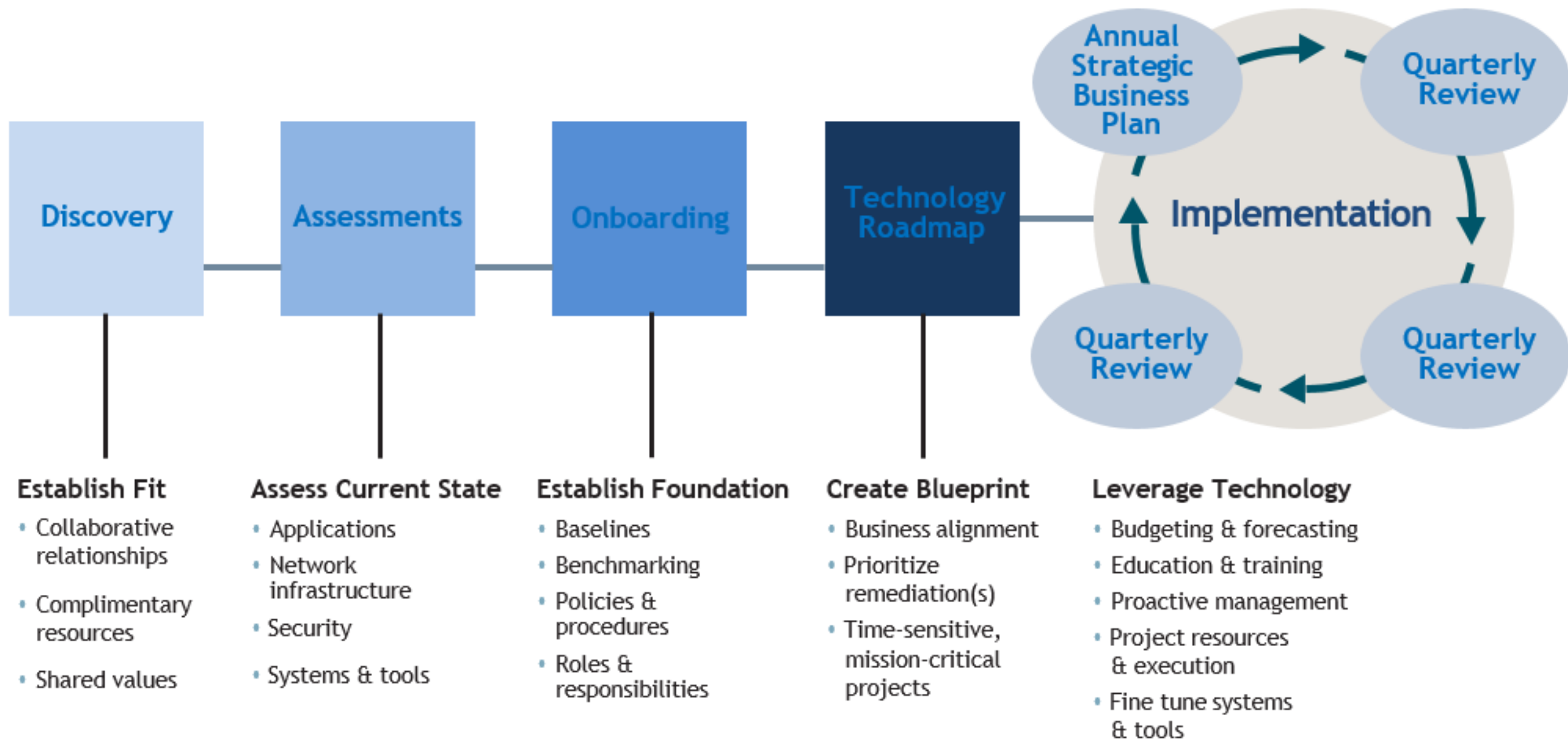




DATA PROTECTION PLAN



The BrightWire Proven Process



All Bases Covered



SYSTEMS MANAGEMENT



NETWORK
ADMINISTRATION

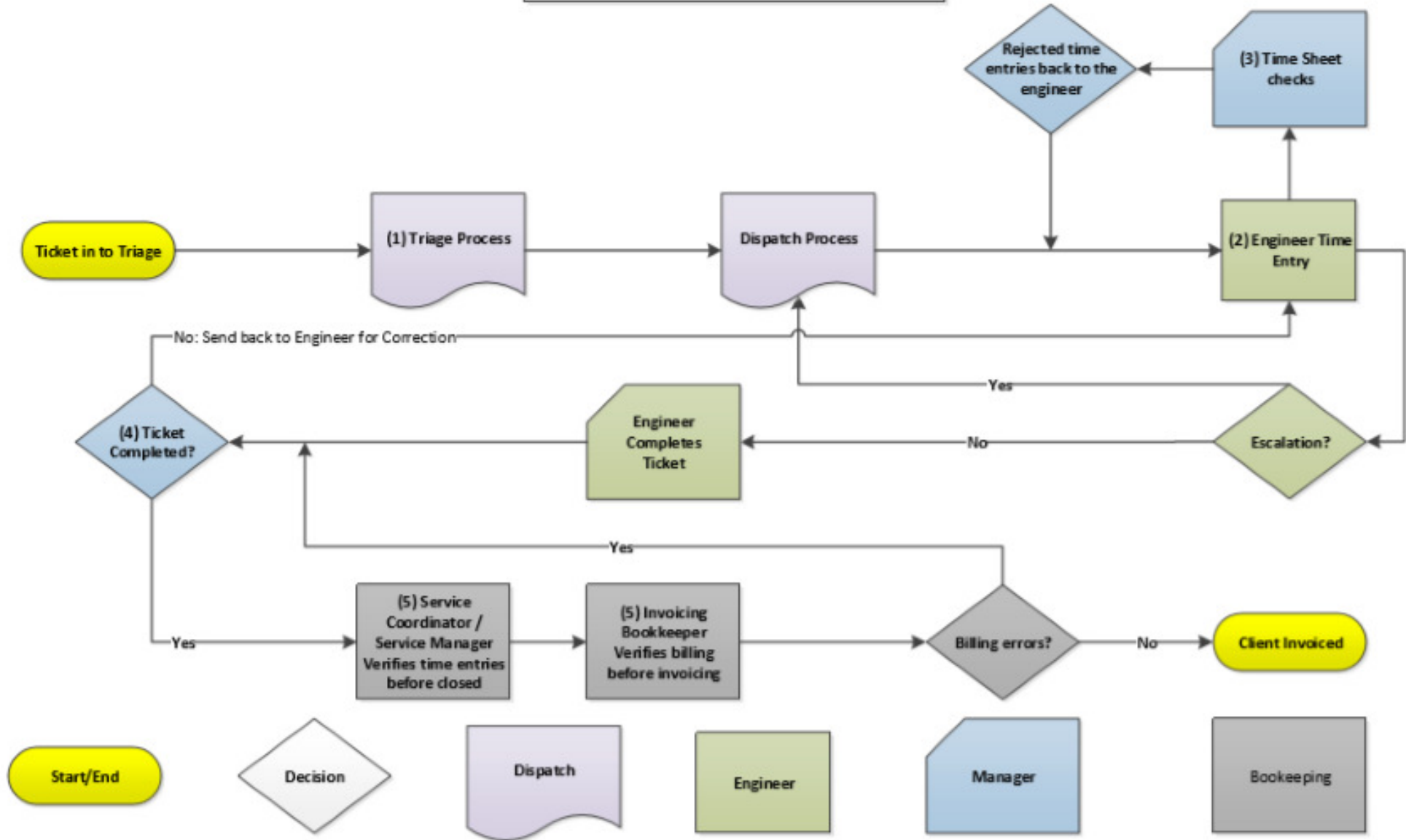


SUPPORT



SECURITY

BrightWire Life of a Ticket and Six Chances to get it Correct





Here To Help



Support for Your Entire Organization
State-Of-The-Art Ticketing System
Remote Assistance With Screen Sharing
Onsite Support

After Hours Support
Mobile Phone Support
Complete Network Administration
Vendor Management

