### PROFESSIONAL SERVICES AGREEMENT

#### FOR

# CONSULTANT SERVICES RELATED TO

### ADMIN CONTRACT NO. 0000-10090

CITY OF TOMBALL
CLASSIFICATION & COMPENSATION STUDY

THE STATE OF TEXAS §

COUNTY OF HARRIS §

THIS AGREEMENT is made, entered into, and executed by and between the CITY OF TOMBALL, TEXAS (the "City"), a municipal corporation of the State of Texas, and Paypoint HR ("Consultant").

#### WITNESSETH:

WHEREAS, Consultant represents that it is capable of providing and qualified to provide professional services to the City and desires to perform the same;

NOW, THEREFORE, the City and Consultant in consideration of the mutual covenants and agreements herein contained, do mutually agree as follows:

# SECTION I. SCOPE OF AGREEMENT

Consultant agrees to perform certain professional services as outlined and defined in the Proposal attached hereto as Exhibit A, and made a part hereof for all purposes, hereinafter sometimes referred to as "Scope of Work," and for having rendered such services, the City agrees to pay Consultant compensation as stated in the sections to follow.

# SECTION II. CHARACTER AND EXTENT OF SERVICES

Consultant shall do all things necessary to render the services and perform the Scope of Work in a manner consistent with the professional skill and care ordinarily provided by competent consultants practicing in the same or similar locality and under the same or similar circumstances and professional license. It is expressly understood and agreed that Consultant is an Independent Contractor in the performance of the services agreed to herein. It is further understood and agreed that Consultant shall not have the authority to obligate or bind the City, or make representations or commitments on behalf of the City or its officers or employees without the express prior approval of the City. The City shall be under no obligation to pay for services rendered not identified in Exhibit "A" without prior written authorization from the City.

# SECTION III. OWNERSHIP OF WORK PRODUCT

Consultant agrees that the City shall have the right to use all exhibits, maps, reports, analyses and other documents prepared or compiled by Consultant pursuant to this Agreement. The City shall be the absolute and unqualified owner of all studies, exhibits, maps, reports, analyses, determinations, recommendations, computer files, and other documents prepared or acquired pursuant to this Agreement with the same force and effect as if the City had prepared or acquired the same. It is further understood and agreed that ownership and usage rights associated with the above referenced documents and analyses, hereinafter referred to as instruments, are contingent upon Consultant's completion of the services which will result in the production of such instruments and Consultant's receipt of payment, in full, for said services. Additionally, City understands and agrees that the rights described and provided hereunder shall not preclude or prevent Consultant from continuing to use those processes, analyses and data.

# SECTION IV. TIME FOR PERFORMANCE

The time for performance is as estimated in Exhibit A attached hereto. Upon written request of Consultant, the City may grant time extensions to the extent of any delays caused by the City or other agencies with which the work must be coordinated and over which Consultant has no control.

# SECTION V. COMPLIANCE AND STANDARDS

Consultant agrees to perform the work hereunder in accordance with generally accepted standards applicable thereto and shall use that degree of care and skill commensurate with the applicable profession to comply with all applicable state, federal, and local laws, ordinances, rules, and regulations relating to the work to be performed hereunder and Consultant's performance.

# SECTION VI. INDEMNIFICATION

To the fullest extent permitted by Texas Local Government Code Section 271.904, Consultant shall and does hereby agree to indemnify, hold harmless and defend the City, its officers, agents, and employees against liability for damage caused by or resulting from an act of negligence, intentional tort, intellectual property infringement, or failure to pay a subcontractor or supplier committed by the Consultant, the Consultant's agent, consultant under contract, or another entity over which the Consultant exercises control.

# SECTION VII. CONSULTANT'S COMPENSATION

For and in consideration of the services rendered by Consultant pursuant to this Agreement, the City shall pay Consultant only for the actual work performed under the Scope of Work, on the basis set forth in Exhibit "A," up to an amount not to exceed **\$37,500.00**, including reimbursable expenses.

# SECTION VIII. INSURANCE

Consultant shall procure and maintain insurance in accordance with the terms and conditions set forth for protection from workers' compensation claims, claims for damages because of bodily injury, including personal injury, sickness, disease, or death, claims or damages because of injury to or destruction of property, including loss of use resulting therefrom, and claims of errors and omissions.

# SECTION IX. TERMINATION

The City may terminate this Agreement at any time by giving seven (7) days prior written notice to Consultant. Upon receipt of such notice, Consultant shall discontinue all services in connection with the performance of this Agreement and shall proceed to promptly cancel all existing orders and contracts insofar as such orders or contracts are chargeable to the Agreement. As soon as practicable after receipt of notice of termination, Consultant shall submit a statement, showing in detail the services performed under this Agreement to the date of termination. The City shall then pay Consultant that proportion of the prescribed charges which the services actually performed under this Agreement bear to the total services called for under this Agreement, less such payments on account of the charges as have been previously made. Copies of all completed or partially completed maps, studies, reports, documents and other work product prepared under this Agreement shall be delivered to the City when and if this Agreement is terminated.

# SECTION X. ADDRESSES, NOTICES AND COMMUNICATIONS

All notices and communications under this Agreement shall be mailed by certified mail, return receipt requested, to Consultant at the following address:

Paypoint HR Attn: Karin Campbell 695 Santa Maria Lane Davidsonville, MD 21035

All notices and communications under this Agreement shall be mailed by certified mail, return receipt requested, to the City at the following address:

City of Tomball Attn: Project Manager 501 James Street Tomball, Texas 77375

# SECTION XI. LIMIT OF APPROPRIATION

Prior to the execution of this Agreement, Consultant has been advised by the City and Consultant clearly understands and agrees, such understanding and agreement being of the absolute essence to this Agreement, that the City shall have available only those sums as expressly provided for under this Agreement to discharge any and all liabilities which may be incurred by the City and that the total compensation that Consultant may become entitled to hereunder and the total sum that the City shall become liable to pay to Consultant hereunder shall not under any conditions, circumstances, or interpretations hereof exceed the amounts as provided for in this Agreement.

# SECTION XII. SUCCESSORS AND ASSIGNS

The City and Consultant bind themselves and their successors, executors, administrators, and assigns to the other party of this Agreement and to the successors, executors, administrators and assigns of such other party, in respect to all covenants of this Agreement. Neither the City nor Consultant shall assign, sublet, or transfer its interest in this Agreement without the written consent of the other. Nothing herein shall be construed as creating any personal liability on the part of any officer or agent of any public body which may be a party hereto.

# SECTION XIII. DISCLOSURE OF INFORMATION

Consultant shall under no circumstances release any material or information developed in the performance of its services hereunder without the express written permission of the City.

# SECTION XIV. MODIFICATIONS

This instrument, including Exhibits A and B, contains the entire Agreement between the parties relating to the rights herein granted and the obligations herein assumed. Any oral or written representations or modifications concerning this instrument shall be of no force and effect excepting a subsequent modification in writing signed by both parties hereto.

# SECTION XV. ADDITIONAL SERVICES OF CONSULTANT

If authorized in writing by the City, Consultant shall furnish, or obtain from others, Additional Services that may be required because of significant changes in the scope, extent or character of the Scope of Work, as defined in Exhibit "A." These Additional Services, plus reimbursable expenses, will be paid for by the Owner on the basis set forth in Exhibit "A," up to the amount authorized in writing by the City.

# SECTION XVI. CONFLICTS OF INTEREST

Pursuant to the requirements of the Chapter 176 of the Texas Local Government Code, Consultant shall fully complete and file with the City Secretary a Conflict of Interest Questionnaire.

# SECTION XVII. PAYMENT TO CONSUTLANT FOR SERVICES AND REIMBURSABLE EXPENSES

Invoices for Basic and Additional Services and reimbursable expenses will be prepared in accordance with Consultant's standard invoicing practices and will be submitted to the Project Manager at least monthly. Invoices are due and payable thirty (30) days after receipt by the City.

# SECTION XVIII. PAYMENT FOR SERVICES AND REIMBURSABLE EXPENSES

Invoices for Basic and Additional Services and reimbursable expenses will be prepared in accordance with Consultant's standard invoicing practices and will be submitted to the City by Consultant at least monthly. Invoices are due and payable thirty (30) days after receipt by the City.

# SECTION XIX. MISCELLANEOUS PROVISIONS

- A. Venue for any legal actions arising out of this Agreement shall lie exclusively in the federal and state courts of Harris County, Texas.
- B. This Agreement is for sole benefit of the City and Consultant, and no provision of this Agreement shall be interpreted to grant or convey to any other person any benefits or rights.
- C. Consultant further covenants and agrees that it does not and will not knowingly employ an undocumented worker. An "undocumented worker" shall mean an individual who, at the time of employment, is not (a) lawfully admitted for permanent residence to the United States, or (b) authorized by law to be employed in that manner in the United States.

D. In accordance with Chapter 2270, Texas Government Code, a governme	nt
entity may not enter into a contract with a company for goods or services unless the	ıе
Consultant covenants and agrees that it: (1) does not boycott Israel; and (2) will n	ot
boycott Israel during the term of the contract. Furthermore, the Consultant is prohibite	∍d
from engaging in business with Iran, Sudan or Foreign Terrorist Organizations.	

IN WITNESS WHEREOF, the City of Tomball, Texas, has lawfully caused this Agreement to be executed by its Mayor; and Consultant, acting by its duly authorized officer/representative does now sign, execute and deliver this instrument.

EXECUTED on thisday of	, 2023.
	Company Name: Paypoint HR  Name: Karin VM Campbell Title: CEO
	CITY OF TOMBALL, TEXAS
ATTEST:	David Esquivel, City Manager
Tracylynn Garcia, City Secretary	

## **EXHIBIT A**

### **Tentative Timeline**

Our professional experience is that comprehensive studies of this scope and for this size organization take no more than 16 weeks to complete, allowing for adequate position vantage point completion, interview time, classification description development, compensation data collection and analysis, review of steps by the client, the development of final reports, and any appeals.

Timely progress reports will be provided to the client. Paypoint HR will also provide to the Project Team interim reports as the project progresses. We keep our clients fully abreast of all activities that Paypoint HR undertakes during the course of our projects to ensure timely completion and to short-circuit any issues that may arise. A customized schedule would be constructed in conjunction with both Paypoint HR and the city to meet the project requirements.

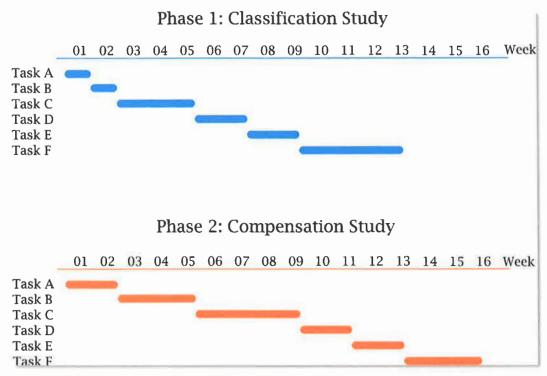


Figure 16 - Gantt Chart



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# Cost Proposal

Exhibit B			
COST PROPOSAL			
RFP 2023-04R Classification and Compensation Study			
Services	Cost of Service (maximum)		
lassification Study \$13,500			
ompensation Study \$24,000			

Hourly Rates				
Service/Position	Hourly Rate			
Service/Position Sr Compensation Professional	\$125			

Add additional space if needed

**PHASE 1 Classification Component** 

Task	[[[[ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [ [	Hours
A	Project Start and Initial Meetings	12
В	Baseline Data Collections & Initial Analysis	24
C	Job Analysis Collection/Completion & Focus Groups	28
D	Job Evaluation and Classification Development	24
E	Draft Job Descriptions and Policy Guides	8
F	Develop Guide for Implementation of Changes and Draft Interim Report	12
	Subtotal Professional Hours	108

**PHASE 2 Compensation Component** 

Task		Hours
A	Identify Benchmark Positions and External Survey Comparator List	12
В	Design and Distribution of Survey	24
C	Collect and Analyze Survey Data	60
D	Internal Relationship Analysis and Internal Alignment	40
E	Preparation of Draft Report	32
F	Deliver Final Report and Work Products for Implementation	24
	Subtotal Professional Hours	192



The standard consulting rate for the senior personnel listed, consistent with the Federal GSA schedule, is \$125 per hour of service. For a project entailing 300 hours of service, the total fee would be \$37,500. Our fee includes expenses associated with travel, phone, materials, and supplies. The total is an estimate of the time needed. Regular invoices, including a thorough delineation of services rendered, would be on a net 30-day basis. Paypoint expects support from the client in communication with key staff, setting up meetings, and providing meeting resources, as well as establishing reporting relationships, milestones, and timelines.

Provisions to Other Agencies: Paypoint HR agrees to make available to other Government agencies, departments, and municipalities the prices submitted in accordance with said terms and conditions therein, should any said governmental entity desire to buy under the terms of the proposal.







Classification and Compensation Study City of Tomball, Texas



January 30, 2023

City of Tomball 501 James Street Tomball, Texas 77375

Dear Sir or Madam,

Paypoint HR, LLC is pleased to present our response to the City of Tomball's RFP for a comprehensive Classification and Compensation Study. Paypoint HR has the staff and experience to serve the City and to fulfill all requirements in the RFP within the time period specified. We will conduct the prescribed internal and external compensation study, wage and benefit, and communicate the findings and our recommendations to all stakeholders. Excellence, fairness, clarity, and transparency will be the guiding principles we will utilize in this endeavor.

As an authorized signatory and project manager, Mrs. Karin Campbell will serve as the primary contact by and between Paypoint HR and your office. Mrs. Campbell's contact information is as follows:

Karin Campbell, SPHR, SHRM-SCP, IPMA-SCP Paypoint HR, LLC 695 Santa Maria Lane Davidsonville, MD 21035 E-Mail: Karin@PaypointHR.com Telephone number: (443) 336-4272

If you have any questions, please feel free to contact us. Our response to this RFP is valid and binding for a period of ninety (90) days from the date and time of the bid opening. We look forward to working with the City on this important project.

