

JNJJ, INC.

P.O. Box 682 • Sweet Home 97386

Date: July 23, 2026

From: John Suh/ JNJJ, Inc. (d.b.a. Mr. Lucky's Deli)

P.O. Box 682, Sweet Home, OR 97386



To: City of Sweet Home Attn: Matthew Brown, Finance Director Attn: Jason Ogden, City Manager 3225 Main Street Sweet Home, OR 97386

RE: FORMAL BILL DISPUTE, ILLEGAL WATER SHUTOFF PROTEST, AND DEMAND FOR CITY COUNCIL HEARING Account #: 019919-000 Property Address: 1207 Long Street, Sweet Home, OR 97386

Disputed Amount: Approximately \$5,000.00

To the Finance Director and City Manager:

This office writes to formally protest and dispute the egregious billing practices and the subsequent, unwarranted disconnection of water services at the above-referenced commercial property on July 8, 2026.

JNJJ, Inc. has demonstrated consistent good faith by maintaining regular monthly payments of approximately \$160.00 via credit card, under the management of our restaurant operations. The City's abrupt decision to completely shut off water services to an active food service establishment—despite ongoing communications and documented payment history—constitutes an arbitrary action that has caused immediate, severe financial damages to our business operations.

Please be advised of the following formal demands and position of JNJJ, Inc.:

1. Immediate Production of Accounts and Statements: Pursuant to public records standards and formal dispute protocols, we hereby demand a complete, itemized copy of all historical billing statements, usage logs, payment records, and leak adjustment calculations related to Account #019919-000 from May 2025 to the present date. We require these documents immediately to conduct a full forensic audit of the alleged \$5,000 balance.
2. Formal City Council Agenda Placement: Pursuant to City Resolution 20 for 2017, I am formally demanding to be placed on the agenda for the next regularly scheduled Sweet Home City Council meeting. I intend to present formal objections directly to the Council to seek a mandatory adjustment and equitable resolution of this disputed amount.

3. Reservation of Legal Rights: If the City of Sweet Home fails to cooperate in resolving this dispute equitably, or refuses to adjust this unsubstantiated balance, JNJJ, Inc. is prepared to take immediate escalating action. This includes, but is not limited to, filing formal complaints with all relevant state regulatory bodies, consumer protection agencies, and commencing commercial litigation to recover operational damages caused by the shutdown.

We expect a prompt administrative stay on any further punitive actions and immediate written confirmation of our placement on the City Council agenda. Please forward the requested complete statement history to my attention at the address listed above.

Sincerely,



John Suh/Legal Department

JNJJ, Inc.