



# GOVPAYNET®

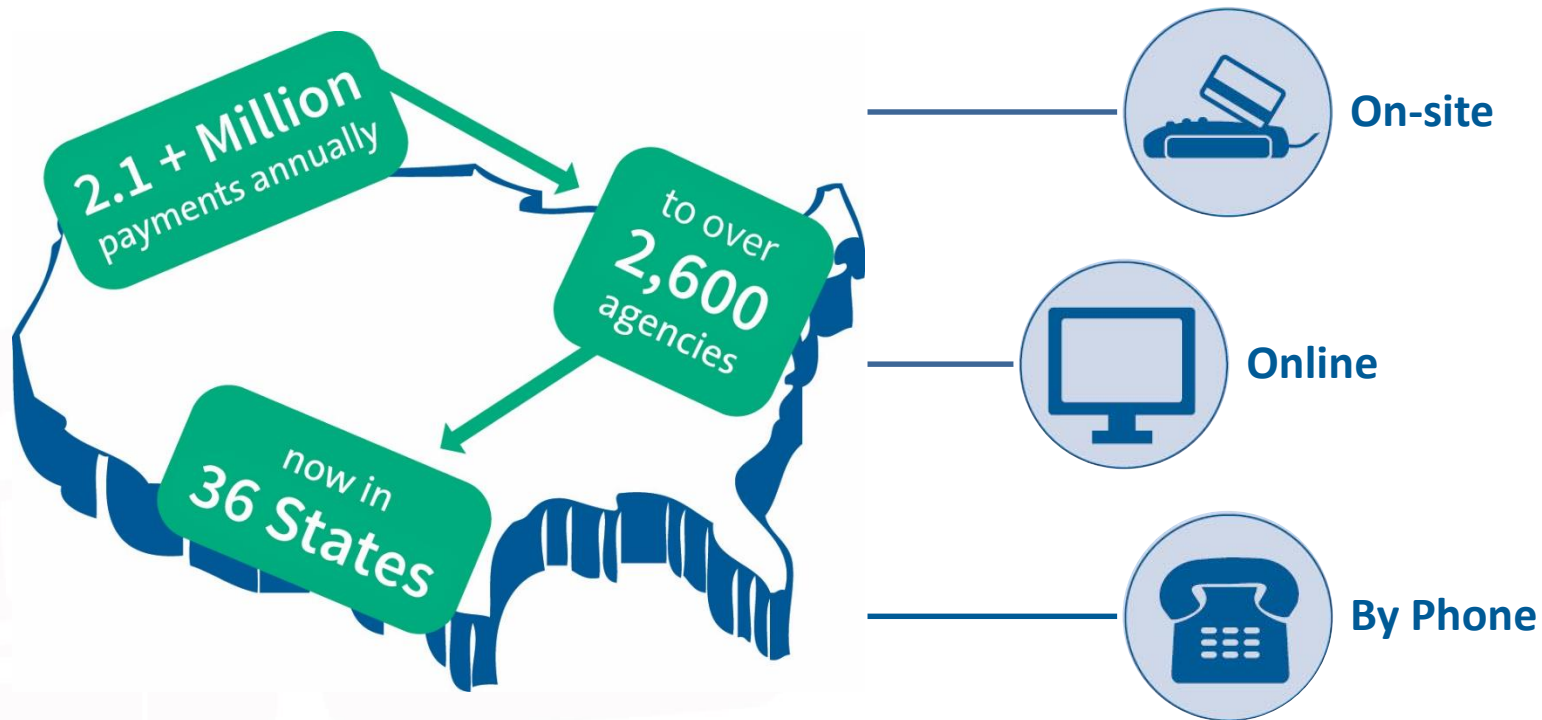
The Simple Way To Pay

## GovPayNet Makes Payments Simple

FOR: CRIMINAL JUSTICE, ADMINISTRATIVE & CIVIL PAYMENTS, TAXES, AND UTILITIES

John Millard & Council Members, City of Tenino, WA

# The GovPayNet Solution: *who we are*



- **GovPayNet** is a category leader and a solution-oriented processor of credit and debit card payments to government agencies. Overall consumers rely on us in making more than 2.1 million payments annually to over 2,600 agencies in 36 states.
- Our **twenty years** of service to government agencies demonstrates our commitment to superior innovative payment solutions.