Sincerely,

Karin VM Campbell

Karin M Campbell

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### Firm Information and Management Synopsis

Paypoint HR, LLC is responding to the city of Tomball's request for proposals from qualified consultants to provide a comprehensive Classification and Compensation Study. The purpose of the study is to help the city to be recognized as an employer of choice in the area. Paypoint HR will objectively examine the job roles and their placement in the city's hierarchy, the external market's pay ranges for these same positions, and give recommendations for adjustments of the approximately 202 full-time equivalent positions as warranted by the findings. The study recommendations will be substantiated using quantitative evaluations, so that the city of Tomball may make informed decisions with respect to compensation including benefits. It is anticipated the project will take 16 weeks to complete at a firm fixed-price cost of \$37,500.

Our methodology is built on working with our clients and their employees to make appropriate, project-focused recommendations and then staying with the Project Team to see the recommendations are put into place. Our clients have peace of mind knowing the key to our success is ensuring implementation of recommendations.

Paypoint HR, LLC realizes that the employees are the most valuable asset and will be treated accordingly. By including employee input in the project, it is our experience that they feel "heard" and "valued." As such, they will be more likely to find the pride and fulfillment that public service lends. This forward-thinking philosophy ensures the city will be seen as a great place to make a career as well as make a living.

We test our recommendations to ensure they are following sound business practices and will be a solid foundation for our clients going forward. The recommendations we make are intended to produce a structured program that gives ongoing guidance on how to improve an organization's ability to recruit, reward, motivate, and retain talent in a competitive environment. Specifically, we have developed an approach and methodology that incorporates the following:

- Market competitiveness;
- Recognition that compensation is comprised of more than just base pay levels;
- Consideration of changes in recent compensation trends and strategies; and
- Customization of solutions that consider the diversity of needs present within the Client's organization and allows the Client to select the components and options that best meet their overall needs.

Once the recommendations are made for updates to classifications and pay structures, the city will be given our custom designed tools for implementation and ongoing administration. We will create a custom Compensation Factor Scoring (CFS) system using information gathered during the study and provide the city access to the system to help place positions in the future.



Karin Campbell and Dr. Rick Campbell are legally authorized to represent Paypoint HR and will serve as the main contacts for the project.

### <u>Project Manager - Primary Contact</u>

Karin Campbell, SPHR, SHRM-SCP 695 Santa Maria Lane Davidsonville, MD 21035 Karin@PaypointHR.com (443) 336-4272

### <u>Technical Director - Secondary Contact</u>

Dr. Rick Campbell, CCP 695 Santa Maria Lane Davidsonville, MD 21035 Rick@PaypointHR.com (540) 815-7837



### Experience of Firm

Paypoint HR is an innovative, cost effective, and technologically advanced solution for the public sector's need to provide internally equitable and externally competitive pay plans. We are an independent Woman Owned Small Business (WOSB) and have been assisting the public sector achieve their pay plan objectives since 2012. Our firm is in Kitty Hawk, North Carolina and Davidsonville, Maryland, which is in close proximity to the United State Naval Academy in Annapolis, Maryland and Washington, DC.

Our overall approach to the field is unique. Our founding members hail from different practice areas related to classification and compensation. These specialty fields include organizational design, compliance, research analytics, business strategy, and human resources. The common denominator that brings us together is helping our clients recruit and retain quality employees. We do this by collaborating on each project to give our clients strategic recommendations for achieving their goals. We believe we are the only firm that brings together experts from multiple specialty areas to design custom classification and compensation plans that give our clients a competitive edge in the labor markets where they compete.

Our team includes recognized experts in human resource management and understands that while we follow established standards, there is not a "one size fits all" solution to compensation management. The way we look at data is more thorough than our competitors. While we use "standard" calculations for determining pay, we also create ad-hoc reports that meet specific Client needs. We help develop compliant job descriptions and pay plans based on the most current regulations. Clients benefit from the compliance review and appeals processes through a reduction in grievances and an improved sense of equity. Our recommendations take into consideration the business and operational side of organizations.

Paypoint HR's personnel bring several decades of experience of providing total compensation solutions to the public sector. In our response to the Statement of Work, we explain in detail our business history, people, and processes to show the level of resources we bring to the city. Paypoint HR has staff ready to be deployed for this project and has the resources to confidently provide the city with exceptional service.

We are members of WorldatWork and the Society for Human Resource Management. Our personnel keep abreast of new and emerging trends through continuing education in their respective fields and collaborate on each project to bring best practices to our recommendations. Our personnel are well respected and have served as speakers for industry associations, financial organizations, universities, and more. Our personnel are also members of industry organizations and serve on the Board for several groups. Typical studies incorporate a custom external market survey. We also have industry data readily available for use in our assessments. Information we have access to include the most recent survey reports conducted by industry associations, updates to regulations on a federal and state level, as well as latest trends and best practices. We anticipate the client's input on specific survey sources it would like us to use. We feel our expertise, processes, people,



survey data library, and proprietary software distinguish Paypoint HR from other contractors and will help the client reach its project goals.

Our current workload allows us to commit the necessary staff members to the successful completion of the project. We welcome the active participation of the project team throughout the entire study but understand that they will be engaged with other priorities as well. Paypoint HR expects support from the client in communication with key staff, setting up meetings, providing meeting resources, as well as establishing reporting relationships, milestones, and timelines.

### **Project Managers**

Paypoint HR has the following senior staff ready to be deployed for this project and has the resources to confidently provide the city with exceptional service. They are listed below:

### Karin Campbell, SPHR, SHRM-SCP, IPMA-SCP

Master of Business Administration, University of Texas Bachelor of Science in Business Marketing, University of Maryland

Mrs. Karin Campbell has led Human Resource initiatives for more than 20 years. She has helped over 700+ employers and 15,000 employees with the development and delivery of customized HR solutions for employee management programs; conducting labor cost analysis of employee administration, benefits, retirement, workers' compensation, federal, state, and local taxes; budgeting for human capital including recruiting, onboarding, benefits, risk management, training, and compliance; and planning, design, and implementation of payroll administration; health, dental, vision, life, and AD&D insurance; and pension, as well as ancillary benefits within a limited timeframe to large workforces.

She has consulted with clients and their employees on complicated employment topics. Her responsibilities also include development and maintenance of compliance and risk management programs. She has taught OSHA compliance as an adjunct professor. Currently she holds SPHR, SHRM-SCP, and IPMA-SCP designations and serves on the Board for the ASHRM chapter. Karin has a strong understanding of current trends in the benefits industry. Karin worked from 1995-2002 for HRLogic, Inc., a wholly owned subsidiary of Fidelity Investments. Most recently Karin owned her own HR firm, Alpine HR, from 2003 until 2012, when she sold her business. In 2013, Karin along with her husband, Rick, formed Paypoint HR, an HR consulting firm which specializes in employee compensation for both private and public-sector concerns.



Karin's expertise has been utilized in studies that involve:

- Employee Outreach She has developed time tested approaches to gaining employee buy in through effective communication and involvement of staff at all levels. She has created formats for briefing sessions, and orientations that follow accepted industry protocol and considers both the qualitative and quantitative aspects of data collection. Her approach has allowed for better understanding of the nuances within organizations and uses it to formulate recommendations and overcome obstacles that positively impact acceptance.
- Policy Design and Implementation She has created a process methodology for implementation of classification and compensation recommendations. The flow of the process lends itself to clear transfer of administration and maintenance from plan adoption through to long-term application.
- Communication Plans She has led successful projects by creating communication
  plans with the input of each client to recognize project milestones and progress. She
  has created relationship reporting to ensure projects are completed on time and
  within budget.
- Business Strategy She analyzes the strengths, weaknesses, opportunities, and threats faced by each client and the community they serve to incorporate resources into the final recommendations that maximize return. She has helped clients face challenges in gaining the financial commitment necessary to adopt and implement recommendations.



### Dr. Rick Campbet

Ph.D. in Engineering Science and Mechanics, Penn State University Bachelor of Science in Applied Mathematics, University of Virginia Certified Compensation Professional (CCP), WorldatWork

Dr. Rick Campbell's extensive education and experience in the field of mathematics has enabled him to understand highly technical issues. Because he has managed both internal and external clients, he has developed the ability to take the most advanced problems and convert them into easily understood terms and processes. He has applied this experience to the field of compensation and classification for the past 10 years.

He has worked for NASA GSFC, GE Aircraft, and Lockheed Martin Space Systems among others. His roles included Team Lead, Project Manager and Principal Engineer.

Dr. Campbell holds 7 U.S. and international patents for his creative ideas on product and process improvement. Rick has experience with Lean Six Sigma for both service organizations and manufacturing organizations. He brings his unique skills to Paypoint HR to improve the accuracy of our research findings and recommendations.

Rick's knowledge heavily influences the following areas of the study:



- Performance Based Pay He has built pay plans that incorporate performance
  metrics and translates them into fair pay based on relevant goals. His plans maintain
  objectivity and are multifaceted. He has established performance review processes
  and standards for merit-based compensation pay. He has converted organizations to
  pay-for-performance that desired merit-pay programs and were limited by existing
  policy and structures.
- Big Data and Research Analytics He has worked on projects that have required large data sets and has created the format to collect and manage the data that maintains integrity and validity. He has engineered programs that are user friendly yet robust in their functionality and interpolates data into meaningful information to a granular level.
- Trends analysis He has reviewed and analyzed data that look for patterns and correlation to determine if they are valid indicators for comparison. He has looked at causality and correlation links to consider potential for predictability.
- Study Validity He has determined appropriate metrics for comparison in the selection of comparator organizations and benchmark positions to ensure relevancy of findings.
- Financial Impact He has applied both short-term and long-term implications of recommendations for clients to assist in the ability to project necessary funding and revenue sources.



# Similar Projects

Organization	Project Title and Service Dates
City of Aberdeen, Maryland	Classification, Compensation and Benefits Study 2019 - 2021
City of Bath, Maine	Compensation Study 2021 - 2022
Town of Berlin, Maryland	Wage Compensation and Classification Study 2022 - 2023
Belknap County, New Hampshire	Pay and Classification Audit - Consultation Services 2021 - 2022
City of Bethlehem, Pennsylvania	Classification and Compensation Survey 2017 - 2018
Bureau County, Illinois	Compensation Plan Study 2019 - 2020
Caroline County Public Schools, Virginia	Classification and Compensation Study 2022 - 2023
Center School District, Missouri	Job Description, Legal Compliance, and Strategic Compensation Design 2018 - 2019
City of Claremont, New Hampshire	Pay and Classification Study Update 2019 - 2020
City of Columbia, Missouri	Classification and Compensation Data Consultation Services 2018 - 2022
City of Cottage Grove, Minnesota	Position Classification and Compensation System 2020 - 2023
City of Dover, New Hampshire	Classification and Compensation Study 2019 - 2020
Elko County, Nevada	Compensation and Classification Study 2019 - 2021
Town of Farmville, Virginia	Classification and Compensation Plan Study 2019 - 2020
City of Fort Morgan, Colorado	Compensation Study & Analysis 2022 - 2023



City of Fort Walton Beach, Florida

Pay and Classification Study 2018 - 2019

Frederickshare City Public Schools

Classification and Classification Study 2018 - 2019

Fredericksburg City Public Schools, Classification and Compensation Study Virginia 2022

Frederick County Public Schools, Classification and Compensation Study Virginia 2022 - 2026

Town of Front Royal, Virginia

Compensation and Classification Study 2016 - 2018; 2022

Garrett College, Maryland

Job Classification and Compensation Study
2018 - 2019

Gratiot County, Michigan

Classification and Compensation Study
2022 - 2023

City of Glenpool, Oklahoma

Compensation Study
2017 - 2018

City of Jacksonville, Texas

Compensation and Classification Study
2021 - 2022

Kent County, Delaware Compensation & Classification Study 2022 – 2023

Knox County, Illinois

Classification & Compensation Study
2019 - 2022

Organizational Design Study

Town of La Plata, Maryland

Classification and Compensation Study
2022

City of Lake City, Florida

Classification and Compensation Study 2022

20

City of Lake Dallas, Texas

Employee Compensation Study 2020

City of Largo, Florida

Compensation & Classification Study 2019 – 2020, 2022

City of Leander, Texas Citywide Compensation Study

2022

City of Lebanon, Missouri Compensation Philosophy and Study

2018 - 2019

City of Marion, Iowa

Compensation and Classification Study
2019 - 2020



Job Classification and Compensation Study City of Milford, Delaware

2017

Salary Survey and Compensation Analysis Services Millard County, Utah

2021 - 2022

Employee Compensation, Benefits and Classification City of Nixa, Missouri

**Consulting Services** 

2018 - 2019

Compensation, Organizational, and Staffing Level

Northampton County Schools, Virginia Study

2017 - 2018

Oklahoma City Zoological Trust,

Oklahoma

Compensation and Classification Assessment

2018 - 2019

Wage & Compensation Study Otero County, New Mexico

2019 - 2020

Prince George's County Memorial

Library System, Maryland

City of Waynesboro, Virginia

Comprehensive Classification and Compensation

Study

2017 - 2018

Compensation and Classification Plan City of Raytown, Missouri

2021 - 2022

Pay and Classification Audit Rockingham County, New Hampshire

2021

**Employee Compensation and Classification Study** Rockingham County, Virginia

2017 - 2018

Compensation Plan Study City of South Portland, Maine

2019 - 2020

Classification and Compensation Study City of Stuart, Florida

2019

Classification and Compensation Study Warren County, Virginia

2018 - 2019

Comprehensive Classification and Compensation

Study

2019 - 2020

Classification and Compensation Study

2022 - 2023

Town of Warrenton, Virginia Organizational & Staffing Study

2022 - 2023



### Demonstration of Firm's Ability

### Assessment of Needs

Paypoint HR has done a preliminary review of possible hurdles specific to the city of Tomball's ability to attract, motivate, and retain employees. Furthermore, our project history has familiarized us with projects similar in size, scope, and services. You can feel confident our approach is time tested.

