

COMPUTER ACCESS

SWEET HOME PUBLIC LIBRARY

Megan Dazey

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Town Data

- ▶ 2020 Population: 10,439
- ▶ 2010 Population: 8,948
- ▶ Growth rate of 1.5% per year
- ▶ Below poverty line: 19.8% (11.4% Oregon)
- ▶ Bachelor's or higher: 7.3% (34.3% Oregon)
- ▶ English only at home: 97%
- ▶ No internet access: 15.1% (11% Oregon)
- ▶ Cellular internet only: 14.1% (11% Oregon)

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Library data

- ▶ Open hours: 32 hours per week
- ▶ Days open: Tuesday - Saturday
- ▶ Hours after 5pm per week: 3 hours
- ▶ Hours before Noon per week: 6 hours
- ▶ Number of patron internet access computers: 6
- ▶ Number of catalog stations: 2
- ▶ Number of AWE kid's computers: 2

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2020 Needs assessment

- ▶ Adequate for current demands (included AWE computers and catalog stations in assessment)
- ▶ Recommendation to increase computers from 10 to 18.
- ▶ Add 2 computers in Teen Zone
- ▶ Add 2 computers with internet in Kid's area (in addition to AWE)

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June 2021 - June 2022 Computer use

- ▶ 2,499 log ins from June 2021-June 2022
- ▶ Average of 48 log ins per week
- ▶ Average 10 log ins per day
- ▶ Peak usage from Noon-3pm

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Device hours available at SHPL

(Hours open per week x 52 weeks) x number of devices / Service area population
 $(32 \times 52) \times 6 / 10439 = 9984 / 10439 = .956$ device hours available per resident per year.

Per library benchmarks the minimum level 1 requirements are 3-6 hours per capita.

SHPL does not meet the minimum requirements.

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Changes to make?

- ▶ Get the word out that the Library offers free computer access.
- ▶ Offer basic computer classes/one on one tutoring.
- ▶ Offer laptops either in library or checkout.
- ▶ Add more desktop computers.
- ▶ Make computer access easier for patrons
 - ▶ Currently Library card must be activated specifically for computer access
 - ▶ Currently require an I.D. for temporary day access.
 - ▶ Currently limited to 1 hour per user.

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Limitations

- ▶ Cost of more desktop computers.
- ▶ IT hesitation to add laptops.
- ▶ No space for desktop computers.
- ▶ No individual workspaces for laptops.
- ▶ No space in Teen Zone or Kid's area for computers.
- ▶ Need to change Library Policy Manual with Library Advisory Board for computer access requirements.

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