

IDEA Workshop Feedback

The Town of Truckee hosted an IDEA Community Workshop on Monday December 16th, 2024, from 5:30 to 7:30 PM at the Truckee Community Arts Center. The workshop was intentionally designed to be welcoming and inclusive for all. Bilingual staff and interpretation services were available to support both English and Spanish speakers. Childcare and free dinner were provided to reduce common barriers to participation. The evening offered community members a chance to share their thoughts on inclusion, equity, and belonging in Truckee and help shape the Town's IDEA Action Plan through open conversation and interactive activities.

There were 13 proposed actions based on some of the recommendations from the Equity and Wellness Institute and on previously gathered community feedback. Every proposed action was written on a separate poster where people could vote in favor of the action by placing a sticker on the poster and they could also add comments with sticky notes. Several people also 'voted' for the comments by placing stickers on sticky notes.

There were over 30 people in attendance and the most popular comments were:

Having a full-time interpreter/translator/community liaison (x19)

Making Truckee a sanctuary city (x10)

Having workshops on how to access jobs, technology and professional development (x10)

Prioritizing disabled youth and adults (x9)

Here are the votes and comments per action, those written in English have been copied verbatim while those originally in Spanish have been translated:

1. Develop a Community Engagement Framework to guide consistent outreach and inclusion efforts across all Town of Truckee programs. This includes:

- Consult local Community Based Organizations (CBOs) that directly serve communities of focus to engage these communities in new Town projects.
- Hold listening sessions to gather feedback and adjust engagement strategies.
- Create tailored outreach for Spanish-speaking communities, working with Sierra Community House and their Promotoras.

- Organize events like community workshops and focus groups to understand community needs and craft effective messages.
- Provide Community Outreach training for key Town staff to effectively engage with communities of focus.
- Use Community Based Participatory Research (CBPR) to gather meaningful feedback on new programs and initiatives.
- Distribute outreach materials with CBOs, such as flyers in Meals on Wheels bags for seniors.
- Participate in community meetings like Golden Meet and Greet, advisory committees, and school events to increase engagement.

24 votes

Comments on sticky notes:

Creating relationships, going door to door in neighborhoods, get all the organizations together, not to duplicate efforts.

Provide meaningful funding for SCH for Promotora outreach

Emphasize language access not only translation when doing outreach to the Latinx community

Provide stipends or financial compensation for feedback

Coordinate with School District

Prioritize disabled children and adults in Truckee. Need inclusion for disabled

Need non-tech options for outreach to seniors, unhoused and other populations without tech access

To have Truckee be a sanctuary city

Workshops in Spanish should be held so that the Hispanic community has access to them and can learn new things.

Robotic calls to communicate about meetings

Translators and community liaison

Professional development workshops

Providing training to Promotoras before outreach so they feel prepared to answer questions.

2. The Town will work with the Washoe Tribe of Nevada and California to strengthen and expand the Town and Tribe's working relationship. This includes:

- Collaborating with the Washoe Tribe on projects like development reviews and CIPS, considering their capacity. The Town may create a contract with the Tribal Liaison for outreach support.
- Respecting the Tribe's sovereignty and maintaining a government-to-government relationship based on mutual respect.
- Inviting the Tribal Liaison to virtual community meetings to reduce travel needs.
- Discussing potentially offensive terms with the Tribe used in government settings.
- Updating trail signs with the Washoe language and historical information to raise awareness.
- Meeting with the Tribe and attending local events to distribute materials and surveys.
- Consulting the Tribe when updating the Climate Action Plan (2028) for their feedback.

25 votes

Comments on sticky notes:

Rather than feedback (for the CAP) understand Tribal environmental priorities and co create plan (goes well with 2.2)

Go to the Tribe in addition to virtual meetings

Remove the 'unknown Tribe' at the rock above Rec Center (Veteran's Hall) x2

Discuss + create action

Provide continued funding for Washoe liaison after FY 27

Bring Tribe potential programs and projects that align

3. Work with the Homelessness Advisory Council and Nevada County to better understand and address homelessness. This includes:

- Recommending that individuals with lived experience be included on the Advisory Council.

22 votes

Comments on sticky notes:

Very good x3

A shelter for homeless with a program for reintegration into society x4

Need community education around the relationship between shelter services and homelessness

I'd like to see more specifics but a great start!

Need continuum of services including emergency shelter

Better collaboration with orgs that can support shelter, housing, health needs for homeless people x2

4. Create a Youth Commission. Note: A youth commission is a group of young people who advise and collaborate with local government or organizations on issues affecting their community, helping to represent youth interests and promote positive change.

20 votes

Comments on sticky notes:

Understand barriers for youth to join a group like this first x2

Compensate youth for their time and talent

Include disabled youth and provide accommodations please x2

Provide incentives to participate (and food)

Be intentional with selection. Often the same kids participate. Look for varied groups x2

5. Create a grant program to support local Community Based Organizations (CBOs) in engaging communities of focus and explore contracting with CBOs that provide direct services to these communities.