Our understanding of the project is that Tomball is a full-service city that provides both its residents and tourists with a full range of municipal services including but not limited to police, fire, public works, and community development. The city desires to update their current compensation plan in order to keep up with current compensation practices. The purpose is to attract and retain a high performing and engaged workforce that will continue providing excellent service to those who live in the city.

### **Possible Challenges**

Paypoint HR found the following issues as possible sources of challenges:

- Increase in community demands and expectations for service offerings paired with limited resources to quickly adapt,
- Difficulty recruiting qualified individuals for certain positions,
- Job roles have changed due to changing technology, increased regulations, etc.,
- Increasing cost of employee benefits,
- Pay compression, external inequity, and perception of internal inequities, and
- A highly competitive labor market with other public and private employers in the region competing for the same labor force.

These obstacles are independently problematic and collectively require a change from a tactical management style to a strategic management philosophy. We believe developing a long-term strategy for recruiting and retaining employees is the true intent of this RFP. Paypoint HR understands we will be working with an appointed team leader, key leadership staff, and stakeholders (Project Team) to validate the scope of services, methodology, timelines, and other deliverables. We anticipate several virtual meetings, but we remain flexible to meet your needs. We are planning that meetings will be used to kick-off the project, employee briefing sessions, and presentation of the findings of the study.



### Methodology

Our methodology is comprehensive and encompasses all of the requirements specified in the RFP. Phase 1 focuses on the Classification/Internal Components. Phase 2 focuses on the Compensation/External Component. The standard methodology we will use to conduct both phases of the study is laid out in the flowchart and delineated below.

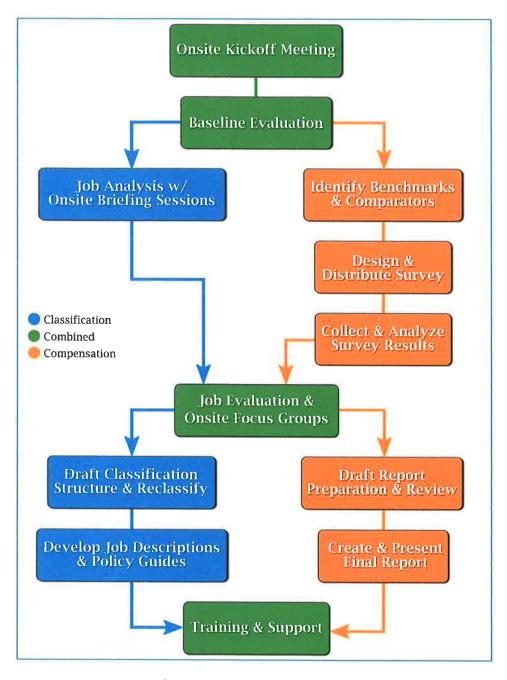


Figure 1 - Process Flow Chart



Paypoint HR plans to conduct the internal equity portion of the study prior to the external portion of the study though some activities will be conducted simultaneously. The reasons for this include:

- Job titles and job descriptions are, in the minds of the employees and their supervisors, inextricably associated with the "worth of the work" or pay.
   Compensation is often a highly emotional issue. By separating the two phases of the study, even though elements of the phases may be conducted concurrently, it gives us two separate yardsticks of measure.
- The compensation review will be completed when there is a full understanding of the scope of work, thereby ensuring that the data developed from the labor market and client's classifications are correct.

Paypoint HR uses an expectation of excellence philosophy when approaching our projects. Based on the size and scope of each project, we determine the most effective utilization of resources and build our project team. We use secure, effective communication tools to safely and transparently share information. This approach tends to take a people-centric perspective, implementing short phases or steps that rely on ongoing feedback. This continuously reshapes and refines the project path. The methodology has proven successful over time and frees teams from using a cookie cutter approach to designing a custom work product. As a consequence, we are able to offer faster turnaround and the dynamic ability to quickly adapt to changes.

### Phase 1 - Classification/Competencies Component

- A. Project Start and Initial Meetings
- B. Baseline Data Collection and Initial Analysis
- C. Job Analysis Collection and Completion & Focus Groups
- D. Job Evaluation and Classification Development
- E. Draft Job Descriptions and Policy Guides
- F. Develop Guide for Implementation of Changes and Draft Interim Report

#### **Phase 2 - Compensation Component**

- A. Identify Benchmark Positions and External Survey Comparator List
- B. Design and Distribute Survey
- C. Collect and Analyze Survey Data
- D. Internal Relationship Analysis and Alignment
- E. Preparation of Draft Report
- F. Deliver Final Report and Deliverables for Implementation

We will look at both qualitative data and quantitative data throughout both the classification and compensation portions study. The purpose of statistical data allows us to capture a snapshot of the existing plan and create baselines on the existing plan. This gives us a starting point to uncover areas of possible review and revision recommendations.



### Phase 1 Classification/Competencies Component

This phase of the assignment will result in the study of all classes that includes the comparison of classes within series and to other occupational levels within the organization. Study tasks include: project initiation and orientation, employee orientations, creation of custom survey websites for employees and managers, completion of Position Vantage Point by employees, desk audits by managers and/or Human Resources, and interviews with employees/focus groups. The cumulative information gathered will culminate in the preparation of revised or new class specifications, and a review process for all employees included in the scope of the study.

#### Task 1A - Project Start

The project initiation phase encompasses all the steps required to initiate the project. This task includes the following activities:

#### **Kick-Off Activities**

- Request pertinent materials prior to the project initiation meeting so that
  Paypoint HR has an understanding of the scope of the study, an understanding of
  the client's current classifications, and is prepared to seek further relevant
  information during the initial meetings.
- Obtain relevant information and statistical/anecdotal data on specific compensation issues and policies. Obtain insight into perceived current compensation system strengths and weaknesses. Identify current incumbents and gather any other documentation to gain better understanding of the client's operations.
- Meet Human Resources Director to discuss project context and methodology, determine reporting relationships, and clarify project understanding and Milestones to create the Communication Plan.
- Reach an agreement on a schedule for the project including all assignments and project milestones/deliverables and deadlines for completion of the assignment.
- Establish an agreeable communication schedule while identifying potential challenges and opportunities for the study.
- Schedule employee Kick-Off briefing sessions.
- Create an Executive Announcement Letter for distribution to staff.
- Initial review of relevant materials, including: (a) any previous projects, research, evaluations, or other studies that may be helpful to this project; (b) organizational charts for departments and divisions along with related job descriptions; (c) current position and classification descriptions, salary schedules, salary ranges, pay scales, payroll reports, and classification systems; (d) strategic business plans and budgets; (e) personnel policies and procedures; and (f) evaluation criteria.
- Discuss the Client's strategic direction and the short-term and long-term priorities.
- Review any data provided by the Client that may provide additional relevant insight.
- Review internal career ladders in order to identify needs, make recommendations, and keep positions competitive in the market.
- Maintain open lines of communication.



#### EXECUTIVE LETTER OF ANNOUNCEMENT

#### Dear Staff.

We are pleased to anno and external competiti plans. The overarching appropriate for the wo

After a thorough review resources firm to prepcompensation plan for

The well-respected firm objectives:

- Review of exist
- Conduct a salar
- Conduct a salar
- Recommend a of findings, and a

#### **Briefings**

Paypoint HR, LLC will l Participation is require determined. The briefi questions, and overall

After the briefings, Pay Position Vantage Point to-day job functions. I so that there is a clear

#### DATA REQUEST LETTER

Attention: Human Resources Director

Subject: Request for Information

Paypoint HR is looking forward to working with you on this important project. In order to get started, we will need some background information from you. Below is a list of the data you will need to generate and send to us in order to get the study underway:

- Organizational Chart including employee names or employee ID in their respective positions
- Job descriptions
- List of benefits- PTO, health, dental, vision, pension, wellness, etc.
- Copy of current pay:
  - Most recent programs, policies and philosophy (manuals, agreements, handbooks, collective bargaining agreements, etc.)
  - o Systems and structure (position classifications, pay grades, pay bands, salary steps)
  - o Administrative policies and procedures
  - Payroll report registers (last 2 pays)
  - o Performance pay policies and budget
  - o Performance evaluation tools (completed questionnaires, desk audits)
  - o Current/desired market position
  - List of competitors for labor
  - History when was current plan established, what changes have taken place and why
  - Financial data- revenues, budget, annual reports long-term and short-term strategic plans, mission, vision, values, and other relevant material

Figure 2 - Sample Letter Templates

#### Task 1B - Baseline Evaluation

Paypoint HR will incorporate the accumulated knowledge and understanding of the project gathered at this point into a main client file. Data will be collected throughout the project and will be housed in this central location. The Baseline Evaluation Task evaluates the current system as outlined and includes the following activities:

- Conduct a comprehensive preliminary evaluation of the client's existing position review process. Conduct any necessary question and answer sessions. Develop an accurate database of client's employees for study and review data as well as career ladders. Understand the client's approach to compensation and overall philosophy on attracting and retaining competent staff.
- Review the existing pay structure and processes to look for potential problems to be resolved. Determine the strengths and weaknesses of the current pay plan(s).
- Complete an assessment of the current conditions that details the pros and cons of the current system as well as highlights areas for potential improvement in the final adopted solution.



- Conduct a thorough review of all background materials related to the client's classification system. Review information from the department head as well as incumbents. Conduct interviews as appropriate.
- Document accepted compensation and classification philosophy and budgets based on input from the Study Project Leaders and other key staff.
- Gain understanding of employee recruiting and retention processes to uncover challenges in the local labor market and provide guidance on market positioning strategies.
- Once a baseline is determined, establish the client's current position as compared to the local market using sources of data preferred by the client as well as Paypoint HR's resource library for consideration.
- Look at goals for recruiting and retention with regards to sustainable budget amounts that will support recommendations on market position strategy.
- Consider both current and anticipated information technology programs, software and staffing levels to support, implement, administer, and maintain the recommendations given to the client by Paypoint HR.

Current Grade	#	# near Min	% near Min	# near Max	% near Max
9	7	5	71%	1	14%
10	2	1	50%	0	0%
11	8	5	63%	0	0%
12	13	5	38%	2	15%
13	8	2	25%	1	13%
14	7	1	14%	3	43%
15	8	3	38%	0	0%
16	15	2	13%	2	13%
17	5	2	40%	0	0%
18	8	0	0%	4	50%

Figure 3 - Sample Baseline Evaluation

### Task 1C - Job Analysis Collection and Completion

The job analysis portion of the study includes employee outreach. We find that by having employee involvement, your staff will feel more valued. By gaining insight from employees about their position and the overall pay structure, in their own words, the study deliverables will be more relevant and as a result, employees will be more inclined to accept recommendations.



During this stage in the process, the following milestones will be met:

- Conduct employee briefing sessions to review the role of employees, the role of supervisors, the scope of work to be covered by the study and to explain how to complete the job analysis questionnaire (Position Vantage Point, or PVP.) It is communicated to employees that this process is not a performance review, but rather an identification of what should be required for new employees.
- Employees will be given a period of time to complete the PVP, usually 10 14 days. Employees are encouraged to retain a copy of their responses for their records.
- Completed surveys are given to department heads for their review and input. Front line supervisors often work in collaboration with department heads during this process. Typically, this process takes 7 10 days.
- Department heads turn in the reviewed PVPs to Human Resources for any further input with the final product then provided to Paypoint HR for analysis.

### Task 1D - Job Evaluation and Classification Development

Task 1D of the project acknowledges the job analysis information and supporting material. The city may have Paypoint HR utilize an existing classification method or choose to utilize Paypoint HR's Compensable Factor System (CFS). Once the job analysis PVP is distributed, Paypoint HR will:

- Facilitate collection of job descriptions, desk audits, and supporting materials from the Study Project Leaders or designated Human Resource department contact. The job descriptions, audits, and supporting reports will be reviewed and analyzed in detail along with other documentation to obtain an understanding of the duties and responsibilities assigned to each position.
- Identify the classification of existing positions utilizing the existing job evaluation system, review jobs, and characterize the internal equity relationships within the organization.
- Review all class specifications with the Study Project Leaders. Review each classification and score the classification using a point factor system or the system that the client has in place. Include an evaluation of results.
- Develop preliminary recommendations for the classification structure. The classification system designed at this point will be based solely on internal equity relationships and will be guided by scores for each classification. Essentially, a structure of classifications will be reviewed and classifications with similar scoring would be grouped into pay grades. The final decision on the minimums and maximums of the pay grades will be determined after the market data has been collected.



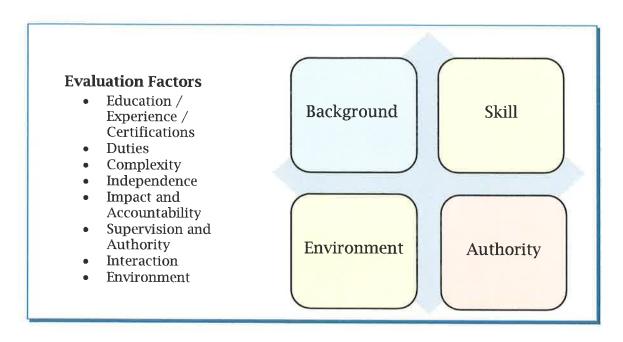


Figure 4 - Position Evaluation Factors (Example)

Prior to developing detailed class descriptions, our job evaluation will result in a classification plan concept and employee allocation discussion with the Project Team. We recognize the city will have its own factors to determine hierarchy. We will compare changes in business needs and operations, as well as any reorganization, with the established classification system and job families, as well as review internal relationships between classifications.

