# 2024 – 2025 STRATEGIC PLAN: ACCOMPLISHMENTS

### GOAL 1: BUSINESS RETENTION & EXPANSION (BRE)

### To continually engage and assist in the success of Tomball businesses.

- 1. Conduct 9 BRE on-site or virtual visits per quarter and report feedback from visits to board.
- 2. Conduct an annual online business survey to identify and manage business needs.
- 3. Continue the Grow Tomball initiative to highlight and promote local businesses.
  - (a) Share success stories on the Tomball EDC website.
  - (b) Support Tomball EDC podcasts.
  - (c) Develop video success stories to be added to the Tomball EDC website.
  - (d) Expand reach using YouTube, Google SEO, Instagram Reels, and paid ads.
  - (e) Explore creative ways to increase public exposure.
- 4. Produce programming that meets the needs of the existing industry leaders in Tomball.
  - (a) Host 2 networking events.
  - (b) Host 1 Outlook Luncheon.
- 5. Provide resources/access to information to assist local businesses with demographic and market data using SizeUp.
- 6. Support "Made in Tomball" Initiative.
- 7. Explore programming and financial incentives to help existing industries expand.

- 10 site visits have been conducted with the necessary follow-up from each visit.
- A Business Retention and Expansion (BRE) Survey has been drafted and will be sent out Q4 2024.

- 4 new success stories have been added to the TEDC website. These are updated quarterly.
  - Sylvia's Woodfire Pizza
  - RMS Breaux Machine Works
  - o Imperial Star Solar
  - ADIM Media
- All success stories have been uploaded to the new TEDC YouTube page to help broaden exposure.
- 1 new video success stories (Imperial Star Solar) has been uploaded to the TEDC website under the new Media Page.
- Renewed our contract with Demographic and Market data provider, Size Up to continue to give area businesses and aspiring entrepreneurs access to their data needs.
- The Annual Economic Outlook Luncheon was held on October 15th.
- Business networking event "Mix and Jingle" is scheduled for December 12th at Paradigm Brewing Co.

#### **GOAL 2: ATTRACTION & RECRUITMENT**

## Recruit and secure new business/industry that are suitable for Tomball.

- 1. Continue developing and maintaining relationships with businesses, site selectors, brokers, and developers, and maintain an awareness of available real estate properties within the community.
- 2. Support infill and redevelopment opportunities to attract new private sector investment.
- 3. Explore public financing tools including Tax Increment Reinvest Zones (TIRZ) to finance infrastructure improvements and encourage development/redevelopment projects.
- 4. Support local and emerging entrepreneurs.
  - (a) Provide workshops emphasizing financial literacy, business management, marketing, networking, recruitment, etc. that will help their businesses grow or be more profitable.
- 5. Create an Incentives Policy to guide the TEDC in evaluating economic incentives.

- 6. Use targeted recruitment techniques to pinpoint potential companies within the TEDC's target industries in areas that are favorable for relocation or expansion.
- 7. Refresh website and online materials to maintain up-to-date information in a dynamic and user-friendly interface.
  - (a) Update target industry information, make the incentives tab easier to find, and update data and demographics.

- Ongoing coordination with COT regarding needed infrastructure in targeted areas.
- TEDC is hosting a 4-part webinar series to help emerging entrepreneurs and existing business owners to be more profitable.
  - o 1st Webinar March 26th The E-Com Growth Roadmap presented by Josh Orr, Capital Commerce
  - o 2<sup>nd</sup> Webinar June 11<sup>th</sup> Security in an Insecure World presented by James Morrison, Intelisys
  - 3<sup>rd</sup> Webinar September 26<sup>th</sup> How to Effectively Use AI tools for your small business presented by Andrew Brockenbush, Beefy Marketing
  - 4<sup>th</sup> Webinar is scheduled for December
- Marketing and Branding efforts continue to be updated to reflect a "We Mean Business" theme.
- Staff is working with a consultant on a formal Incentive Policy. Presentation of contract at November Board Meeting.
- Targeted marketing is accomplished through custom audience targeting optimization through MultiView:
  - o 1,142,857 Display Impressions
  - 400,000 Video Impressions
- The TEDC website has been updated with the creation of a new "Media" page as well as updates to the SYEP page.

