

City Council Meeting

Agenda Item

Data Sheet

Meeting Date: November 18, 2024

Topic:

Approve the expenditure of greater than \$50,000 with CentralSquare Technologies, LLC for computer aided dispatch software support and Crywolf Outsource False Alarm Reduction Program (FARP) monthly service charges, for a not-to-exceed amount of \$66,874.58 and authorize the City Manager to execute any and all documents related to the expenditure. These expenditures are included in the FY 2024-2025 Budget.

Background:

The City has used CentralSquare Technologies for many years through the use of the Zuercher computer-aided dispatch (CAD) system. Because the City is still in the process of migrating our CAD system to Tyler Technologies, the City will continue to operate with Zuercher until the migration is complete in FY 2024-2025.

In addition, the City we outsources false alarm reduction program (FARP) to Crywolf Services, which is a division of CentralSquare. These charges are calculated as monthly service charges and allocated within the Fire Department budget. The City covers the expenses associated with annual subscriptions, maintenance, and support for this system.

The table below outlines the estimated expenditures:

Vendor	Service Charges	Budget	Projected Spend
CentralSquare Technologies, LLC	CAD Software	\$52,000	\$46,784.68
CentralSquare Technologies, LLC	Crywolf Outsource FARP Service Fees	\$20,000	\$20,000
Total		\$72,350	\$66,874.58

Per the City’s adopted Procurement and Policy Manual, City Council approval is required for any expenditure of over \$50,000 with a single vendor.

Origination: Fire Department, Police Department, and IT Services

Recommendation:

Staff recommends approving the expenditure for CAD software and Crywolf outsource FARP monthly service charges in the amount of not-to-exceed \$66,874.58 to CentralSquare Technologies, LLC as appropriated in the FY 2024-2025 Budget.

Party(ies) responsible for placing this item on agenda:

Fire Department, Police Department and IT Services

FUNDING (IF APPLICABLE)

Are funds specifically designated in the current budget for the full amount required for this purpose?

Yes: X No: _____

If yes, specify Account Number: # Multiple

If no, funds will be transferred from account # _____

To account # _____

Signed Tom Wilson
Staff Member _____
Date

Approved by _____
City Manager _____
Date