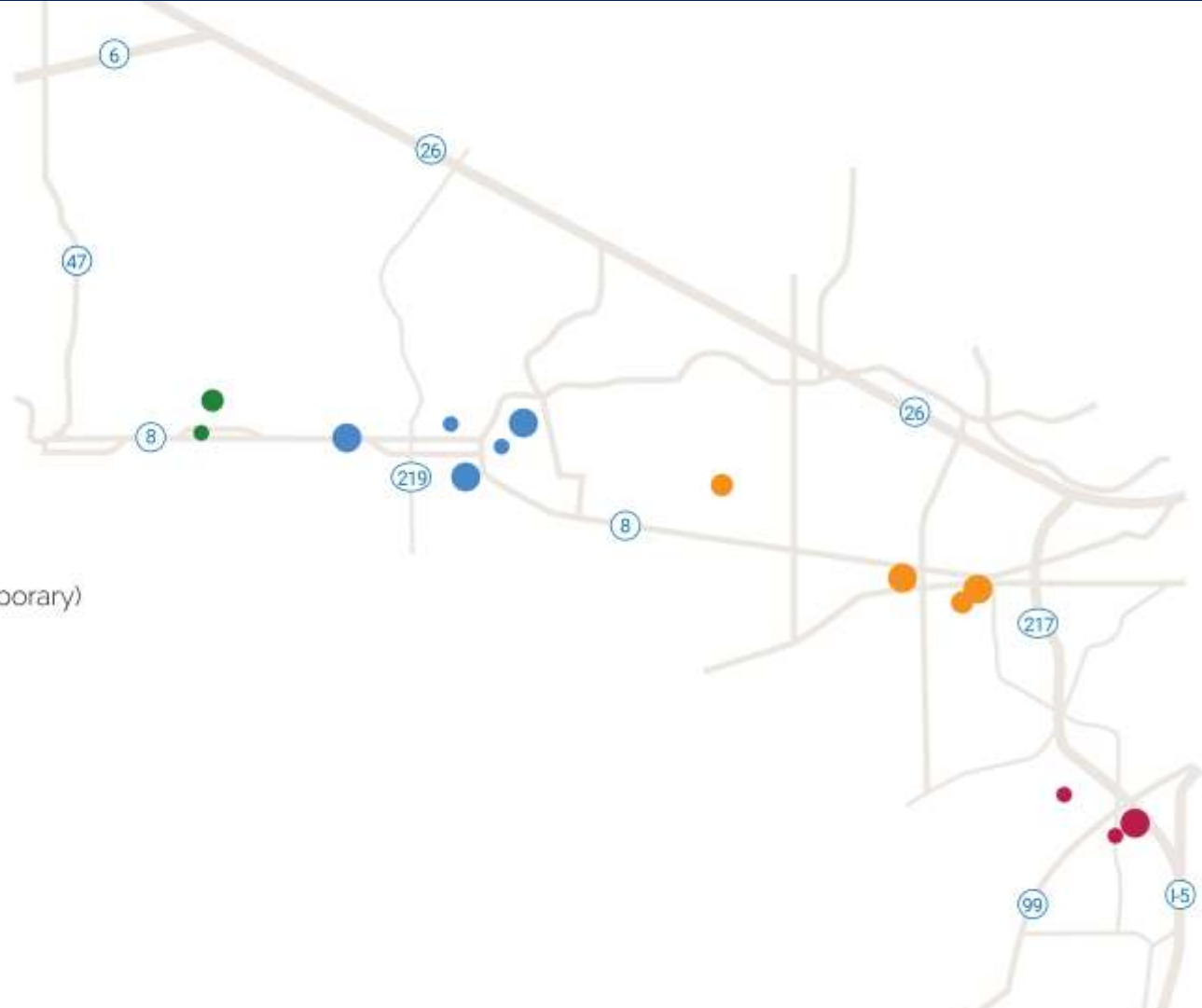
FUTURE year-round Beaverton shelter, 60 beds

Tigard, Tualatin, & Sherwood

Good Neighbor Center, 5-9 rooms

Tigard Just Compassion Shelter, 20 beds (60 beds 2024)