# The GovPayNet Solution: *how it's done*

## Swipe, Click, or Call: DONE



### Onsite

- Gov\$wipe: Our patent-pending Point-of-Sale (POS) solution
- Automates data entry during payment
- No phone line or power source needed



### Online

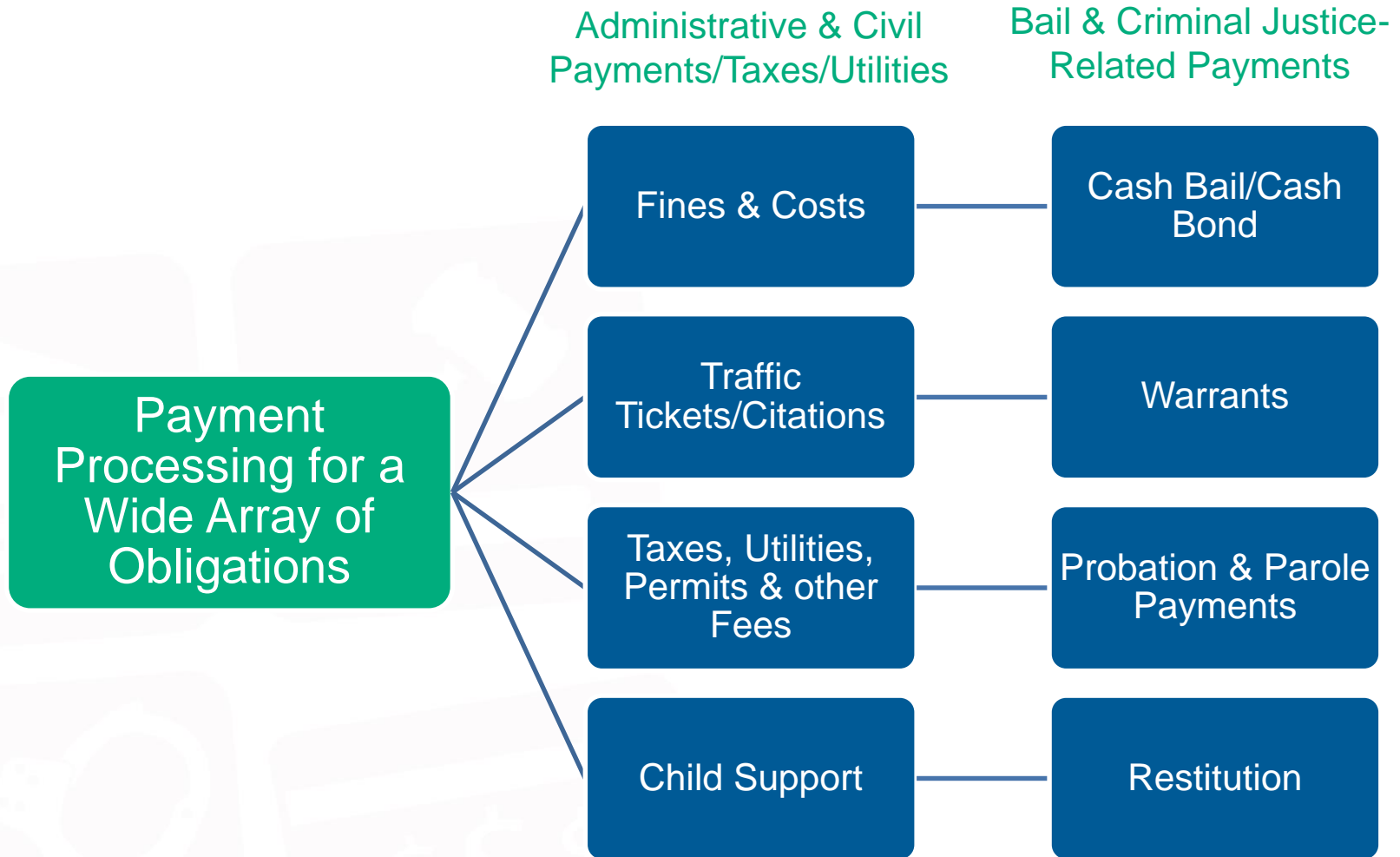
- GovPayNow.com
- Customized & agency-specific landing pages with search functionality
- Easy for payers to make mobile and online payments at their convenience



