

**1207 Long Street
Account #019919-000**

Date	Comment	Bill Amount	Account Balance
7/27/2026	City receives letter requesting dispute to go to City Council		
7/20/2026	Payment	(\$160.00)	\$4,579.17
7/16/2026	Past Due Notice	\$0.00	\$4,739.17
7/9/2026	Payment	(\$500.00)	\$4,739.17
7/8/2026	Turn Off Fee	\$40.00	\$5,239.17
7/2/2026	IVR Call	\$0.00	\$5,199.17
6/25/2026	Billing	\$150.47	\$5,199.17
6/25/2026	Late Fee	\$77.21	\$5,048.70
6/16/2026	Past Due Notice	\$0.00	\$4,971.49
6/10/2026	Letter sent from City Manager denying dispute		
6/4/2026	IVR Call	\$0.00	\$4,971.49
6/1/2026	Mr. Suh sends letter rejecting payment plan and disputing the bill		
5/28/2026	Billing	\$173.13	\$4,971.49
5/28/2026	Late Fee	\$73.81	\$4,798.36
5/19/2026	Letter sent from Finance Director denying dispute		
5/18/2026	Past Due Notice	\$0.00	\$4,724.55
5/12/2026	Mr. Suh sends letter dated 5/9 rejecting the payment plan and disputing the bill		
5/7/2026	Staff works with store manager to establish a payment plan		
4/28/2026	Billing	\$172.12	\$4,724.55
4/28/2026	Past Due Notice	\$70.40	\$4,552.43
4/16/2026	Past Due Notice	\$0.00	\$4,482.03
4/9/2026	Payment	(\$400.00)	\$4,482.03
4/8/2026	Turn Off Fee	\$40.00	\$4,882.03
3/26/2026	Billing	\$158.49	\$4,842.03
3/26/2026	Late Fee	\$72.49	\$4,683.54
3/17/2026	Past Due Notice	\$0.00	\$4,611.05
3/11/2026	Payment	(\$160.00)	\$4,611.05
3/11/2026	Payment	(\$160.00)	\$4,771.05
2/26/2026	Billing	\$168.51	\$4,931.05
2/26/2026	Late Fee	\$73.43	\$4,762.54
2/17/2026	Past Due Notice	\$0.00	\$4,689.11
2/4/2026	Leak Adjustment May 2025	(\$386.10)	\$4,689.11
2/4/2026	Leak Adjustment June 2025	(\$424.06)	\$5,075.21
2/4/2026	Leak adjustment requested and approved		
1/29/2026	Billing	\$140.66	\$5,499.27
1/29/2026	Late Fee	\$82.54	\$5,358.61
1/19/2026	Past Due Notice	\$0.00	\$5,276.07
12/29/2025	Billing	\$661.90	\$5,276.07
12/29/2025	Late Fee	\$71.76	\$4,614.17
12/17/2025	Past Due Notice	\$0.00	\$4,542.41
12/17/2025	Payment	(\$160.00)	\$4,542.41

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Date	Comment	Bill Amount	Account Balance
12/16/2025	PW checks for leaks, no leak code found		
12/10/2025	Staff communicates with manager re: high consumption		
12/9/2025	PW checks for leaks, leak code found		
11/26/2025	Billing	\$801.18	\$4,702.41
11/26/2025	Late Fee	\$61.45	\$3,901.23
11/25/2025	Staff communicates with manager re: high consumption		
11/17/2025	Past Due Notice	\$0.00	\$3,839.78
11/6/2025	Payment	(\$160.00)	\$3,839.78
10/29/2025	Billing	\$1,037.25	\$3,999.78
10/29/2025	Late Fee	\$47.81	\$2,962.53
10/23/2025	Staff communicates with manager re: high consumption		
10/20/2025	Past Due Notice	\$0.00	\$2,914.72
9/29/2025	Billing	\$915.41	\$2,914.72
9/25/2025	Late Fee	\$33.80	\$1,999.31
9/25/2025	Payment	(\$160.00)	\$1,965.51
9/23/2025	Staff communicates with manager re: high consumption		
9/16/2025	PW tests pressure, meets with manager to explain issue and leak		
9/16/2025	Past Due Notice	\$0.00	\$2,125.51
9/11/2025	Manager provides letter from Hamil Construction Group Inc re: no leak found; staff attempts contact without success		
9/11/2025	Payment	(\$326.00)	\$2,125.51
9/10/2025	Turn Off Fee	\$40.00	\$2,451.51
8/28/2025	Billing	\$657.49	\$2,411.51
8/28/2025	Late Fee	\$30.17	\$1,754.02
8/20/2025	Staff provides letter with meter report and list of potential leak detection/plumbing contractors		
8/19/2025	PW checks for leaks, leak code found		
8/18/2025	Past Due Notice	\$0.00	\$1,723.85
8/13/2025	Store manager sends letter stating there is no leak and disputes charges		
8/7/2025	PW checks for leaks, leak code found		
7/29/2025	Billing	\$504.19	\$1,723.85
7/29/2025	Late Fee	\$22.50	\$1,219.66
7/24/2025	PW checks for leaks, flow still too high; door hanger left for customer		
7/17/2025	Past Due Notice	\$0.00	\$1,197.16
7/8/2025	Staff leaves voicemail re:account balance; follows up on previous email		
6/30/2025	Leak adjustment information sent to customer		
6/26/2025	Billing	\$767.91	\$1,197.16
6/26/2025	Late Fee	\$11.04	\$429.25
6/16/2025	Payment	(\$300.00)	\$418.21
6/16/2025	Past Due Notice	\$0.00	\$718.21
6/4/2025	PW checks for leaks, flow still too high		
5/29/2025	Billing	\$718.21	\$718.21
5/22/2025	Staff notices high consumption; PW checks for leaks, leak code found		

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5/15/2025	Payment	(\$287.75)	\$0.00
4/28/2025	Billing	\$287.75	\$287.75
4/15/2025	Payment	(\$158.30)	\$0.00
3/27/2025	Billing	\$158.30	\$158.30
3/17/2025	Payment	(\$269.11)	\$0.00
2/28/2025	Billing	\$269.11	\$269.11
2/18/2025	Payment	(\$163.70)	\$0.00
1/29/2025	Billing	\$163.70	\$163.70