Our job evaluation method involves a quantitative approach. The whole position classification methodology examines your current evaluation criteria and augments it with other factors as needed. Our analysis will include our assessment methodology. We will list broad class concepts and highlight where significant changes may be recommended, such as, expanding or collapsing class series in the same functional area and/or separating or combining classifications assigned to different functional areas. We will review and analyze current classification series, the number of classifications and classification levels, and job families. We will also review and update established titling guidelines for the studied classifications for appropriate and consistent titling.

A detailed, incumbent-specific allocation list for each position included in the study will be prepared, specifying current and proposed classification title and the impact of our recommendations (reclassification upgrade or downgrade, title change, or no change). After we have completed this process, a meeting will be arranged to review any recommended changes to the classification plan with the Study Project Leaders.



After preliminary approval of the class concepts and allocation lists, recommendations for new and/or updated class descriptions will be developed for each proposed classification following the format approved by the client.

From the review of the PVPs, desk audit reports and any interviews, we will update duties, responsibilities, and minimum qualifications of each class specification, as necessary, or develop new class specifications if duties, responsibilities, and minimum qualifications have changed significantly. We will recommend new classification/class levels and/or operational changes, business needs, and any reorganizations that require new classifications. Analysis of FLSA, EEO, and ADA requirements will also be analyzed for compliance.

#### **Index of Current to Recommend Job Classes**

Current Job Class	New Job Class	Trans Code
Superintendent of Printing	Printing Supervisor	T
Support Services Project Manager	Delete	D
Survey Party Chief	Survey Party Chief	N
Surveyor I	Surveyor	M,D
Surveyor II	Surveyor	S,N
	Utility Locator	J
Switchboard Operator	Clerical Assistant	M,D
Systems Analyst	Systems Analyst	N
Transaction Codes		
M - Merge into Other Class	S - Split into Two or More	Classes
T - Title Modification	N - No Change	
D – Delete Class Title	J - New Job Class	

Figure 5 - Sample Index of Current to Recommended Classes

The Index of Current to Recommended Job Classes is an alphabetical listing of all job classes currently used by the client and the recommended disposition of each of those job classes and titles. Current data is from the payroll, class specifications, and/or job descriptions, classification plan, and PVPs. New data includes job class title and transaction codes.



### Task 1E - Draft of Job Descriptions and Policy Guides

Task E of the project will draft a job class classification and allow for review by the city. This task includes the following activities, principally for new job titles and those that have substantially changed, namely:

- A draft copy of the revised/new class description with an allocation recommendation will be submitted to the Project Leaders.
- Department Heads and managers will receive a copy of their employees' draft job descriptions and will be asked to review their comments and feedback to verify and concur with the information provided.
- Subsequently each manager, supervisor, and employee will be given an opportunity to provide comments and concerns regarding any modifications to the classification structure and specifications.
- Our experience has been that this is one of the most critical phases of the project (but also one of the most time-consuming).
- Our proactive and effective communication process at this crossroad has always avoided formal appeals, adversarial meetings, or major conflicts after the study.
- Paypoint HR will provide a format for the client to show each employee whose position was studied, and how their position is being affected.
- The form will have two options for the employee's signature: one line is reserved for employees who have read and agree with their draft job description; the other line is reserved for employees who have read the draft class description and disagree with certain parts, want to make changes, want to add or delete information, or have general questions about the description and/or the process.

### Task 1F - Develop Guide for Implementation of Changes and Draft Interim Report

A Draft Interim Report of the Classification Study will be completed and submitted to the client for review and comment. The report will contain:

- A recommended classification plan;
- A classification implementation and maintenance manual, including documentation regarding study goals and objectives, classification methodology, approach, and process, as well as analysis and resulting recommendations;
- The recommended allocation list, and classification title changes; and
- Classification concepts and guidelines, as well as distinguishing characteristics and other pertinent information for implementation and continued maintenance of the pay plan.

Once we have received the city's comments regarding the Draft Interim Report and have made any necessary changes, a Final Classification Report will be developed that is compliant with State and Federal Regulations.



### Phase 2 Compensation Component

This Section of the study will result in the development of labor market survey parameters and the collection and evaluation of labor market survey data. The findings from the compensation component will be reviewed and analyzed to look for areas of possible improvement. Paypoint HR will create a pay structure that meets the city's objectives. We will give the city perspective on the economic impact adoption of the recommendations will have on the city. This will make the factors for implementation clear and help anticipate needed steps to meet the overall goals.

### Task 2A - Identify Benchmark Positions and External Survey Comparator List

Task 2A of the compensation portion of the study will include identifying benchmark job positions and identifying a mutually agreed upon list of external comparators to be included in the external survey. In order to complete this, the following steps will be taken:

- Involving the Study Project Leaders and stakeholders as appropriate, in the decisionmaking process.
- Agreement on which agencies are included *PRIOR* to beginning the study. Our experience has shown that this is the most advantageous approach.
- Conducting a thorough review of all materials to date including: employee database, classification listing, interviews, compensation review, and meetings with the Project Management Team. This will be closely followed by an exploration of the Project Team's overall strategic compensation vision.
- Thoroughly reviewing the various components of existing compensation plans and policies as well as the regulatory environment surrounding compensation.
- Identifying highly competitive positions within the organization and customizing the survey where appropriate.
- Reviewing and discussing how a compensation program might be designed to support the organization's business strategy and organizational objectives.
- Confirming and discussing the Project Team's preferred percentile placement within the market place.
- Acknowledging the organization's policy with respect to internal pay equity and employee perceptions of fairness.
- Addressing the Project Team's philosophy with respect to employee retention including the role compensation plays in retention issues.
- Reviewing the Project Team's philosophy with respect to fiscal sensitivity and flexibility.

"Benchmark classes" are normally chosen to reflect a broad spectrum of class levels. The positions that are selected normally include classes that are most likely to be found in other similar agencies and will therefore provide a sufficient and valid sample for analysis.

Benchmark positions should encompass the entire range of positions from the beginning of the pay ranges to the end. There should be a number of positions equally interspersed among the pay scale. Positions that have been difficult to attract and retain excellent



employees should be included. Paypoint HR will offer information and examples for the Project Leaders to consider and which will provide a measurable, rational, fact-based methodology to determine the relative job worth within the organization (as required by the EEOC).

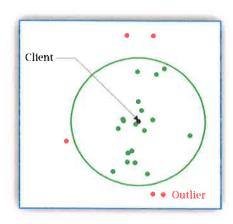


Figure 6 - Illustration of Economic Variance Using the Client as the Baseline

Paypoint HR will conduct an economic analysis of regional organizations to identify a preliminary unbiased list of appropriate comparators. The purpose of this step is to ensure the worthiness and legitimacy of using these organizations to develop recommendations. This adds validity to the findings and yields defensible results. We will keep in mind the Project Team's criteria on such factors as degree of competition for obtaining and retaining candidates for high quality staff, their location in the city's traditional recruitment areas, and their level of service. Paypoint HR uses objective parameters to determine the legitimacy of findings. Below is a list of possible criteria to consider when selecting organizations to be sampled:

### Sample List of Selection Criteria

Median Housing Price Median Household Income Cost of Living Adjustment Population Unemployment Rate Labor Force Participation Rate Proximity

Each organization considered is given a variance score related to data points and an aggregate variance score is created. This will help identify the organizations whose results will provide validity to the study. Upon identifying benchmark positions and the selected comparators, Paypoint HR will then create the document for surveying the selected organizations and conduct the external survey.



### Task 2B - Design and Distribute Survey

In Task 2B of the study, it is anticipated that the creation and distribution of the external survey will take place. This analysis will include a detailed concise presentation of data to be collected. The survey will include job titles along with a brief summary of each position. This approach allows respondents to compare job description to job description and not just job titles, therefore ensuring true "matches" from the survey respondents.

Paypoint HR will send the survey to all comparators and if necessary, complete Freedom of Information Act (FOIA) requests. We conduct all of the survey distribution, data collection, and analysis ourselves to ensure validity of the data and to enforce quality control. While there is an industry standard of 5-15% response rate for surveys, Paypoint HR typically receives 25-40% response rates. While the surveys are out for distribution, Paypoint HR will further examine the existing compensation environment to establish a baseline and keep in contact with the Project Team.

### Task 2C - Collect and Analyze Survey Data

Client's Job Title	Client's Job Summary	Match	Min	Mid	Max
				45 154	2 11-2
Accounting Technician	Performs intermediate technical and clerical work involving the preparation and/or maintenance of fiscal or related records; does related work as required.	Exact Match - 100%	\$15.61	\$18.53	\$26.0
Administrative Assistant	Performs difficult skilled clerical work providing a variety of administrative, secretarial and record keeping duties; does related work as required.	Very Good Match - 75%	\$14.15	\$18,72	\$23,64
Benefit Programs Specialist I	Determines eligibility and re-determination of eligibility of individuals and families for financial assistance, food stamps, medical assistance, and other social services' benefit programs. Entry level.	Exact Match - 100%	\$19.92	\$19.95	\$33.26
Building Inspector	Performs intermediate technical work in the inspection of all phases of building plans and construction.	Exact Match - 100%	\$18.08	\$26,72	\$30.2
Chief Deputy Treasurer	Performs difficult technical and administrative work assisting in the operation of the Treasurer's Office; does related work as required.	Exact Match - 100%	\$35.77	\$45.37	\$59.7
Communications Officer	Performs intermediate skilled clerical work dispatching law enforcement, fire, rescue and other equipment and personnel usually in response to emergency situations; does related work as required.	Very Good Match - 75%	\$18.06	\$20.32	\$30.1
Communications Supervisor	Performs difficult technical work overseeing and participating in dispatching law enforcement, fire and rescue equipment and personnel to emergency and non emergency requests for service.	Very Good Match - 75%	\$20.95	\$25.92	\$34.9

Figure 7 - Sample of Job Summaries in External Survey

Following the distribution of the surveys, Paypoint HR will collect the data and conduct an in-depth review of the survey results with the Study Project Leaders, as appropriate. The purpose of this review is to identify any additional information needed or areas that require



further analysis. Paypoint HR will examine salary spread for all grades, ladders between grades, and identify the possibility of positions being compensated differently than intended from the existing plan. We will examine the distribution of employee salaries to highlight challenges and conduct an analysis of wage compression using Paypoint HR's proprietary statistical processes, if requested. Positions that contribute to compression are specifically identified for adjustment.

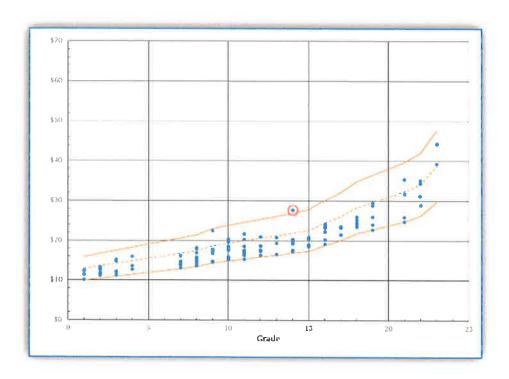


Figure 8 - Baseline Analysis of Client's Workforce

#### Task 2D - Internal Relationship Analysis and Alignment

To determine recommendations for internal equity, considerable attention will be given to this phase of the project. It is necessary to develop an internal position hierarchy based on the organizational value of each classification. By reviewing those factors, we will make recommendations regarding vertical salary differentials between classes in a class series (if recommended), as well as across departments.



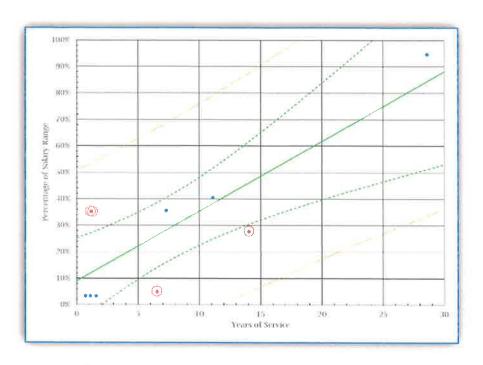


Figure 9 - Sample Internal Compression Analysis

Paypoint HR analytically develops an internal hierarchy based upon the job analysis responses. The ultimate goal of this critical step of the process is to address any internal equity issues and concerns with the current compensation system. We look for compression and inconsistencies. Our quantitative tool, Compensable Factor Score (CFS) system, allows us to objectively compare between certain classifications.

Current Grade	Job Title	CFS Score
25	Director of Public Works	95.7
24	Director of Fire & Rescue	83.4
24	Director of Human Resources	78.3
22	Deputy Director of Finance	43.5
FR 4	Lieutenant, Police	21.1
19	Senior Accountant	20.5
12	Crew Leader	13.9
13	GIS Specialist	12.4
2	Custodian	7.5

Figure 10 - Sample of Compensable Factor Score Results



We will create a sound and logical compensation structure for the various levels within each class series, so that career ladders are not only reflected in the classification system but also in the compensation system. The recommendations will contain pay differentials between levels that allow employees to progress on a clear path for career growth and development. Career ladders will be looked at both vertically and horizontally to mirror the classification structure that was developed during the classification section of the study. Paypoint HR's Compensable Factor Score (CFS) formulation provides a framework to construct an unbiased internal hierarchy of positions.

