



CITY OF SWEENY

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The following will be used to request an item to be placed on the agenda with the Sweeny City Council.

Personal Information:

Name: Stephanie and Stephen Crowder

Mailing Address: _____

Physical Address: 505 Irma Street

Email(s): 

Phone(s): 

Please include specific details of the item you wish to be placed on the agenda.

We would like to appeal our bill dated 02/18/25 - 03/17/25. I contacted the City Hall on 04/08/2025 after receiving my utility bill in the amount of \$981.91. This is not a typical bill for our residence. Our average bill is around \$125. As I looked closer at the bill, I saw \$877.59 was billed for gas. I advised the city of a sudden increase and was told I potentially had a gas leak, and someone would be out to check. The city called back and advised there was not a leak on their side and suggested I hire a plumber to check the lines on my side as a leak would be a cause for such an increase in my bill. At that point I would have expected the gas to be turned off at my house due to a potential leak, however, it was not. EW Plumbing came to our residence on 04/09/2025 and did a thorough check of our lines and pressure test. It was determined we did not have a gas leak. Trayvion with the City of Sweeny came to our residence while the plumber was doing the pressure test. He stated many people have been having trouble with their bills due to all the digging the city has been doing. I called the City on 04/10/25 to discuss further how to resolve this issue. I spoke with the City Manager and explained the situation. I was told the price of gas fluctuates monthly. Our bill has never flucated up to anywhere near \$1000 in the past, and it's absurd to suggest the price of gas flucuated that much. I was also told there was no possible way there could be an issue with meter. When I asked the city manager if he would check in to matter further, he reported he would not be checking in to why my bill was so high and as far as he was concerned, I just had a high bill complaint. I was offered a payment plan by the city manager and then told I could appeal the bill at the city council meeting that would be held almost 6 weeks later. The total gas bill is more than we use in a year. I am disappointed with lack of care or concern by the city manager. I asked why my gas wasn't turned off and he said a gas leak wasn't suspected. I asked why I was told I needed a plumber to then check my lines if no leak was suspected and he said I did not have to do that. I asked about the meter being checked for any malfunction and was told it would not malfunction or be misread.

Signature: 

Date: 4/11/25

Requests must be received by the City Manager by close of business 10 days prior to the scheduled meeting date for placement. Administration and/or their designee reserves the right to delay the item to the following regularly scheduled meeting if it is determined that more time is needed in order to compile information specific to the request.

Once Council has acted on an agenda item; that item cannot be placed on the agenda for a period of six (6) full months. Exception is provided if three members of Council ask that the item be returned early to the agenda, or the Mayor or City Manager determines it is in the interest of the City to do so.

*2:13pm
Rec 4.11.25
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