Family Promise of Tualatin Valley, 70 rooms

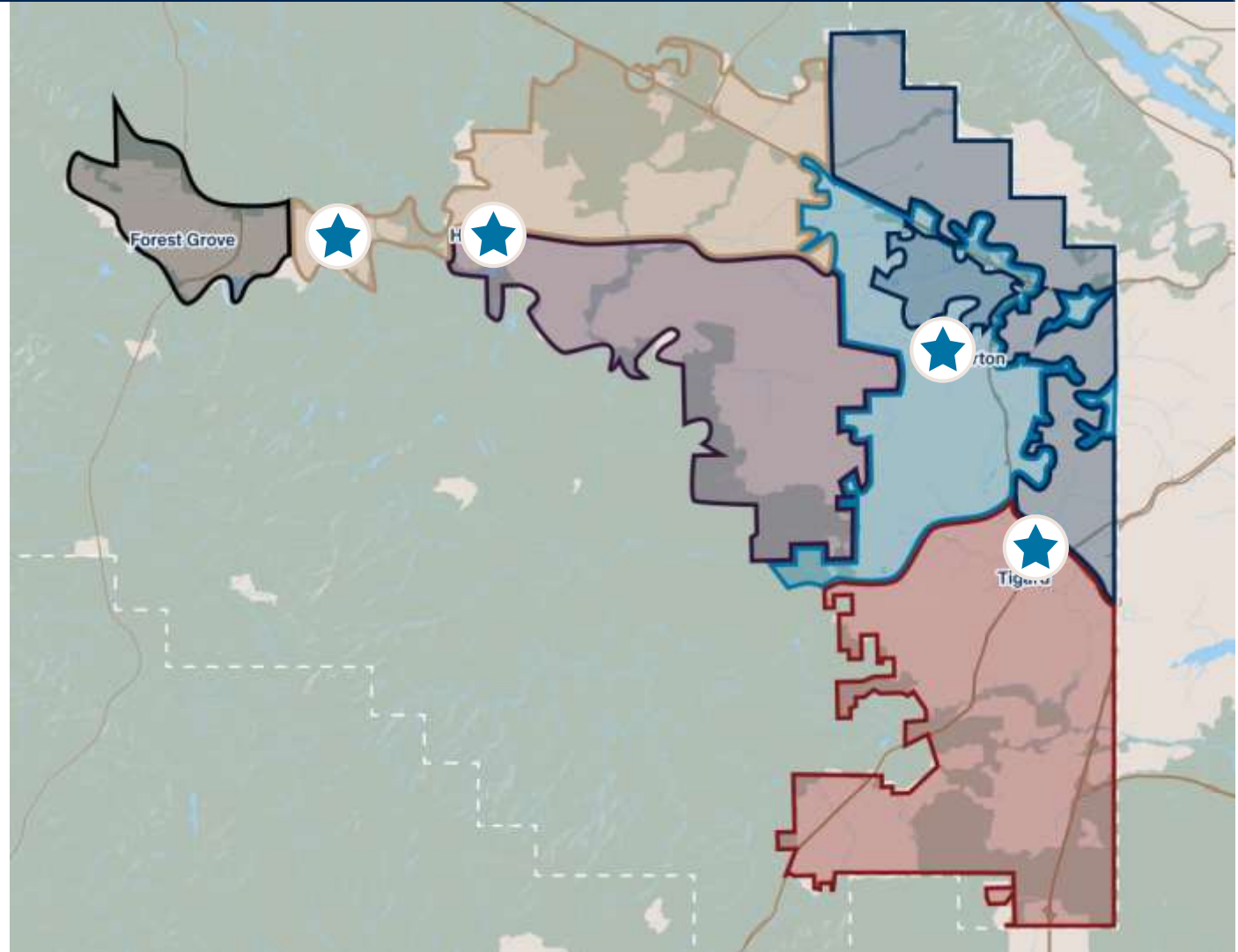


Outreach and Access Centers

Outreach Providers

- Forest Grove Foundation
- ★ Open Door HousingWorks
- ★ Project Homeless Connect
- Greater Good Northwest
- New Narrative
- ★ Just Compassion
- ★ HomePlate
- Immigrant & Refugee Community Organization (IRCO)

★ *Indicates drop-in center locations*



Partnership in Action



Tualatin Impact



Vernon Baker, Just Compassion Director, gives staff a tour of the future Just Compassion Resource Center serving the southern part of the county.