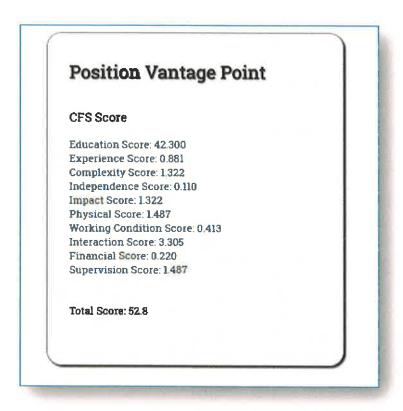


Figure 11 - Compensable Factor Score Example

The internal hierarchy is correlated with the findings of the external market, external equity, by using Paypoint HR's non-linear statistical algorithm. A 90% or greater correlation is typical, lending to confidence that both the internal and external equity are sound and appropriate.

Paypoint HR may choose to supplement the survey data with information from our own internal library. This helps to identify outliers and get a pulse on how the study results compare to the market as a whole.



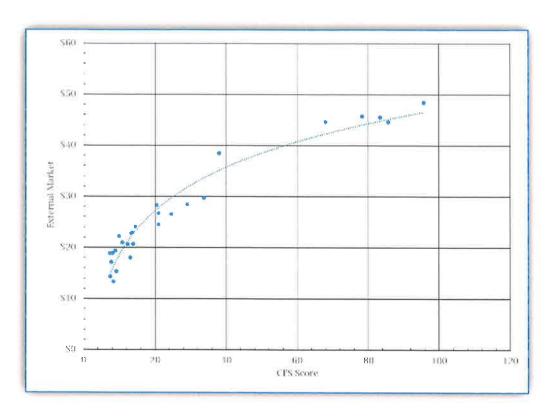


Figure 12 - Sample Comparison of Internal / External Hierarchy

### Task 2E - Preparation of Draft Report

Depending on the data developed from the internal analysis, we will review and make recommendations regarding internal alignment of your salary structures including combining or expanding groups or salary scales. We will develop recommendations for pay grades and salary ranges for all classifications based typically on median salaries from the comparable agencies based on the organization's overall compensation philosophy and policy. We will also analyze any pay compression issues to ensure internal equity, if requested.

- We will conduct a competitive pay analysis using the market data gathered to assist in the determination of external pay equity and the recommendation of a new base compensation level for each classification studied.
- We will conduct a comparative analysis to illustrate the relationships between current pay practices and the newly determined market conditions. We will also develop solutions to address pay equity issues. Our analysis includes information regarding the financial impact of addressing pay equity issues for the city. The end result is intended to create a market adjustment and implementation strategy supporting your goals, objectives, and budget considerations.



Positions will be categorized in a compensation ratio or "Compa-ratio" relating actual pay rates to market rates to determine if they are in-line with the external market. Positions will be classified by their Compa-ratio and determined to be either below, at, or above the market rate. We use these findings to make corrections to pay for each position which allows for fiscal impact analysis of recommendations.

	Accounting Technician I	Admin. Assistant	Asst. County Attorney	Asst. Landfill Manager
Market Percentiles				
20%	\$15.78	\$15.27	\$34.70	\$16.88
25%	\$17.17	\$16,03	\$36,37	\$17.91
30%	\$17.69	\$16.56	\$38.07	\$18.74
603	1.499	2000	SERVE	3000
70%	\$22.92	\$22.18	\$52.69	\$24.75
75%	\$23.29	\$22.73	\$53.81	\$25.91
80%	\$24.27	\$23.75	\$55.44	\$26.88
Mean	\$20.25	\$19.51	\$45.41	\$22.29
Compa-Ratio	-1.6%	-6.3%	-11.3%	+8.4%

Figure 13 - Sample Compa-Ratio Results by Job Title

The Draft Final Report will be completed and submitted to the Study Project Leaders for review and comment. The report will provide detailed compensation findings, documentation, and recommendations. The report will include the following information:

- A proposed Salary Range/Plan document;
- Any alternative compensation plans identified;
- Reports addressing employees whose base pay either is below or exceeds the market rate;
- The option to implement the recommended plan in phases;.

After an initial round of feedback from the Study Project Leaders, we will make edits and resubmit the draft to the Project Team for review and approval. Final meetings with the Project Team and stakeholders will be conducted and any final adjustments are made prior to delivery of the final report to the appropriate stakeholders. Once all of your questions and concerns are addressed, a Final Report will be created and submitted in a bound format and electronic format.



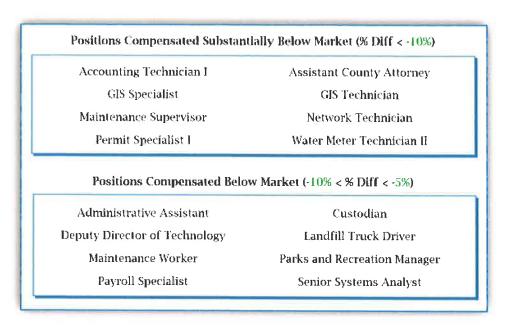


Figure 14 - Sample External Market Results Summary

### Task 2F - Deliver Final Report and Deliverables for Implementation

Paypoint HR typically works on tight schedules that demand extensive communication. We first listen to our clients to understand their specific needs and then create recommendations that fulfill the purpose of the study. Our final report reviews the city's background as related to the study and conveys complex concepts clearly and concisely. We feel this is one of our strongest attributes. An area of communication where we particularly excel is in the ability to communicate with employees at all levels of education and background. The concepts covered during employee outreach are reflected in the final report, as appropriate. This improves morale as the employees feel valued by knowing they have been heard. We are a liaison and have discovered opportunities and issues that would not have otherwise been utilized or addressed.

The final report includes an Executive Summary that summarizes the study methodology and gives recommendations for consideration by the city. The report highlights specific areas where an opportunity exists to improve the city's Classification and Compensation programs. The strategic position of the existing plan is reviewed in relation to the findings and shows comparisons. Recommendations that affect the city's budget are reviewed and their financial impacts are projected to ensure the city is able to support them. The Final Report is developed in a way that is relevant to the current market as well as allows the city to make a long-term strategic plan for attracting and retaining staff. The work product includes steps for implementation, training, and ongoing administration.

Our recommendations have been well received by our audiences. We have developed valued relationships and are considered by our clients and their employees as a trusted advisor. We



welcome the opportunity to work with the city to prove ourselves as an excellent serviceoriented firm.

#### Salary Recommendations

The fiscal impact of the recommendations listed below are approximate costs for salary adjustments only. It does not factor in associated costs for employee related benefits.

- Raise the salary of 13 positions that are substantially below market, first, at a cost of \$102,438.
- 2. Raise the salary of 52 positions that are below market, second, at a cost of \$145,571.
- Adjust the salaries of positions that are near market with normal base-salary and tenure adjustments.
- Discontinue making base-salary adjustments to the salaries of positions that are above or *substantially* above market until compensation is near market. Continue providing tenure-based salary bonuses.
- Adjust only the salary scale by the Southern Mid-Atlantic Consumer Price Index (CPI) yearly to help ensure that the County's salary plan keeps up with market. Individual salaries would not be scaled by the CPI.

Figure 15 - Sample of Study Recommendations

### **Summary of List of Standard Deliverables**

- Kick-off meeting with Project Team and collaborative development of the Project Communication Plan.
- Project planning and methodology.
- Briefing Sessions with All Employees to go over the scope of the project, their role, and to give direction on how to complete the job analysis.
- Job Evaluation report completed using scores from job analysis responses.
- Comparator Analysis reports to identify localities that compete for labor with the city.
- Development of agreed benchmark positions.
- External Market Survey for comparators with benchmark job titles and short job summaries.
- Update of Job Descriptions, where applicable, to include FSLA, EEO, and ADA compliance (sample provided upon request).
- Creation of Recommendations for Reclassifications report, including job title simplification.
- Development of a Compensable Factor Scoring System tailored to the city for use and maintenance of job evaluations and internal equity.
- Development of training for ongoing administration and implementation along with supporting materials and manual.



- Development of a salary structure based on the survey findings and job evaluations.
- Survey finding reports showing options for strategic position as compared to current position.
- Fiscal Impact report showing costs associated to the selected strategic market position.
- Cumulative Final Report for presentation which shows methodology, procedures, development of findings, work product deliverables, and the financial impact of recommendations.

### **Implementation**

Communication with the Project Team and key stakeholders are described at each step in the process of our project methodology. We consider our audience for implementation to be the Project Team, managers, and employees. We have tailored our process to involve each at the appropriate times. We incorporate meetings, frequently asked questions, questionnaires, informal appeals, reviews and feedback sessions. Various media is used during the project to convey changes. We include: online access to information, written communication, forms, face-to-face meetings, electronic communication, as well as virtual meetings.

Weekly progress reports will be provided to the Project Team. Paypoint HR will also provide to the Project Team status reports every two weeks and as requested. We keep our clients fully abreast of all activities that Paypoint HR undertakes during the course of our projects to ensure timely completion and to short-circuit any issues that may arise.

- Paypoint HR provides forms for discussions with personnel regarding how the changes affect them individually.
- We create Job Discussion Request (JDR) and Job Discussion Guide (JDG) forms for employees and their supervisors to complete and submit to the Human Resources department. While employees may not always agree with our recommendations, they have a "second chance" to ensure that they have been heard and to continue the educational process regarding why specific recommendations were made.
- A manual of instructions and training materials regarding the administration of the proposed compensation system;
- A list of implementation issues, schedules, fiscal impact statements, cost projections, and communications surrounding our recommendations;
- A guide for rules, policies, and procedures for you in implementing, managing, and maintaining the compensation system;
- Train the trainer sessions; and,
- Customized software, unique for each client based on the results of the study, and support plan options.



### Tentative Timeline

Our professional experience is that comprehensive studies of this scope and for this size organization take no more than 16 weeks to complete, allowing for adequate position vantage point completion, interview time, classification description development, compensation data collection and analysis, review of steps by the client, the development of final reports, and any appeals.

Timely progress reports will be provided to the client. Paypoint HR will also provide to the Project Team interim reports as the project progresses. We keep our clients fully abreast of all activities that Paypoint HR undertakes during the course of our projects to ensure timely completion and to short-circuit any issues that may arise. A customized schedule would be constructed in conjunction with both Paypoint HR and the city to meet the project requirements.

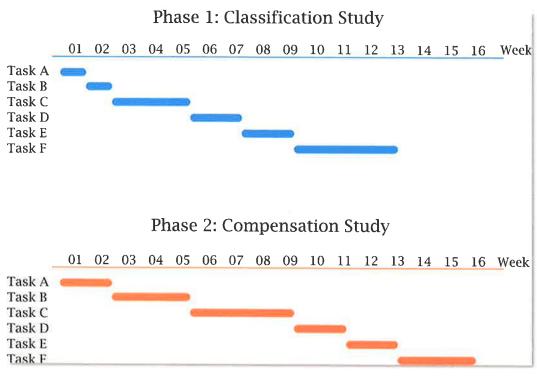


Figure 16 - Gantt Chart



### Cost Proposal

Ex	hibit B		
COST PROPOSAL			
RFP 2023-04R Classificat	ion and Compensation Study		
Services	Cost of Service (maximum)		
Classification Study \$13,500			
Compensation Study \$24,000			

Hourly Rates		
Service/Position Hourly Rate Sr Compensation Professional \$125		
Sr Compensation Professional	\$125	
		_

Add additional space if needed

**PHASE 1 Classification Component** 

Task		Hours
A	Project Start and Initial Meetings	12
В	Baseline Data Collections & Initial Analysis	24
C	Job Analysis Collection/Completion & Focus Groups	28
D	Job Evaluation and Classification Development	24
E	Draft Job Descriptions and Policy Guides	8
F	Develop Guide for Implementation of Changes and Draft Interim Report	12
	Subtotal Professional Hours	108

**PHASE 2 Compensation Component** 

Task		Hours
A	Identify Benchmark Positions and External Survey Comparator List	12
В	Design and Distribution of Survey	24
C	Collect and Analyze Survey Data	60
D	Internal Relationship Analysis and Internal Alignment	40
E	Preparation of Draft Report	32
F	Deliver Final Report and Work Products for Implementation	24
	Subtotal Professional Hours	192



The standard consulting rate for the senior personnel listed, consistent with the Federal GSA schedule, is \$125 per hour of service. For a project entailing 300 hours of service, the total fee would be \$37,500. Our fee includes expenses associated with travel, phone, materials, and supplies. The total is an estimate of the time needed. Regular invoices, including a thorough delineation of services rendered, would be on a net 30-day basis. Paypoint expects support from the client in communication with key staff, setting up meetings, and providing meeting resources, as well as establishing reporting relationships, milestones, and timelines.

Provisions to Other Agencies: Paypoint HR agrees to make available to other Government agencies, departments, and municipalities the prices submitted in accordance with said terms and conditions therein, should any said governmental entity desire to buy under the terms of the proposal.



### References

Contact Name	Contact Info	Project Title and Service Dates
Hubert Collins Human Resources Director	205 North Marion Avenue Lake City, FL 32055 (386) 719-5795 CollinsH@CLFLa.com	Classification and Compensation Study 2022

The City of Lake City employees approximately 261 full-time employees in 117 unique job classifications. The scope of services for the project included

- Identify market peers and identify compensation benchmarks for the City's current roles
- Determine whether the City's compensation strategy is competitive to hire and retain top talent
- Recommend updates/changes to current compensation strategy and pay matrix
- Consideration for Knowledge, skills, abilities, education, experience level, etc.
- Implementation of State of Florida's minimum wage increase with consideration across all
- levels of the organization

Contact Name	Contact Info	Project Title and Service Dates
ReNissa Wade Assistant City Manager City of Jacksonville	315 S. Ragsdale Street Jacksonville, TX 75766 (903) 618-9461 ReNissa.Wade@ jacksonvilletx.org	Compensation and Classification Study 2022

The City of Jacksonville employees approximately 135 full-time employees in 65 unique job classifications. The scope of services for the project included

- Review all current job classifications, confirm, and recommend changes to hierarchical order of jobs using your evaluation system.
- Establish appropriate benchmarking standards and conduct salary surveys as needed for similar positions (job descriptions) as required (prefer to assess duplicate benchmarks -both municipalities as well as local employers).
- Identify potential pay compression issues and provide solutions.
- Development of job descriptions for all current positions and up to 10 additional positions.
- Provide written implementation guide (best-practices for phasing in potential adjustments).
- Provide a staff/per capita breakdown as compared to benchmarked municipalities. This should include an organization-wide and departmental breakdown.



