

COMMUNITY DEVELOPMENT

City of Tomball

2024 Departmental Strategic Plan Presentations

Community Development Overview

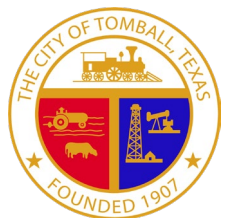
The Community Development Department serves to protect public health, safety, and welfare and ensures that growth is performed in a responsible manner to preserve the integrity of the City while fostering an environment of collaboration with the development community.

**Land
Development**

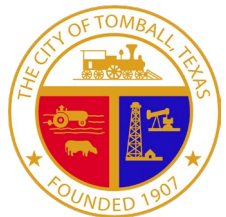
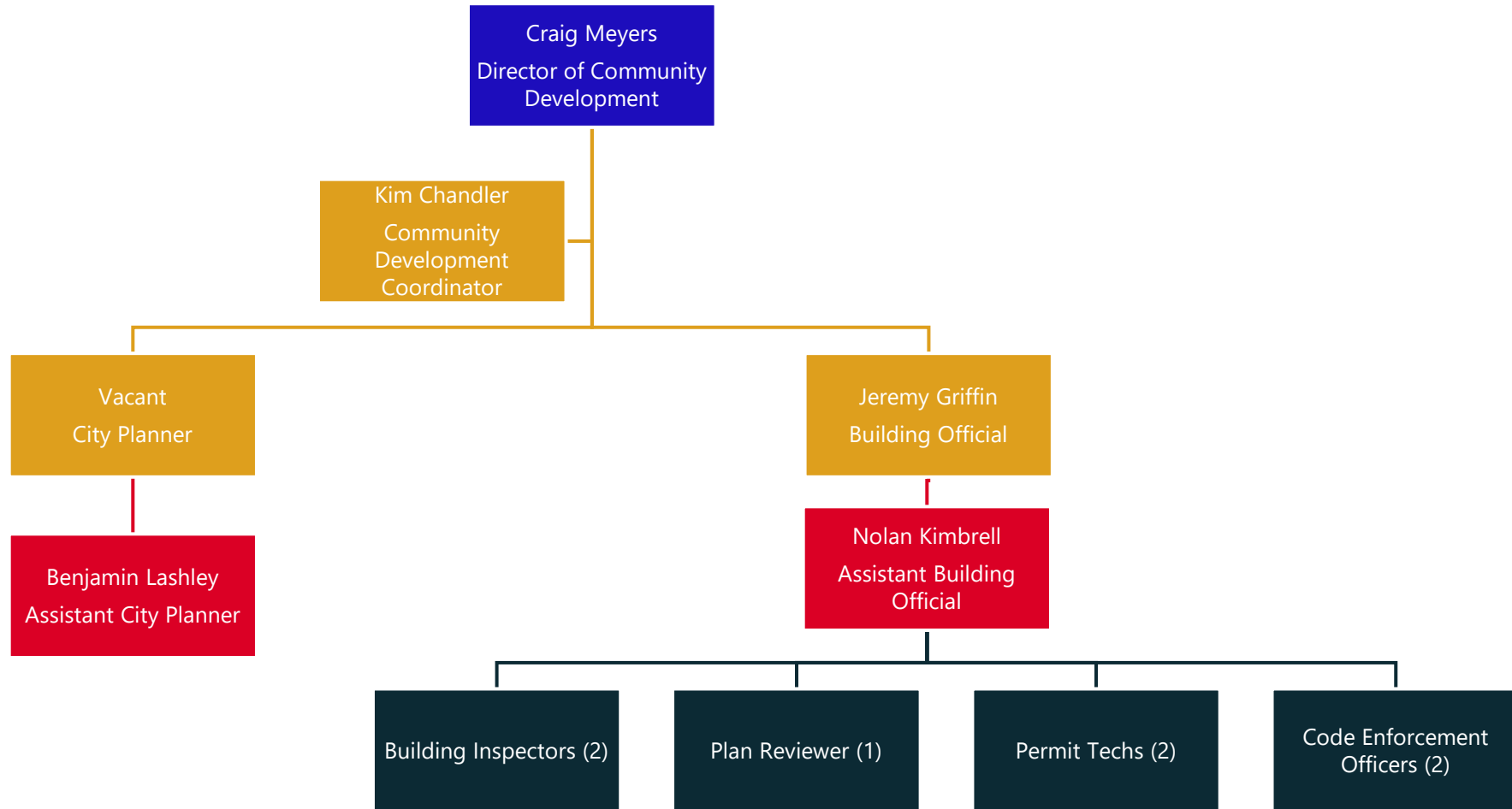
**Planning &
Zoning**

