



November 25, 2020

SENT VIA EMAIL

Ray Towry  
City Manager  
City of Sweet Home  
rtowry@ci.sweet-home.or.us

Re: Important Information—Comcast Price Changes

Dear Mr. Towry,

At Comcast, we are always committed to delivering the entertainment and services that matter most to our customers in the City of Sweet Home, as well as exciting experiences they won't find anywhere else. We are also focused on making our network stronger in order to meet our customers' current needs and future demands. As we continue to invest in our network, products, and services, the cost of doing business rises. Rising programming costs, most notably for broadcast TV and sports, continue to be the biggest factors driving price increases. While we absorb some of these costs, these fee increases affect service pricing. As a result, starting January 1, 2021, prices for certain services and fees will be increasing, including the Broadcast TV Fee and the Regional Sports Network Fee. Please see the enclosed Customer Notice for more information.

We know you may have questions about these changes. If I can be of any further assistance, please contact me at (503) 605-6015 or [kirk\\_nord@comcast.com](mailto:kirk_nord@comcast.com).

Sincerely,

Kirk Nord  
Director, Government & Regulatory Affairs  
Oregon/SW Washington Region

Attachment: Customer Notice