Contact Name	Contact Info	Project Title and Service Dates
Joe Fischbach Human Resources Manager City of Cottage Grove	12800 Ravine Parkway S. Cottage Grove, MN 55016 (654) 458-2883 JFischbach@ CottageGroveMN.gov	Position Classification and Compensation System 2020 - 2023

Cottage Grove employs 145 full-time and 12 part-time employees as well as 47 paid on call Fire and 200 seasonal staff. Of this, 82 employees are organized into one of the following unions: Cottage Grove Police Officers Federation, Inc., Law Enforcement Labor Services, Cottage Grove Professional Firefighters Association, and International Union of Operating Engineers

The scope of work for the Classification & Compensation Study included

Provide professional services with integrative support services to evaluate and analyze needs, design, develop, and implement updates to the position evaluation and compensation system that includes the following milestones:

- Evaluation and analysis of City needs and philosophy.
- Evaluation of existing job descriptions and the recommendations of revisions to assure compliance with ADA and other State and Federal requirements.
- Thorough evaluation of changed positions to determine a job value, by assigning points to the position based on standard factors, and a spot review of the current position evaluations with recommendations for necessary revisions.
- Objective classification ranking and banding of each position and the provision of internal pay equity.
- Provide a wage/labor market survey and the analysis of supporting data for the development of the pay structure while assuring internal and external equity and compliance with State Pay Equity Compensation Standards.

Provide recommendations and options for updating the evaluation and compensation system.

- Provide system testing to assure compliance.
- Provide recommendations on a system for determining the validity for requests for reclassification and/or compensation changes.
- Determine exempt and non-exempt status for each position.
- Provide implementation support and maintenance training on the system.
- Post contract services involving review of new job descriptions and determination of points and salary for the new position as well as assistance with the first State Pay Equity report following compensation review to assure compliance.



Contact Name	Contact Info	Project Title and Service Dates
Erika Helgerson Director of Human Resources City of Bath	55 Front Street Bath, Maine 04530 207.443.8330 EHelgerson@CityofBath.com	Citywide Employee Compensation Study 2021 - 2022

The City of Bath's non-represented employee workforce includes 102 full time positions within roughly 73 distinct classifications and over 40 additional seasonal and/or part-time employees.

The scope of work for the Citywide Employee Compensation Study included

- Provide for a comprehensive evaluation of every job within the City to determine relative worth within the organization for internal equity and for the establishment of pay ranges and step progressions within the ranges.
- Review current compensation and benefits and understand current challenges in recruiting and retaining employees.
- Develop and conduct a comprehensive compensation and benefits survey based on comparable labor markets, including both private and public sector employers.
- Recommend appropriate salary range for each position based on the classification
  plan, the compensation survey results, and the internal relationships and equality.
  Prepare a new salary structure based on the results of the survey and best practices.
- Develop guidelines to assist City staff with determining the starting pay for new employees based on knowledge and experience above the minimum requirements of the position, how difficult the position is to fill, and market competitiveness.
- Identify any extreme current individual or group compensation inequities and to provide a recommended corrective action plan and process to remedy these situations.
- Recommend implementation strategies including calculating the cost of implementing the plan.
- Provide recommendations for the ongoing internal administration and maintenance of the proposed compensation plan. Maintenance should include annual activities such as cost of living increases.

Contact Name	Contact Info	Project Title and Service Dates
Michelle D. Cichoki Director of Human Resources City of Bethlehem	10 East Church Street, Bethlehem, PA 18018 (610) 865-7015 MCichoki@Bethlehem-PA.gov	Classification and Compensation Survey 2017 - 2018



The City of Bethlehem non-represented employee workforce includes 99 full time positions, 18 full-time contract positions, and 154 seasonal positions.

The scope of work for the Classification and Compensation Survey included

- Conduct a thorough job analysis for every position to be included in the study and utilize this information to properly classify all positions of interest.
- Identify management, supervisory, professional, technical, and general employees, including FLSA status (exempt/non-exempt).
- Update and/or create class specifications as needed to uniformly reflect distinguishing characteristics, essential job functions, minimum qualifications, supervision exercised and received with definition of lead or supervisory roles, working conditions, physical requirements, license requirements, and regulatory requirements for all classifications.
- Conduct salary survey by comparing salary data for each existing classification.
   Included in the survey will be consideration for benefits provided between the City and the selected agencies.
- Evaluate jobs by developing, then reviewing a job ranking structure, verify rankings by analyzing pertinent market data concerning the ranking; determine recommended comparative city and if applicable county employers, compare initial rankings to the City's existing ranking and that of the market hierarchy and adjust as determined to show compensation at market rates.
- Recommend pay grades; modified grade pricing and salary ranges for all
  classifications based on the compensation survey results, if required. Essentially,
  eliminating inequity to the external employment market.
- Recommend an appropriate salary structure including minimum, midpoint, and maximum and the difference between each salary step if different than current structure.
- Study current performance appraisal system and practices. Identify essential elements of performance appraisals necessary to use the appraisals for merit purposes. Develop methodologies, written procedures, and training and implementation plan for performance appraisal.
- Make recommendations to eliminate the 27th pay while maintaining the bi-weekly pay process.

Contact Name	Contact Info	Project Title and Service Dates
Stephanie Weaver HR Director City of South Portland	25 Cottage Road South Portland, ME 04106 (207) 767-7667 SWeaver@SouthPortland.org	Compensation Plan Study 2019 - 2020

The City of South Portland employs 168 permanent (full and part-time) employees in approximately 130 different positions.



The scope of work for Compensation & Classification Study included

### 1) Job Descriptions:

Create, modify and update job descriptions for all nonunion positions in compliance with all applicable state and federal statutes. Provide orientation sessions to explain the process to employees, supervisors and managers. Provide for employee input, likely via a survey and follow up interview process, and the supervisor's review, comments and approval; with final approval by the Human Resources Department. Ensure Essential Functions are accurate and documented. Ensure FLSA status is defensible.

#### 2) Classifications:

Rate and rank positions based on specific criteria, and then recommend how positions should be placed into a grade or classification system that ensures internal equity and fairness. Allow for an appeals process for individuals who may require additional information regarding the proposed classification for their position. Meet with supervisors and senior managers to introduce the classification structure and respond to questions and concerns. Develop a position evaluation system for the Human Resources Department to administer ongoing to ensure appropriate classification when new positions are introduced or when significant changes to a position are made.

### 3) Salary Survey:

Conduct a salary survey of comparable municipalities and relevant other organizations in the region to provide data for comparison to current City wages to assess the level of market competitiveness. Methodology to be used and recommended comparable communities and entities with rationale specified.

#### 4) Compensation Plan:

In collaboration with the City's project oversight team (City Manager, Finance Director, and Human Resources Director), develop a statement of compensation philosophy for the City. Based on current information, this philosophy likely will include a merit compensation component and a desire to pay employee "at market." Using information from the salary survey, recommend salary structures and a compensation plan aligned with the City's compensation philosophy. Develop a system to integrate positions and employees into the plan and manage the plan going forward, including how to stay current with the market. This system will include costing out the recommended approach and may include how the new plan can be phased in over time if full deployment exceeds available resources. Provide employee education on how the new plan works.

### 5) Performance Evaluation:

Review the City's current performance evaluation forms to ensure they align with the recommended compensation plan. Suggest improvements to the evaluation forms as needed. Provide supervisory training on using the final evaluation form to align and support the compensation plan.



Contact Name	Contact Info	Project Title and Service Dates
Roz Johnson Human Resources Director City of Stuart	121 SW Flagler Avenue Stuart, FL 34994 (772) 288-5322 RJohnson@CLStuart.FL.US	Classification and Compensation Study 2019

The City of Stuart has a total of 251 full-time budgeted positions with 79 in one of two collective bargaining units and 40-45 part-time employees across 121 different classifications.

#### Classification

- Conduct a job audit of selected benchmark positions, including general task analysis by department. This review may include interviews with Department Directors, division managers and other key personnel and/or employees to determine the essential functions of each position. Benchmark positions to be determined by the project team, input from Department Directors and guidance from the consultant.
- If deemed the appropriate method, prepare/provide a job analysis questionnaire for City management approval. The City would facilitate its distribution and completion.
- Assign all jobs to salary grades based on an objective evaluation of compensable factors related to the duties and responsibilities of the individual job.
- Refine job classifications/titles to accurately represent job duties and responsibilities as necessary. Review supervisor/management titles and recommend titling structure which defines consistent levels of responsibility across the organization.
- Review a sampling of existing job descriptions and recommend updates, as needed, including requirements of education, experience, knowledge, skills, and abilities.
- Map career ladders/promotional opportunities for selected classifications.
- Provide methodology for evaluating the classification of positions/jobs on an ongoing basis. Train Human Resources personnel in the administration of the proposed new/modified classification system.
- Assess FLSA designation for select positions.

#### Compensation

- Review the current pay grade and salary ranges of City positions, including recommending appropriate salary ranges based on compensation survey and study results and appropriate salary range for each position.
- Evaluate current pay plan structure (i.e. number of pay grades, including additions, deletions, and/or consolidations, appropriateness of pay range spread from salary minimum to maximum).
- Conduct interviews, as necessary, with City Manager, Human Resources personnel, and Department Directors for the purpose of clarifying and determining project scope, selection of entities to be surveyed, and identification of benchmark



- positions. Listing of the benchmark agencies to be utilized in the study shall be subject to review and approval by the project and/or executive team prior to the initiation of the work.
- Determine the appropriate labor markets for the study (non-bargaining, PBA, and IAFF) and determine existence of relevant salary survey data.
- Develop and conduct an external compensation survey comparing benchmark
  positions with other local government and private sector entities in order to identify
  the City's competitive position in the regional labor market. This compensation
  survey shall include the actual salaries and tenure in position of employees in said
  benchmark positions, with anomalies identified.

Contact Name	Contact Info	Project Title and Service Dates
Samantha Lauzon Human Resources Manager City of Claremont	58 Opera House Square Claremont, NH 03743 (603)504-0298 slauzon@claremontnh.com	Pay and Classification Study Update 2019 - 2020

The City of Claremont employs approximately 75 non-union positions and 78 union positions.

The scope of work for the Pay and Classification Study Update included

- Update and validate job descriptions for the City's union and non-union positions;
- Work with City Staff to define comparable communities to survey and collect wage and benefit data from;
- Analyze the wage and benefit data received from the comparable municipal communities; Provide a comprehensive market analysis based on the data;
- Develop recommendations for appropriate follow-up actions, factoring in considerations as appropriate, including market competitiveness, internal equity, and funding and timing options, along with feasibility.
- Develop a position classification system based on appropriate internal equity;
- Develop recommendations for establishing appropriate compensation ranges, which will provide for a competitive pay plan with other municipal employers comparable to Claremont;
- Provide the City with a salary classification manual that documents the classification.
- methodology used in the study and provides for a sustainable system for maintaining a future salary administration program.



## Appendix - Sample PVP Job Description Survey



First Name	Last Name	Job Location
Department	Job Title	Full-time / Part-time
<b>Job Summary</b> Please provide a summary for tl	he purpose of the position in one or two sentences.	
<b>Where Position Fits</b> Complete the structure using jo	ob titles to show where your job fits. Use official classificat	tion titles only, not working titles.
	Supervisor's Title	
Job Tit	tles of Peers / Co-workers (Reporting directly to sam	ne supervisor)
Job Tit	tles of Peers / Co-workers (Reporting directly to sam	ne supervisor)
Job Tit	tles of Peers / Co-workers (Reporting directly to sam	ne supervisor)
Job Tit	tles of Peers / Co-workers (Reporting directly to sam	ne supervisor)
Job Tit		
Job Tit	Jobs Reporting Direct to Position (If applicab	



**Education and Experience** 

Minim	um Education Level that Should h	e Required fo	r Job Title			
	No Degree	Same and	Master Deg	ree in a Relate	d Field (MA/MS/MB	<b>A</b> )
	High School Diploma / GED	*samanilismaatil	Master Deg	ree Not in a Re	elated Field (MA/MS,	/MBA)
Allameterstore	Trade School Certificate	Salara an is	Specialist I	Degree in a Rel	ated Field	
October as consisten-	Associate Degree in a Related Fie	ld	Specialist I	Degree Not in a	Related Field	
The state of the s	Associate Degree Not in a Related	d Field	Doctorate I	Degree in a Rel	ated Field (PhD/JD/	EdD)
America Gree	Bachelor Degree in a Related Fiel	d l	Doctorate l	Degree Not in a	a Related Field (PhD,	/JD/EdD
	Bachelor Degree Not in a Related	Field	Other			
,	e Field Required for Job Title (e.g.,					
Upon e	entering position: the minimum n For Police Lieutenant: 8 years as a	umber years o certified swo	f prior exper rn officer, all	ience in profe ranks includi	ssion required. ng Officer and Serge	eant)
0	$\begin{bmatrix} 1 & 2 & 3 \end{bmatrix}$	4 to 5	6 to 7	8 to 10	More than 10	
Upon e	entering position: the minimum n For W/WWTP Operator III: 3 years	umber of year	s in precedin	g job in job se		
0		1 to 5	G + 2 7	9 to 10	Move the second	
U	1 2 3	4 to 5	6 to 7	8 to 10	More than 10	



