

City Council Meeting

Agenda Item

Data Sheet

Meeting Date: January 20, 2025

Topic:

Approve the expenditure of greater than \$50,000 with Tyler Technologies for ERP, Utility Billing, Municipal Court, and other software services, hosting and supporting (ERP Pro 10) City operations totaling \$198,751.26, increasing the total not-to-exceed amount to \$562,703.26, approve the expenditure of funds thereof, and authorize the City Manager to execute any and all documents related to the purchase. This expenditure is included in the FY 2024-2025 budget.

Background:

Tyler Technologies is the software provider for the City’s ERP system, ERP Pro 10. This system is used to manage the City’s financials, accounts payable, budget, utility billing, human resources, payroll, accounts receivable and payment processing functions. In addition, the Tomball Municipal Court uses the Tyler Technologies Municipal Justice system for Court operations and payment processing. This agenda item is to approve the expenditure of up to \$198,751.26 for services provided by Tyler Technologies related to the City’s current software services. This includes software as a service (SaaS) fees, hosting, and support.

Council previously approved an expenditure of \$363,952.00 with Tyler Technologies for the City’s computer aided dispatch system in November 2024. If approved, the total annual not-to-exceed amount with Tyler Technologies would increase to \$562,703.26 for FY 2025.

Planned Expenditures		
Service	Budgeted	Expenditure
ERP Pro Annual Renewal – SaaS Fees	\$126,000.00	\$123,751.26
Utility Billing Insite Fees	\$60,000.00	\$60,000.00
Consulting/Training/Go Live (Contingency)	\$80,000.00	\$15,000.00
Expenditure Subtotal		\$198,751.26
Previously Approved Expenditures		
Computer Aided Dispatch Software	\$365,000.00	\$363,952.00
Total Vendor Spend		\$562,703.26

These expenditures were allocated in the FY 2024-2025 budget and are integral to maintaining the City’s operational and technological needs across multiple departments.

Origination: Information Technology Department

Recommendation:

Staff recommends the approval of the proposed expenditure of \$562,703.26 for Tyler Technologies services.

Party(ies) responsible for placing this item on agenda: Tom Wilson

FUNDING (IF APPLICABLE)

Are funds specifically designated in the current budget for the full amount required for this purpose?

Yes: No:

If yes, specify Account Number: #100-117-6230; 600-612-
6329

If no, funds will be transferred from
account:

To Account: #

Signed: Tom Wilson

Staff Member

Date

Approved by: _____

City Manager

Date