Client Satisfaction



A Complete IT Department at Your Fingertips

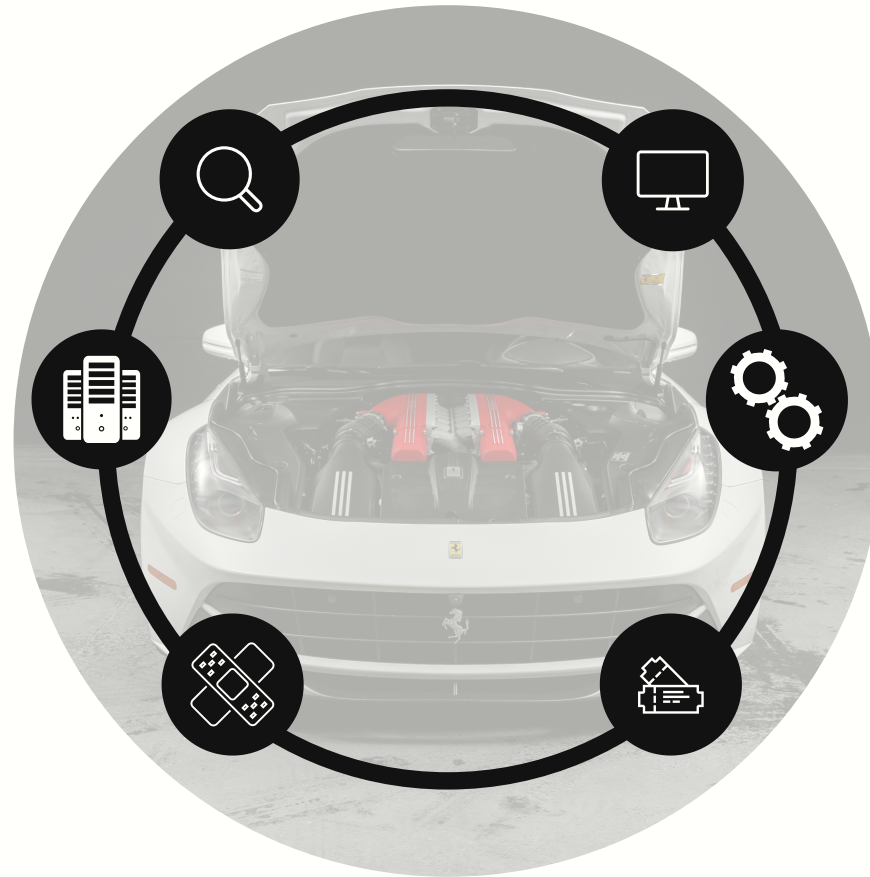


Being Proactive

24x7x365 Network Monitoring

Server Monitoring and Crucial
Services Alerting

Automated Patch Management



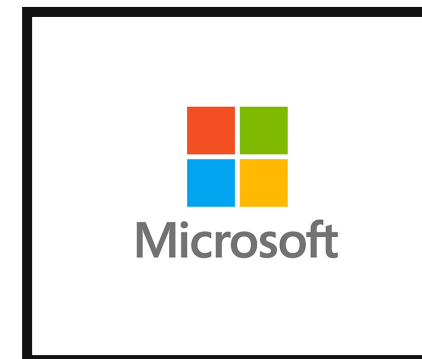
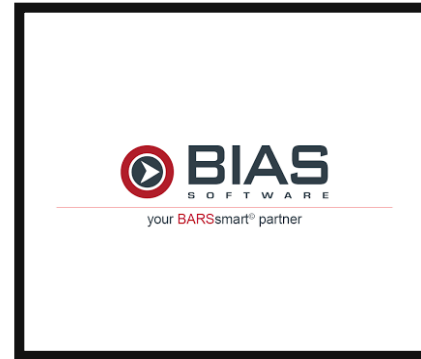
Automated Workstation
Optimization

Automated Services Recovery

Automated Ticket Generation

Insures Maximum Up-time for Critical Equipment

Hassle Free Vendor Management



Allowing You to Focus on Your Business - Not Your Vendors

Florida city to pay \$600K ransom to hacker who seized computer systems weeks ago.

Riviera Beach officials voted last week to pay 65 Bitcoins to the hacker who seized the city's computer systems, forcing the local police and fire departments to write down the hundreds of daily 911 calls on paper.