Equipment/Tools (e.g., GIS, Microsoft Office, Backhoe, Narcan)

Visual Acuity (check all that apply)
Clarity of vision at 20 feet or more
Clarity of vision at 20 inches or less
Three-dimensional vision - ability to judge distance and space relationships
Precise hand-eye coordination
Ability to identify and distinguish colors
Sub-resides.
Regulatory (Enter number associated with category)
EEO Category Number (if known)
1 - Officials / Administrators
2 - Professionals 3 - Technicians
4 - Protective Service Workers
5 - Paraprofessionals
6 - Office / Clerical 7 - Skilled Craft Workers
8 - Service / Maintenance
FLSA Status and Exemption (if known)
1 - Non-exempt
2 - Exempt - Executive
3 - Exempt - Administrative 4 - Exempt - Computer
5 - Exempt - Professional Learned or Creative



Duties and Responsibilities (to identify major duties and responsibilities)

EXAMPLE Percent of time spent 40%	Result Expected of the Work  Payroll administration for the maintenance department
Priority (Select one)  Essential X  Very important  Important  Somewhat important  Marginal	Tasks Required to Achieve Result  Collecting payroll information from department employees on a weekly basis; reviewing the collected information to make sure that it is complete; forwarding all appropriate documentation (timecards, requests for time off, etc.) to the business office for processing.
Task 1 Percent of time spent	Result Expected of the Work
Priority (Select one)  Essential  Very important  Important  Somewhat important  Marginal	Tasks Required to Achieve Result
Percent of time spent  Priority (Select one)  Essential Very important Important Somewhat important	Result Expected of the Work  Tasks Required to Achieve Result
Marginal	



Duties and Responsibilities (to identify major duties and responsibilities)

Task 3	Result Expected of the Work
Percent of time spent	)
Priority (Select one)	Tasks Required to Achieve Result
Essential	Tusks Required to Acineve Result
Very important	
Important	
Somewhat important	
Marginal	
Task 4	Result Expected of the Work
Percent of time spent	1
Priority	
(Select one)	Tasks Required to Achieve Result
Essential	ì
Very important	
Important	
Somewhat important	
Marginal	
Task 5	Result Expected of the Work
Percent of time spent	Result Expected of the work
1	
D. 6	
<u>Priority</u> (Select one)	Tasks Required to Achieve Result
Essential	l l
Very important	
Important	
Somewhat important	
Marginal	



Work Environment (Check all that apply)

	Never (0%)	Rarely (1% - 15%)	Occasionally (16% - 40%)	Frequently (41% - 70%)	Regularly (over 70%)	Specific Examples
EXAMPLE: Standing	Contract Personal		X	None to refer to the state of t	The second secon	Speaking at public events
Sitting	mary de la company de la compa	The same of the sa		A CONTRACTOR OF THE PROPERTY O	L Washington Company	
Talking	A CONTRACTOR OF THE PARTY OF TH	To the Second Control of the Second Control	Norman of the constitution	Market and the second		
Hearing					Part Market	
Standing		No for committee of the	The second secon			
Walking	- Carrow D		and a stage month	Note where the second		
Driving	A Second Second			The state of the s	~	
Grasping, pulling, pushing		And the state of t		The second secon	A TO SEE WAS A SEE SEEL A	
Stooping, kneeling, crouching, crawling	The state of the s	And the second of the second o	And the same of the		VARIOUS PARENTS OF	
Climbing or balancing	* CANON AND AND AND AND AND AND AND AND AND AN	"No processor at large		"Decrease"	N.C. works distributed	
Repetitive wrist, hand and/or finger movement	horamente vide		Vasameating	The state of the s	The state of the s	
Work in high, dangerous places	The second of	**************************************			* autoria comunical	<del>y</del>
Work in confined spaces	Siero sawasi	The state of the s	No common and	Santana de la companya del la companya de la compan		
Operate mechanical equipment		The state of the s		"may are an an a sea of		
Biohazard or bloodborne pathogens	Vicinia morning gal	"Angelianism may party."	Action assumed		And the second s	
Required to wear respirator		W. Serie Co. Series are sept.	"Marie Strike and a second	And Collection and Supplement of Supplement	Vice community	
Fumes or airborne particles	America de Calabrilla de Calab	manage	The state of the s	Non-money and		
Risk of electrical shock	Marrie 13	The sections of the section of the s	And the second second	To compare the state of the sta	**consecution control	



**Note:** Answer each question independent of any preceding questions. For example: a position that often involves complex and diversified tasks may also involve routine or repetitive tasks. Enter 1 to 5, 1 - Strongly Disagree with the statement to 5 - Strongly Agree.

Strongly	Somewhat	Neither Agree	Somewhat	Strongly
Disagree	Disagree	Nor Disagree	Agree	Agree
1	2	3	4	5

Comp	lexity (Answer all that apply)
	<b>Question 1</b> : This position involves <u>routine or repetitive</u> tasks, processes, or operations requiring the application of well-defined rules, procedures, policies, guidelines, and/or instructions.
	<b>Question</b> 2: This position involves generally <u>standardized</u> tests, processes, or operations requiring the <u>choice of action</u> within well-defined rules, procedures, policies, guidelines, and/or instructions.
- TOTAL STATE OF THE STATE OF T	<b>Question 3</b> : This position involves generally <u>diversified</u> tasks, processes, or operations requiring the <u>choice of action</u> within well-defined rules, procedures, policies, guidelines, and/or instructions.
	<b>Question 4</b> : This position involves <u>occasional (16% - 40%) complex and diversified</u> tasks, processes, or operations requiring the <u>development</u> of rules, procedures, policies, guidelines and/or instructions
	<b>Question</b> 5: This position involves <i>frequent</i> (41% - 70%) complex and diversified tasks, processes, or operations requiring the <u>development</u> of rules, procedures, policies, guidelines and/or instructions.
Indep	endence (Answer all that apply)
	<b>Question 1</b> : My position primarily involves <u>detailed</u> work instructions with <u>close</u> supervisory review.
	<b>Question 2</b> : My position primarily involves <u>detailed</u> work instructions with <u>regular</u> supervisory review.
	<b>Question 3</b> : My position primarily involves <i>general</i> work instructions with <i>regular</i> supervisory review.
	<b>Question 4</b> : My position primarily involves <u>broad latitude</u> on work tasks with <u>regular</u> supervisory review.
	<b>Question</b> 5: My position primarily involves <u>broad latitude</u> on work tasks with <u>minimal</u> supervisory review.



**Note:** Answer each question independent of any preceding questions. For example: a position that involves employee training may also schedule tasks. Enter 1 to 5, 1 – Strongly Disagree with the statement to 5 – Strongly Agree.

Strongly	Somewhat	Neither Agree	Somewhat	Strongly
Disagree	Disagree	Nor Disagree	Agree	Agree
1	2	3	4	5

Super	vision Received (Answer all that apply)
C Dedicates	<b>Question 1:</b> My position frequently (41% - 70%) is provided <i>established</i> policy and procedures.
	<b>Question 2:</b> My position frequently (41% - 70%) is provided <i>specific</i> direction and task/project information needed is <i>generally</i> available.
A second	<b>Question 3</b> : My position frequently (41% - 70%) is provided <i>general</i> direction and task/project information needed is <i>generally</i> available.
- variations	<b>Question 4</b> : My position frequently (41% - 70%) is provided <i>general</i> direction and task/project information is usually <i>not readily</i> available and must be sought.
The second secon	<b>Question</b> 5: My position frequently (41% - 70%) is provided <i>minimal</i> direction and task/project information is <i>regularly</i> vague.
Super	vision Responsibilities (Answer all that apply)
And the state of t	<b>Question 1:</b> My position involves the training and guidance of other employees and provides input to supervisors with respect to employee performance.
ACT TABLE OF PRESE	Question 2: My position involves the assignment and scheduling of tasks of others.
	<b>Question 3:</b> My position is directly responsible for the performance of others.
Annual Company	<b>Question 4</b> : My position directs employee performance evaluation including hiring, promotion, discipline, and termination.
	<b>Question 5</b> : My position has absolute authority to hire, discipline, and terminate employees with the involvement of human resources.
ACT THE PROPERTY.	<b>Question 6:</b> Total number of people who report to your position in the organization. (E.g., For a department head, all employees in the department would be included.)



**Note:** Answer each question independent of any preceding questions. For example: a position that is occasionally somewhat strenuous may also be occasionally very strenuous. Enter 1 to 5, 1 - Strongly Disagree with the statement to 5 - Strongly Agree.

Strongly	Somewhat	Neither Agree	Somewhat	Strongly
Disagree	Disagree	Nor Disagree	Agree	Agree
1	2	3	4	5

Impa	ct (Answer all that apply)
	<b>Question 1</b> : Mistakes made in my position typically lead to only <i>minor</i> costs, waste, or inconvenience.
	<b>Question 2</b> : Mistakes made in my position may lead to <u>some</u> costs, waste, or inconvenience.
	<b>Question 3</b> : Mistakes made in my position may lead to <u>significant</u> costs, waste, or inconvenience.
	<b>Question 4</b> : Mistakes made in my position may lead to <u>major</u> costs, waste, or inconvenience and <u>short-term</u> impact to the direction, goals, and reputation of the organization.
	<b>Question</b> 5: Mistakes made in my position may lead to <u>major</u> costs, waste, or inconvenience and <u>long-term</u> impact to the direction, goals, and reputation of the organization.
Physi	cal (Answer all that apply)
on the second se	<b>Question 1</b> : On occasion (16% - 40%), my position is <i>slightly</i> strenuous often requiring <i>minimal</i> physical exertion and/or lifting of <i>minimal</i> weight (< 5 pounds).
A manufacture of state of	<b>Question 2</b> : On occasion (16% - 40%), my position is <i>somewhat</i> strenuous often requiring <i>light</i> physical exertion and/or lifting of <i>light</i> weight (< 20 pounds).
the state of the s	<b>Question 3</b> : On occasion (16% - 40%), my position is <u>s</u> trenuous often requiring <u>some</u> physical exertion and/or lifting of <u>moderate</u> weight (< 40 pounds).
Victory Services	<b>Question 4</b> : On occasion (16% - 40%), my position is $\underline{very}$ strenuous often requiring physical exertion and/or lifting of $\underline{heavy}$ weight (< 60 pounds).
The second of	<b>Question</b> 5: On occasion (16% - 40%), my position is <i>extremely</i> strenuous often requiring <i>substantial</i> physical exertion and/or lifting of <i>especially heavy</i> weight (> 60 pounds).



**Note:** Answer each question independent of any preceding questions. For example: a position that involves interaction with vendors may also involve interaction with senior managers. Enter 1 to 5, 1 – Strongly Disagree with the statement to 5 – Strongly Agree.

Strongly	Somewhat	Neither Agree	Somewhat	Strongly
Disagree	Disagree	Nor Disagree	Agree	Agree
1	2	3	4	5

Work	ing Condition (Answer all that apply)
Chase in a first	<b>Question 1</b> : My position <u>rarely (1% - 15%) or never (0%)</u> involves exposure to uncomfortable temperature, noise, chemicals/gases, contagious diseases, airborne pathogens, and/or physical trauma.
(A) to constitute of	<b>Question 2</b> : My position often involves <u>occasional (16% - 40%)</u> exposure to uncomfortable temperature, noise, chemicals/gases, contagious diseases, airborne pathogens, and/or physical trauma.
	<b>Question 3</b> : My position often involves <i>frequent</i> (41% - 70%) exposure to uncomfortable temperature, noise, chemicals/gases, contagious diseases, airborne pathogens, and/or physical trauma.
	<b>Question 4</b> : My position often involves <u>regular (over 70%)</u> exposure to uncomfortable temperature, noise, chemicals/gases, contagious diseases, airborne pathogens, and/or physical trauma.
	<b>Question</b> 5: My position often involves potentially <i>life-threatening</i> exposure temperature, noise, chemical/gases, contagious diseases, airborne pathogens, and/or physical trauma.
Intera	action (Answer all that apply)
	<b>Question 1</b> : My position requires <i>frequent (41% - 70%)</i> interaction with employees or <u>supervisors within my work area</u> .
A Commission of the	<b>Question 2:</b> My position requires <i>frequent (41% - 70%)</i> interaction with employees and <u>supervisors of other departments</u> .
	<b>Question 3</b> : My position requires <i>frequent (41% - 70%)</i> interaction with administrative and technical staff including those <u>outside the organization</u> , i.e., vendors.
American sector	<b>Question 4:</b> My position requires <i>frequent (41% - 70%)</i> interaction with <u>executive level employees</u> , senior managers, and directors.
, commonwealth	Question 5: My position requires <u>frequent (41% - 70%)</u> interaction with individuals <u>outside</u>



**Note:** Answer each question independent of any preceding questions. For example: position that involves petty cash purchases may also manage the department budget. Enter 1 to 5, 1 - Strongly Disagree with the statement to 5 - Strongly Agree.