### By Phone

- Mobile and call center payments
- 24/7 cardholder & staff support
- Bilingual operators

# The GovPayNet Solution: *what we do*



# The GovPayNet Solution: *experience*

## Experience & Capability

*I recommend that any city/county government take a serious look at using GovPayNet. These methods save us hundreds of thousands of dollars and greatly reduce liability exposure.*

**Deryl Corley**  
Court Administrator  
Carrollton Municipal Court

- 20+ years of providing card payment services to local government
- Sophisticated & scalable e-commerce processing system
- State of the art security and unique fraud prevention methods
- Patent-pending approaches to POS and networked services
- Fully-staffed 24/7 call center with bilingual operators
- Management team with Fortune 100 experience
- All U.S.-based processing and call handling



# The GovPayNet Solution: *leadership*

## Recognized Expertise & Industry Leadership

*The Iowa State Sheriffs' and Deputies' Association was looking for a credit card system a year ago. What a relief. GovPayNet set us up and we have been going strong ever since.*

**Bill Sage**

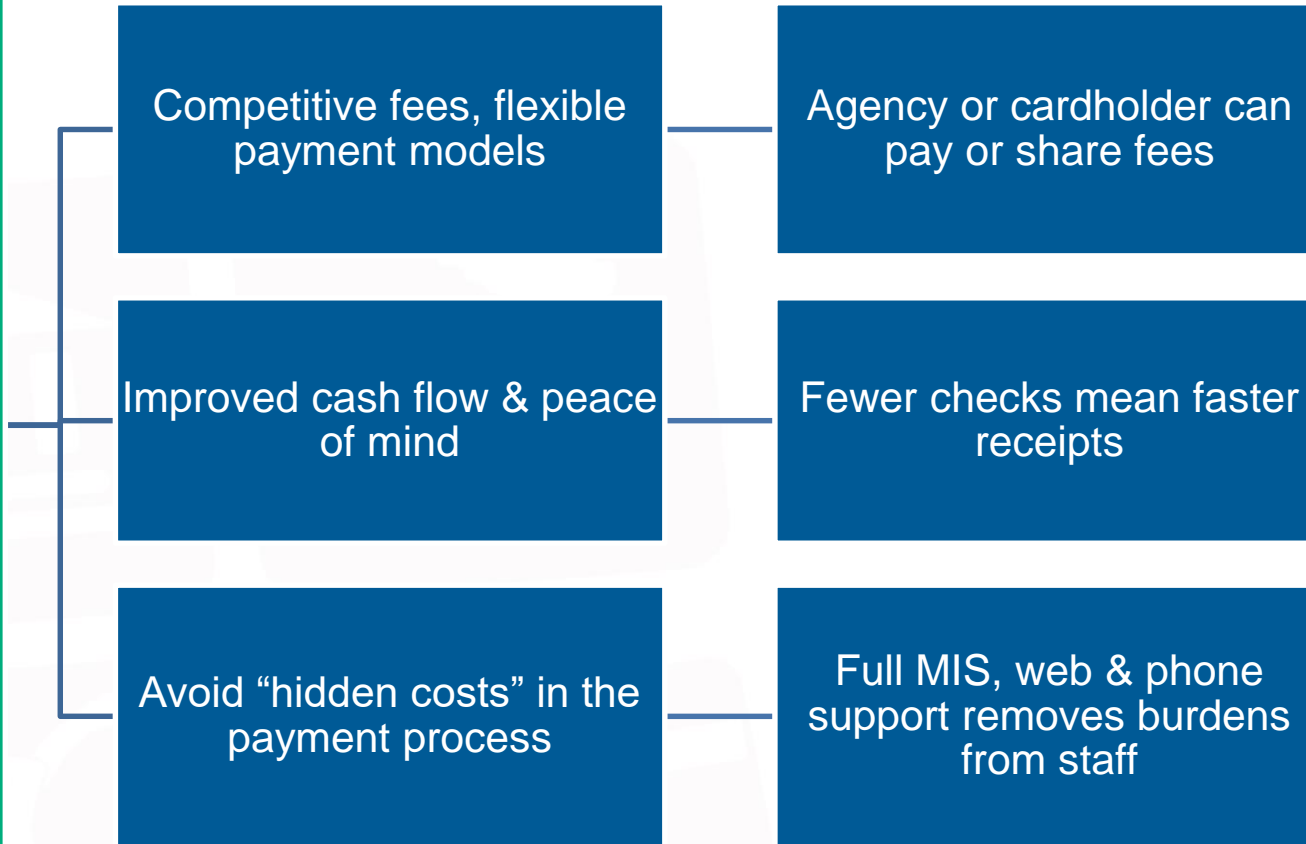
ISSDA Financial Administrator

- Large National Footprint – Serving more than 2,600 agencies in 36 states
- Payment Facilitator Certification – Industry classification confirming systems, procedures and controls passed extensive, independent due diligence to confirm security & integrity
- Merchant of Record for Bail & Criminal Justice Payments – Recognizes area as a company specialty with standard-setting expertise



# The GovPayNet Solution: *improved performance*

## Improved Performance



*GovPayNet's system is very user-friendly. It's so easy and quick for our customers to make payments using their website. And, because GovPayNet settles the payments every banking day, we receive our payments very quickly. I would recommend GovPayNet because it's simple for us and simple for our customers.*

**Bridget Brown,**  
Town Clerk/Tax Collector  
Town of Willsboro, NY

# The GovPayNet Solution: *convenience*

## Convenience

*GovPayNet has been such a wonderful service for us. Our collections are up and people are so happy to be able to make credit card payments online and by phone. It provides a much needed service and works for everyone involved!*