**Building
Inspections**

**Code
Compliance**

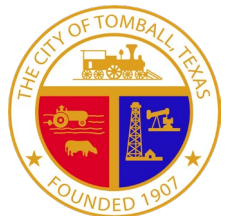


Department Org Chart



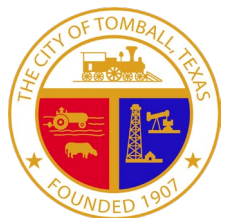
Department SWOT Analysis

Strengths	Weaknesses
<ul style="list-style-type: none">• Good attitudes• Exceptional customer service• Camaraderie• Quick learners• Team Communication	<ul style="list-style-type: none">• Light on experience• Lack of succession planning



Department SWOT Analysis

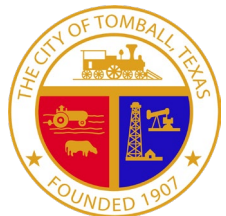
Opportunities	Threats
<ul style="list-style-type: none">• Technological advances• Identify inefficiencies• Work smarter, not harder	<ul style="list-style-type: none">• Rapid development-not equipped to maintain appropriate customer service• Turnover• Identity crisis• Leadership too busy to lead• Office environment not conducive to close teamwork



Community Development Strategic Plan

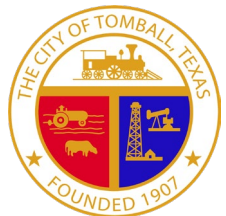
Objective 1: Clarify vision for future development

- Update the Comprehensive Plan.
- Update the Future Land Use Map (FLUM).
- Update the Major Thoroughfare Plan (MTP).
- Adopt a Unified Development Code (UDC).
 - Develop codes that align with the community's vision.
- Update building codes as necessary to encourage safety in the built environment.
- Preserve the small-town feel.
- Evaluate development applications to ensure it results in the desired goals of the Comprehensive Plan.
- Propose amendments to zoning to provide better protections for our citizens.



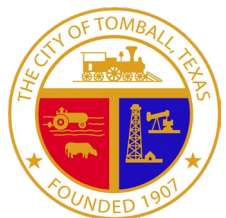
Objective 2: Modernize processes and incorporate new technologies

- Evaluate and make improvements to the development review process.
- Fully implement SmartGOV.
- Code compliance mapping
- Develop and maintain GIS tools for land use and development.
- Challenge the status quo.
 - Always evaluate alternatives to the way we do things.
 - Work smarter, not harder.



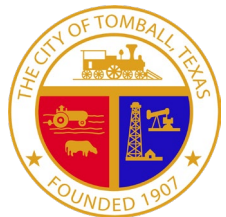
Objective 3: Preserve the environment

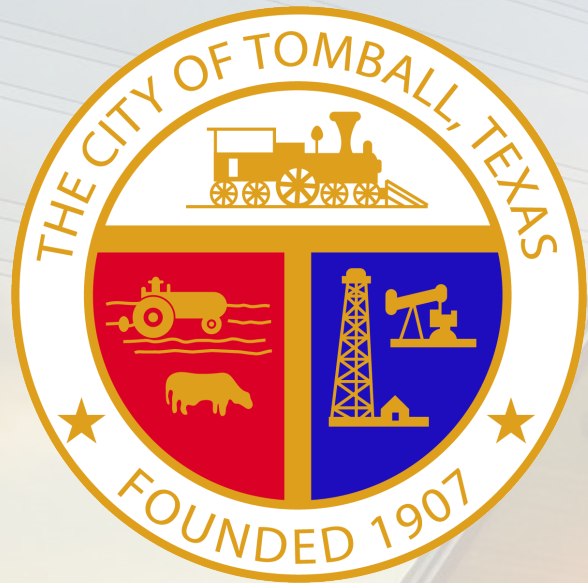
- Reduce substandard property features and encourage property maintenance and aesthetics.
 - Address regular violations and target neglected areas.
 - Work with property owners to resolve substandard building issues.
- Develop tree preservation and buffering criteria.
- Develop amendments to the noise ordinance.



Objective 4: Provide excellent customer service

- Implementation of Tomball Performance Standards (TPS)
 - Create an internal Development Review Committee (DRC) to improve development review timelines and streamline comments for applicants.
 - Work in a collaborative manner with the development community.
 - Respond timely to customer inquiries.
 - Meet plan review and inspection deadlines.
 - Offer after-hours inspections.





Questions?