



first due

What is FirstDue?

- Access point for vital pre-incident planning information
- Uses “the Cloud” to make information readily available
 - Membership
 - Apparatus (MDT)
 - Mutual aid partners (FirstDue users)
- This is NOT an inspection!

Why?

- To compile important structure information to allow for better incident response and increase the situational awareness and safety for responding crews.
- Help responders provide a better service to the community.
 - Alleviate access issues
 - Prevent unneeded damage
 - Easier communication with property owners
 - Minimize risk
 - Set expirations for certain information (contacts, KnoxBox keys)

What information is collected?

- Includes, but not limited to:
 - Structure layout
 - Utility locations
 - Security/alarm panel locations and codes
 - 24hr emergency contact information (building manager/property owner)
 - Photos of exterior and pertinent interior items.
 - Opportunity for crews to walk through and familiarize with the structure and its layout as well as any hazardous contents.

How is it used?

- Desktop (web browser)
- App Based (cell phone)



How is it used?



Call received

- Notification via app

Crew goes enroute to call

- Incident automatically populates

Immediate access to important information

What we need from you

- Prepare all needed documentation
 - 24hr emergency contact name, phone number.
 - Floor plans/layouts
 - Knox box + keys
 - Alarm systems present/location
 - Utility information
- Contact South Thurston Fire & EMS to schedule walk-through of your location.
 - Pre-Fire planning: 360-264-4116