



AGENDA MEMO

Business of the City Council
City of Sweeny, Texas

Meeting Date	3/19/2024	Agenda Item	V. Millian
Approved by City Manager	Yes	Presenter(s)	Administration/Finance
Reviewed by City Attorney	No	Department	Utility Billing
Subject	Discussion and possible action on billing complaint from resident at 1621 Milian Circle		
Attachments			
Financial Information	Expenditure Required:	N/A	
	Amount Budgeted:	N/A	
	Account Number:		
	Additional Appropriation Required:		
	Additional Account Number:		

Executive Summary

After exhausting all measures of research staff has concluded that when we moved from the one-inch line to the ¾ inch line the module was not reprogrammed to the correct line size resulting in higher than normal bills for the months of December 2023 and January 2024.

The February 2024 water charge was for 3800 gallons in the amount of \$32.58. Using that as a predicted charge for December 2023 and January 2024 results in an adjustment amount of \$207.52 less the October adjustment of \$94.68 equals \$112.84.

Recommended Action

Approve an adjustment in the amount of \$112.84 to reflect as a credit on the customers account.