 Staff continues to work with Beefy Marketing on the TEDC Socia Media Campaign to strengthen identity and resources.

#### **GOAL 3: DEVELOPMENT/REDEVELOPMENT OF OLD TOWN**

# To encourage quality investment in Tomball's Old Town

- 1. Partner with the City of Tomball on targeted infrastructure improvements (alleyways, parking, wayfinding, etc.)
  - (a.) Partner with stakeholders to help minimize construction disruption and to provide additional marketing assistance for those businesses who do experience disruption.
- 2. Continue to plan for and improve parking and pedestrian access.
  - (a.) Consider needed improvements.
  - (b.) Fund wayfinding in Old Town directing people to parking.
- 3. First Baptist Church Project:
  - (a.) Initiate planning process.
- 4. Create a project and financing plan for the redevelopment of the South Live Oak Business Park.
- 5. Continue to promote incentives and explore additional ways to encourage upgrades to properties in Old Town.

- Ongoing coordination with Public Works regarding downtown parking, alleyway improvements, construction schedule, and communication methods.
- Wayfinding is being explored by the city under the comprehensive plan update.
- Staff continues to work with Synchro on the vision/planning of the First Baptist Church Site.

- Ongoing meetings with potential development partners regarding South Live Oak.
- Working with consultant on a market analysis proposal and scope for South Live Oak and Old Town redevelopment.
- One Façade Improvement Grant and 11 Business Improvement Grants have been awarded to Old Town businesses/property owners.

#### **GOAL 4: EDUCATION & WORKFORCE DEVELOPMENT**

Partner with local/regional education institutions, City of Tomball, Greater Tomball Area Chamber of Commerce, and local industries to further develop youth workforce programs and initiatives.

- 1. Continue to serve on the P-TECH Steering Committee with Lone Star College-Tomball, TISD, and HCA officials.
  - a. Research grant funding opportunities for the P-TECH program and other youth workforce programs.
- 2. Continue to serve on the TISD CTE Advisory Board to create pathways for CTE students to enter the workforce and gain work-based learning credentials with industry partners.
- Work with our Regional Workforce Board and Texas Workforce Commission on available resources for local industries.
- Continue to work with local/regional education institutions to support a Grow Tomball Youth Program.
  - (a) Work with education institutions to host job/career fairs.
  - (b) Maintain and update a job board for High School and College Students on the TEDC Website.
  - (c) Research funding partners for Internship/Apprenticeship Program.

- (d) Grow the Summer Youth Employment Program.
- (e) Work with TISD to launch a Teacher Externship Program.

- Serve on the P-TECH Steering Committee. Attended the October 22<sup>nd</sup> meeting where we discussed plans for the 3<sup>rd</sup> cohort of kids coming into the program.
- Serve on the Tomball ISD Advisory Board to ensure that Tomball ISD and industry needs are promoting the 21st century skills that students will need.
- Serve on the Lone Star College-Tomball Designer in Residence 2.0 Regional Design Team Accelerating Pathways in Dual Enrollment.
- Working with Lone Star College-Tomball to host a community Career Fair scheduled for April 16, 2025.
- Staff worked with TISD to support the Teacher Externship Program. 8 Teachers completed the program this summer.
- Staff continues to update the job board on the TEDC website for High school and college aged students.
- Staff is working with area businesses to host a "Career Fair" focus youth night at TISD Event Center on February 19, 2025, to prepare area youth for the 2025 SYEP program.
- Launched the 2024 Summer Youth Employment Program.
  - o 12 Youth Interns
  - 8 participating businesses
  - \$26,699.95 in TEDC Grant funding awarded.