



CUSTOMER COMMITMENT LETTER

The undersigned (the "Customer") is a customer of Tenino Telephone Company and Scatter Creek Infonet (the "Company"). In order to receive a higher capacity broadband package, combined with a Wide Area Network ("WAN") connecting City Hall, the Quarry House, the Public Works Department, the Police Department, and the Waste Treatment Plant, the Customer has requested that the Company construct additional facilities. The Company has agreed to construct the facilities needed to provide the higher capacity Internet service and the WAN to the Customer. In consideration for the cost of the construction and maintenance of the WAN, the Customer agrees to an Internet access service package of 100 megabit download and 100 megabit upload speed (100/100) fiber based Internet package or higher, a WIFI access point at the Quarry House Location and the WAN connections (the "Service"). The commitment is for a minimum of 36 months from the date that the Service is available to the Customer.

If the Customer moves, discontinues service or fails to perform the 36 month Service agreement for any reason, Customer is liable for the price for the Service for any months remaining in the 36 month commitment ("Termination Liability"). The Termination Liability is immediately due and payable upon discontinuance of Service or failure to perform as set forth in this Commitment Letter.

Entered into this ___ day of _____, 20__.

Customer:

Printed Name

Address:

This Commitment Letter is accepted by the Company the day set forth above.

Tenino Telephone Company and Scatter Creek Infonet

By: _____

Its: _____

Tenino Telephone Company

225 Central Avenue West, P.O. Box 4005, Tenino, WA 98589 • Office: 360-264-2915 • FAX: 360-264-0060 • www.teninotelephone.com



May 18, 2019

City of Tenino Network - Phase 1 \$718.95

City Hall - Fiber Connection including fiber media converter and 100/100 Internet Connection*
Quarry House - Fiber Connection including fiber media converter and Wireless Access Point
Public Works Department - Fiber Connection including fiber media converter
Police Department - Fiber Connection including fiber media converter
Waste Treatment Plant - *Existing 50/10 Broadband Connection **
Includes Wide Area Network (WAN) management and maintenance

City of Tenino Network - Phase 2 \$849.90

City Hall - Fiber Connection including fiber media converter and 100/100 Internet Connection*
Quarry House - Fiber Connection including fiber media converter and Wireless Access Point
Public Works Department - Fiber Connection including fiber media converter
Police Department - Fiber Connection including fiber media converter
Waste Treatment Plant - *Fiber Connection including fiber media converter*
Includes Wide Area Network (WAN) management and maintenance

* Broadband Connections require voice service at the service location

