City Council Meeting
Agenda Item
Data Sheet

Meeting Date: 09/18/2023

Topic:

Approve a contract with CentralSquare Technologies, for False Alarm Management Services, and authorize the City Manager to execute the agreement. This contract reduces the revenue share with CentralSquare from 47.5% to 35%.

Background:
For the past several years, the City has engaged the services of CentralSquare Technologies, CryWolf, to monitor for excessive false alarms from individual property owners. The contract provides for a permit process for fire and intrusion alarms, uploading of dispatch information to monitor the number of service calls due to the alarm actuating and requesting a response from fire or police agencies. Based on service requests, frequent users of the service are sent invoices for the responses to false alarms. The goal and result of the successful program has been to seek cooperation from property owners in maintaining their alarm systems which minimizes the number of responses to faulty alarm activations.

This contract agreement reduces the revenue share with Crywolf to 35%.

Origination: Fire Department

Recommendation:

Approval

Party(ies) responsible for placing this item on agenda: Joe Sykora, Fire Chief

FUNDING (IF APPLICABLE)

Are funds specifically designated in the current budget for the full amount required for this purpose?

Yes: _____ No: _____ If yes, specify Account Number: #

If no, funds will be transferred from account: # To Account: #

Signed: Joe Sykora, Fire Chief 09/13/2023 **Approved by:** _____

Staff Member Date City Manager Date