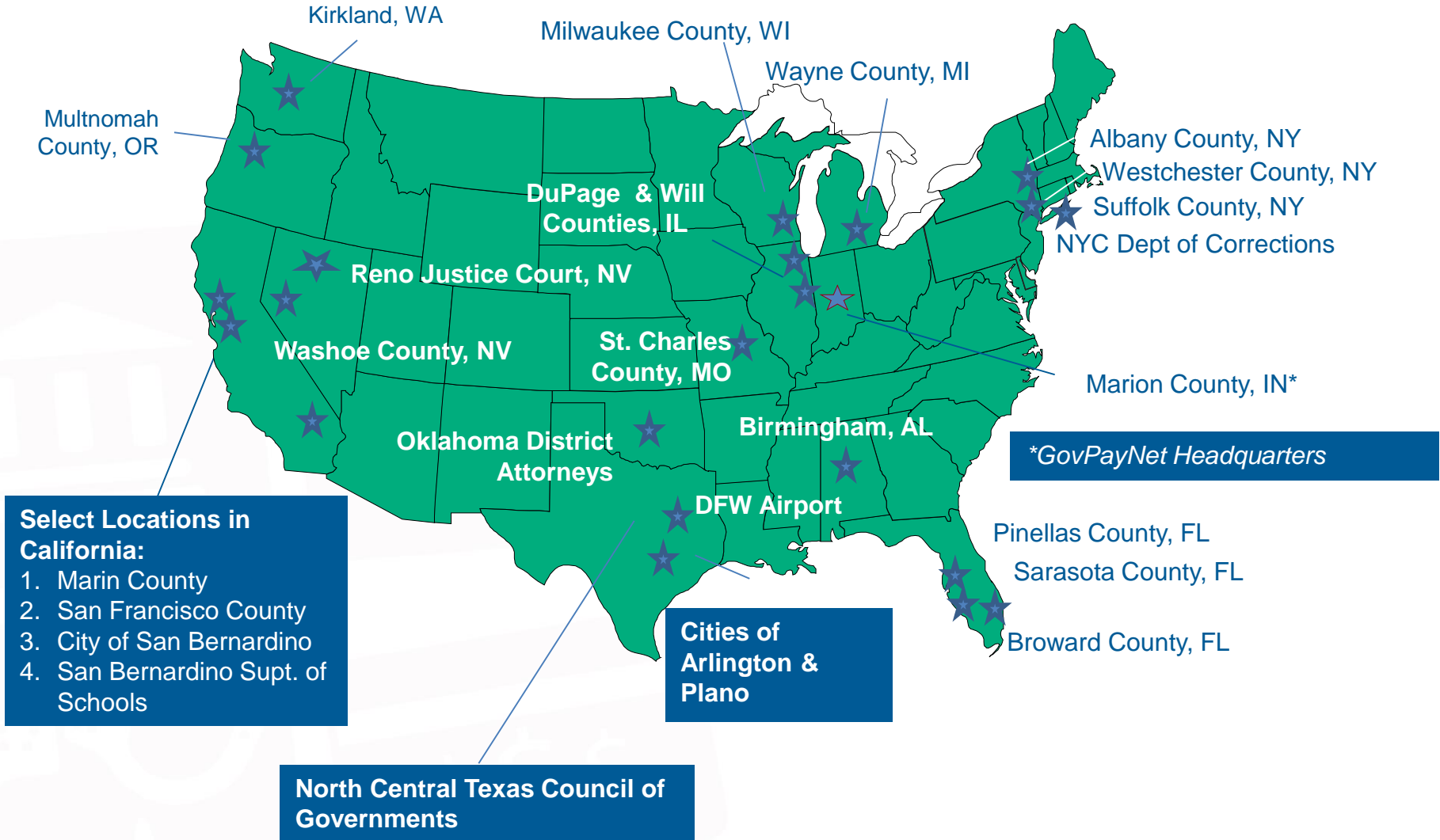
**Carol Price-Dillingham**

Asst. District Attorney for  
Cleveland, Garvin & McClain  
Counties, Oklahoma

- Your customers can pay when, where and how they want
- Next-banking day direct deposit to agency account for cleared funds
- Integration with government systems available but not required
- Online, real-time transaction reporting & information



# The GovPayNet Solution: featured relationships



# The GovPayNet Solution: *service & support*

## Service & Support

*Love the system! Very user friendly and so convenient for our customers!*

**Sandy Langhals**  
Clerk/Treasurer  
Columbus Grove, Ohio



24/7 call center staffed with bilingual agents



Area specialists who answer questions, trouble-shoot problems & process payments



Training from a dedicated Client Services Specialist and Refresher training via online tutorial



Complimentary Media Kit to help you “get the word out” with fact sheets and customizable Press Releases for your Website & Social Media

# The GovPayNet Solution: *service & support*

## Implementation

GovPayNet provides a supportive, flexible solution that can be quickly implemented. From start-up through ongoing customer assistance, GovPayNet's Client Services Department is dedicated to your needs:

1. Training and activating accounts
2. Receiving and confirming requirements
3. Coordinating all necessary functions
4. Providing start-up and ongoing training
5. Continued service through our Call Center

This is our service commitment!

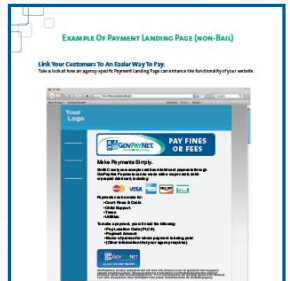


# The GovPayNet Solution: *service & support*

## Marketing Keys to Success

Outreach & communication is important for successful program adoption. Utilize the GovPayNet **multilingual** marketing tools to announce payment options to the public:

- Media Kit
- Website Update Kit
- Point of Need Materials (posters, signs & counter cards)



**HAGA PAGOS AQUÍ.**



**HAGA PAGOS POR TELÉFONO.**

**GOVPAYNET.COM | (888) 561.7888**



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