

Proposed
City of Sweeny
Utility Billing Policy

All City of Sweeny Utility bills for Water, Sewer, Natural Gas, and Garbage are due upon receipt and payable no later than the 15th day of the month. When the 15th falls on a non-business day, the bill will be due upon the next business day of the month.

Any bill not paid by the 15th of the month will be subject to a penalty of 10%.

Any bill not paid by the 20th of the month will be subject to disconnection from City services if the amount is more than \$25.00 due to the City.

Any bill that is 60 days past due shall have the account closed and the deposit applied to the account to cover fees due. If there is an excess deposit, the remainder shall be refunded to the customer.

Customers whose accounts close and deposits get applied will be required to pay a double security deposit upon opening of their new account, if they left owing.

Customers can appeal their bill, or ask for a hearing by the 15th of the month.

A customer that is on the disconnect shall pay a \$40.00 reconnect fee once the list leaves the City Hall even if the service has not yet been terminated.

In the event that a customer named on an account has deceased, the administrator of the estate has 30 days to have the account closed or services at the address will be terminated.