

QUESTIONS FOR COUNCIL TO ASK STAFF REGARDING CITY ATTORNEY

The Lebanon City Council is evaluating the City Attorney Agreement which ends December 13, 2023 for the Law Offices of the Morley Thomas Law Firm, L.L.C. The Lebanon City Council is asking for your open and honest opinions to the following questions.

PLEASE CIRCLE YOUR ANSWER.

1. **Knowledge and Helpfulness** – Do you receive helpful, knowledgeable answers to your questions?

Very Satisfied, Satisfied, Somewhat Satisfied, Not Satisfied

Further Comments: _____

2. **Timeliness** – Was the information provided or problems resolved in a timely manner?

Always – Usually/Sometimes – Seldom – Never

Further Comments: _____

3. **Accuracy and Completeness** – Was the information provided lacking or inaccurate?

Always – Usually/Sometimes – Seldom – Never

Further Comments: _____

4. **Clear and Precise Resolve** – Was the information provided delivered in a manner that was clear and precise legal opinion?

Always – Usually/Sometimes – Seldom – Never

Further Comments: _____

5. **Options and Alternatives to Resolve Issues** – Do you feel that the City Attorney displayed sincere interest in the issues presented and offered viable options when necessary?

Always – Usually/Sometimes – Seldom – Never

Further Comments: _____

6. **Overall Satisfaction** – Are you satisfied with the level of service and response that were provided?

Always – Usually/Sometimes – Seldom – Never

Further Comments: _____

7. Are there additional services the City Attorney's office can provide you or your department beyond what has traditionally been its role?

8. **Municipal Court** – Do you feel that the prosecuting services that are provided by the Morley Thomas Law Firm, L.L.C are adequate?

Always – Usually/Sometimes – Seldom – Never

Further Comments:

9. **Municipal Court** – Are there any areas where the Morley Thomas Law Firm, L.L.C could improve regarding the services they provide to the Lebanon Municipal Court?
