

City Council Meeting

Agenda Item

Data Sheet

Meeting Date: March 3, 2025

Topic:

Approve the expenditure with Tyler Technologies for expenses related to the implementation of the computer aided dispatch (CAD) system for \$58,000, increasing the total not-to-exceed amount to \$421,952 (increasing the total annual vendor spend to \$620,703.26), authorize the expenditure of funds thereof, and authorize the City Manager to execute any and all documents related to the purchase.

Background:

The Tyler Technologies CAD system expenditure for development, recurring software fees, third-party maintenance, and implementation services for FY 2024-2025 was approved by Council in November 18, 2025 in the amount of \$363,952. Additionally, the implementation required approval for travel expenses for the Go Live crew, as outlined in the approved contract with Tyler Technologies. This agenda item seeks approval for an expenditure of \$58,000.00 on travel and support services provided by Tyler Technologies related to the City’s new CAD system.

If approved, the total annual not-to-exceed amount with Tyler Technologies for the CAD project would increase to \$421,952 for FY 2025. These travel expenditures were originally allocated in the FY 2023-2024 budget but were not used due to the timing of the implementation. The IT department is requesting approval of these funds in the current fiscal year, as they are essential to maintaining the City’s operational and technological needs across various departments.

The table below outlines the expenditures related to the CAD project as well as the other approved expenditures with Tyler Technologies for FY 2024-2025.

Service	Amount
Previously Approved Expenditures for CAD Project	
Computer Aid Dispatch Software and Implementation fees	\$363,952.00
Additional Planned Expenditures for CAD Project	
Computer Aid Dispatch Travel Expenses – Go Live Crew	\$58,000.00
TOTAL CAD PROJECT NOT-TO-EXCEED AMOUNT	\$421,952
Additional Approved Expenditures with Vendor	
ERP Pro Annual Renewal -SaaS Fees	\$123,751.26
Consulting/Training (Contingency)	\$15,000.00
Utility Billing Insite Fees	\$60,000.00
TOTAL ANNUAL VENDOR SPEND	\$620,703.26

Origination: Information Technology Department

Recommendation:

Staff recommends the approval of the proposed expenditure of \$58,000.00 for travel expenses related to the CAD project with Tyler Technologies services.

Party(ies) responsible for placing this item on agenda: Brandon Patin, Tom Wilson

FUNDING (IF APPLICABLE)

Are funds specifically designated in the current budget for the full amount required for this purpose?

Yes: X No: _____ If yes, specify Account Number: #100-117-6230

If no, funds will be transferred from _____ # _____ To Account: # _____
account: _____

Signed: Tom Wilson **Approved by:** _____
Staff Member Date City Manager Date