- City liaison position funded representing Tualatin, Sherwood and Tigard – Megan Cohen
- 37 Regional Long-term Rental Assistance (RLRA) vouchers
- Outreach Provider: Just Compassion (HomePlate for youth, IRCO for immigrants & refugees)

Cross-Sector Alignment

- Emergency beds prioritize access for law enforcement and community partner referrals
- \$3 million grant from CareOregon for permanent supportive housing development in Forest Grove
- Low Acuity Transitional Support program at Hillsboro Bridge Shelter partnering with Greater Good NW and Virginia Garcia with \$250,000 Kaiser Permanente grant Healthcare case-conferencing program
- Nationally leading healthcare case-conferencing program



Cornelius Police Chief Coley and Open Door staff attend Cornelius Safe Rest Pods opening event

Provider Partnerships & Capacity Building

24 service providers

- High rate of staff with lived experience
- Higher rates of staff identify as Black, Indigenous, Latino/a/e, or other persons of color compared to the general population.
- Annual salaries from \$50,000 to \$60,000

Housing Careers program

- Enrolled 45 participants
- Year 4 will expand to general employment services to help participants graduate from rent assistance programs with employment.



Housing Careers Program in action.

Advisory Bodies



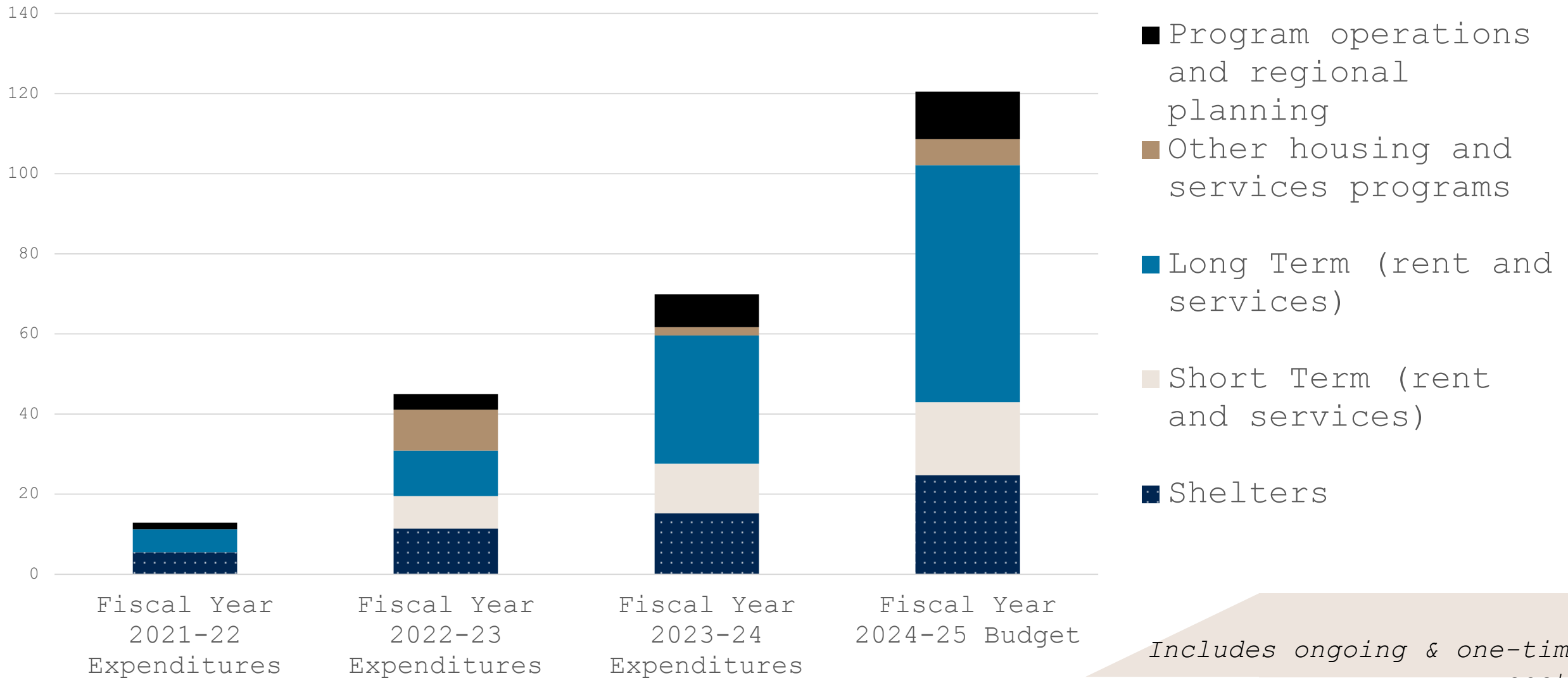
Homeless Solutions Advisory Council members

- NEW Homeless Solutions Advisory Council or the “Solutions Council” launched January 2024 with 10 members
 - Recruitment underway!
- Three subcommittees:
 - Performance Evaluation
 - Lived Experience
 - Equitable Procurement