Protecting Your Investment



Advanced Antivirus



Intrusion Prevention



Security Patching



RansomeWare Prevention



Security Awareness Training



Intelligent Web Filtering



Two-Factor Authentication



Data Encryption



Compliance



Advanced Protection to Keep Your Data Safe



When Disaster Strikes



Multiple Backups Performed Per Day

Flexible Recovery Options

Data Secured and Encrypted in Three Places

Real Time Replication of Backups Offsite

24x7 Monitoring of Backups

Regularly Scheduled Recovery Testing

Sleep Well Knowing Your Data is Safe!



Managing Your Investment



**Asset
Management**



**Executive
Summary**



Documentation

Knowing the What, When, and Why



Planning for the Future



Technology Consulting

Technology Solution Engineering

Project Management & Onsite Implementation

Strategic Business Reviews

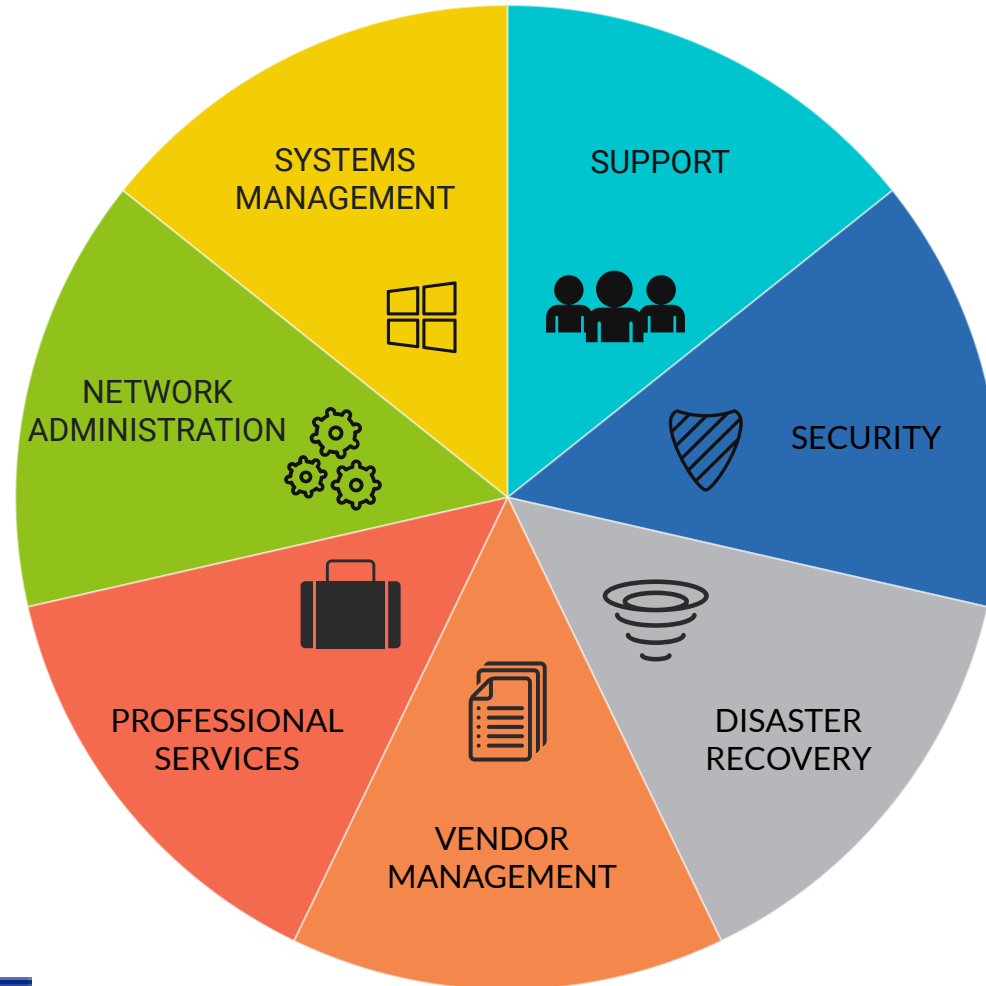
Proof of Concept Lab Testing

Annual Telco Audit

Loaner Equipment

We Create a Technology Plan that Serves Your Mission

All Bases Covered



THANK YOU FOR LISTENING



Do you have any questions?



www.brightwirenetworks.com/



360.890.3036



JoeyS@brightwire.it



12102 Carriage Dr. SW. Suite J-102
Olympia, WA 98502