17 votes

Comments on sticky notes:

Grants that include general opening expenses and are multiyear to ensure success

Multi-year grants x3

Include school district (TTUSD). Many CBOs do not include or prioritize disabled children or adults

Train/support CBOs in DEI principles

Would like more info on this. What types of grants - Which communities of focus? x3

6. Create a stipend incentive program to support engagement efforts with community members that participate in surveys and workshops. Incentive examples include raffling off a gift card for survey respondents

24 votes

Comments on sticky notes:

Gift cards for completing online surveys, food at workshops

Yes, but make the incentive program equitable versus only offering to some or flat rate

Consider people's time and commitment level to determine the appropriate incentive

Very well, this is essential

Perhaps a \$25 food gift card

7. Inform the community about online participation options for regularly held and open to the public meetings like Town Council and Planning Commission.

14 votes

Comments on sticky notes:

Think of other barriers: Providing transportation and childcare

And provide guidance for people who are not tech savvy

8. Develop a Language Access Plan (LAP). Note: A language access plan is a strategy to help people who speak different languages understand and access services, information, and programs. It outlines how to provide translation, interpretation, and other language support for non-English speakers.

Goals for the LAP:

- Establishing guidelines for which materials need translation or interpretation and when to provide it.
- Reviewing the need and resources for Spanish translation and interpretation at all Town Council meetings.
- Making website translation tools easy to find on all Town pages.
- Ensuring newsletters are available to the Hispanic community and translated into Spanish.

- Evaluating communication best practices and providing alternative outreach methods (like flyers, handouts, and surveys in Spanish) for communities facing inequities.
- Maintaining clear communication with residents in their preferred languages.

24 votes

Comments on sticky notes:

Library offers Literacy tutoring free!

Free or affordable English lessons x3 (additional comment under this one saying 'library')

*Trailheads and maps translated to Spanish, make the outdoors more accessible!
x2*

Providing Language Access support for CBOs

Make sure translations are culturally appropriate, not just literal translations x2

LAP -> Include better collaboration of services overall. For example, summer feeding programs for all children 0-18 in Nevada County-Truckee

9. Use WhatsApp and WhatsApp Community for outreach. Note: WhatsApp is a widely used communication tool for the Hispanic and J1 communities.

25 votes

No comments

10. Partner with Truckee BCycle, a town-wide pedal assist electric bike share program, to offer free or discounted passes for communities in need.

19 votes

Comments on sticky notes:

Time restrictions for young minors. Traffic laws for electric bicycles. Identification number for bicycles x4

11. Consider affordable housing locations and multi-family complexes in the Town's next Alternative Transportation Plan Update. Note: An Alternative Transportation Plan includes existing sidewalks, bike lanes and multi-use trails and the Town's priorities for future expansion of this network.

24 votes

Comments on sticky notes:

Need all levels of affordability, levels 0 to 200% AMI, particular focus on the "missing middle"

12. Develop a summary of the Climate Action Plan to provide a relatable and understandable overview for all town residents.

18 votes

Comments on sticky notes:

How would this be shared? X2

Maybe having a 101 session about climate change-environmental impact first so that people have a foundation

Separate guide for residents, employers and tourists

You need a free equitable space for people to meet to learn about climate action like a new, large library

Amplify awareness of energy efficiency measures to low-income residents. Do outreach on cost savings and incentives.

13. Collaborate with local agencies, educational institutions and Community Based Organizations (CBOs) to develop job recruitment strategies that attract more applicants from all segments of the community.

23 votes

Comments on sticky notes:

Assuming these are good paying jobs? How about jobs to develop skills to support energy transition? x2

Include opportunity for disabled youth and adults for job ops x2

14. Please write down YOUR ideas here and any other comments, suggestions and feedback you have here.

Over 30 responses

Comments:

Free or affordable English lessons and workshops to train people to access jobs x 4

Accessible housing for everyone

Support a new bigger library to better offer community resources x2

Tahoe forests and many CBOs ignore the needs of disabled families. Need coordination and collaboration for these services

Many families struggle with access, knowledge and knowing how to advocate for disabled support. Autistic children and adults need services in Truckee x2

The Town doesn't or has not provided any recognition for disabled children or adults. Celebrate Autism Acceptance Month x2

Thank you! Please take the ideas to implementation

Share how the input and ideas gathered today impact/influence the plans of the Town

A WhatsApp group/channel where everyone can join to be informed about anything

Put in order a local rent ordinance for mobile home parks! (Other local jurisdictions have successfully done this!)

Center the experiences of marginalized communities and vulnerable groups

Employ a full-time translator to help with consistent communication and interpretation at events x3

A community liaison in Spanish

A full-time bilingual translator x2

Translator and community liaison x2

Have a full-time bilingual translator to provide more access to the Hispanic community x2

Translator for the Hispanic community

A database system for the robotic communication system x3

Professional interpreter for adults

A bilingual community liaison

To make Truckee a sanctuary town x7

Implementing workshops

Sanctuary town x2

Professional development workshops for adults x3

Workshops to learn how to use technology x2

Have someone bilingual full time