

Proclamation

Declaring CHARLIE ROLLINS as Tualatin's "2023 Employee of the Year"

WHEREAS, the Employee of the Year program is designed to recognize the work and actions which bring credit to the City and improve our ability to deliver excellent service to Tualatin's customers; and

WHEREAS, Charlie Rollins was hired on April 14, 2008 as Fleet Technician I and was reclassified as a Fleet Technician II in July 2017, the position he currently holds; and

WHEREAS, when the Maintenance Services Manager retired in December 2022, Charlie stepped up to be the Interim, serving in that highly responsible position for 10 months, which is a LONG time to do 2 jobs; Charlie stuck through it with perseverance, motivation, and most importantly, a great attitude. He never once complained and showed up to give it his all every day; and

WHEREAS, Charlie is a highly skilled mechanic with over 30 years of experience but he continues to learn as his field evolves. He seeks out training opportunities and is involved in a network of fleet management peers. He has a "do it correctly and to the best of my ability" mentality at all times. This dependability is valuable, particularly in a role like Charlie's where haste or indifference about his work could lead to potentially dire outcomes; and

WHEREAS, No call is too small for Charlie; he will help a person with any task they need a hand at, whether that's filling a tire, helping someone get gas, or vacuuming stale French fries out of a rig. No task is beneath him; he is behind the scenes making Tualatin work on a daily basis. He answers his phone, any day, any night, 24/7, 365. He's always around and available; even if it's not in his job description. Snow storm or inclement weather? Charlie's there. Broken down Police rig on a week-end? Call Charlie. Alarm going off at the Library at 3 AM? Charlie can handle it. Charlie always goes above and beyond without question; and

WHEREAS, Charlie treats everyone he encounters with respect and kindness; he is an expert at internal customer service and strives to treat others how he would like to be treated; any person that drives a City vehicle would agree with this! Through everything, Charlie maintains a good attitude, optimistic outlook, and care for others; and

WHEREAS, Charlie consistently demonstrates Tualatin's core values of TEAMWORK, RESPECT, having a ONE CITY mindset, EMPOWERMENT, PROBLEM SOLVING, CUSTOMER SERVICE and being NON-BUREAUCRATIC in a multitude of ways every day.

NOW, THEREFORE, BE IT PROCLAIMED BY THE CITY COUNCIL OF THE CITY OF TUALATIN, Oregon that:

Charlie Rollins is named the "2023 City of Tualatin Employee of the Year."

INTRODUCED AND ADOPTED this 12th day of February 2024.

CITY OF TUALATIN, OREGON

BY _____

Mayor

ATTEST:

BY _____

City Recorder