Financial Overview

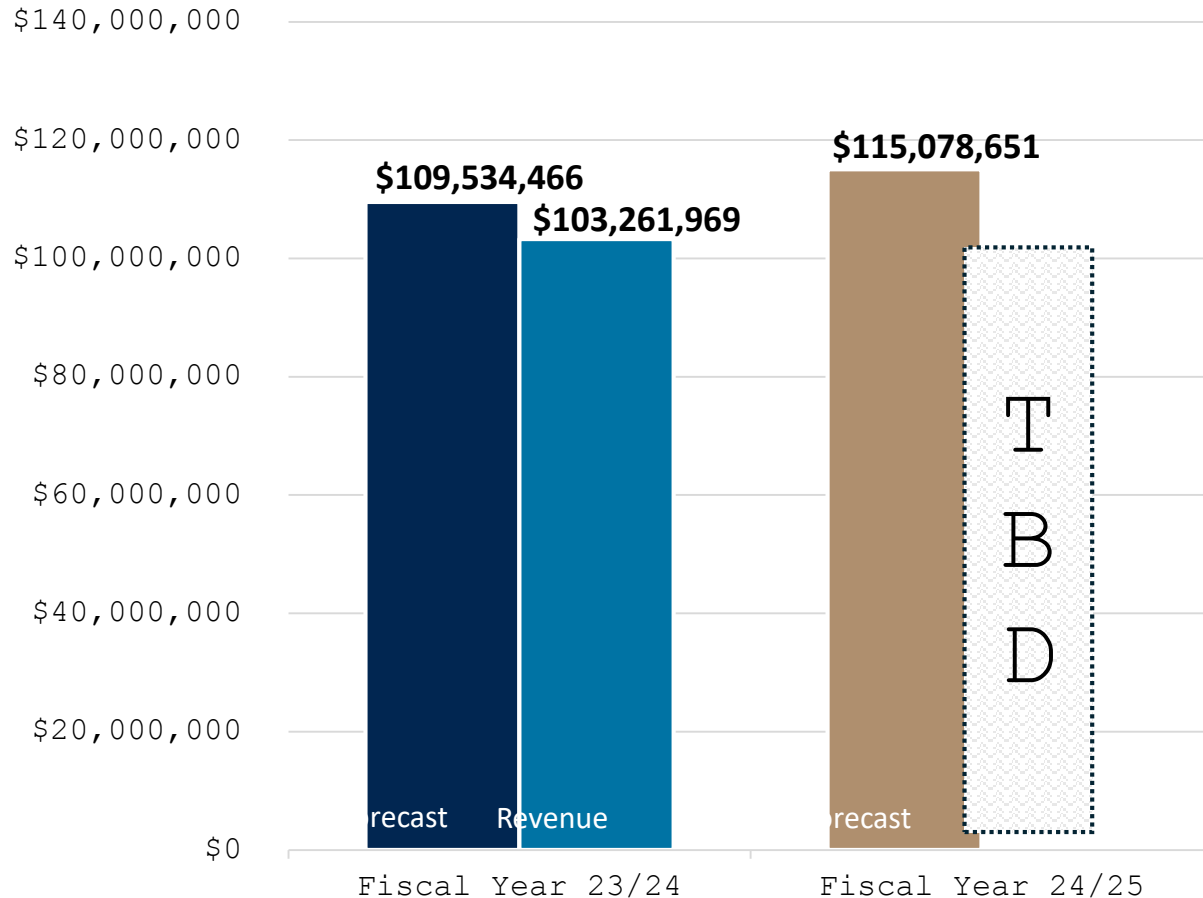


Financial Overview: SHS Growth (in millions)



Includes ongoing & one-time costs

Financial Constraints – Revenue Forecast v Collections



Revenue collections differed from forecast by **\$6.2 million** last fiscal year.

Impact for this fiscal year not yet known, anticipate scaling back some programmatic investments to align with revenue.

New revenue forecast anticipated in November.

Stories of Hope



Kayla and Brady sat down with us in their new apartment.

“We now have an amazing home that we live in. ... All the other cities, other countries in the world, take a note... because this is how you change the world.”

Kayla and Brady stayed at the Tigard family shelter, Bridge to Home, and was able to move into long-term housing with their children last winter.

[Read their full story in the SHS Annual Report.](#)



SHS Impact

Washington County has **housed 2,941 people** (1,817 households) with investments from the voter approved Supportive Housing Services measure.

While state and national trends show the rate of homelessness has ticked up, **unsheltered homelessness has declined by 35.5%** in Washington County.



Department of Housing Services



Thank you





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