



September 22, 2025

To Whom It May Concern,

I am writing in support of Tomball Animal Hospital's request for a variance to the city ordinance that prohibits kennel areas within 500 feet of residential dwellings.

I am the owner and operator of The Dog Wizard, a small business specializing in dog obedience training, behavior modification, and rehabilitation for emotionally injured dogs. We sublease space from Tomball Animal Hospital to conduct our training programs, many of which require temporary boarding for participating dogs.

Since launching as a mobile-only operation on April 1, 2024, I have been fortunate to partner with Tomball Animal Hospital, allowing us to establish a dedicated location for our services. This collaboration has enabled us to increase revenue by 225% compared to the previous year and to serve a significantly larger number of pet owners.

Our work benefits the community by strengthening the bonds between families and their pets. Importantly, we focus on rehabilitating dogs with histories of aggression, biting, anxiety, and other behavioral challenges—dogs who might otherwise enter the Texas shelter system. Boarding is essential for these cases, as it allows trainers to provide full-time, intensive support necessary for successful rehabilitation. Without access to kennel facilities, achieving these outcomes would not be possible.

Additionally, we actively volunteer and collaborate with Zoey Group Rescue to facilitate adoptions. Many rescue dogs present emotional or behavioral issues that make them difficult to place without proper intervention. Kennel accommodations are vital during the rehabilitation process to prepare these animals for successful adoption. In Texas, an estimated 15% to 22% of adopted dogs are returned or rehomed, often due to behavior-related concerns.

For these reasons, I respectfully join Dr. Jana and the Zoey Group in requesting a variance to the current zoning ordinance.

Sincerely,

Robert Norris

Owner, The Dog Wizard Inc.