Strongly	Somewhat	Neither Agree	Somewhat	Strongly	
Disagree	Disagree	Nor Disagree	Agree	Agree	
1	2	3	4	5	

Finan	cial (Answer all that apply)						
	Question 1: My position is	responsible for minor/petty cash purchases.					
	<b>Question 2</b> : My position is involved with financial/budgetary matters including purchase orders, payments, grant funds, employee benefits, and the like.						
	Question 3: My position manages the budget for the department / work unit.						
- week	Question 4: My position allocates funds for the various departments / work units.						
	<b>Question 5</b> : The greatest value that my position has purchasing authority without approval by another individual or external authority. (Select only one)						
	None	Less than \$5,000 Less than	\$50,000				
	Less than \$1,000	Less than \$10,000 More than	ı \$50,000				
	Less than \$2,500	Less than \$25,000					

**Additional Information** 



### **CERTIFICATE OF LIABILITY INSURANCE**

DATE (MM/DD/YYYY) 11/09/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

PORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy (ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on

this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).													
PRODUCER CONTACT Jim Flynn													
Flynn & Associates Insurance, Inc.				NAME: 0111 19111 PHONE (A/C, No. Ext): (410)729-8404 (A/C, No. Ext): (410)729-4040									
8338 Veterans Hwy				E-MAIL ADDRESS: jf@FlynnInsuranceNow.com									
Suite 201 B					ADDRE	00. 1 0 1		DING COVERAGE		MAIO #			
Millersville MD 21108			MD 21108	INCUE	RA: Erie Ins		DING COVERAGE		NAIC # 26271				
INSL	RED				1,12 211.00		RB: Flagship				35585		
Paypoint HR, LLC				INSURE		o City IIIs CC			33363				
		695 Santa Maria Ln				INSURE							
		Davidsonville			MD 21035-1329	INSURE							
co	VER	The second secon	TIFIC	ATE	NUMBER:	INSURE	RF:		REVISION NUMBER:				
TI	THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY DEPLOY.												
II.	DIC	ATEDS NOTWITHSTANDING ANY RE	QUIF	REME	NT. TERM OR CONDITION	OF AN	IY CONTRACT	OR OTHER	DOCUMENT WITH RESPE	CT TO	WHICH THIS		
E	CLL (CLL	FICATE MAY BE ISSUED OR MAY I	PERT POLIC	AIN,	THE INSURANCE AFFORD	ED BY	THE POLICIE	S DESCRIBE	D HEREIN IS SUBJECT T	O ALL	THE TERMS,		
INSR LTR		TYPE OF INSURANCE	ADDL	SUBR	EIMITO OFFORM WATTIAVE	DELIVI		POLICY EXP					
LIK	×	COMMERCIAL GENERAL LIABILITY	INSD	WVD	POLICY NUMBER		(MM/DD/YYYY)	(MM/DD/YYYY)	LIMIT				
		CLAIMS-MADE DCCUR							DAMAGE TO RENTED	\$			
		CEANING-WADE COOK		1 8					PREMISES (Ea occurrence)	\$			
Α	_				Q97-1351031		00/02/2022	00/00/0000	MED EXP (Any one person)	\$ 5000	) 		
^	CEN	I'L AGGREGATE LIMIT APPLIES PER;			Q97-1031031		00/02/2022	08/02/2023	PERSONAL & ADV INJURY	\$			
	X	POLICY PRO- LOC					600	}	GENERAL AGGREGATE	\$			
	$\sim$			0 1					PRODUCTS - COMP/OP AGG	\$			
	AUT	OTHER: FOMOBILE LIABILITY		-					COMBINED SINGLE LIMIT	\$			
	X	ANY AUTO							COMBINED SINGLE LIMIT (Ea accident)	\$ 1000	1000		
A	^	OWNED SCHEDULED			010 0001101		10/00/0000	40,000,000	BODILY INJURY (Per person)	\$			
^		AUTOS ONLY AUTOS HIRED NON-OWNED			Q10-2031181		10/20/2022	2 10/20/2023	BODILY INJURY (Per accident)	\$			
		AUTOS ONLY AUTOS ONLY				1		PROPERTY DAMAGE (Per accident)	\$				
		UMBRELLA LIAB		-						\$			
Α	X	UÇCUR UÇCUR			000 0070000		00,000,000		EACH OCCURRENCE	\$ 1000	0000		
^	$\hat{}$	CLAINS-WADE			Q32-0270230	08/02/2022	08/02/2022	08/02/2023	AGGREGATE	\$			
-	WOR	DED RETENTION \$ KKERS COMPENSATION	-			-			DED   OTH	\$			
	AND	EMPLOYERS' LIABILITY							PER OTH- STATUTE ER				
В	OFFI		N/A Q89-5101808	Q89-5101808	Q89-5101808	/A Q89-5101808	1/A Q89-5101808	Q89-5101808	05/01/2022	05/01/2023	E.L. EACH ACCIDENT	\$ 1000	
	If ves	datory in NH) , describe under							E.L. DISEASE - EA EMPLOYEE				
-	DES	CRIPTION OF OPERATIONS below						_	E.L. DISEASE - POLICY LIMIT	\$ 5000	000		
DESC	RIPT	TON OF OPERATIONS / LOCATIONS / VEHICL	ES (A	COPD	401 Additional Damarka Sahadu	la march	a attached if a						
		The state of the s	,	CORD	101, Additional Remarks Schedu	е, паур	e attached it mor	e space is require	80)				
CER	TIE	ICATE HOLDER				0.111							
CEI	CHE	ICATE HOLDER				CANC	ELLATION						
						SHO	ULD ANY OF	THE ABOVE D	ESCRIBED POLICIES BE C	ANCELL	ED BEEODE		
						THE	EXPIRATION	DATE THE	EREOF, NOTICE WILL I	SE DE	LIVERED IN		
		Kent County Levy Court, Dela	awar	е					Y PROVISIONS.				
	)	555 Bay Road				Allmic	DIZED DEDOCES	ALTA TO CE					
					Y	AU IHUI	RIZED REPRESE						
		Davor			DE 10001		- /and for	·					
av		Dover	_		DE 19901		0.40		200 00000000000000000000000000000000000				

ACORD 25 (2016/03)

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### **CERTIFICATE OF INTERESTED PARTIES**

FORM **1295** 

_					1 0† 1
	Complete Nos. 1 - 4 and 6 if there are interested parties. Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.			OFFICE USE	
1	Name of business entity filing form, and the city, state and count of business.	try of the business entity's place		icate Number:	
	Paypoint HR		2023-977751		
	Davidsonville, MD United States		Date F	Filed:	
2	Name of governmental entity or state agency that is a party to the	e contract for which the form is	01/30/2023		
	being filed.		Date Acknowledged:		
	City of Tomball		Date A	Acknowleagea:	
3	Provide the identification number used by the governmental enti- description of the services, goods, or other property to be provided.	ty or state agency to track or identify led under the contract.	the co	entract, and prov	vide a
	2023-04R				
	Classification and Compensation Study				
4				Nature of	interest
•	Name of Interested Party	City, State, Country (place of busin	ess)	(check ap	plicable)
_				Controlling	Intermediary
Ca	ampbell, Karin	Davidsonville, MD United States		Х	
				10	
5	Check only if there is NO Interested Party.				
6	UNSWORN DECLARATION				
	My name is	, and my date of I	birth is		
	My address is	v s			
	(street)		ate)	(zip code)	(country)
	I declare under penalty of perjury that the foregoing is true and correct	t.			
	Executed inCounty	, State of, on the _	d	ay of	, 20
				(month)	(year)
	0.00 m				
		Signature of authorized agent of cont (Declarant)	tracting	business entity	

### CONFLICT OF INTEREST QUESTIONNAIRE

FORM CIQ

For vendor doing business with local governmental entity

	and the same of th				
This questionnaire reflects changes made to the law by H.B. 23, 84th Leg., Regular Session.	OFFICE USE ONLY				
This questionnaire is being filed in accordance with Chapter 176, Local Government Code, by a vendor who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the vendor meets requirements under Section 176.006(a).	Date Received				
By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the vendor becomes aware of facts that require the statement to be filed. See Section 176.006(a-1), Local Government Code.					
A vendor commits an offense if the vendor knowingly violates Section 176.006, Local Government Code. An offense under this section is a misdemeanor.					
Name of vendor who has a business relationship with local governmental entity.					
Paypoint HR					
Check this box if you are filing an update to a previously filed questionnaire. (The law re completed questionnaire with the appropriate filing authority not later than the 7th busines you became aware that the originally filed questionnaire was incomplete or inaccurate.)	s day after the date on which				
Name of local government officer about whom the information is being disclosed.	WWW.				
N/A					
Name of Officer					
Describe each employment or other business relationship with the local government officer, or a family member of the officer, as described by Section 176.003(a)(2)(A). Also describe any family relationship with the local government officer. Complete subparts A and B for each employment or business relationship described. Attach additional pages to this Form CIQ as necessary.  A. Is the local government officer or a family member of the officer receiving or likely to receive taxable income, other than investment income, from the vendor?  Yes No  B. Is the vendor receiving or likely to receive taxable income, other than investment income, from or at the direction of the local government officer or a family member of the officer AND the taxable income is not received from the local governmental entity?					
Yes No					
Describe each employment or business relationship that the vendor named in Section 1 m other business entity with respect to which the local government officer serves as an o ownership interest of one percent or more.	aintains with a corporation or fficer or director, or holds an				
Check this box if the vendor has given the local government officer or a family member of as described in Section 176.003(a)(2)(B), excluding gifts described in Section 176.0	of the officer one or more gifts 03(a-1).				
Karin Mamobell 01/30	/2023				
Signature of vendor daign by Magaza with the governmental anti-	ate				

Form W-9
(Rev. December 2014)
Department of the Treasury

## Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

Interna	i Nevende Service							
)	Name (as shown on your income tax return). Name is required on this line; do     Paypoint HR LLC	not leave this line blank.						
2	2 Business name/disregarded entity name, if different from above							
Print or type See Specific Instructions on page 2	00.							
	3 Check appropriate box for federal tax classification; check only one of the foll	4 Exemptions (codes apply only to certain entities, not individuals; see						
e ns o	Individual/sole proprietor or Corporation S Corporation single-member LLC		rust/estate	instruction	s on page	e 3):	is; see	
çi ₹	Limited liability company. Enter the tax classification (C=C corporation, S=S				Exempt payee code (if any)  Exemption from FATCA reporting			
Print or type	Note. For a single-member LLC that is disregarded, do not check LLC; che the tax classification of the single-member owner.	ck the appropriate box in the lir	e above for	code (if any)				
P⊒i L	☐ Other (see instructions) ▶	(Applies to accounts maintained outside the U.S.)						
;	5 Address (number, street, and apt. or suite no.)	Requ	ester's name	and address	(optional	)		
bec	695 Santa Maria Lane							
9	6 City, state, and ZIP code							
ഗ്	Davidsonville, MD 21035							
	7 List account number(s) here (optional)							
Par								
Enter	your TIN in the appropriate box. The TIN provided must match the name	e given on line 1 to avoid	Social se	curity numb	er			
reside	p withholding. For individuals, this is generally your social security numbers alien, sole proprietor, or disregarded entity, see the Part I instructions	oer (SSN). However, for a		10004	222			
entitie	es, it is your employer identification number (EIN). If you do not have a number	umber, see How to get a		_ = -				
TIN or	n page 3.		or					
Note.	If the account is in more than one name, see the instructions for line 1 a	and the chart on page 4 for	Employer	identificati	on numb	er		
guidei	lines on whose number to enter.		4 7	- 5 3 2 9 0 8			7	
Dov	t II Certification				لئلت		Ľ	
Par								
4	r penalties of perjury, I certify that:							
	e number shown on this form is my correct taxpayer identification numb							
Sei	m not subject to backup withholding because: (a) I am exempt from bac rvice (IRS) that I am subject to backup withholding as a result of a failure longer subject to backup withholding; and	kup withholding, or (b) I have to report all interest or divi	e not been dends, or (c	notified by ) the IRS h	the Inter as notific	rnal Rev ed me ti	enue nat I am	
3. I ar	mall S. citizan or other U.S. person (defined below), and							
4. The	m a U.S. citizen or other U.S. person (defined below); and							
Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding								
because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage							olding	
becau	FATCA code(s) entered on this form (if any) indicating that I am exemptication instructions. You must cross out item 2 above if you have been use you have failed to report all interest and dividends on your tax return	notified by the IRS that you. For real estate transaction	u are curren	es not ann	ly Form	ortgage	٠.	
becau	E FATCA code(s) entered on this form (if any) indicating that I am exempt ication instructions. You must cross out item 2 above if you have beer use you have failed to report all interest and dividends on your tax return of paid, acquisition or abandonment of secured property, cancellation o	n notified by the IRS that you . For real estate transaction f debt, contributions to an in	u are currents, item 2 do	es not app	ly. For m	nortgage	e and	
interes genera instruc	e FATCA code(s) entered on this form (if any) indicating that I am exemptication instructions. You must cross out item 2 above if you have beer use you have failed to report all interest and dividends on your tax returnst paid, acquisition or abandonment of secured property, cancellation or ally, payments other than interest and dividends, you are not required to ctions on page 3.	n notified by the IRS that you . For real estate transaction f debt, contributions to an in	u are currents, item 2 do	es not app	ly. For m	nortgage	e and	
interes genera	E FATCA code(s) entered on this form (if any) indicating that I am exemptification instructions. You must cross out item 2 above if you have been use you have failed to report all interest and dividends on your tax return st paid, acquisition or abandonment of secured property, cancellation or ally, payments other than interest and dividends, you are not required to cotions on page 3.	n notified by the IRS that you For real estate transaction f debt, contributions to an ir sign the certification, but y	u are currents, item 2 do	es not app irement arr vide your o	ly. For m	nortgage	e and	
interes genera instruc Sign Here	E FATCA code(s) entered on this form (if any) indicating that I am exemptification instructions. You must cross out item 2 above if you have been use you have failed to report all interest and dividends on your tax return st paid, acquisition or abandonment of secured property, cancellation or ally, payments other than interest and dividends, you are not required to citions on page 3.  Signature of	n notified by the IRS that you For real estate transaction f debt, contributions to an ir sign the certification, but y	a are currents, item 2 do adividual retion ou must pro	es not app irement arr ovide your o	ly. For mangeme	nortgage nt (IRA), IN. See	and the	

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at <a href="https://www.irs.gov/fw9">www.irs.gov/fw9</a>.

#### **Purpose of Form**

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

- Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
- 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
- 4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See What is FATCA reporting? on page 2 for further information.